

Warranty Remedy: This shall be your sole remedy under this limited warranty. If this product is found to have a manufacturing defect in materials or workmanship, we will, at our discretion, do one of the following:

- Repair the product
- Replace the product
- Refund the cost of the product.

Colors may vary from lot to lot and may not exactly match sample swatches or previous purchases.

Discontinued items or color selections will be replaced with the closest equivalent current product.

Your rights under state law: This lifetime limited warranty gives you specific legal rights, and you may have other rights which vary from state to state. Some states do not allow limitations on how long a warranty lasts, so the above limitations may not apply to you. No agent, representative, dealer or unauthorized employee has the authority to increase or alter the obligation of this warranty. This lifetime limited warranty supersedes any previous versions.

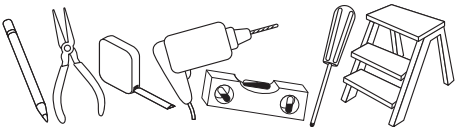
Cordless Zebra Shades

INSTALLATION INSTRUCTIONS

Step 1. Check Package Contents
Missing part? Call 1-800-264-1190
Mounting hardware kit includes the following:

Part	Quantity
a. Mounting Brackets	2 shades up to 45" wide 3 up to 72" wide
b. Extension Brackets (for outside mounts)	2 shades up to 45" wide 3 up to 72" wide
c. Screws	4 shades up to 45" wide 6 up to 72" wide
d. Wall Anchors	4 shades up to 45" wide 6 up to 72" wide
e. Handle for Bottom Rail	1 shades up to 48" wide 2 shades over 48" wide

Step 2. Tools Required



Pencil, tape measure, level, screw driver, pliers, step stool, drill.

Step 3. Installation

Your blind may be installed either inside the window frame or outside the window frame.

Wallboard or Plaster: use wall anchors.
Concrete, Stone, Brick: use a masonry drill bit and anchors or screws specifically designed for masonry (not included).

Inside Mounting:

One bracket should be positioned about 2" to 6" from each end of the head rail. For wider shades that require 3 or 4 brackets, these should be spaced evenly between the two outermost brackets.

Attach each bracket to the inner top of the window opening using the screws provided. Pre-drill the screw holes using a 5/64" drill bit. The extension brackets are not used for inside mounts.

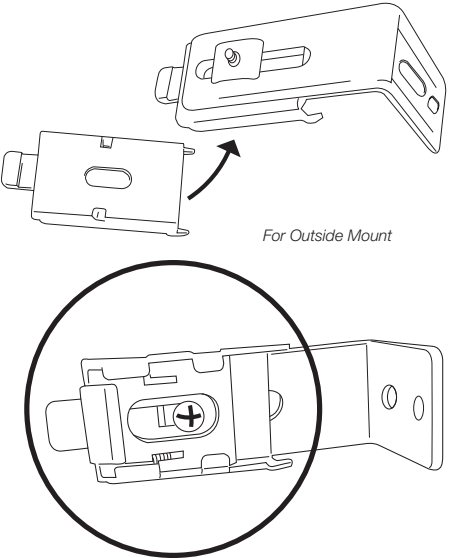
For flush inside mounts, attach the brackets to the head rail first (see drawings and attachment instructions below), and then position the shade in the window opening as desired. Then make pencil marks at the back of each bracket. Remove the brackets by pressing on the plastic tab. Align the brackets with the pencil marks, and then screw them in place as described above.

Outside Mounting:

Attach the Extension Brackets to the wall or window framing. One bracket should be positioned about 2" to 6" from each end of the head rail. For wider shades that require 3 or 4 brackets, these should be spaced evenly between the two outermost brackets. Pre-drill the screw holes using a 5/64" drill bit.

The brackets must be level – use a Spirit Level if necessary to assure proper alignment.

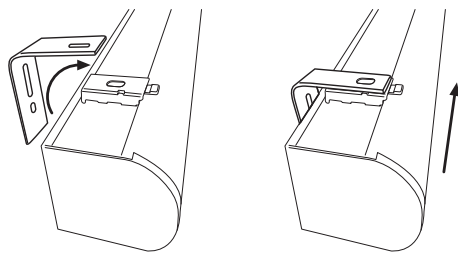
Then attach a Mounting Bracket to each Extension Bracket using the nut and bolt pre-attached to each Extension Bracket.



To adjust head rail extension, remove the shade from the mounting brackets by pressing on the plastic tabs at the front of each bracket. Then loosen the nut and bolt, and move the mounting brackets forward or backward as preferred.

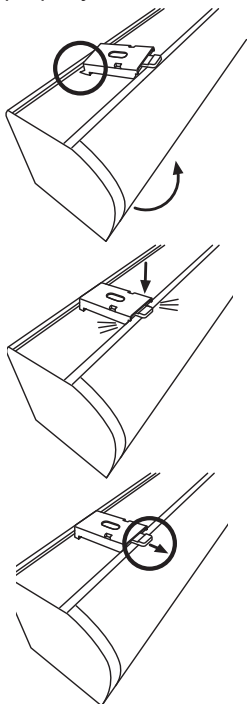
Step 4. Securing the Head Rail

Slide the inner rear of the head rail onto the metal tabs at the back of each bracket, and then push up so that the brackets snap onto the head rail.



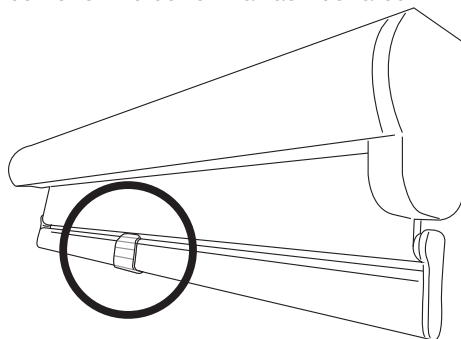
IMPORTANT FINAL STEP TO PROPERLY SECURE BRACKETS:

pull the plastic tab on the front of each bracket outward toward the front of the shade to lock the brackets in place. For inside-mounts use pliers to grasp the tabs. Check carefully to assure that each bracket is properly secured



Step 5. Attach Handle

Attach the clear plastic Handle to the center of the bottom rail as illustrated.



Wider shades have (2) Handles – to precisely determine the correct position for each handle, divide the total width of the shade by 4, and then attach one handle that distance from each outside edge of the bottom rail – always grasp both handles when lifting and lowering the shade.

Step 6. How to Operate

IMPORTANT Operating & Care Instructions for Cordless Shades **READ CAREFULLY**

- To maintain optimal performance of the springs that make your cordless shade function, lift and lower your shade through its full range of motion – all the way up and down – frequently.

GO SLOW!

Be sure the bottom rail handles are properly positioned as described above (step 5) - lift or lower the shade slowly and evenly, keeping the rail level, until the shade is positioned as desired.

IMPROPER OPERATION CAN DAMAGE THE SHADE.

- If you have trouble lifting your cordless shade:

If the shade is left in one position for a long period of time, it might be necessary to lift and lower the shade several times to restore normal function.

If the shade has been fully raised for a long period of time, it might tend to spring-back (rebound) slightly from the desired length position. This can also

be remedied by lifting and lowering the shade several times.

CLEANING

To clean the shade fabric, use a feather duster or vacuum lightly

using the soft brush or upholstery

attachment. For spot cleaning, use

warm (not hot!) water with a mild soap to damp clean.

REPLACEMENT PARTS

In the event that replacement parts are ever needed, you may call:

1-800-264-1190

Please be sure to provide the following information, if possible:

- The complete model or catalog number of your product
- A description of the product
- A description of the part needed

LIMITED LIFETIME WARRANTY

The enclosed product is warranted to the original residential retail purchaser as long as the product remains in the original window.

Covered

Lifetime: Entire product against manufacturing defects (i.e. a flaw in the product design, materials, or workmanship that causes the product to no longer function.

3 Years: Cords, including internal cords such as those found in cordless blinds or shades.

5 Years: All fabric

Not Covered

1. Normal wear and Tear

2. Any product that fails due to:

- Abuse
- Exposure to salt air
- Improper installation
- Accident
- Extraordinary use
- Improper operation
- Alterations
- Improper cleaning
- Misapplication
- Damage from pests/insects/pets
- Improper handling
- Misuse

3. Natural Wood Products that have:

- Loss of color intensity
- Variations in color, grain or texture
- Warping of wood slats in high humidity areas

4. Costs associated with:

- Product removal
- Brand label removal
- Product reinstallation
- Incidental or consequential damages
- Transportation to/from the retailer
- Product re-measure
- Shipping

In the event there are multiple blinds/shades in the same room, only the defective blind/shade will be replaced.

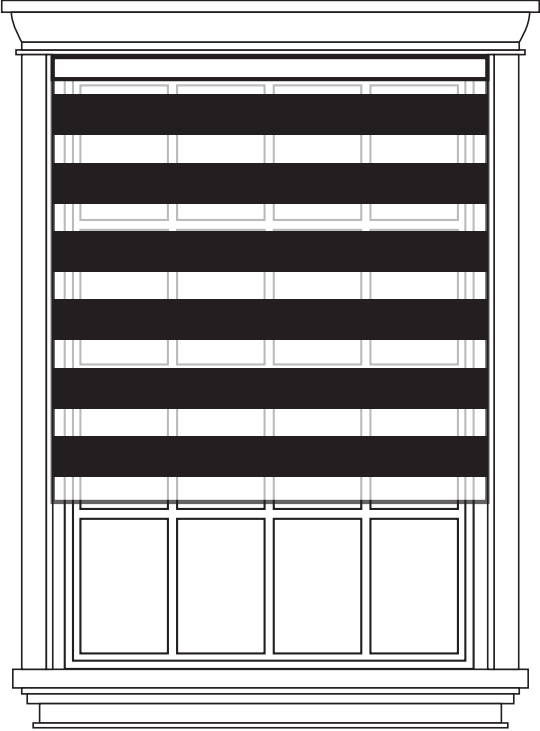
To Report Shipping Damage: If damage occurred during shipping, call the place of purchase and report within 7 calendar days, or you may be denied credit for your damaged product.

To Obtain Service: If you suspect this product has a manufacturing defect in materials or workmanship:

- Locate the sales receipt
- Call place of purchase

Any unauthorized returns will not be accepted.

Manejo de la Persiana
Siempre tire del cordón / cadena suave y lentamente. Ajuste las bandas de tela para controlar la luz y la privacidad como desee. Tire del cordón delantero para levantar la persiana y del cordón trasero para bajarla.



Limpieza
Para limpiar la tela, use un plumero o aspire ligeramente usando el cepillo blando. Para limpiar manchas use agua templada (nunca caliente!) con una solución jabonosa.

PARTES DE REPUESTO
En caso de que alguna vez necesite piezas de repuesto, puede llamar al: 1-800-264-1190 Asegúrese de proporcionar la siguiente información, si es posible:

- El modelo completo o número de catálogo de su producto
- Una descripción del producto
- Una descripción de la pieza necesaria

GARANTIA DE POR VIDA LIMITADA

Este producto está garantizado al comprador primario y por el tiempo que el producto permanezca instalado en la ventana original.

Lo que Cubre

De por vida: El producto entero cuando haya defectos de manufactura (por ejemplo una falla en el diseño, materiales o mano de obra que cause que el producto deje de funcionar.

3 Años: Cordones, incluyendo cordones internos como aquellos que se encuentran en persianas inalámbricas o cortinas

5 Años: La tela

No Cubre

1. Deterioro normal
2. Cualquier producto que falla debido a:
 - Abuso • Alteración • Exposición a aire salado
 - Limpieza inapropiada • Instalación inapropiada
 - Operación inapropiada • Accidente
 - Daño causado por insectos/mascotas/pestes • Uso extremo
 - Manejo indebido • Uso Inapropiado o indebido.
3. Productos de madera natural que:
 - Pierden intensidad del color • Varían de color, grano o textura
 - Encorvamiento de tablillas en áreas de alta humedad.
4. Costos asociados con:
 - Remoción del producto • Transporte desde y hacia almacén
 - Remoción de marca • Re-medición de producto

- Re-instalación de producto • Envío de producto
- Daños accidentales y consecuenciales.

En el evento que varias persianas/cortinas se encuentran en el mismo cuarto, solo la defectuosa será reemplazada.

Para Reportar un Daño en el Envío: Si el daño se presento durante el envío, llame al almacén donde efectuó la compra dentro de los 7 días calendario de lo contrario le será negado el crédito por el producto dañado.

Para Obtener Servicio: Si usted sospecha que este producto de Phasell tiene un defecto de manufactura o materiales:

- Ubique el recibo de compra
- Llame al lugar donde adquirió el producto

Cualquier retorno no autorizado no será aceptado.

Remedio de Garantía: esta será la reparación dentro de la garantía limitada. Si este producto llegase a tener un defecto de manufactura o defecto en los materiales, nosotros, a nuestra entera discreción, haremos alguna de las siguientes:

- Reparar el producto
- Reemplazar el producto
- Devolver el costo del producto.

Los colores pueden variar dentro de loa lotes de producción y podrían no emparejar con muestras o compras anteriores. Los colores descontinuados o selecciones de colores serán reemplazados con la muestra mas cercana del producto equivalente.

Sus Derechos Bajo la Ley del Estado: Esta garantía le da derechos legales específicos y usted podría tener otros derechos, los cuales varían según el estado. Algunos estados no aceptan limitaciones o tiempo de garantías, así que las anteriores limitaciones podrían no aplicarle a usted. Ningún agente, ni representante, proveedor a empleado desautorizado tiene la autoridad de incrementar o aumentar la obligación de esta garantía. Esta garantía super-sede al cualquier versión anterior.

Si tiene preguntas, por favor llame al (800) 264-1190
Horas de operación: 8:00am a 5:00pm CST

Zebra Transition Shades

Installation Instructions for Motorized and Continuous Chain Operated Shades

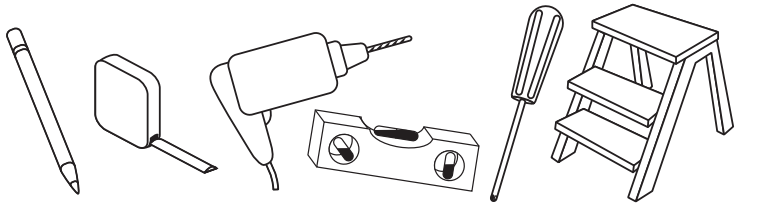
Install the Shade Before Attempting to Operate The Motor.

Step 1. Check Package Contents
Missing part? Call 800-264-1190

Mounting hardware kit includes the following:

Part	Quantity
Mounting Brackets	2 shades up to 45” wide 3 up to 72” wide 4 up to 94” wide
Screws	4 shades up to 45” wide 6 up to 72” wide 8 up to 94” wide
Wall Anchors	4 shades up to 45” wide 6 up to 72” wide 8 up to 94” wide
Screws for Tension Device <i>for CCO shades only!</i>	2 (1”) Phillips head 2 (¾”) <i>for Outside Mount</i>

Step 2. Tools required



Pencil, tape measure, level, screw driver, step stool, drill.

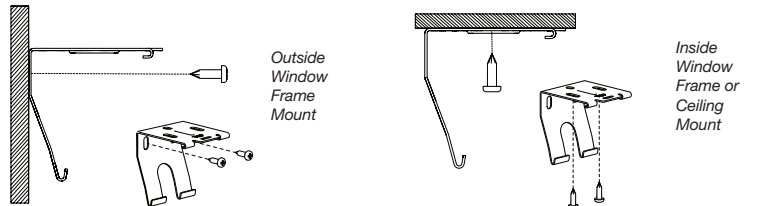
Step 3. Installation
Your blind may be installed either inside the window frame or outside the window frame.
Wallboard or Plaster: use wall anchors.
Concrete, Stone, Brick: use a masonry drill bit and anchors or screws specifically designed for masonry (not included).

Inside Mounting:
One bracket should be positioned about 2” to 6” from each end of the cassette head rail. For wider shades that require 3 or more brackets, these should be spaced evenly between the two outermost brackets.

Attach each bracket to the inner top of the window opening using the screws provided. Mark the location of each screw hole with a pencil and then pre-drill the screw holes using a 5/64” drill bit.

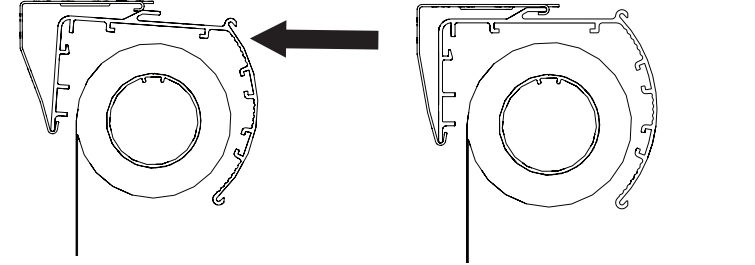
For flush inside mounts, attach the brackets to the head rail first (see drawings and attachment instructions below), and then position the shade in the window opening as desired. Make pencil marks at the back of each bracket. Remove the brackets and then align the brackets with the pencil marks and screw them in place as described above.

Outside Mounting:
Attach the mounting brackets to the wall or window framing. One bracket should be positioned about 2” to 6” from each end of the head rail. For wider shades that require 3 or more brackets, these should be spaced evenly between the two outermost brackets. Pencil mark the screw hole



locations and then pre-drill the screw holes using a 5/64” drill bit.
The brackets must be level – use a Spirit Level if necessary to assure proper alignment.

Step 4. Securing the Head Rail
Attach the Cassette by placing the back-bottom of the head rail into the bottom of each mounting bracket. Push forward and up, snapping the rail into the top of the mounting bracket.



OPERATING MOTORIZED SHADES

IMPORTANT

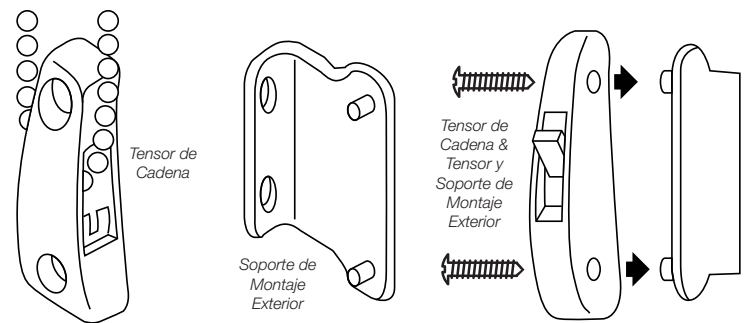
See the dedicated programming and operating instructions that came with the shade.

If you cannot locate these instructions, please call Customer Service.

CUSTOMER SERVICE: 1-800-264-1190

To raise and lower the shade, use the remote control as described in the programming and operating instructions. Use the UP & DOWN buttons on the remote to adjust the fabric panels to achieve any desired mix of light and privacy.

FINAL ASSEMBLY AND OPERATION OF CONTINUOUS CHAIN CONTROL SHADES
Install the Chain Tension Device
The Tension Device must be attached per these instructions in order for your shade to function properly.



Carefully unwrap the control cord/chain and tension device. Cut and remove the zip-tie.
While holding the tension device in one hand, pull the plunger away from the bead chain with the other hand. Lift the bead chain out of the bead locking groove and slide the tension device to the bottom of the chain loop.
Pull the tension device down until the bead chain is fully tensioned (plunger will be at the top) and then move the tension device up approximately 1/8”.

Mark the screw locations on the wall or window frame with a pencil.
Inside Mount: If mounting into wood, predrill screw holes and then install the tension device using the 1” Phillips head screws provided.

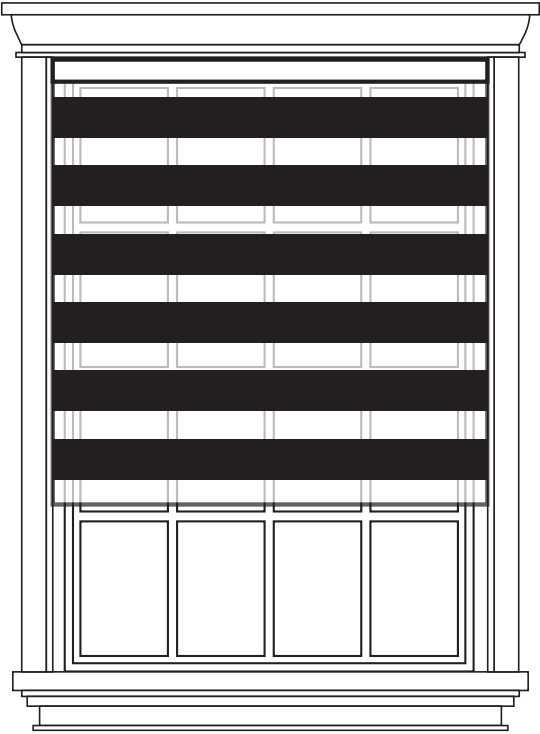
If not securing into wood, use appropriate anchors for the substrate and follow the anchor manufacturer’s instructions.

Outside Mount: Move the tension Device to the bottom of the chain as noted above. Then press the tension device onto the mounting bracket posts. Carefully install the 3/8” Phillips head screws provided through the tension device into the mounting bracket using a Phillips head screwdriver (DO NOT OVER-TIGHTEN!). Pull the tension device down as noted above and pencil mark the position of the outside mount bracket. Now detach the tension device from the bracket, pencil mark the screw locations for the bracket and attach it using the 1” screws, and then reattach the tension device to the bracket.

DO NOT OVER-TIGHTEN!

How to Operate

Always pull the cord/chain smoothly and slowly. Adjust the fabric bands to control light and privacy as desired. Pull the front cord to lift the shade, and the rear cord to lower it.



Cleaning

To clean the shade fabric, use a feather duster or vacuum lightly using the soft brush or upholstery attachment. For spot cleaning, use warm (not hot!) water with a mild soap to damp clean.

REPLACEMENT PARTS

In the event that replacement parts are ever needed, you may call: 1-800-264-1190 Please be sure to provide the following information, if possible:

- The complete model or catalog number of your product
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5 Years: All fabric

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 - Abuse • Alterations • Exposure to salt air
 - Improper cleaning • Improper installation
 - Misapplication • Accident
 - Damage from pests/insects/pets • Extraordinary use
 - Improper handling • Improper operation • Misuse
3. Natural Wood Products that have:
 - Loss of color intensity • Variations in color, grain or texture
 - Warping of wood slats in high humidity areas
4. Costs associated with:

- Product removal • Transportation to and from the retailer
- Brand label removal • Product re-measure • Product reinstallation
- Shipping • Incidental or consequential damages

In the event there are multiple blinds/shades in the same room, only the defective blind/shade will be replaced

To Report Shipping Damage:

If damage occurred during shipping, call the place of purchase and report within 7 calendar days, or you may be denied credit for your damaged product.

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Hours of operation: 8:00am to 5:00pm CST

Cortinas de Transición tipo Zebra

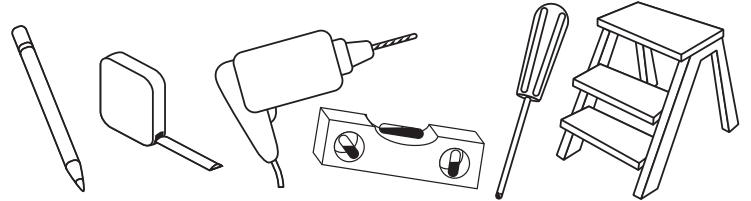
Instrucciones de Instalación para Cortinas Motorizadas y Cortinas Operadas por Cadena Continua

Instale la Cortina antes de intentar Operar el Motor.

Paso 1. Cerciórese del contenido del paquete
Falta alguna parte? Llame al 800-264-1190
El kit de montaje incluye lo siguiente:

Parte	Cantidad
Soportes	2 cortinas de hasta 45” de ancho 3 hasta 72” de ancho 4 hasta 94” de ancho
Tornillos	4 cortinas de hasta 45” de ancho 6 hasta 72” de ancho 8 hasta 94” de ancho
Tarugos	4 cortinas de hasta 45” de ancho 6 hasta 72” de ancho 8 hasta 94” de ancho
Tornillos para el Tensor	2 (1”) cabeza Phillips
<i>Solo para cortinas con CCO!</i>	<i>2 (3/8”) Para montaje exterior</i>

Paso 2. Herramientas requeridas



Lápiz, cinta métrica, nivel, destornillador, escalera y taladro.

Paso 3. Instalación

Su cortina puede instalarse ya sea dentro o fuera del marco de la ventana.
Paredes de Yeso: use tarugos.
Concreto, Piedra o Ladrillo: use brocas para masonería y tarugos o tornillos especialmente diseñados para masonería (no incluidos).

Montaje Interior:

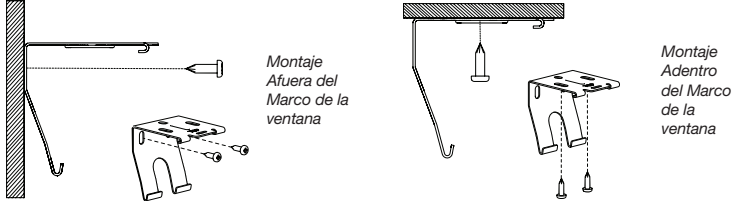
Se debe colocar un soporte a aproximadamente 2 ”a 6” de cada extremo del riel del cassette. Para cortinas más anchas que requieren 3 o más soportes, estos deben estar espaciados uniformemente entre los dos soportes de los externos.

Fije cada soporte a la parte superior interior de la abertura de la ventana con los tornillos proporcionados. Marque la ubicación de cada orificio para tornillos con un lápiz y luego perforo previamente los orificios para tornillos con una broca de 5/64”.

Para montajes empotrados en el interior, primero coloque los soportes en el riel (vea los dibujos y las instrucciones de instalación a continuación) y luego coloque la persiana en la abertura de la ventana como desee. Haga marcas de lápiz en la parte posterior de cada soporte. Retire los soportes y luego alinee los soportes con las marcas de lápiz y atorníllelos en su lugar como se describe arriba.

Montaje Exterior:

Fije los soportes a la pared o al marco de la ventana. Un soporte debe colocarse a aproximadamente 2 ”a 6” de cada extremo del riel. Para cortinas más anchas que requieren 3 o más soportes, estos deben estar

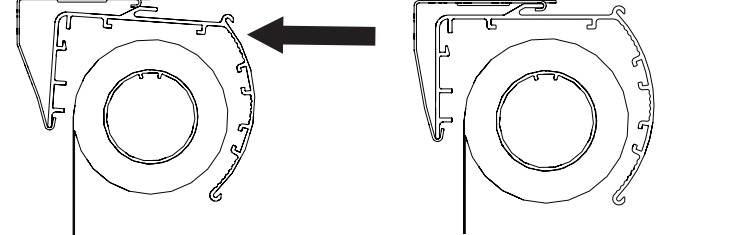


espaciados uniformemente entre los dos soportes más externos. Marque con lápiz las ubicaciones de los orificios de los tornillos y luego perforo previamente los orificios con una broca de 5/64”.

Los soportes deben estar nivelados; use un nivel de burbuja si es necesario para asegurar una alineación adecuada.

Paso 4. Aseguramiento del Riel

Conecte el cassette colocando la parte inferior trasera del riel en la parte inferior de cada soporte de montaje. Empuje hacia adelante y hacia arriba, encajando el riel en la parte superior del soporte de montaje.



FUNCIONAMIENTO DE CORTINAS MOTORIZADAS

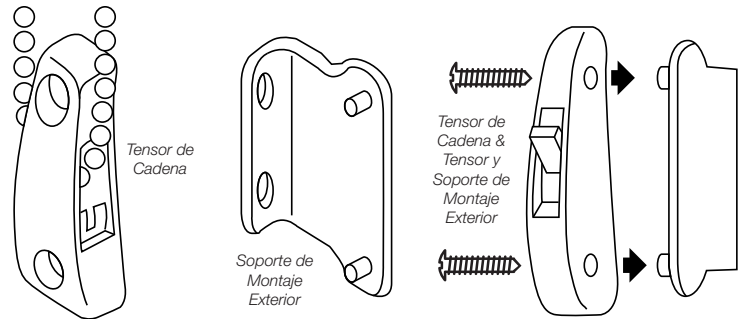
IMPORTANTE
Lea las instrucciones de operación y programación que vienen incluidas con su cortina.
Si no puede localizar las instrucciones, por favor llame al Servicio al Cliente.
SERVICIO AL CLIENTE: 1-800-264-1190

Para subir y bajar la cortina, use el control remoto tal y como se describe en las instrucciones de operación y programación. Use los botones de ARRIBA y ABAJO el control remoto para ajustar los paneles de así lograr la mejor mezcla de luz y privacidad.

MONTAJE FINAL Y FUNCIONAMIENTO DE CORTINAS DE CONTROL DE CADENA CONTINUA

Instale el Tensor

El tensor deberá fijarse de acuerdo a estas instrucciones para que



funcione apropiadamente.
Desenvuelva el tensor de cadena. Corte y remueva el nudo plástico. Mientras sostiene el tensor en una mano, hale el émbolo fuera de la cadena con la otra mano. Levante la cadena fuera de la ranura de bloqueo y deslice el tensor al fondo de la cadena.
Hale el tensor hacia abajo hasta que la cadena quede totalmente tensada (émbolo queda arriba) y mueva el tensor arriba 1/8” approx. Marque el lugar de los tornillos en la pared o arco de la ventana con un lápiz.

Montaje Interior: Si se montase en madera, perforo los orificios de los tornillos e instale el tensor usando los tornillos Phillips de 1” proveídos. Si no se instala a madera, entonces use los tarugos apropiados de acuerdo a las instrucciones del fabricante.

Montaje Externo: Mueva el dispositivo de tensión a la parte inferior de la cadena como se indica arriba. Luego presione el dispositivo de tensión en los postes del soporte de montaje. Instale con cuidado los tornillos de cabeza Phillips de 3/8” proporcionados a través del dispositivo de tensión en el soporte de montaje con un destornillador Phillips (¡NO APRIETE DEMASIADO!). Tire del dispositivo de tensión hacia abajo como se indica arriba y marque con lápiz la posición del soporte de montaje exterior. Ahora separe el dispositivo de tensión del soporte, marque con lápiz las ubicaciones de los tornillos para el soporte y fíjelo con los tornillos de 1”, y luego vuelva a colocar el dispositivo de tensión en el soporte.

NO SOBRE-APRIETE!

Motorized Zebra Transition Shades Installation Instructions

Part No. MEIN0247 Rev. 1 ENG

INSTALLATION INSTRUCTIONS

Install the Shade Before Attempting to Operate The Motor.

Step 1. Check Package Contents

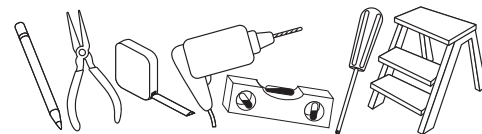
Missing part? Call 800-264-1190

Mounting hardware kit includes the following:

Part	Quantity
a. Mounting Brackets	2 for shades up to 45" wide 3 for shades up to 72" wide
b. Extension Brackets (for outside mounts)	2 for shades up to 45" wide 3 for shades up to 72" wide
c. Screws	4 for shades up to 45" wide 6 for shades up to 72" wide
d. Wall Anchors	4 for shades up to 45" wide 6 for shades up to 72" wide

Step 2. Tools required

Pencil, tape measure, level, screw driver, pliers, step stool, drill.



Step 3. Installation

Your blind may be installed either inside the window frame or outside the window frame.

Wallboard or Plaster: use wall anchors.

Concrete, Stone, Brick: use a masonry drill bit and anchors or screws specifically designed for masonry (not included).

Inside Mounting:

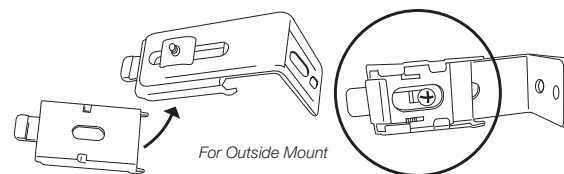
One bracket should be positioned about 2" to 6" from each end of the head rail. For wider shades that require 3 or 4 brackets, these should be spaced evenly between the two outermost brackets.

Attach each bracket to the inner top of the window opening using the screws provided. Pre-drill the screw holes using a 5/64" drill bit. The extension brackets are not used for inside mounts.

For flush inside mounts, attach the brackets to the head rail first (see drawings and attachment instructions below), and then position the shade in the window opening as desired. Then make pencil marks at the back of each bracket. Remove the brackets by pressing on the plastic tab. Align the brackets with the pencil marks, and then screw them in place as described above.

Outside Mounting:

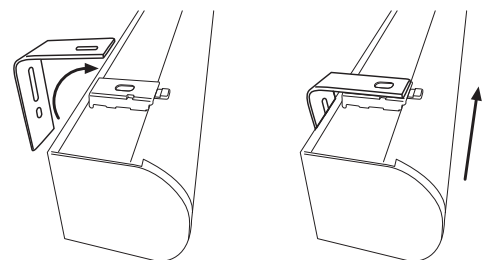
Attach the Extension Brackets to the wall or window framing. One bracket should be positioned about 2" to 6" from each end of the head rail. For wider shades that require 3 or 4 brackets, these should be spaced evenly between the two outermost brackets. Pre-drill the screw holes using a 5/64" drill bit.



The brackets must be level – use a Spirit Level if necessary to assure proper alignment.

Then attach a Mounting Bracket to each Extension Bracket using the nut and bolt pre-attached to each Extension Bracket.

To adjust head rail extension, remove the shade from the mounting brackets by pressing on the plastic tabs at the front of each bracket. Then loosen the nut and bolt, and move the mounting brackets forward or backward as preferred.

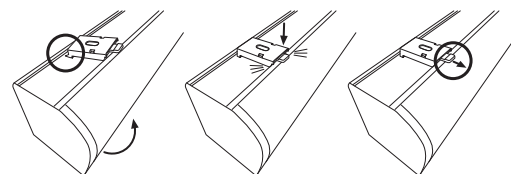


Step 4. Securing the Head Rail

Slide the inner rear of the head rail onto the metal tabs at the back of each bracket, and then push up so that the brackets snap onto the head rail.

IMPORTANT FINAL STEP TO PROPERLY SECURE BRACKETS:

pull the plastic tab on the front of each bracket outward toward the front of the shade to lock the brackets in place. For inside-mounts use pliers to grasp the tabs. Check carefully to assure that each bracket is properly secured



Operating the Shade

IMPORTANT

See the dedicated programming and operating instructions that came with the shade.
If you cannot locate these instructions, please call Customer Service.

CUSTOMER SERVICE: 1-800-264-1190

To raise and lower the shade, use the remote control as described in the programming and operating instructions. Use the UP & DOWN buttons on the remote to adjust the fabric panels to achieve any desired mix of light and privacy.

Cleaning

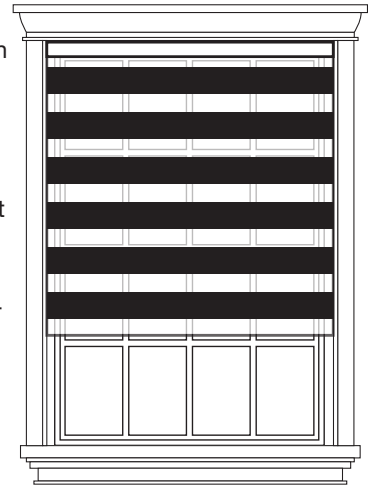
To clean the shade fabric, use a feather duster or vacuum lightly using the soft brush or upholstery attachment. For spot cleaning, use warm (not hot!) water with a mild soap to damp clean.

REPLACEMENT PARTS

In the event that replacement parts are ever needed, you may call: 1-800-264-1190

Please be sure to provide the following information, if possible:

- The complete model or catalog number of your product
- A description of the product
- A description of the part needed



LIMITED LIFETIME WARRANTY

The enclosed product is warranted to the original residential retail purchaser as long as the product remains in the original window.

Covered

Lifetime: Entire product against manufacturing defects (i.e. a flaw in the product design, materials, or workmanship that causes the product to no longer function).

3 Years: Cords, including internal cords such as those found in cordless blinds or shades.

5 Years: All fabric

3 Years: Battery Operated Motors

Not Covered

1. Normal wear and Tear

2. Any product that fails due to:

- Abuse • Alterations • Exposure to salt air • Improper cleaning • Improper installation • Misapplication
- Accident • Damage from pests/insects/pets • Extraordinary use • Improper handling
- Improper operation • Misuse

3. Natural Wood Products that have:

- Loss of color intensity • Variations in color, grain or texture
- Warping of wood slats in high humidity areas

4. Costs associated with:

- Product removal • Transportation to and from the retailer • Brand label removal • Product re-measure
- Product reinstallation • Shipping • Incidental or consequential damages

In the event there are multiple blinds/shades in the same room, only the defective blind/shade will be replaced

To Report Shipping Damage:

If damage occurred during shipping, call the place of purchase and report within 7 calendar days, or you may be denied credit for your damaged product.

To Obtain Service:

If you suspect this product has a manufacturing defect in materials or workmanship:

- Locate the sales receipt
- Call place of purchase

Any unauthorized returns will not be accepted.

Warranty Remedy:

This shall be your sole remedy under this limited warranty.

If this product is found to have a manufacturing defect in materials or workmanship, we will, at our discretion, do one of the following:

- Repair the product
- Replace the product
- Refund the cost of the product

Colors may vary from lot to lot and may not exactly match sample swatches or previous purchases.

Discontinued items or color selections will be replaced with the closest equivalent current product.

Your rights under state law: This lifetime limited warranty gives you specific legal rights, and you may have other rights which vary from state to state. Some states do not allow limitations on how long a warranty lasts, so the above limitations may not apply to you. No agent, representative, dealer or unauthorized employee has the authority to increase or alter the obligation of this warranty. This lifetime limited warranty supersedes any previous versions