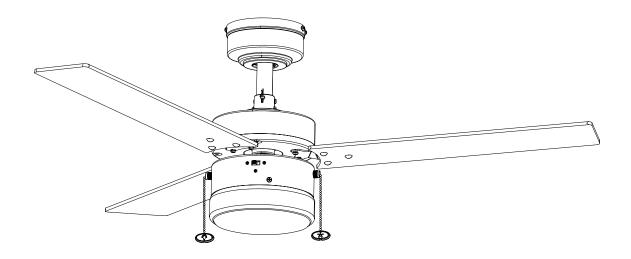
# 44" Vue Ceiling Fan

## **Owner's Manual**

Item #1362367, 2758984, 2758985 Model #42004, 42228, 42229

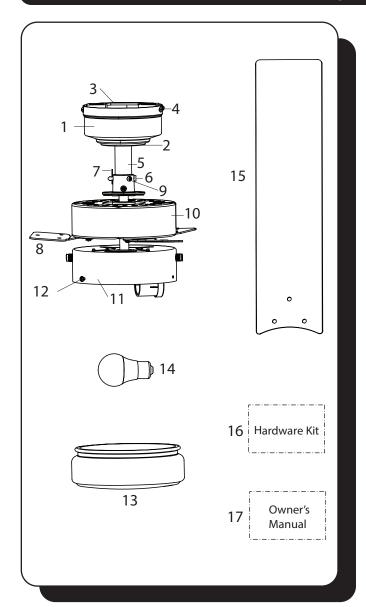




**Questions, problems, missing parts?** Before returning to your retailer, call our customer service department at 1-877-706-3267, 8 am - 5 pm Central, Monday - Friday.

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## **PACKAGE CONTENTS**



Unpack your fan and check the contents. You should have the following items:

#### **PACKAGE CONTENTS**

1. Canopy 10. Motor

2. Canopy Cover 11. Light Kit

3. Mounting Bracket 12. Thumbscrew (x 3)

4. Mounting Bracket 13. Glass Bowl

Screw (x 4) 14. E26-base LED bulb

5. Downrod 15. Blade (x 3)

6. Downrod Pin 16. Hardware Kit

7. Downrod Clip 17. Owner's Manual

8. Blade Arm (x 3)

9. Set Screw (x 2)

#### **HARDWARE CONTENTS**

18. Wire Connector (x 3)

19. Blade Screw (x 9)

20. Blade Washer (x 9)

21. Pull Chain Extension (x 2)

22. Screw Cap (x 9)

**Note:** Some extra hardware has been included. The quantity listed above is the number required for installation.

#### **HARDWARE CONTENTS**

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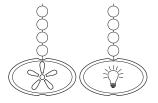
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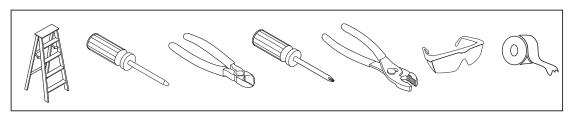
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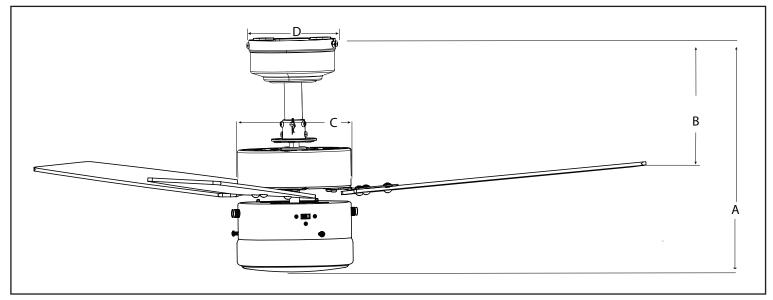
## **TOOL REQUIRED** (not included)



**Tool required for assembly:** Electrical tape, Phillips Screwdriver, Pliers, Safety Glasses, Step Ladder, Wire Cutters and Wire Strippers

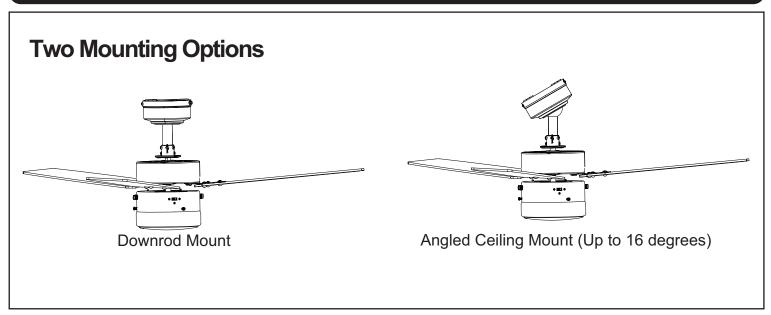
**Helpful Tools:** AC Tester Light, Tape Measure, and Wiring Handbook

## **DIMENSION REFERENCE**



A. 13.66 in. B. 9.00 in. C. 6.74 in. D. 5.13 in.

## **MOUNTING OPTIONS**



Choose one of the following mounting options:

**Downrod Mount** is best suited for ceilings 8 ft. or higher. For taller ceilings you may want to use a longer downrod (not included).

**Angled Ceiling Mount** is best suited for angled or vaulted ceilings. A longer downrod is sometimes necessary to ensure proper blade clearance from the ceiling. If using the angle mount, check to ensure the ceiling angle is not steeper than 16°.

#### **SAFETY INSTRUCTIONS**

READ ALL SAFETY INFORMATION AND INSTALLATION INSTRUCTIONS BEFORE YOU BEGIN INSTALLING THE FAN AND SAVE INSTRUCTIONS.

#### **CAUTION:**

- All set screws of the fan must be checked and retightened where necessary before installation.
- To reduce the risk of personal injury, do not bend the blade brackets when installing the brackets, balancing the blades or cleaning fan. Do not insert foreign objects in between rotating fan blades.
- Before changing the fan direction, turn off the fan and wait for the fan blades to stop completely.
- The safeguards provided by these safety instructions and by the separate installation instructions are not meant to cover all possible conditions and situations that may occur. It must be understood that common sense, caution and care are factors which can not be built into this product. These factors must be supplied by the person(s) installing, caring for and operating the fan.
- The fan weight is Net Weight: 11.31 lb (5,14 kg). Be sure the outlet box (not included) is securely attached to the building structure and is marked "Acceptable For Fan Support". Failure to do so can result in serious injury.
- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
  - --Reorient or relocate the receiving antenna.
  - --Increase the separation between the equipment and receiver
  - --Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - --Consult the dealer or an experienced radio/TV technician for help.

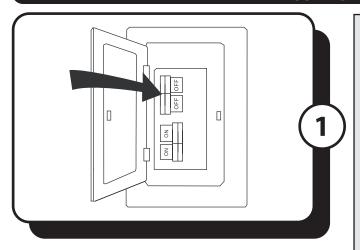
Please note changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

HKC-US 3350 Player's Club Parkway, #225 Memphis, TN 38125 1-800-643-0067

#### **WARNING:**

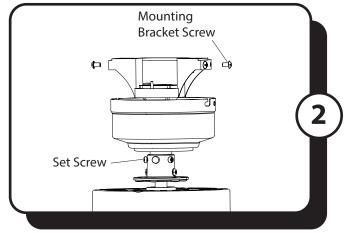
- To avoid risk of electric shock, be sure to shut off power at the main fuse or circuit breaker box before installing or servicing this fixture. Turning off the electrical power by using the light switch is not sufficient to prevent electrical shock.
- To reduce the risk of injury, install the fan so that the blades are at least 7 feet (2.1 Meters) above the floor and at least 18 inches (0.5 Meters) from the tip of the blades to the wall.
- To reduce the risk of fire, electric shock, or personal injury, mount to outlet box marked "acceptable for fan support" and use mounting screws provided with the outlet box.
- The installation has to be in accordance with the national electrical code, ANSI/NFPA 70-1999 and local codes. If you are unfamiliar with the methods of installing electrical wiring, seek the services of a qualified licensed electrician.

## **ASSEMBLY INSTRUCTIONS**

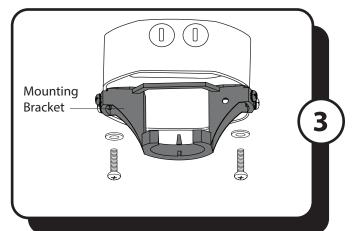


1. Turn OFF the electrical power at the main fuse or circuit breaker.

**DANGER:** Failure to disconnect the power supply prior to installation may result in serious injury or death.

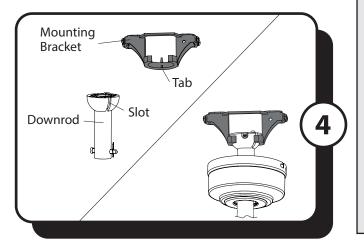


2. Tighten the two set screws. Then remove the mounting bracket by removing the two mounting bracket screws from the round holes in the canopy. Finally, loosen the other two mounting bracket screws from the J-shaped slots. Lower the canopy and remove mounting bracket.



3. Install the mounting bracket to the outlet box (not included) using the screws and washers provided with the outlet box.

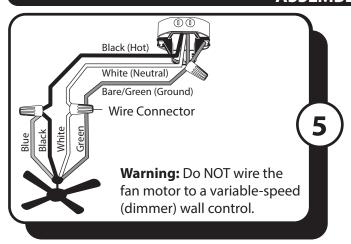
**WARNING:** To reduce the risk of fire electric shock, or personal injury, mount to the outlet box marked "acceptable for fan support" and use the mounting screws and washers provided with the outlet box.

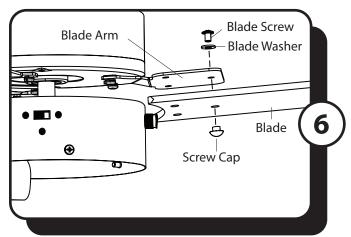


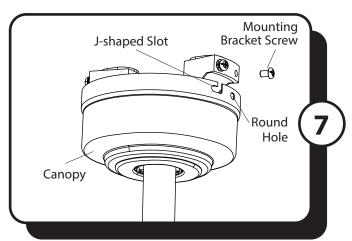
4. Remove the paper and rubberband from the downrod. Then, lift the downrod into the mounting bracket. Rotate the downrod until the tab in the mounting bracket is seated in the slot in the downrod ball.

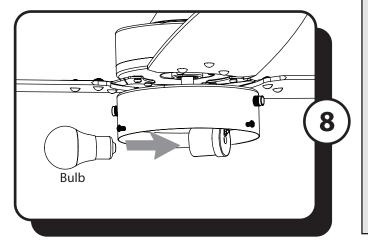
**WARNING:** The fan and/or downrod should not rotate in the mounting bracket if installed correctly. Failure to align the slot in the downrod ball with the tab may result in fan falling causing serious injury or death.

## ASSEMBLY INSTRUCTIONS









- 5. Use wire connectors to connect the fan wires to the power supply wires according to the wiring diagram and the following instructions:
- Connect the green wire from the downrod and mounting bracket to the bare/green (ground) supply wire.
- Connect the white wire from the fan to the white (neutral) supply wire.
- Connect the black and blue wires from the fan to the black (hot) supply wire.

**Note:** If there is a second hot/power wire coming from the outlet box, connect it to the Blue (light power) fan wire for separate light and fan control.

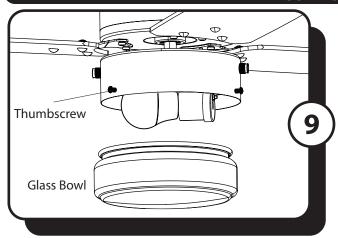
**Important:** After the connections have been made, the connected wires should be turned upward and pushed carefully up into the outlet box. Place the black and white wire connections on opposite sides of the outlet box.

6. Attach the blades to blade arms using the blade screws, washers and screw caps from the hardware kit.

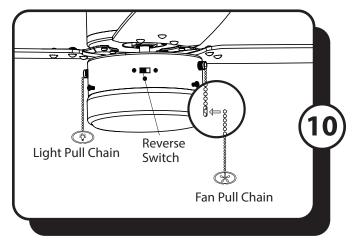
7. Raise the canopy, ensure the two mounting bracket screws are aligned with the J-shaped slots in the canopy. Then, turn the canopy clockwise until the mounting bracket screws are completely engaged in the J-shaped slots. Install the two previously removed mounting bracket screws in the round holes. Securely tighten all four mounting bracket screws.

8. Install the E26-base A15 bulb into the socket. **Important:** Make sure to allow the bulb and the light kit to cool before you replace it.

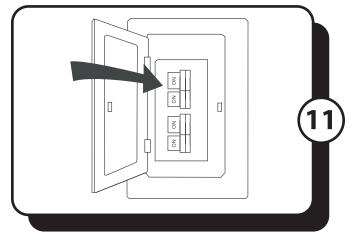
## **ASSEMBLY INSTRUCTIONS**



9. Loosen the three thumbscrews near the bottom of the light kit. Lift the glass bowl into the light kit and re-tighten the previously loosened thumbscrews to secure.

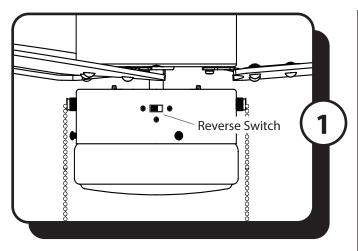


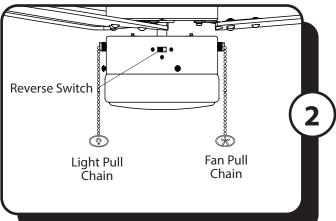
10. Attach pull chain extensions to the pull chains. **Note:** When facing the reverse switch the light pull chain is on the left and the fan pull chain is on the right.



11. Restore the power at the main fuse or circuit breaker and wall switch.

## **OPERATING INSTRUCTIONS**





1. Use the reverse switch, located on the light kit to optimize your fan for seasonal performance.

Using a ceiling fan will allow you to raise your thermostat setting in summer and lower your thermostat setting in winter without feeling a difference in your comfort.

In warmer weather, push the reverse switch left, which will result in downward airflow creating a wind chill effect.

In cooler weather, push the reverse switch right, which will result in upward airflow that can help move stagnant, hot air off the ceiling area.

**Important:** Wait for the fan to stop before moving the reverse switch. The reverse switch must be set either completely up or down in order for the fan to function correctly. If the reverse switch is set in the middle position, the fan will not operate.

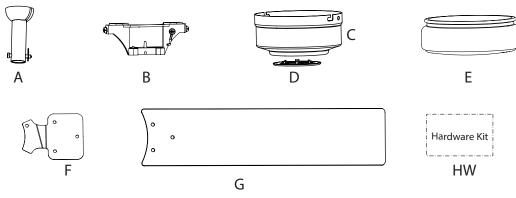
2. The fan pull chain has four positions to control fan speed. One pull is HIGH, two is MEDIUM, three is LOW and four turns the fan OFF.

The light pull chain has two positions to control the light, ON and OFF.

**Note:** When facing the reverse switch the light pull chain is on the left and the fan pull chain is on the right.

## **REPLACEMENT PARTS**

For replacement parts, call our Customer Service Department at 1-866-706-3267, Monday - Friday, 8 am - 5 pm, Central, Monday - Friday.



PART	DESCRIPTION	42004	42228	42229
Α	Downrod	4L000006330	4L000013340	4L000013790
В	Mounting Bracket	4L000006350	4L000006350	4L000006350
C	Canopy	4A000008700	4A000009330	4L000013800
D	Canopy Cover	4L000008290	4L000010400	4L000013810
E	Glass Bowl	4A166460001	4A166460001	4A166460001
F	Blade Arm	4A071480004	4A071480005	4A071480006
G	Blade	4L085340002	4L085340003	4L085340001
HW	Hardware Kit	4L000011270	4L000013770	4L000013780

## **TROUBLESHOOTING**

If you have difficulty operating your new ceiling fan, it may be the result of incorrect assembly, installation or wiring. In some cases, these installation errors may be mistaken for defects. If you experience any faults, please check the Troubleshooting section below. If a problem cannot be remedied or you are experiencing difficulty in installation, please contact Customer Service: 1-866-706-3267, 8 am - 5 pm Central, Monday - Friday.

PROBLEM	SUGGESTED REMEDY
1. Fan does not start	<ol> <li>Check main and branch circuit fuses or circuit breakers.</li> <li>Check power supply wire connections to fan and switch wire connections in switch housing.</li> <li>CAUTION: Make sure main power is turned off before entering canopy.</li> <li>Make sure forward/reverse switch pushed completely left or right. Fan will not operate when switch is in the middle.</li> <li>Make sure that the wall control is turned ON.</li> </ol>
2. Fan is noisy	<ol> <li>Ensure canopy and mounting bracket are tightened securely to outlet box and outlet box is mounted firmly to ceiling joist.</li> <li>Make sure the screws which attach the blade arm to the motor are tight.</li> <li>Make sure wire connectors in switch housing are not rattling against each other or against the interior wall of the switch housing.</li> <li>CAUTION: Make sure main power is turned off before entering switch housing.</li> <li>If using a light kit, be sure the thumbscrews holding the glass bowl are finger tight. Check to be sure light bulb is snug in socket and not touching glass bowl.</li> <li>Some fan motors are sensitive to signals from Solid State variable speed controls. DO NOT USE a Solid State variable speed wall control.</li> </ol>
3. Fan wobbles	<ol> <li>Ensure all blades are screwed firmly into blade arms.</li> <li>Ensure all blade arms are tightened securely to motor.</li> <li>Ensure canopy and mounting bracket are tightened securely to outlet box and outlet box is mounted firmly to ceiling joist.</li> <li>Switch one blade with a blade from the opposite side. Or balance the fan using a balancing kit (sold separately).</li> <li>If blade wobble is still noticeable, interchanging two adjacent (side by side) blades can redistribute the weight and possibly result in smoother operation.</li> </ol>
4. Light does not work:	<ol> <li>Check blue wire from fan to make sure it is connected to hot (black) power supply wire.</li> <li>Check for loose or disconnected wires in fan switch housing.</li> <li>Check for faulty light bulbs.</li> <li>CAUTION: Make sure main power is turned off before entering switch housing.</li> </ol>

## MANUFACTURER WARRANTY

To obtain service, please contact the Service Department: at 1-877-706-3267, 8 a.m. - 5 p.m. Central, Monday - Friday.

Model Name: 44" Vue Ceiling Fan

Model No: 42004 Bronze

42228 Matte Black 42229 Gun Metal

Set forth below, the manufacturer, Hong Kong China Electric appliance Company (HKC) warrants the fan motor for this ceiling fan to be free from defects in workmanship and material for the life of the product. Also, subject to the limitations below, HKC warrants all ceiling fan parts ("ceiling fan parts" excludes the motor and parts made in whole or in part with glass) to be free from defects in workmanship and material for a period of one year after the date of purchase by the original purchaser at retail.

All claims must be made by the original purchaser, whether such purchaser purchased the product through a store or contractor. Ceiling fan part defects must be reported within the first year from the date of purchase. Parts made in whole or in part with glass and the finishes of metal and other surfaces are not warranted.

Purchasers are responsible for all costs of removing and reinstalling the product. Any damage to any part caused by ordinary wear and tear, accident, misuse, or improper installation, is not covered by this warranty. HKC assumes no responsibility whatsoever for fan installation. Any service performed by a non-licensed electrician will render the warranty invalid.

HKC's sole responsibility shall be to repair or replace the motor, parts, or product within the terms stated above. HKC shall not be liable for any loss or damage of any kind, including any incidental or consequential damages resulting directly or indirectly, from any breach of warranty, express or implied, or any other failure of this product. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation may not apply to you.

If the original purchaser ceases to own the fan, this warranty is voided.

Should the purchaser encounter a problem with your fan related to defects in workmanship or materials within the warranty period associated with the defective part, HKC agrees to replace the defective part without charge, or at its option, to replace the ceiling fan with a comparable or superior model.

HKC's warranties are limited to the written warranties set out in this HKC ceiling fan limited lifetime warranty. All other express and implied warranties, including, without limitation, the implied warranty of fitness for a particular purpose and the implied warranty of merchantability are disclaimed. Some states do not allow the disclaimer of implied warranties, so this disclaimer may not apply to you.