

# Introduction

In order to use our products safely and effectively, please read this instruction carefully. Improper installation, operation and maintenance will cause the damage to the products and charge you extra repairing fee.

- -Thank you for you to choose our massage bathtub series; -We provide a lifetime warranty after-sale service, please fill
- warranty registration form accurately;

-If you need any help, please contact local distributor or our company directly;

-Our company reserve the right to change all the models listed in this instruction without prior notice:

-This instruction applies to the listed products as below.

-Because of the difference of the market requirement and individual custom product, please refer to the corresponding content in this instruction according to the product and its functions you choose. In this way, you can install and operate the product correctly.

• In order to install the product correctly and safely by the installer, and you can use and maintain this product correctly and safely, please pay much attention to the warning sign as below

The warning symbol's meaning is as below:

0	,
Notice	This symbol indicates that errant handling after disregarding this symbol could result in personal injury or property loss.

- In order to install, use and maintain this product correctly and safely, please read and understand this instruction totally.
- This instruction is a valuable source of product information to help the end user use the product safely and correctly. Please take good care of it and keep it from getting lost or soiled.

## Preparation before installation

- Make sure the area in which you install the bathtub is strong enough to bear the total weight of the bathtub, maximum water volume, and the user
- The installation area must be waterproofed, otherwise the downstairs area below the bathtub will get damaged if water leaks.
- The installation area must be equipped with water supply, power supply, and drainage

- \*External circuitry need to equip with high sensitive and fast type leakage protection switch. (Induced current rating below  $\triangle$ 15MA, trip time should less than 0.1 second, rated current is above 30A.) Notice The product should be installed the grounding and electric
- eakage switch by a qualified licensed electrician • Please reserve the drainage hole≥ø50mm, make sure the drainage pipes
- accord with the water valve
- The user need to reserve the connectors of 1/2" external thread cold/hot water hoses, which outstand the wall 30mm. It is suggested to install a valve in each pipe, the location of installed should be designed by user, which is convenient for maintaining.
- Because each bathroom or bathtub's power and drain are slightly dierent, please place the bathtub in an optimal location according to its surroundings. The following illustration may be used as a reference layout:



Δ The safe distance between power supply and water supply Notice should be not less than 30cm(11.8 inch).

# Inspection Before Installation

Be careful when removing the bathtub from its packaging so as to avoid contact with any harsh surfaces Remove the staples or fold them into the box. Additionally, it is advisable to lift the bathtub by its rim during handling to minimize any risk of damage. Retain the packaging box until the satisfactory installation of the product has been ensured.

2 Conduct a thorough inspection of the bathtub components and skirts. In the event that any damage or defect is detected in the nish, refrain from installing the bathtub. Please note that any damage or defect claimed after installation is not covered by the warranty. The responsibility for shipping damage terminates once the carrier has delivered the products in good order.

3. Any claims for damage should be referred to the carrier. For a comprehensive understanding of the warranty coverage and its limitations, please refer to the published three-year warranty section in this manual

Before beginning your installation, please take note of the following guidelines:

- 1. Compliance with all local and building codes is mandatory.
- 2 Determine the necessary tools required for the installation
- 3. Install drain/overow per the manufacturer's instructions and the Technical Specications Manual. It is the installer's responsibility to ensure a water-tight installation of the drain. Any drain leakage is not covered by the bathtub warranty.
- 4. Install the faucet and shower head at this stage (if applicable). It is recommended that a qualied plumber installs the faucet. Please see additional notes on freestanding section for faucets.
- a).It is the installer's responsibility to properly install the spout plumbing and ensure compliance with local codes
- b).We do not warrant connections of water supply ttings and piping systems, or drain/overow systems. Neither are we responsible for any bathtub damage that occurs during the installation
- process ) Additional bathtub drain parts and plumbing are commercially available at plumbing and
- hardware stores.
- d) A non-ammable protective barrier must be placed between the bathtub unit and any soldering work to prevent bathtub damage.



cause re or electric shock.



An electrical leakage protection switch should be installed outside the bathroom. If

- other features), and inspect the tub completely. Any defect must be reported to your dealer/distributor prior to installation in order to have it covered under warranty.
- Adjust the leveling feet

We designed several leveling feet to adjust the bathtub. Please use a wrench or level ruler to level the bathtub

- Note: If the bathtub is not level, it may lead to
- one or all of the following:
- -noise increase
- -excess water in the hoses or the drainage -bathtub shaking



1.Adjust height of the leveling feet

# Installation instruction

### • How to connect the water?

For ease of use, our bathtub is equipped with stainless steel cold and hot water hoses (connector ø 1/2"). Please connect the cold and hot water hoses to the bathroom's cold and hot water hoses accordingly.

Before connect bathtub water inlet pipe, first open water pipe for a period of time, then put filter screen to ensure that the debris will not enter the bathtub pipe. So that we can effectively extend the life of the fitting.



The drain pipe is 31.5" long and the ground drain should be 12" - 20" away from the bathtub drain so that the drainpipe can form an S-bend for odor isolation Insert the drain-pipe to the drain-hole on the floor, and then cover it with water retaining cover to prevent waste water spilling.

The red hose stands for hot water hose: the blue hose stands for cold water hose: Drain-pipe should be installed with slope above 1:50; Notice Do not hold the drain-pipe and cold/hot water hoses when moving the bathtub, and do not crash it with hard objects.

How to connect the electricity?

User needs to purchase two separate 110/120V 15amp plugs and install the proper dedicated plug with a ground electrode to the power line. Then insert the plug I rmly

Note: This product uses universal home power. External circuitry is equipped with high sensitive and fast type leakage protection switch. (Induced current rating below 15MA; trip time should be less than 0.1 second; rated current is above 30A.)



The product should be installed alongside ground and electric leakage switches by a licensed electrician.

Make sure the ground is connected. One side of the ground should be connected to the ground terminal of the motor and the stainless steel frame: the other side should be connected to the ground wires of the plug.





 $\Delta$ 

The bathtub must be connected to the ground The power outlet must be sealed well

Make sure the surface of each wire is intact.

Precautions for use

Please refer to the model and con guration you have chosen when using the product • Use this unit only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer. Do not tamper with user-operated controls or any similar devices. • Do not immerse the control panel by over ■ ||ing the bath. • To avoid injury, exercise caution when getting in and out of the hydro massage bathtub. · Cleaning and user maintenance shall not be performed by children without supervision. • Do not permit children to use this unit unless an adult closely supervises them at all times. Supervision is also required when an elderly or handicapped individual uses the whirlpool bath. • During the early months of pregnancy, pregnant or possibly pregnant women should consult a physician before using. Excessive water Notice temperatures have a high potential for causing fetal damage. • People with a medical histories of heart disease, low or high blood pressure, circulatory system problems, or diabetes should consult a physician before using a whirlpool. • The use of drugs or alcoholic beverages before or during whirlpool use may lead to unconsciousness with the possibility of drowning. • The water in a whirlpool should never exceed 104 F (40 C). Water temperatures between 100'F (38'C) and 104'F (40'C) are considered safe for a healthy adult. Prolonged immersion in hot water may lead to HYPERTHERMIA, so the use time should be limited to approximately 30 minutes, followed by a shower to cool down. Lower water temperatures are recommended for extended use (exceeding 10–15 minutes) and are highly recommended for younger children. If you become nauseous, dizzy, or develop a headache, get out at once and



Water leakage from PVC pipes	The glass glue is not enough	1. Apply glass glue to seal it 2. Contact Empava for WARRANTY & SERVICE
Water leakage from drainage	1. O ring is pinched or faulty 2. Drain pipe is broken	1. Replace the old ring or the drainer 2. Replace the drain pipe 3. Contact Empava for WARRANTY & SERVICE
Water leakage from hardware	<ol> <li>O ring is pinched or faulty</li> <li>Defective control valve</li> </ol>	1. Replace the old ring or faucet/showerhead 2. Replace the control valve under knobs 3. Contact Empava for WARRANTY & SERVICE
LED lights do not operate	Loose connection	Contact Empava for WARRANTY & SERVICE
Waterfall is not functioning	position	1. Turn on the massage function 2. Turn waterfall knob anticlockwise to the desired water flow 3. Clean out debris

## Empava® APPLIANCES

IE YOU NEED SERVICE: Empava Customer Center

Email: support@empava.com Address: 15253 Don Julian Bd. City of Industry. CA 91745

WARRANTY SERVICE.

email the Empava Customer Cente

Website: https://empava.com Call: 888-682-8882 Monday - Friday from 9am - 5pm PST

Model number and serial number
A clear and comprehensive description of the issue

PROOF OF PURCHASE IS REQUIRED TO OBTAIN

Please have the following information available when you call/

Proof of nurchase (PO# or screenshot of order con ■ rmation)

#### Empava® APPLIANCES WARBANTY

#### WHAT IS COVERED

TWO YEARS WARRANTY (PARTS)

mpaya offers a two-year warranty on parts for the following categories: induction cooktop, gas cooktop, electrical oven, pizza oven, 📕 re glass, jujcer, range hood, wine cooler, beverage efrigerator and toilet seat

WO YEARS WARRANTY (PARTS & LABOR)

Empaya offers a two-year warranty on both parts and labor for the following categories: gas oven and gas range.

THREE YEARS WARBANTY (PARTS & LABOR)

for the fo**ll**owing categories: freestanding tub, massage tub, and walk-in tub

This limited warranty is valid for products that are either urchased brand new from an authorized Empaya dealer or directly from Empaya.

The effective date of the warranty commences from the date of original consumer purchase. If the appliance is installed, operated, and maintained in accordance with the ser manual. Empaya will provide parts at no cost to rectify any defects in materials and workmanshin that were present at the time of purchase. Alternatively, at its sole discretion. Empava may replace the product. In the event of product eplacement, the warranty for the replacement product shall be valid for the remaining term of the original warranty oriod

- WHAT IS NOT COVERED
- 1. Commercial, non-residential or multiple-family use, or use inconsistent with published user, operator or installation instructions.
- 2. In-home Instruction on how to use your product.
- Service to correct improper product maintenance o installation, installation not in accordance with electrical or plumbing codes or correction of household electrical or plumbing (i.e., house wiring, fuses or water inlet hoses)
- 4. Defects or damage caused by the use of non-genuine Empava parts or accessories. 5. Conversion of your product from natural gas or L.P. gas.
- Empava provides a three–year warranty on both parts and labor 6. Damage from accident, misuse, abuse, I re, I oods, acts of God or use with products not approved by Empava.
  - Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration or modi L cation of the appliance.
  - 8. Cosmetic damage including scratches, dents, chips, and other damage to appliance I nishes unless such damage results from defects in materials and workmanship and is reported to Empava within 30 days.
  - 9 Discoloration, rust or exidation of surfaces resulting from caustic or corrosive environments including but not limited to high salt concentrations, high moisture or humidity or exposure to chemicals.
  - 10. Food loss due to product failure
  - 11 Removal or reinstallation of inaccessible appliances or built-in ■ xtures (i.e., trim, decorative panels, ■ ooring, cabinetry, islands, countertops, drywall, etc.) that interference with servicing, removal or replacement of the product.

DISCLAIMER OF IMPLIED WARRANTIES

MPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A ARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or 🛚 tness, so this limitation may not apply to you. This warranty gives you speci 🖥 c legal rights, and you also may have other rights that vary from state to state or province to province.

ISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY

up on what along or more comprehensive warrantly that the limited warranty that comes with this major appliance, you should ask mpava or your retailer about buying an extended warranty.

IMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

IEREIN. EMPAVA SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow e exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This arranty gives you speci 🛚 c legal rights, and you also may have other rights that yary from state to state or province to province



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