

Warranty Guide

Gardenbee warrants to the owners that we will, free of charge, exchange any unit found to be defective in workmanship or material for no more than 180 days from the date of purchase.

What does this limited warranty cover?

This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period.

During the Warranty Period, we will repair or replace, at our option, at no charge, products or parts of a product that prove defective because of improper material or workmanship, under normal use and maintenance.

Valid for the original purchaser only, with the original sales receipt /record including the purchase date, and is not transferable

The exceptions or exclusions to this warranty are as follows:

1. Any warranty claim that is submitted after the limited warranty period, or without proper proof of purchase will not include the cost of parts, labor, or delivery.
2. This warranty shall not apply to the products that have been subjected to misuse, neglect, alteration, modification, or attachments, either caused by the original purchaser, shipping, storage, accident, fire, flood, or acts of God.
3. Any condition resulting from incorrect or inadequate maintenance or care, Dissatisfaction due to buyer's remorse, or Normal wear and tear.

For claims or questions concerning this warranty, please contact our customer service department at hiwarranty@outlook.com or call us at [1628-263-4608](tel:1628-263-4608) to determine the problem and the most appropriate solution for you. You can also contact the website where you purchased the product with necessary product information such as PO number, SKU number, and defect photo or videos.