SOJAG

GROUPE SHELTERLOGIC GROUP

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Sojag Outdoor Products Limited Warranty Information

1-Year Limited Warranty on All Sojag Products

All products are guaranteed against manufacturer defects per Sojag's 1-year limited warranty. This 1-year limited warranty covers all electronics, fabrics, moving parts, chairs and gliders, tables, and all other shelter parts specifically not stated in the table below from the date of purchase and based on normal and residential use of the product. This limited warranty is applicable on parts only; labor is not included. The warranty is non-transferable.

Additional Shelter Coverage

	Soft top and polycarbonate roof panels	ACP, aluminum, galvanized steel or galvalume roof panels
General warranty	**1 YEAR** against manufacturer defect	**1 YEAR** against manufacturer defect
Structure warranty	**5 YEARS** against rust	**5 YEARS** against rust **5 YEARS** against rot and decay
Roof warranty	**1 YEAR** against manufacturer defect	**5 YEARS** against rust

ShelterLogic Group warrants to the original owner that our outdoor products are free from defects in material and workmanship for a period of one year. For your warranty to be in effect, the product must be maintained as directed in the owner's manual.

This warranty only covers failures which occur during normal use. This warranty does not extend to color changes due to normal use, weathering or damage resulting from misuse or neglect, commercial use, failure to follow assembly instructions and/or the owner's manual (including but not limited to proper anchoring of a shed or shelter), painting, or forces of nature and other causes which are beyond the control of ShelterLogic Group's control. Storage of pool chemicals and/or use of pressure-treated wood for the floor will cause steel corrosion and are not covered under warranty. The warranty is void if the product is modified in any way. In no event shall ShelterLogic Group be liable for incidental or consequential damages.

ShelterLogic Group warrants that our Sojag outdoor products will not fail due to perforation caused by rusting through the material. We will replace any part found to be perforated by rust under normal use, and service within that period.

A purchase receipt or other proof of date of the original purchase will normally be required before warranty service is rendered. In no event will ShelterLogic Group pay for the cost of taking down the product, cost of flooring, construction labor, or any other related costs.

ShelterLogic Group reserves the right to request photographic proof of product defect to aid in determining extent of defect and aid in quality control efforts.

ShelterLogic Group reserves the right to discontinue or change parts. If a part has been discontinued or is not available, ShelterLogic Group will substitute a part as may be compatible and available.

ShelterLogic Group will send replacement parts free of charge found to be defective or missing.

To file a claim, please visit: **https://www.shelterlogic.com/registration-and-warranties#submit-a-warranty-claim**

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state / province to province.