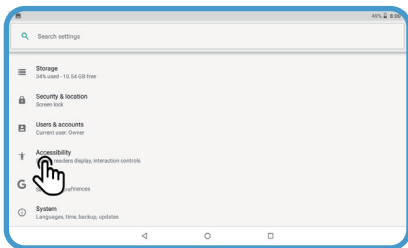





User Manual for V8

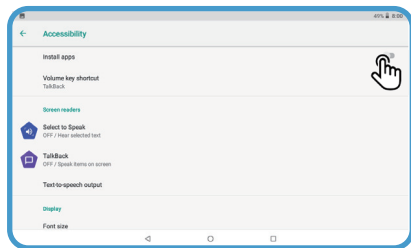
How to install the 20+ learning apps?

Step 1:



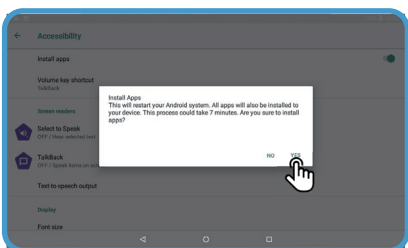
Go to the Settings  menu, select "Accessibility".

Step 2:



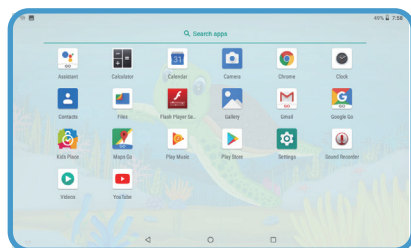
Turn on the switch of the option "Install apps".

Step 3:



Select "YES", this will restart your Android system, all apps will also be installed to your device.

Step 4:



Wait about **7 minutes**, all the learning and game apps will be installed completely.

NOTE: THIS PROCESS COULD TAKE 7 MINUTES. IF THE POWER IS LESS THAN 20%, PLEASE CONNECT THE CHARGER. IN THE PROCESS OF RESTARTING THE SYSTEM, IF THE TABLET COMPUTER SHUTS DOWN, IT WILL NOT BE ABLE TO INSTALL ALL THE APPS.

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Safety Precautions

Make sure to charge the battery fully before operating. It is best to charge for about 6 hours during the first three charging cycles to ensure best battery life.

- Do not store the device in places with high room temperature, humidity, or dust.
- Do not drop the product. Avoid any type of strong impact. The protective cover is designed to help protect against scratches, not impact.
- Do not expose to liquid or water.
- Do not clean with alcohol based products in order to protect the screen.
- Always use an appropriate volume setting. Ensure headphone or other peripheral devices are set properly.
- Do not disassemble the product or accessories. Doing so will void the warranty.
- Do not drive while using this product.
- Obey all laws and regulations when using the device.

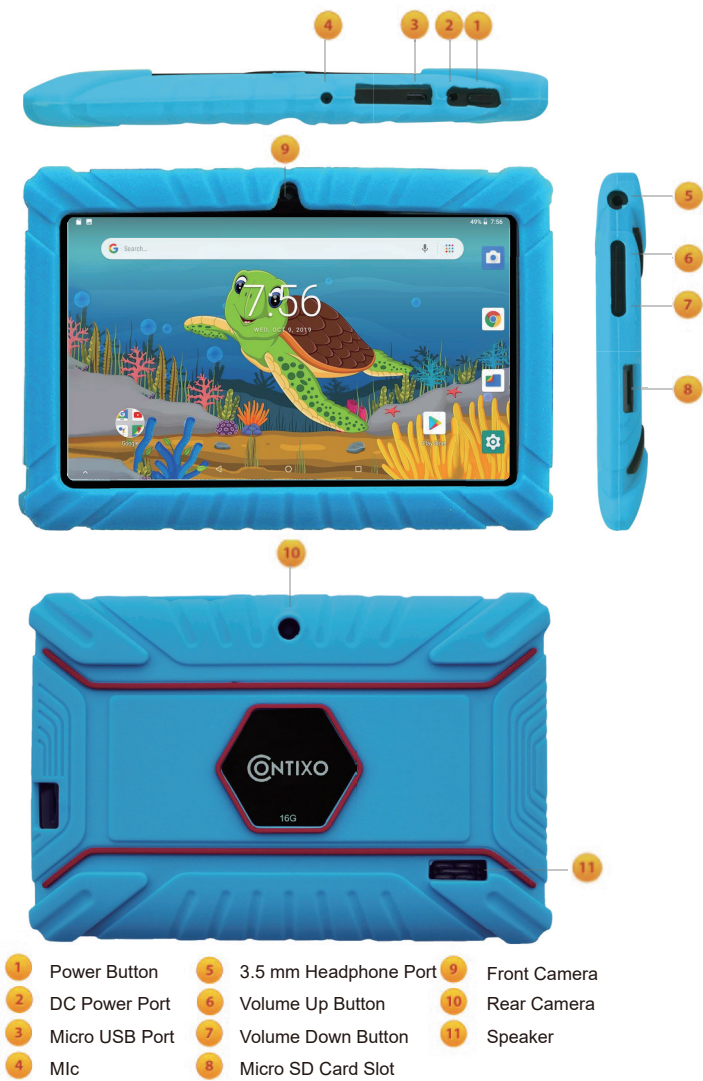
Technical Specifications

V8

CPU (Processor)	AllWinner CortexTMA7CPU A50
Operating System	Android 8.1
Browser	Google Browser
Internal Storage	16 GB
Memory (RAM)	1 GB DDR3
Expansion Slot	Micro SD Card Slot, Support up to 32GB Flash
Screen	7" TFT Touch Panel
Camera	Front Panel 0.3 megapixel, Rear Panel 2.0 megapixel
Screen Resolution	1024x600
Input Method	Touch Screen
Built-in speakers	1W 8 ohm built in speaker
Earphone Jack	3.5 mm
USB cable	Micro USB
Battery	3000 mAH
Size	7.17 in x 4.84 in x 0.38 in
Weight	10.93 ounce / 310 g
Voltage	AC 110-240V 50/60Hz DC 5v/2A
Operating Temp	-10C /14F to 40C / 104F
Network Access	Wi-Fi (802.11 b/g/n)

Hardware Overview

V8 Buttons and Port



Product Care

Micro SD Card Slot

The tablet contains a Micro SD memory card slot. The Micro SD memory card is sold separately. Most software applications (apps) require to be installed on internal memory, so use the external memory to store music photos, movies, files, or other data. The memory card slot will read most SD Cards and is rated at 32GB. If you have a larger memory card you wish to use, format a format a 32GB partition (FAT32 format) to allow operation on the tablet. We recommend purchasing a memory card with a good brand reputation to help ensure compatibility.

Charging

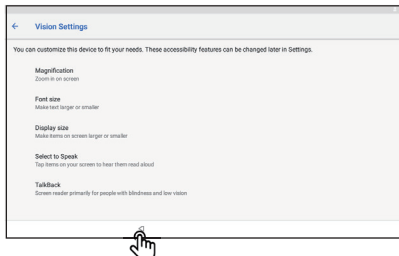
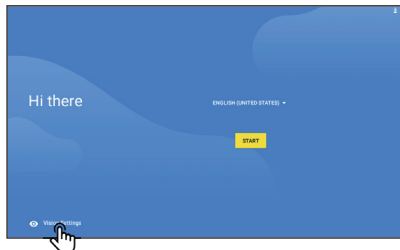
Use the included USB cable and AC Adaptor to charge the tablet. If the cable becomes damaged or lost, you can order a replacement cable or charger from the manufacturer. Using a third party cable may void the warranty. It is not recommended to leave the battery charging for more than 8 hours. Do not use the charger in a wet or humid environment. Only charge the tablet in a safe environment.

Initial Setup

After the tablet has been fully charged, press and hold the power button for a few seconds until you see the Contixo logo appear. The tablet will power on and begin an initial start up sequence. Rest assured, that after all the initial steps are completed the start up process will become much faster.

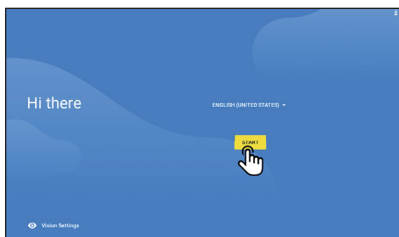
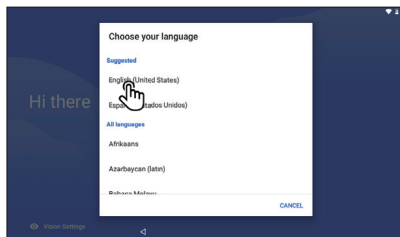
Initial Setup for V8

Step 1:



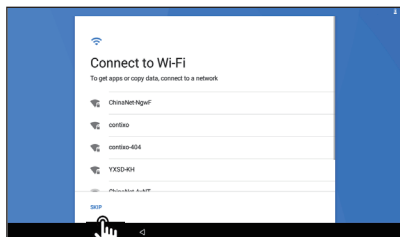
Click the "Vision Setting" button in the lower left corner. You can customize this device according to your needs. These accessibility features can be changed later in settings. These accessibility features can be changed at any time. After the setup is completed, click the "◀" at the bottom.

Step 2:



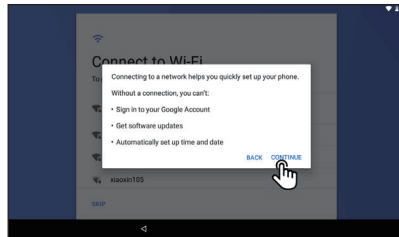
Select the language, and then click "START".

Step 3:



Click "SKIP".

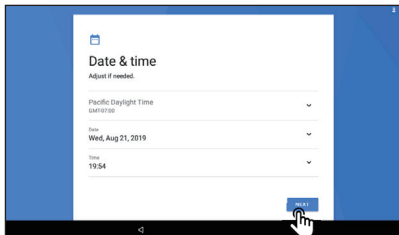
Step 4:



Click "CONTINUE".

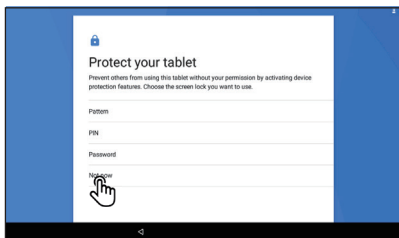
Initial Setup for V8

Step 5:



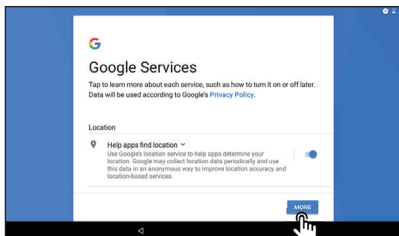
Set the Date & Time, then click "Next".

Step 7:



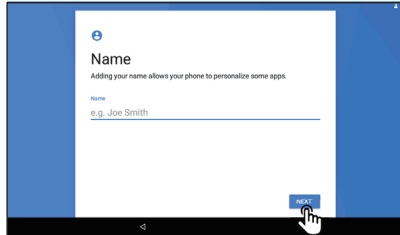
Create passcode or select "Not now" and set it later.

Step 9:



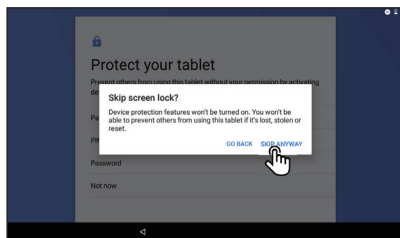
Click "MORE", and then click "ACCEPT".

Step 6:



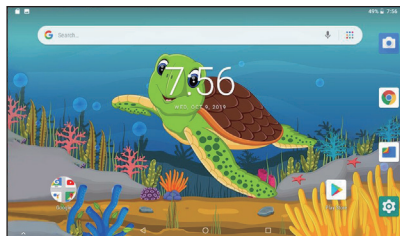
Enter the username and click "Next".

Step 8:



Click "SKIP ANYWAY".

Step 10:



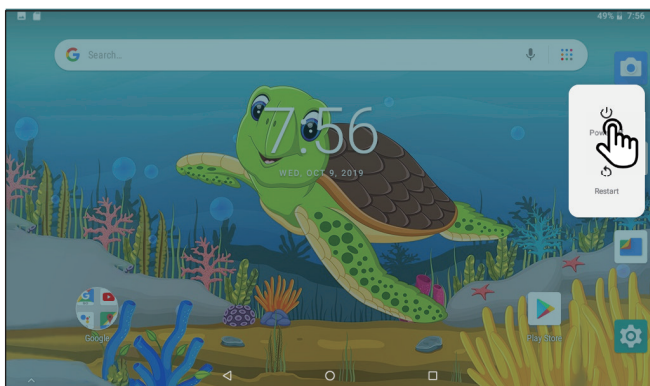
Wait a few seconds to get into the desktop.

Software Overview

The tablet hardware has been designed to meet the software requirements of all preinstalled software. After the initial setup, the tablet will run all apps smoothly. Running certain apps not associated with Kids Place can cause slowness. (See pages 3-4 for hardware features and specs). Contixo tablets utilize an Android operating system that specializes in Google services. Some experience is helpful with google services and may have been experienced through a smart phone that also utilizes Android OS, but no previous experience is necessary. Just refer to common guidelines regarding Google services to stay up to date. There are many preinstalled apps, some may require additional services to work properly.

Power On/Off

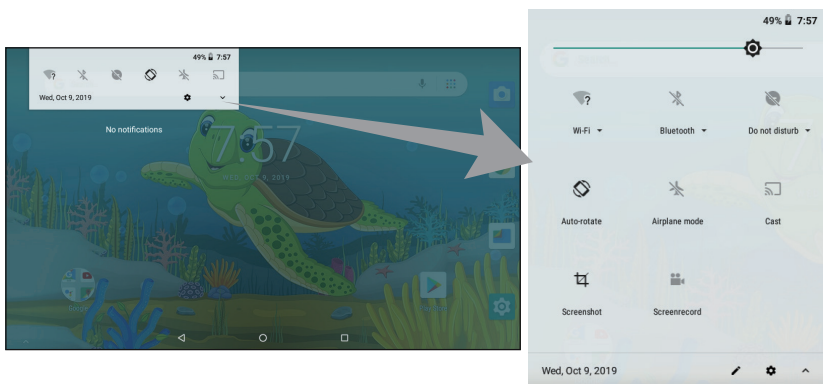
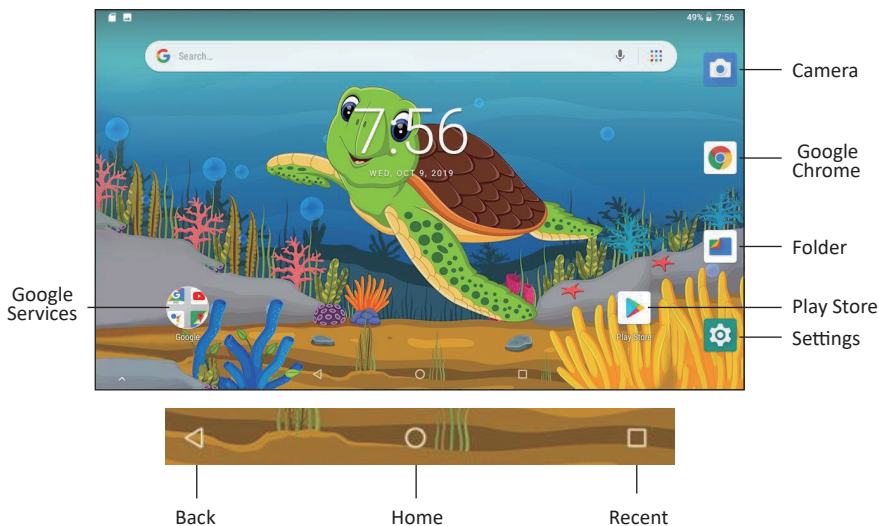
Holding the power button will turn the tablet on. To put the tablet in sleep mode, press and release the power button. Sleep mode is best if you will turn the device on again soon. To power off the tablet, you must hold the power button for several seconds, then respond to the power menu screen by selecting Power off. This is the best option if the tablet will not be in use in use for more than a few days.



Application process: When activating any of the application for the first time (such as KIDS PLACE or any other applications) may freeze up for up to 10 seconds. This is normal for first time application to activate. Once this process has been completed it will run at its normal speed next time around.

Navigation

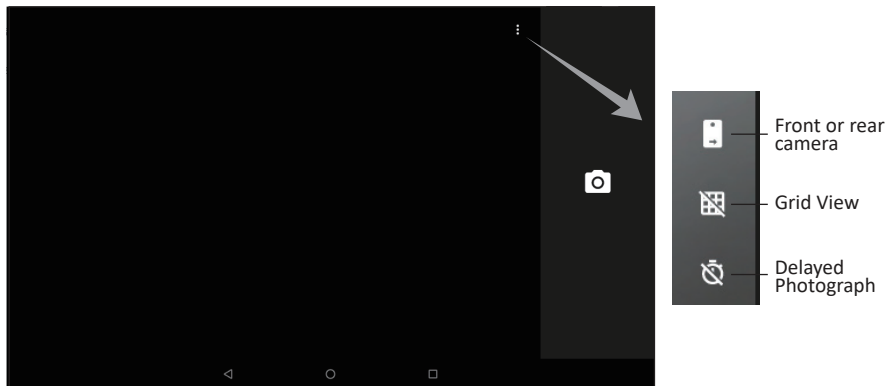
The navigation on the tablet has menus that can be found by swiping across from the bottom or top of the screen. The recent programs can be brought up from the bottom navigation bar "rectangle symbol" and be sorted through. Flipping the windows over or pressing the "X" closes the open programs.



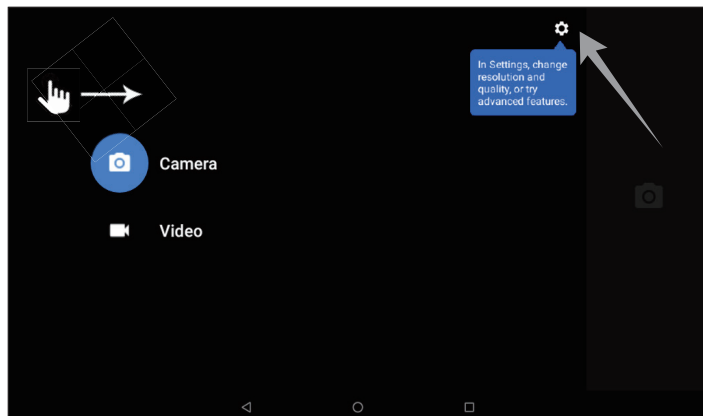
Swipe down from top of screen to access quick settings.

Camera

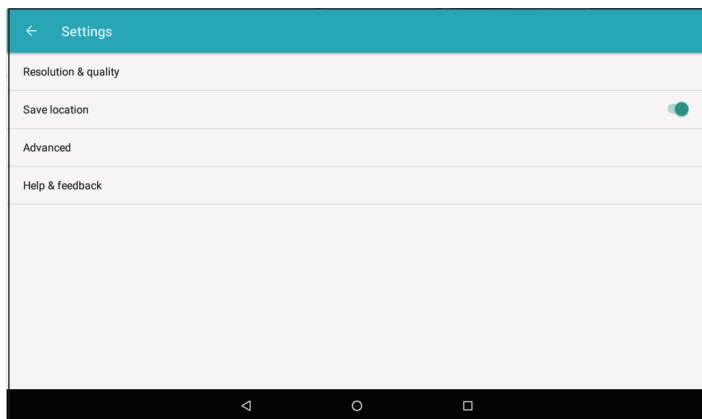
The camera app can be accessed from both the main screen or Kids Place. A quick camera setting is possible by pressing the power button twice quickly.



Swipe from left to right on the screen, you can choose the photo or video options. Settings is on the top right corner.



Camera



Web Browsing

The tablet uses Google Chrome as a default web browser. Chrome can open different tabs to have multiple pages open. You can save pages with bookmarks or search for any content on web pages. You can watch videos, play music, and just about any other feature you like to enjoy. However many factors can play into the product performance, such as network performance, how many apps are open, how many processes are running, and load on processor. So performance can vary. If it seems like the tablet is running slow, please check our troubleshooting section on the website.

With the Kids Place you can either allow access to web surfing or block all access. You can specify what web pages are available by address. Certain features such as viewing videos on YouTube will be directed to install YouTube Kids app. There are settings to restrict more for younger children (8 years old or younger) and allow more access for older children (12 and under). These features determine the music, gaming, shows, and education sites available. However parents are always responsible for monitoring their children's activity while connected to the Internet. Tools are available for blocking or reporting inappropriate matter, or allowing search or turning off the search feature altogether. Please use this product responsibly!

Google Services — Quick Setup

1. Wi-Fi connection required to access Google Services. First connect to a network.
2. Sign in with an existing account or create one. You can create a new account for the child that is linked to an existing adult account; this allows the parent to be notified when changes occur or a new device is logged into.
3. The Account Added screen provides confirmation the account has been added.
4. Additional services such as "Backup to Google Drive" can be accepted to save and preserve data (pictures and files).
5. Sign in to Google Play Store to update existing apps or download new apps.

Kids Place software and Google Services may change or update without any advance notice. Kids Place software and Google Services may change or update without any advance notice. Parents are responsible for additional installed apps or websites allowed on this product. Always backup any important data before resetting the tablet.

Control Panel Settings

The control panel settings allow the following features:

1. **Network & Internet** — Change Wi-Fi settings, check your network configuration, airplane mode, or VPN (virtual private network).
2. **Connected Devices** — USB (Charge phone, transfer files, etc.), Pair new device, turn on Bluetooth.
3. **Apps & Notifications** — Set permissions & default apps.
4. **Battery** — Set power saving modes.
5. **Display** — Set brightness, wall paper, sleep timer, auto-rotate screen, font size, display size.
6. **Sound** — Set volume level or do not disturb.
7. **Storage** — Hard drive information.
8. **Security & Location** — Google features Google features to help protect or find the device.
9. **Users & accounts** — Adding and modifying accounts.
10. **Accessibility** — Set screen readers, display, interaction, controls.
11. **Google** — Set services & preferences.
12. **System** — Set languages, time, backup, updates.

Setting Up Kids Place

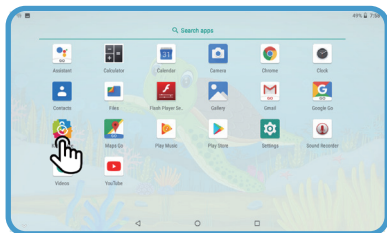
Kids Place offers parental controls to ensure the proper kind of experience is provided for children's use. Here we will walk you through the steps to help setup your Contixo Kids Tablet before your child's first use. We recommend Kids Place to be enabled and if the parent's need to make adjustments they will need to enter a PIN to make changes to tablet's behavior. The tablet should be updated as the child progresses, installing apps that are age appropriate. Also note the Google Play Store may make changes to the app while the tablet is connected to the Internet.

Tips 1: When setting up your Parental control (tap Kids Place app in the menu) and depending on your final Parent control setting this may reduce the tablet speed.

Tips 2: When you are interacting YouTube Kids app, you may have to update Google Play services by following the instruction menus to complete this process.

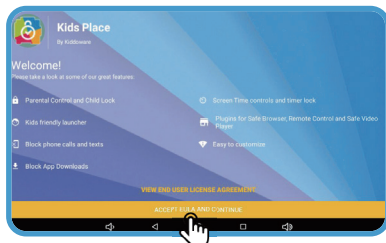
Bring up the All Apps screen by swiping from the bottom of the screen upward, and the menu will drag up from the bottom.

Step 1:



Tap Kids Place app in the menu.

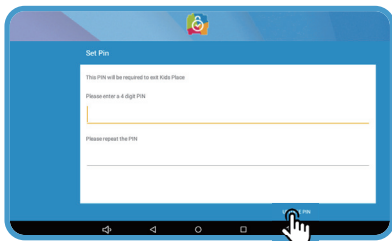
Step 2:



Click/Tap on accept license agreement (EULA) after viewing it .

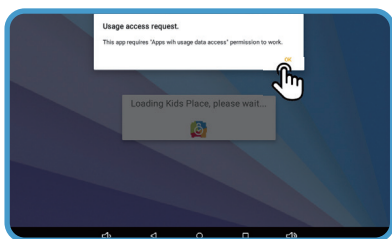
Setting Up Kids Place

Step 3:



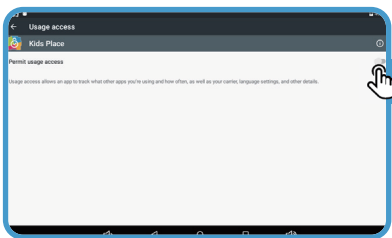
Create your 4 digit PIN and select "Update PIN"

Step 5:



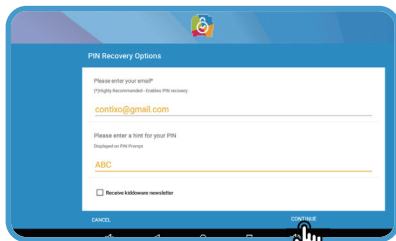
Click/Tap "OK" button to configure apps with usage access.

Step 7:



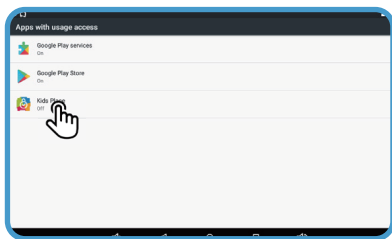
Click the right side button, open the permit usage access.

Step 4:



Enter your email address for PIN Recovery purpose and click/tap "CONTINUE" button.

Step 6:



Click/Tap "Kids Place".

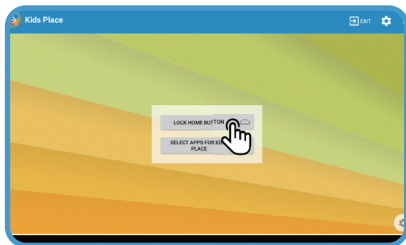
Step 8:



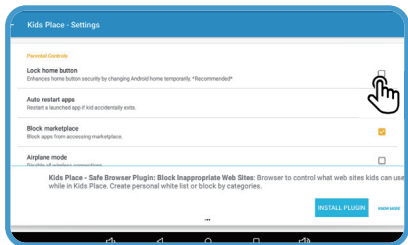
After the configuration is completed, click the ◀ button twice.

Setting Up Kids Place

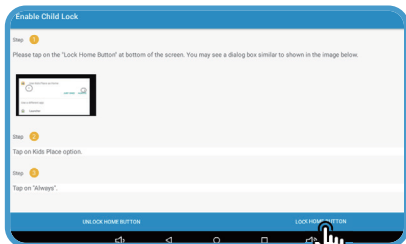
Step 9:



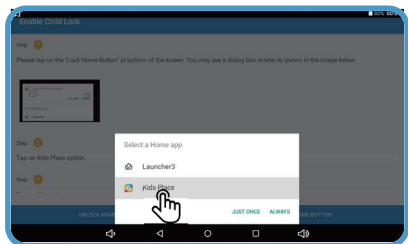
a. Click/Tap "LOCK HOME BUTTON"



b. Select "Lock home button" option.



c. Click/Tap "LOCK HOME BUTTON".

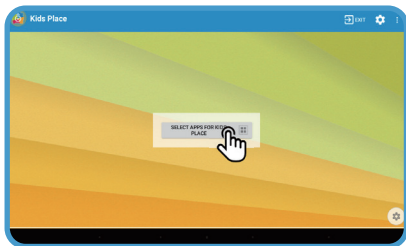


d. In the popup dialog, tap on "Kids Place" option. Click/Tap "Always".

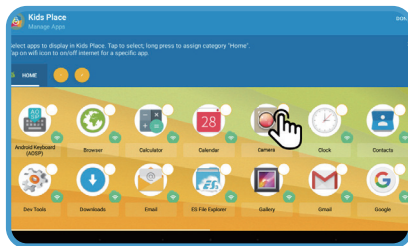
Note: This will lock the Android device so that your child only stays within Kids Place and can only use the apps allowed within it.

Step 10:

Select Apps for Kids Place



a. Click/Tap "Select Apps for Kids Place".

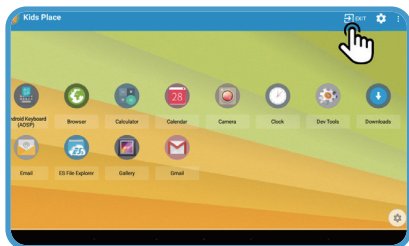


b. Click/Tab an app to select/deselect and tap on "Done" button.

Note: Selected app (with check mark) will show up as approved app for kids on the Kids Place home screen. Scroll right for more apps to choose.

Setting Up Kids Place

Step 11:



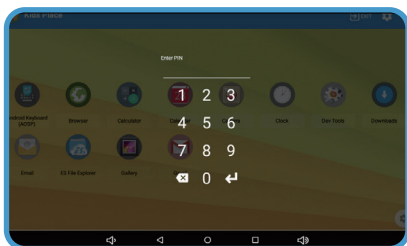
Tap on "EXIT" button.

Note: If you forget your PIN go to <http://www.kiddoware.com/forgotpin.php> to retrieve.



Click/Tap The Kids Place icon on the Parent Mode home screen to return to Kids Place Mode.

Step 12:

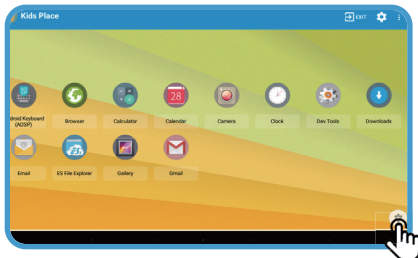


Enter PIN.

Manage Available Apps

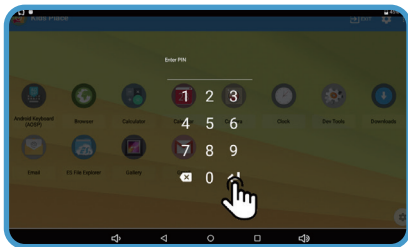
You can edit your available apps by using the Parents Settings and selecting or unselecting apps.

Step1:



To modify apps, click/tap the Parents Settings icon at the lower right corner.

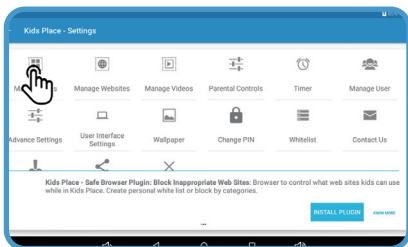
Step2:



Enter PIN.

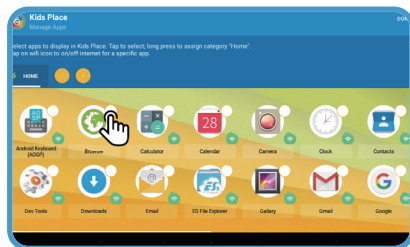
Setting Up Kids Place

Step3:



Click/Tap "Manage Apps" from the Parents Control Dashboard.

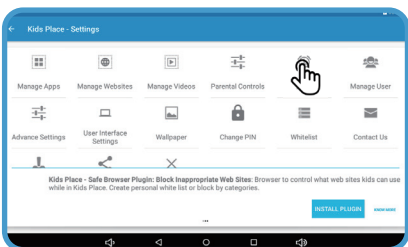
Step4:



Unselect/select the apps you want to remove or keep by tapping in the apps.

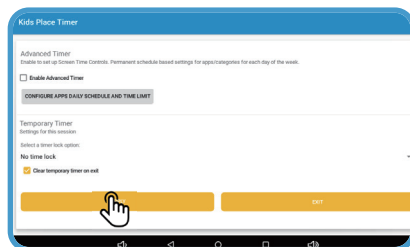
Setting Time (Professional Version only)

Step 1:



Click/Tap "Timer".

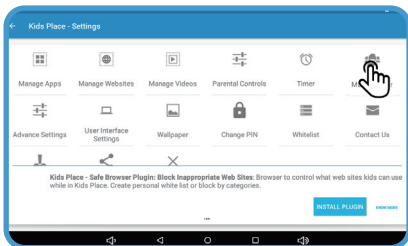
Step 2:



Select a timer mode option and then press apply Button.

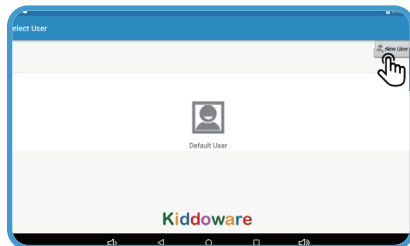
Manage User

Step1:



Click/Tap Manage User.

Step2:



To edit an user, long press the user's icon. To add a new user, click/tap "New User".

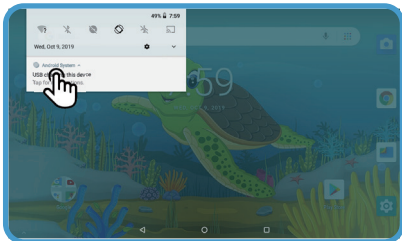
Connecting to a Computer

Step 1: Connect to your computer by USB.



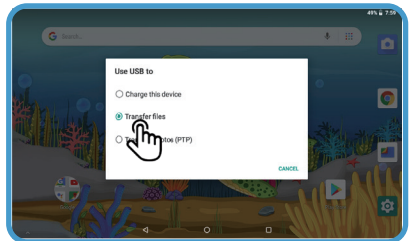
You MUST be in Parent mode in order to connect with your computer devices.

Step 2:



Pull down the menu from the left top of the screen, click/tab "USB charging this device".

Step 3:

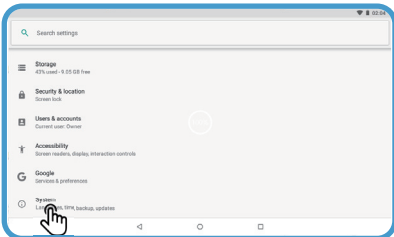


Select "Transfer files".

Your device/disk name will appear as V8 on your computer. You can now transfer or backup files from the tablet to a computer.

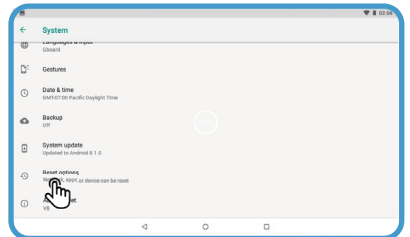
Factory Reset

Step 1:



Click/Tab Settings, Select "System".

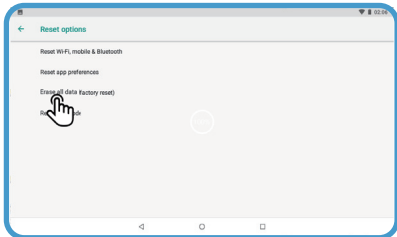
Step 2:



Select "Reset options".

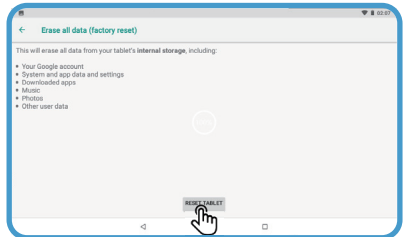
Factory Reset

Step 3:



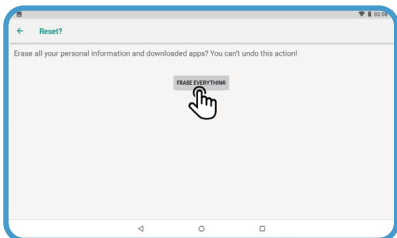
Select "Erase all data (factory reset)".

Step 4:



Select "RESET TABLET".

Step 5:



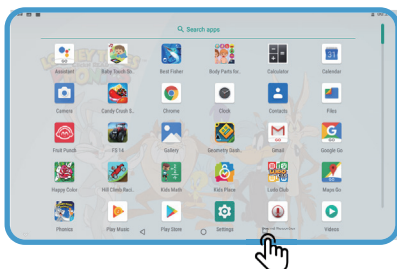
Select "ERASE EVERYTHING".

Wait until Factory Reset/Reboot function has completed before pressing any new commands.

Why is your tablet slow or frozen?

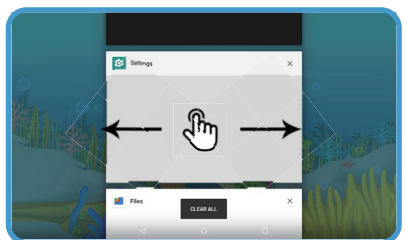
You may need to either close some of your open applications or games to allow more memory to become available on your tablet. Follow below steps to close the APPs.

Step 1:



Click/Tab "□" button.

Step 2:



Hold down the APP you want to end and move to end it.

Table Troubleshooting Table

Issue	Fix
Battery is draining too fast	Adjust screen brightness to a lower setting
Slowness or unresponsive programs	Close unused apps; clear app cache;
Network connectivity issues; no WiFi connection	Reset network connection; toggle airplane mode on/off
Tablet is hot or overheating	Close unused apps; clear app cache;
App crashes	Reopen app; update app through Play Store
Unresponsive screen	Restart table by holding power button for 8 seconds
Google Play Store crashes	Clear app cache and restart
Apps won't download from Play Store	Clear Play Store cache; open app settings and clear local search
Can't turn tablet on/off	Hold power button for Power Menu options
Touch screen issue; not responding to	Low battery power; check for physical damage
Battery does not hold a charge	Check power cable; inspect power button if stuck
Sound is low	Check speaker port for blockage
Camera or SD Card not working	Corrupt Software / Reset to factory default



Find additional help and resources go to our website or contact us.

Contact Us

Customer Service Email: support@contixo.com

Or visit our website: www.contixo.com

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