

## TECHNICAL INFORMATION

# Warranty

Brondell products are backed by some of the most comprehensive warranties in the industry. Brondell warrants that the H2O+ water filtration system shall be free from defects in material and workmanship under normal use and service.

### **Brondell H2O+ Capella**

One Year Warranty 100% Coverage of all parts and labor for the entire product for the first year from original date of purchase. This does not apply, however, to consumable filters.

### **Exclusions and Limitations**

1. BRONDELL warrants its products to be free from manufacturing defects under normal use and service. This warranty is extended only to the ORIGINAL PURCHASER.
2. BRONDELL's obligations under this warranty are limited to repairs or replacement, at BRONDELL's option, of products or parts found to be defective, provided that such products were properly installed and used in accordance with instructions. BRONDELL reserves the right to make such inspections as may be necessary in order to determine the cause of the defect. BRONDELL will not charge for labor or parts in connection with warranty repairs for the first full year from date of purchase on all products except those that may be subject to commercial use limitations.
3. BRONDELL is not responsible for the cost of removal, return (shipping), and/or reinstallation of products. This warranty does NOT apply to:
  - Damage or loss that occurs during shipment.
  - Damage or loss sustained through any natural or man-made causes beyond the control of BRONDELL, including but not limited to fire, earthquake, floods, etc.
  - Damage or loss resulting from sediments or foreign matter contained in a water system.
  - Damage or loss resulting from negligent or improper installation including installation of a unit in a harsh or hazardous environment.
  - Damage or loss resulting from removal, improper repair, modification of the product, or improper maintenance including damage caused by chlorine or chlorine related products.
  - Damage or loss resulting from acts that are not the fault of Brondell or that the Product is not specified to tolerate.
4. This warranty gives you specific legal rights. You may have other rights, which vary from state to state.

THIS WRITTEN WARRANTY IS THE ONLY WARRANTY MADE BY BRONDELL. REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY SHALL BE THE EXCLUSIVE REMEDY AVAILABLE TO THE PURCHASER. BRONDELL SHALL NOT BE RESPONSIBLE FOR LOSS OF USE OF THE PRODUCT OR FOR OTHER INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES OR EXPENSES INCURRED BY THE PURCHASER OR FOR LABOR OR OTHER COSTS DUE TO INSTALLATION OR REMOVAL OR COSTS OF REPAIRS BY OTHERS, OR FOR ANY OTHER EXPENSE NOT SPECIFICALLY STATED ABOVE. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTIES, INCLUDING THAT OF MERCHANTABILITY, ARE EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS, SO THE ABOVE LIMITATION AND EXCLUSION MAY NOT APPLY TO YOU.

### **How to Obtain Service**

To obtain repair service under this warranty, you must contact an authorized BRONDELL Service Center to obtain an RMA (Return Merchandise Authorization) number. Proof of purchase in the form of a copy of the original receipt must accompany the returned unit for the warranty to be valid. Take or ship the unit prepaid to the closest Brondell authorized service center along with the RMA number and proof of purchase. To obtain the RMA number and locate the BRONDELL Service Center location nearest you, please call 1-888-542-3355.



**CONTACT:**

Brondell, Inc.  
PO Box 470085  
San Francisco, CA 94147-0085  
Phone: 1-888-542-3355  
Email: [support@brondell.com](mailto:support@brondell.com)  
Web: [www.brondell.com](http://www.brondell.com)

For questions, contact Brondell  
Customer Service:  
1-888-542-3355, Monday – Friday,  
9am – 5pm PST

**MANUFACTURED BY:**

Brondell, Inc.  
PO Box 470085  
San Francisco, CA 94147-0085

**Made in Korea**

**REPLACEMENT FILTERS:**

RF-30 Two-Filter Set,  
Activated Carbon Plus and  
Carbon Block Filter

RF-50 E2RO Membrane Filter

**Please retain receipt records for any  
warranty claims.**