



# Screen Warranty Program

**Larson® Retractable Screen Systems engineers and produces a variety of high quality retractable screen systems to meet the needs of demanding markets worldwide. Within the limits set forth herein Larson is proud to warranty products to be free from manufacturing defects.**

The following five-year warranty applies to the original purchaser of owner occupied homes and covers mechanical components excluding screen fabrics or cables.

- Cables are warranted for one (1) year.
- Screen fabrics are not warranted other than for manufacturers defects that are identified at the time of installation.
- Electronic components are warranted for five (5) years.

Upon receipt of written notice and proof of purchase, Larson shall have the option to request further information such as photos. Larson shall also have the option to take possession of a defective product or otherwise instruct the buyer. If a warranty claim is approved then Larson will provide replacement components to the buyer, or, at Larson' choosing, return the original sale value to the Buyer. This warranty does not cover shipping, transportation, removal, labor or any other service or cost. Please note that Larson Retractable Screens are designed to provide insect protection and support fresh, natural ventilation in mild wind conditions. The wind speed that a retractable screen can withstand (e.g. before the edges of the screen fabric may push out of a guide rail or damage can occur), depends on the width and height of the opening, the openness factor of the specific screen fabric and, other design aspects of the screen model. Using Larson Retractable Screens in multi-sided openings, high above ground level or, areas that can experience more than mild wind conditions is not recommended. Larson retractable screens should not be kept continually open, be persistently exposed to wind, sun, rain or other harsh conditions or, used to retain people or pets. **Retract the screen when not being actively used and, use the screen only during mild wind conditions.**

Except as otherwise specifically set forth herein, Larson makes no representation or warranty, expressed or implied, statutory or otherwise. All implied warranties, including those of merchantability or fitness for use are hereby disclaimed. In particular Larson makes no warranty whatsoever that the product will comply with pertinent national, state and local health and safety laws, including but not limited to U.S. Federal Occupational Safety and Health Act and the regulations, rules and orders issued pursuant to any such laws. This warranty supersedes and excludes any other products warranties and may on occasion be modified, changed or replaced without notice. Liability for loss and damages both incidental and consequential, special economic losses or lost profit, or expense or for any failure to perform or delay to perform. In any case, Larson's Maximum liability shall not exceed the contract price of the product claimed to be defective.

## **The following are limitations and exclusions from the warranty:**

- If usage, adaptation or installation are not in accordance with installation and operating instructions.
- If products are stored improperly, damaged (through no fault of Larson), or modified without Larson's written consent.
- If Larson's written instructions are not properly applied by the buyer or end user.
- If Larson's products have been used to perform functions they were not designed to perform.
- Product failure, shrinkage or color change caused fully or in part by rust, corrosion, abuse or misuse or extreme exposure to sun, heat or wind.
- Certain coastal applications.
- Acts of nature including wind, hail, water damage, etc.
- Failure caused by a buildup of dirt, sand, pebbled or other debris.
- Collisions with people, pets or objects.
- Corrosion in coastal applications, exposure to chemicals or pollutants.

The following information is necessary to process any warranty:

**Registration Number**

**Proof of Purchase**