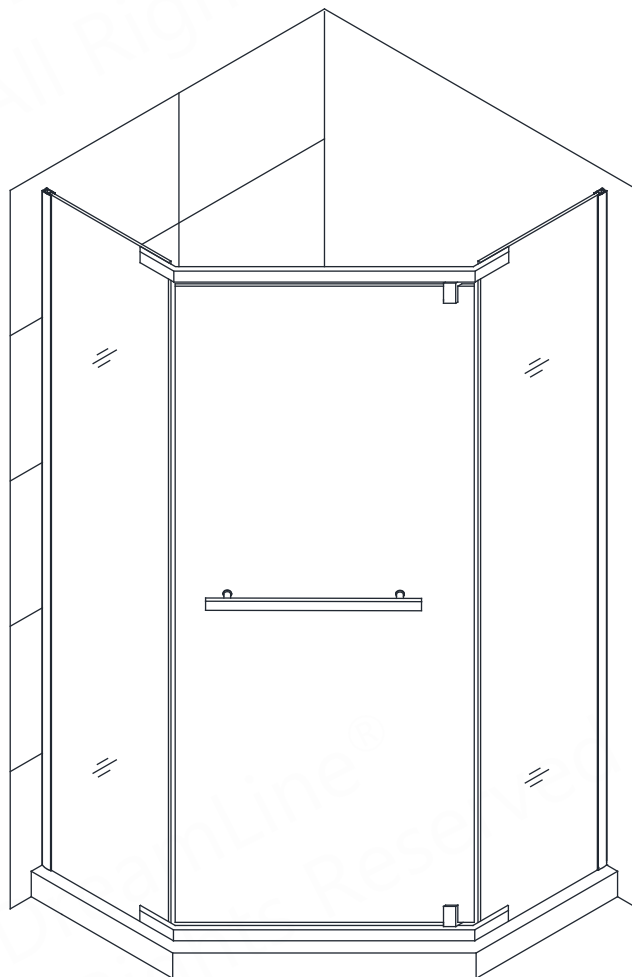




PRISM

SHOWER ENCLOSURE INSTALLATION INSTRUCTIONS

PLEASE REVIEW THIS ENTIRE MANUAL PRIOR TO INSTALLATION



Left-hand door
installation shown

Model #s

SHEN-2134340-##
SHEN-2136360-##
SHEN-2138380-##
SHEN-2140400-##

= Finish

01= Chrome
04= Brushed Nickel
06=Oil Rubbed Bronze
09=Matte Black

IMPORTANT!

DreamLine® reserves the right to alter, modify or redesign products at any time without prior notice for the purpose of product improvement and customer experience. Please refer to the model's web page on **DreamLine.com** for the latest technical drawings, installation manuals, warranty information or additional product details.

Do Not Return Product to the Store. Contact DreamLine® with any questions



Questions?

Please contact DreamLine Customer Support
See **DreamLine.com** for hours of operation

Support@DreamLine.com

1-866-731-2244





Do not remove ClearMax stickers until glass is installed.



This model is treated with DreamLine's exclusive ClearMax™ Glass technology. This is a specially formulated coating that prevents the build up of soap and water spots.

Install the surface with the ClearMax™ label towards the inside of the shower. Please note that depending on the model, the glass may be coated on either one or both surfaces.

For best results, squeegee the glass after each use and dry with a soft cloth.

Record the following purchase information for your records or in the event you need to contact DreamLine®:

Purchase Order
Number _____

Store/Vendor
Purchased From _____

Installation Date _____

OD Number
(optional) _____
*found on the shipping box or label if available.

Installed By: _____

SKU Number _____

Table of Contents

Section Title	Page #
ClearMax® Coating Information	—
Dimensions Guide	2
Warnings and General Preparation	3
Model Specific Preparation	4
Tools	5
Detailed Diagram of Components	6
Parts List	7-8
Installation Steps	9-18
Product Maintenance	19
Troubleshooting	20
Factory Parts Information	21

Symbol Legend



TIP - for ease of installation.



CORRECT - recommended.



NOTE - take note of special feature; additional information.

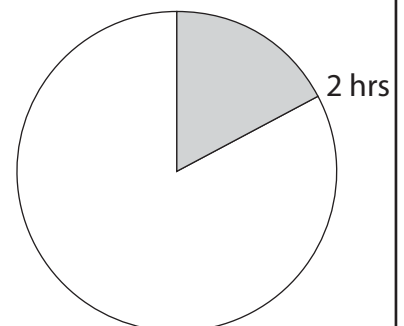


INCORRECT - not recommended.



REQUIRED - requires special attention; signifies a warning.

Average Installation Time



Checking Dimensions



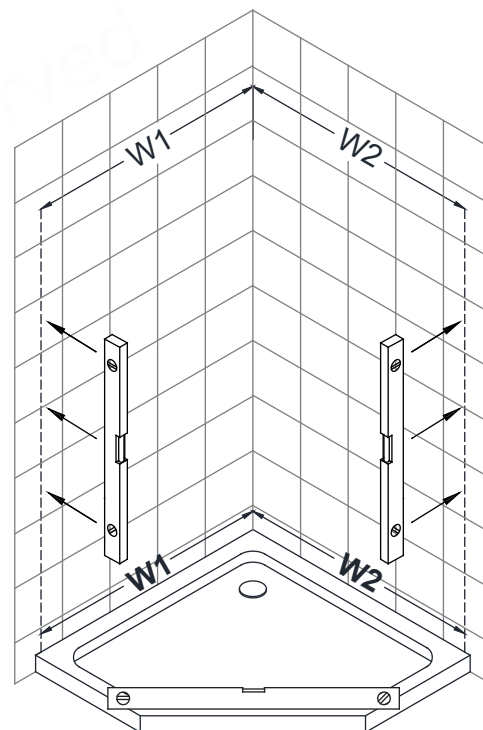
NOTE: This enclosure must be installed at the model size dimensions shown in **Table A** on **page 2 and page 9**. Be sure that the correct size shower enclosure has been ordered to fit the finished dimensions of the base or threshold where the enclosure will be installed.

NOTE: The thickness of the finished wall treatment will affect where the enclosure will align upon the threshold.

W1 and W2 dimensions are measured from the finished corner of the walls to the outside edge of the wall profiles.

Table A

Glass Box Code	W1	W2
SHEN-GLP2601-343410	34"	34"
SHEN-GLP2601-363610	36"	36"
SHEN-GLP2601-383810	38"	38"
SHEN-GLP2601-404010	40"	40"



Model sizes:

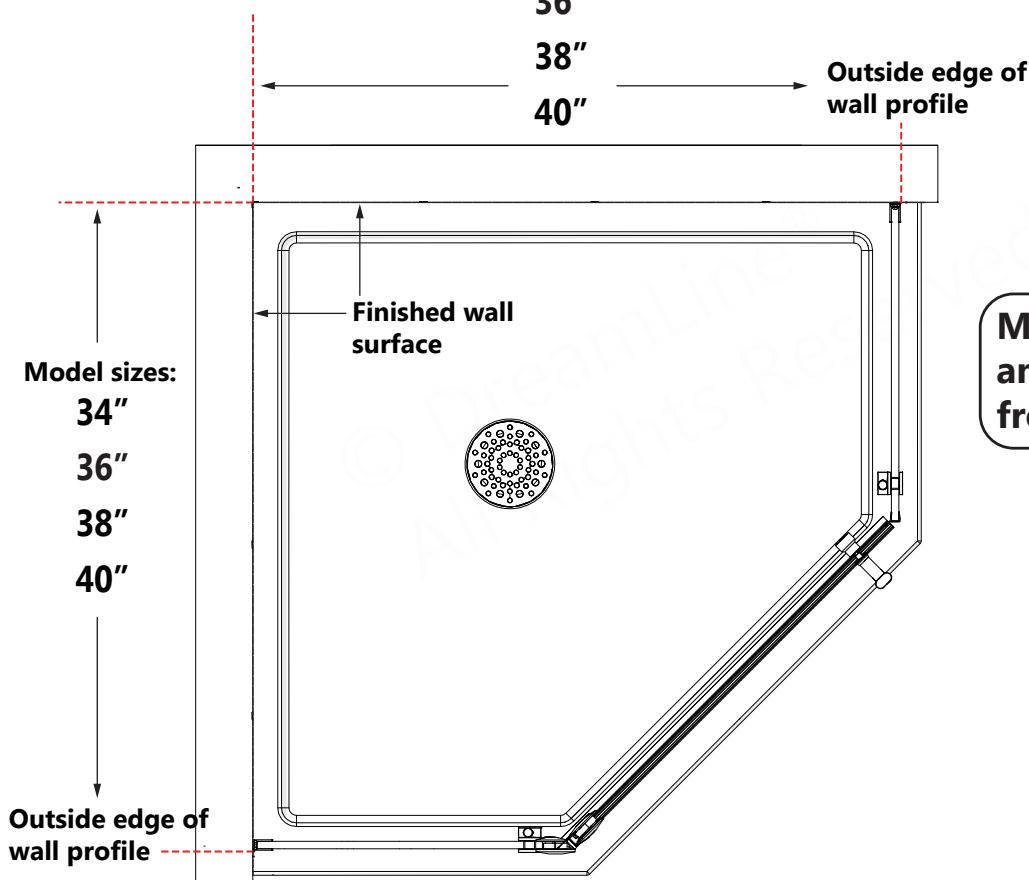
34"

36"

38"

40"

Outside edge of wall profile



NOTE

Measure at the bottom and draw a plumb line up from the threshold



IMPORTANT

- DreamLine® reserves the right to alter, modify or redesign products any time without prior notice for product improvement and customer experience. Please refer to the model's web page on **DreamLine.com** for the latest technical drawings, installation manuals, warranty information or additional product details.
- This product should be installed by someone familiar with the construction requirements for this type of project and the care necessary for the safe installation and operation of the product.
- The safety of any installation is the responsibility of the installer.
- Professional installation recommended. (*All Models*)
- Professional installation required. (*Enigma Series*)
- To prevent damage or serious injury: Do Not lean against the installed panel/door/glass.
- To prevent damage or serious injury: Do Not attempt to lift or move a heavy lite of glass alone. Use an assistant and/or a professional grade glass suction cup.
- The installation of some models may require drilling down into the threshold. Contact the manufacturer of the base, tub, or threshold material with any questions regarding the drilling of holes into their product.
- All drawings in this installation manual are for illustrative purposes only and are not drawn to scale.

TEMPERED GLASS WARNING

- Your Shower Door Glass Could Shatter Without Warning if Improperly Installed or Mishandled
- Do Not install or operate a shower door if the glass has chipped corners, slivered edges or is otherwise damaged and/or has been dropped or banged into a hard surface such as tile, marble or glass.
- **The main causes of tempered glass breakage are:**
 - Improper handling, storage or installation
 - Misuse/abuse
 - Lack of maintenance
 - Failure to replace damaged glass
 - **Improper handling during storage, unpacking and installation:**
 - Corners and edges are the most susceptible area to damage on a lite of tempered glass and should be protected and handled with care during storage, unpacking, installation and operation. A concentrated point of pressure or impact with a surface harder than itself may cause the tempered glass to shatter. The tempered glass may release immediately, within several hours or even days later.
 - **Incorrect installation of door hardware, rollers, hinges, channels, stopper or glass:**
 - Improper installation may include: loose hardware and/or lack of proper gaskets between the hardware and glass. Additionally, improper alignment of guide rails, wall profiles or other hardware during installation or operation may place stress on the glass edges and cause it to break.
 - This product must be installed by a professional and experienced installer familiar with the safe handling of tempered glass.
 - **Improper use of this product:**
 - Aggressively opening or closing the door may cause trauma to the glass, which can lead to breakage. This may occur immediately or hours or even days later.
 - **The shower door hardware and glass should be inspected periodically:**
 - Instruct the homeowner how to perform a periodic inspection of the shower hardware and glass - some minor adjustments may be necessary based upon the use (or misuse) of the shower door. Ensure that the hardware remains tight and that the door alignment and operation are correct. Any adjustments should be made upon discovery to prevent damage to the product.
 - Additional considerations should be given to the installation of frameless tempered glass products in households with young children or an elderly person due to an increased chance of improper handling. In such cases, alternatives such as shower curtains or grab bars should be considered.

GENERAL PREPARATION

- After opening all boxes and packages, read this introduction carefully. Check that all the items are included in the package by marking off the components on the "**Detailed Diagram of Product Components**" page. Examine all boxes and packages for shipping damage. If the unit has been damaged, has a finishing defect, or is missing parts; please contact our Customer Support department within 3 business days of the delivery date. **Please note that DreamLine® will not replace any damaged products or missing parts free of charge after 3 business days or if the product has been installed.** Please contact DreamLine® if you have any questions.
- **Please note that you should refer to your local building codes with questions on installation compliance standards. Building and plumbing codes may vary by location, and DreamLine® is not responsible for code compliance standards for your project and will not accept any returns.**
- If this unit is going to be installed in a new construction, install all the required plumbing and drainage before installing the shower. **Use a competent and licensed (if required by local code) plumber for all plumbing installation.**
- Make sure that prior to beginning the installation, the surfaces are leveled and solid and will be able to support the total weight of the unit. Also make sure the walls are at right angles. Irregular installation surface level, radius corners or improper angle of side walls will result in serious problems for your installation. Please note that some adjustments and drilling will be necessary during the installation process.
- Protect all primary surfaces of the product during installation. Never set your glass down directly onto a tile floor. Leave corner protectors in place until it is necessary to remove them. Always use a piece of wood or cardboard to protect the bottom edge and corners of the glass prior to and during installation.
- This unit must be installed upon a finished threshold and against finished walls.
- *DreamLine® shower doors are not designed to be installed into a fiberglass surround due to the radius corners and lack of a solid surface to mount the hardware.*

WARNING: TO AVOID THE RISK OF DAMAGE OR INJURY:

- **Follow all recommendations and requirements as shown in the installation instructions.**
- Perform a thorough inspection of the glass and all parts for any damage prior to installation. Any damage to tempered glass can cause breakage.
Do Not install damaged glass!
- Do Not install or operate a shower or tub door if the glass has chipped corners, slivered edges or is otherwise damaged. Do Not install or operate a shower or tub door that has been dropped or banged into a hard surface such as tile, marble or glass.
- **CAUTION:** Contact with any hard surface can damage tempered glass and cause it to shatter.
- This product uses tempered glass. Glass cannot be cut after it has been tempered.
Do Not attempt to cut tempered glass.
- DreamLine® Glass Shower doors, Tub doors, Inline panels, and Return panels can shatter due to improper handling or lack of maintenance. Conduct periodic inspections of glass and all parts for possible damage, missing or loose parts.
- Always wear proper safety equipment such as: safety goggles, work gloves and appropriate footwear during the installation process.
- **WARNING. Risk of leakage and/or damage.** Follow all instructions regarding the application of silicone sealant or caulk. Allow 24 hours for the sealant to cure before the initial use of the shower or tub product. Follow the silicone manufacturer's recommendations regarding the use of their product.
- **Thoroughly read these instructions before installing or using this product.**
- **Leave this manual for the end-user of the product.**

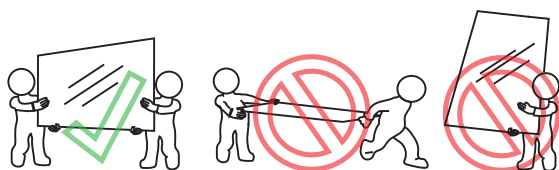
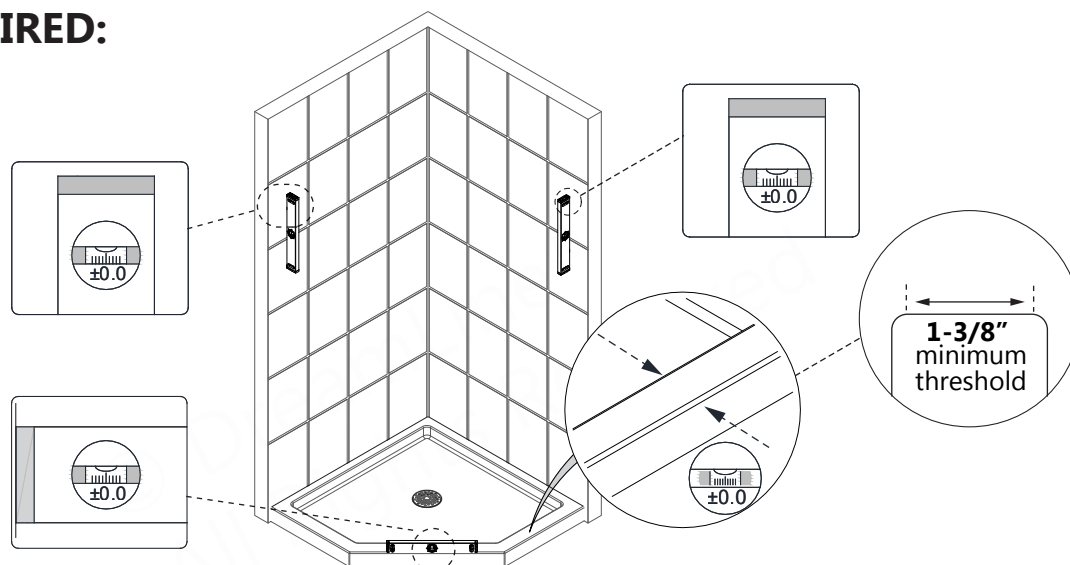


This product should be installed by someone familiar with the construction requirements for this type of project and the care necessary for the safe installation and operation of the product.

Model Specific Preparation



REQUIRED:

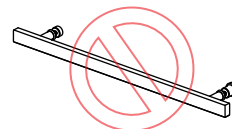


Professional installation is recommended for this door. Two installers recommended.



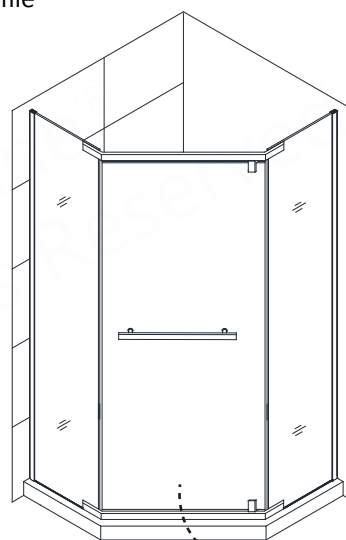
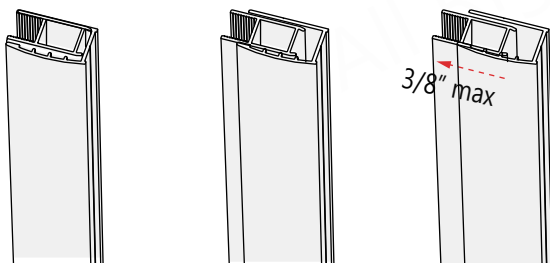
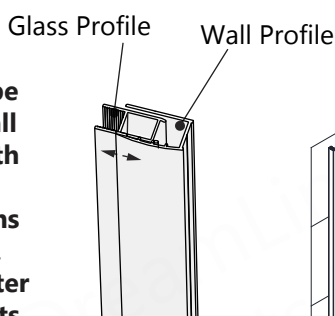
DO NOT install the towel bar handle onto the door glass until instructed.

DO NOT lift the glass using the towel bar handle. This could result in damage to the glass and/or serious personal injury. Always use an assistant or a professional grade glass suction cup when handling heavy glass.

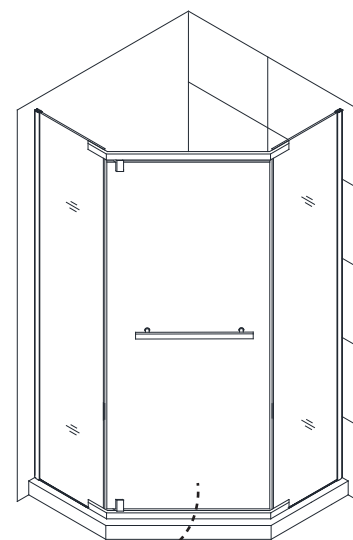


NOTE

The Glass Profiles can be adjusted within the Wall Profiles for overall width or to correct for out-of-plumb conditions within the model size. Screw them together after making final adjustments.



Left-hand installation shown



Right-hand installation shown

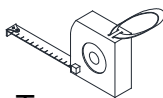
NOTE

This model is reversible for Left or Right-hand door installation. This manual will show the Right-hand door installation as an example throughout. For a Right-hand door installation, install both pivot bars with the holes on the correct side.

Tools



Level



Tape Measure



Pencil



Phillips Screwdriver



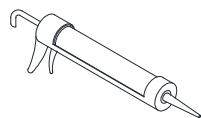
Drill bit (Ø1/8") (3mm)



Drill bit (Ø3/16") (4.76mm)



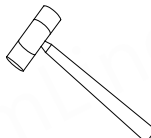
Drill bit (Ø5/16") (8mm)



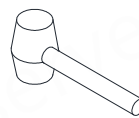
100% Silicone



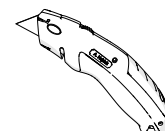
Power Drill



Hammer



Mallet



Razor Knife



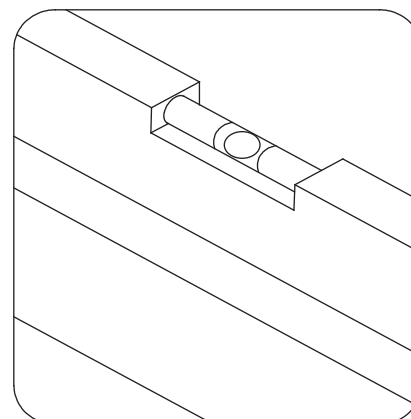
Professional Grade Glass Suction Cup



Hex Head driver bit 4mm



Threshold must be level



TIP

Verify that the correct model size has been ordered; measure the finished opening **before** proceeding with the installation.

Confirm that the finished walls are plumb and the threshold is level and pitched into the shower area.

Use a good quality waterproof, mildew-resistant 100% silicone caulk.

Cover the shower/tub drain with tape prior to installation to prevent the loss of screws or small parts.

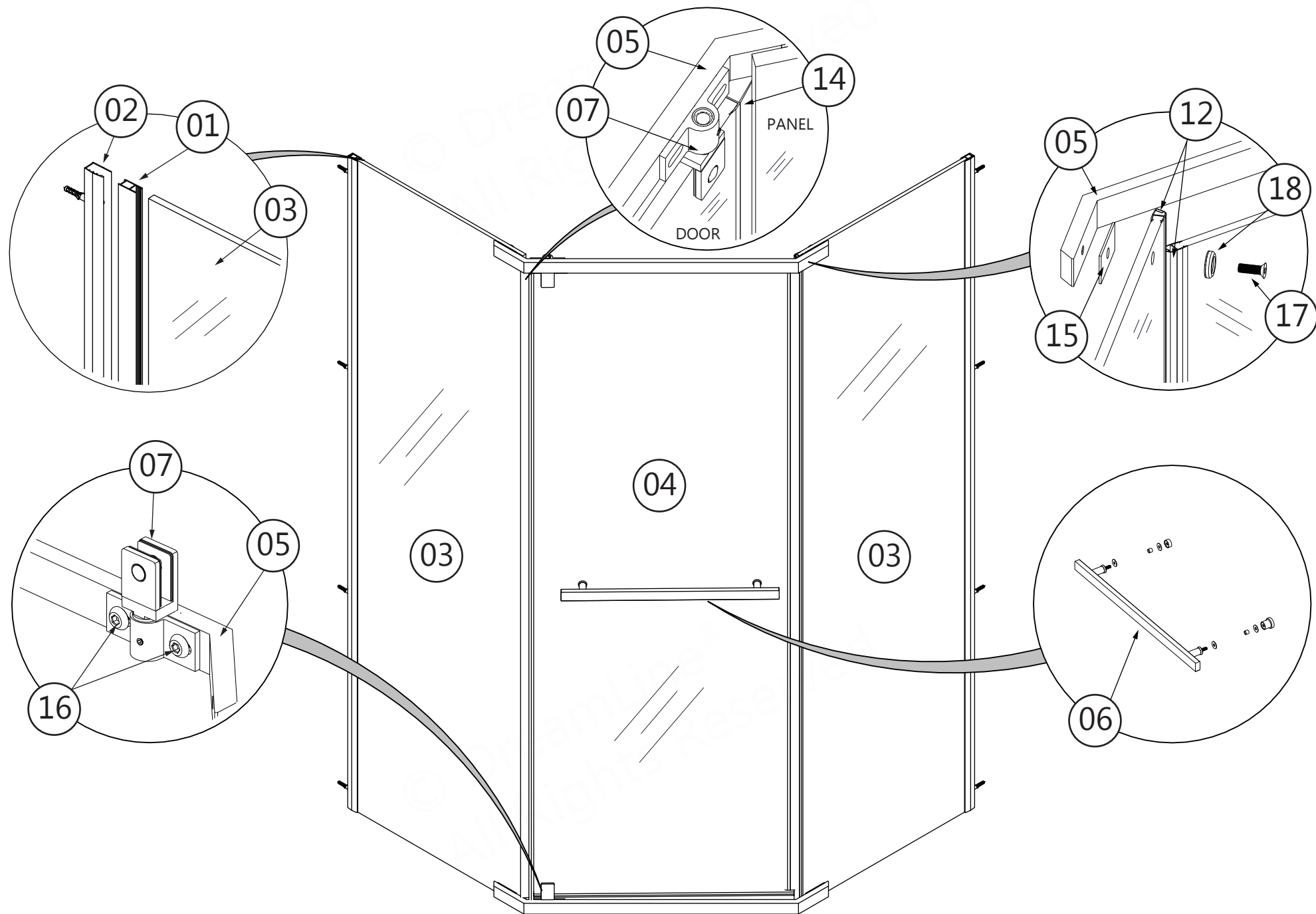
Use a type of drill bit that is appropriate for drilling into the finished surface material.



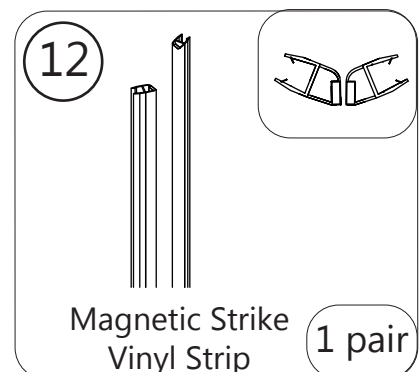
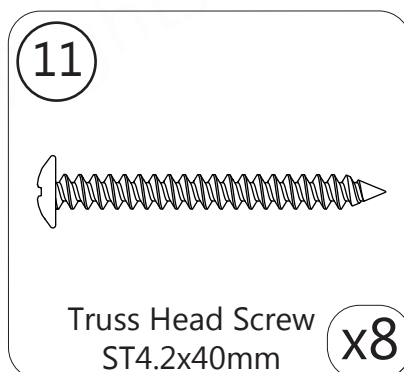
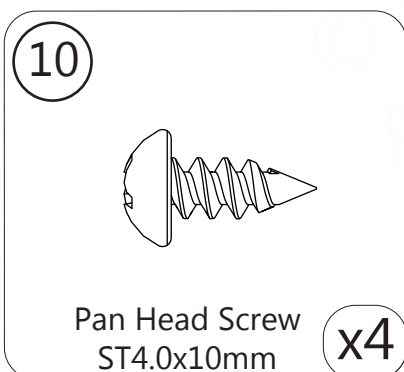
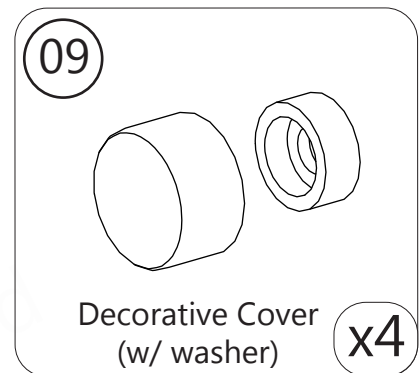
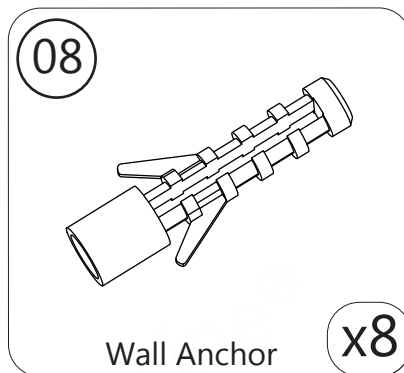
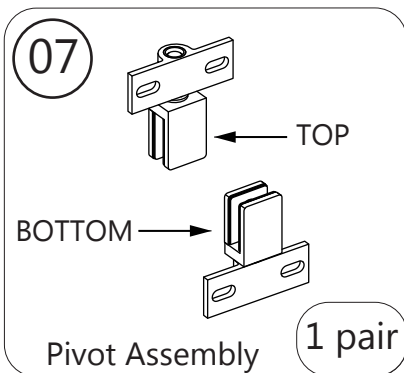
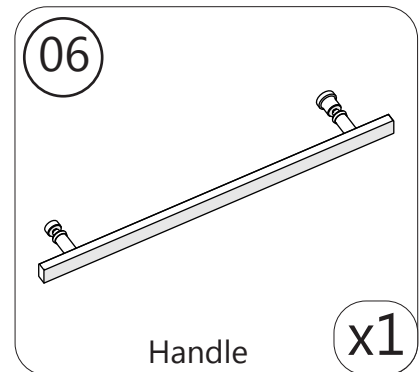
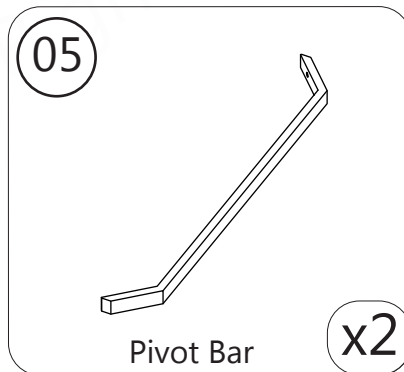
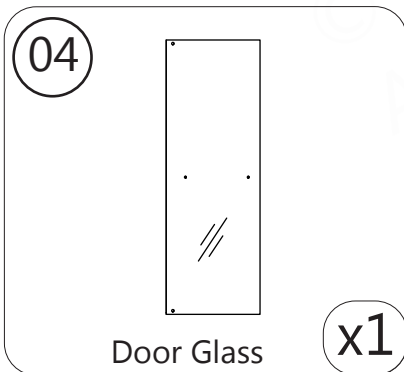
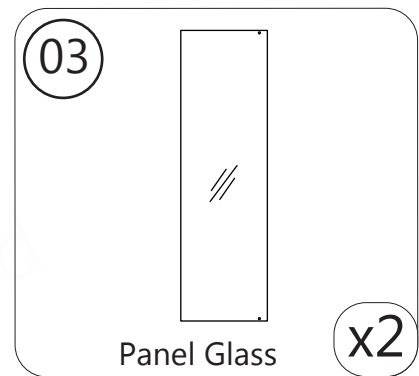
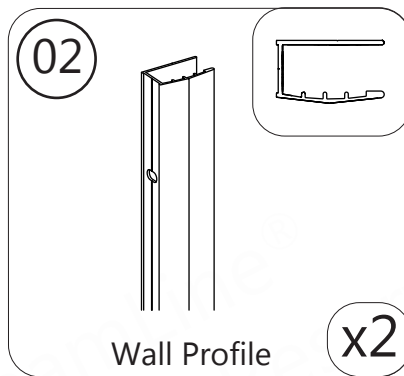
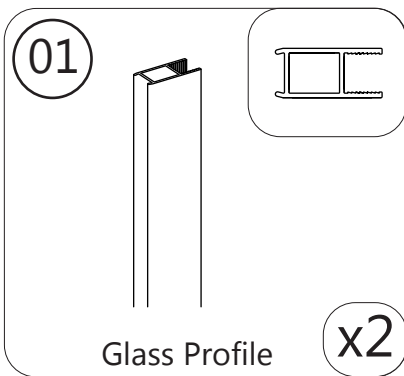
NOTE

Unpack your unit carefully and inspect it. Lay it out and identify all parts using the **Detailed Diagram** on page 6 and packing list in this manual as a reference. Before discarding the carton, check for small hardware bags that may have fallen to the bottom of the box. If any parts are damaged or missing, please contact DreamLine® for replacement. The shipping boxes may contain extra parts not used in your model configuration. Retain these installation instructions for future reference.

Detailed Diagram of Prism Neo-Angle Enclosure Components

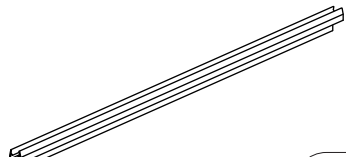
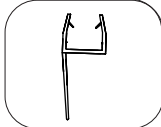


Parts List



Parts List

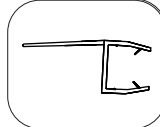
13



Sweep Vinyl Seal

x1

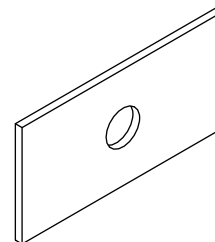
14



Hinge-Side
Vinyl Seal

x1

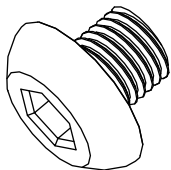
15



Vinyl Gasket
(for Pivot Bar)

x4

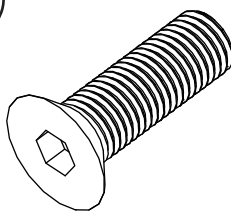
16



Hex Socket Bolt
M8x12

x4

17



Hex Socket Bolt
M8x25

x4

18



Decorative Washer

x4

Installation steps

Apply clear 100% silicone into the **Glass Profiles (#01)** and firmly attach the **Glass Profiles (#01)** to the correct edge (see note) of the **Panel Glass (#03)**.
(Fig 1a)

Carefully set these assemblies aside when you are done.

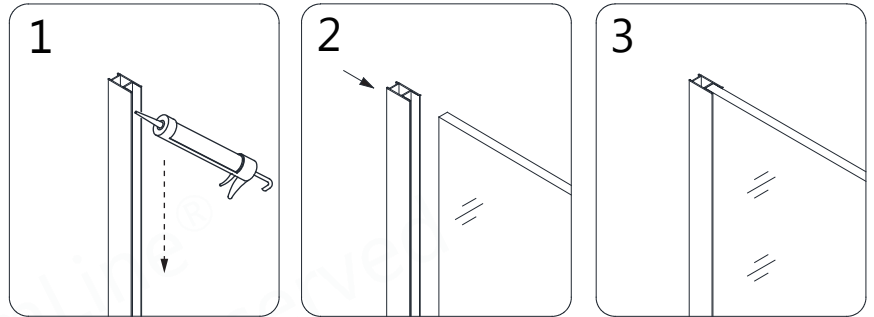


Fig 1a

NOTE

The holes (for the pivot bars) should be on the opposite edge from the glass profile.
(Fig 1b)

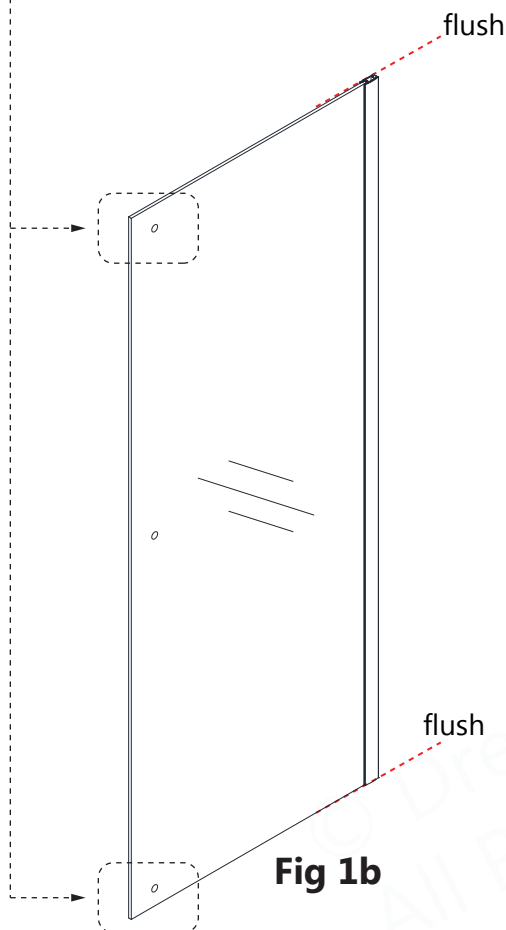
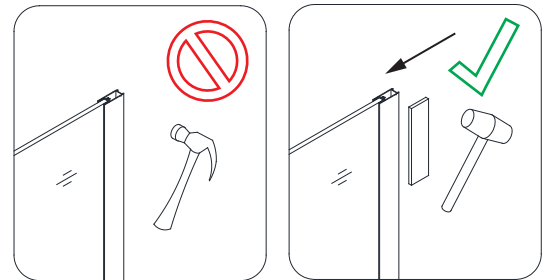


Fig 1b

TIP

If there is difficulty sliding the **Glass Profiles (#01)** on to the **Panel Glass (#03)**, lightly tap on the Glass Profile with a rubber mallet and a piece of wood.

Do Not strike the profile directly with a hammer.



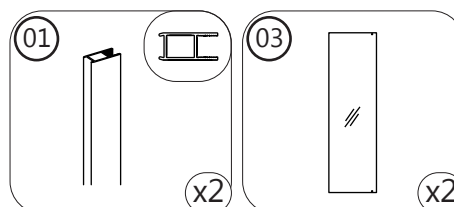
TIP

If time allows, do not handle the panel glass until the silicone holding the glass profile has fully cured. This prevents the glass profile from slipping out of position during installation or adjustment.

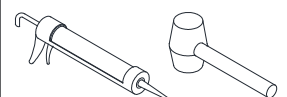


Make sure that the glass profile is flush/even with the top and bottom of the panel glass.

Parts Needed



Tools Needed



Mark the wall at the threshold according to the dimensions for the model size shown in **Table 1** below.

Place the **Wall Profiles (#02)** against the walls and aligned with the new reference marks on the threshold. Use a level to plumb each wall profile. (**Table 1, Fig 2a and Fig 2b**)

NOTE

The **inside edge** of each wall profile must be installed at the model size dimensions **W1** and **W2** shown in **Table 1**

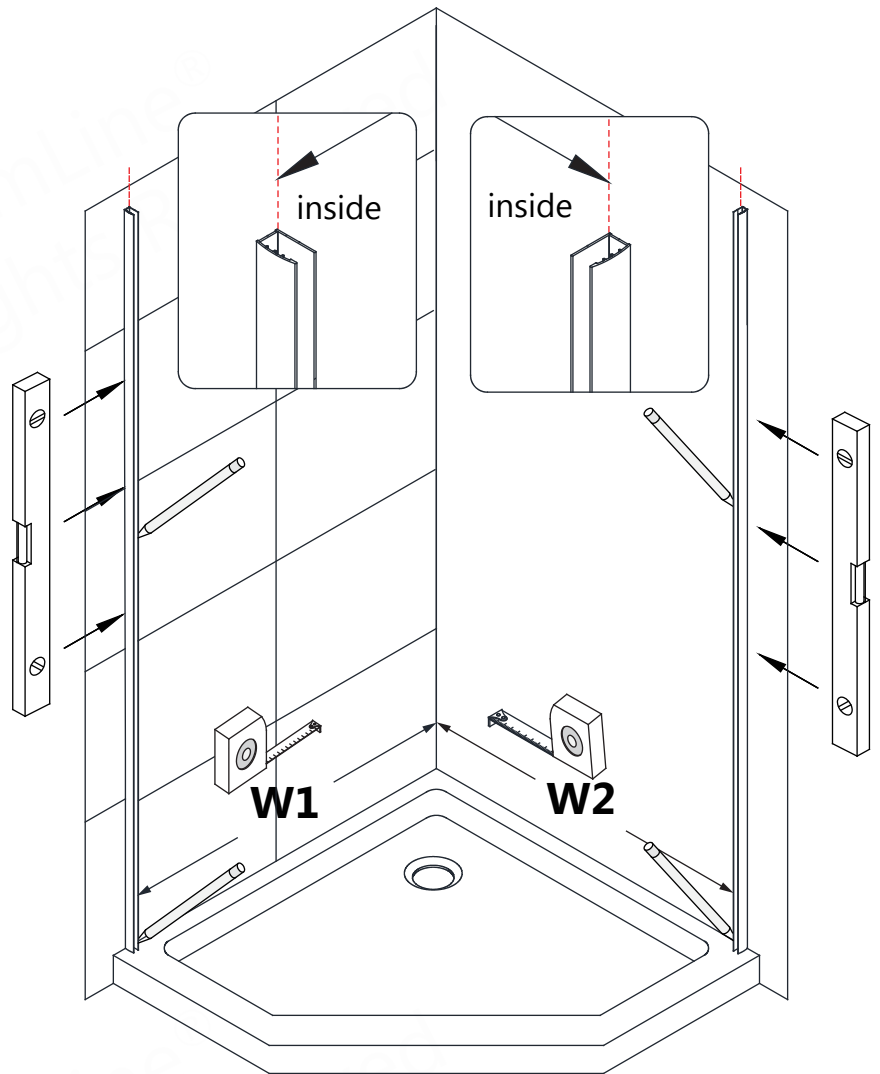
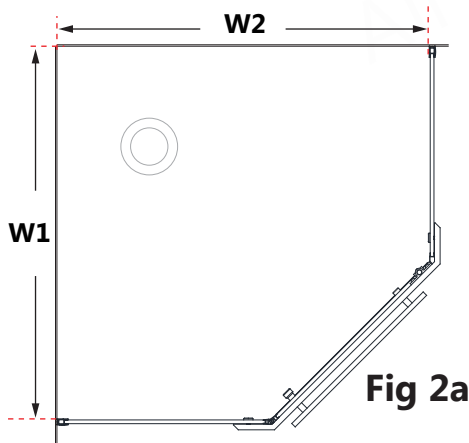
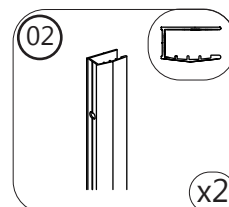


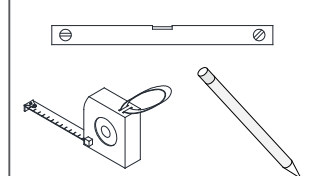
Table 1 - Enclosure assembly measurements

Measure from the finished corner to the inside edge of wall profile as shown:		
Glass Box SKU /Model #	W1	W2
SHEN-GLP2101-343410	33-7/16"	33-7/16"
SHEN-GLP2101-363610	35-7/16"	35-7/16"
SHEN-GLP2101-383810	37-7/16"	37-7/16"
SHEN-GLP2101-404010	39-7/16"	39-7/16"

Parts Needed



Tools Needed



Make sure each **Wall Profile (#02)** is plumb. Mark the holes for drilling on the wall through the predrilled holes in the **Wall Profile (#02)**. Drill the holes in the wall at each position you have marked.

Run a bead of waterproof silicone along the back of the **Wall Profiles (#02)** and around the holes in the wall. Attach the **Wall Profile (#02)** to the wall using the **Truss Head Screws ST4.2×40 (#11)**.

(Fig 3)

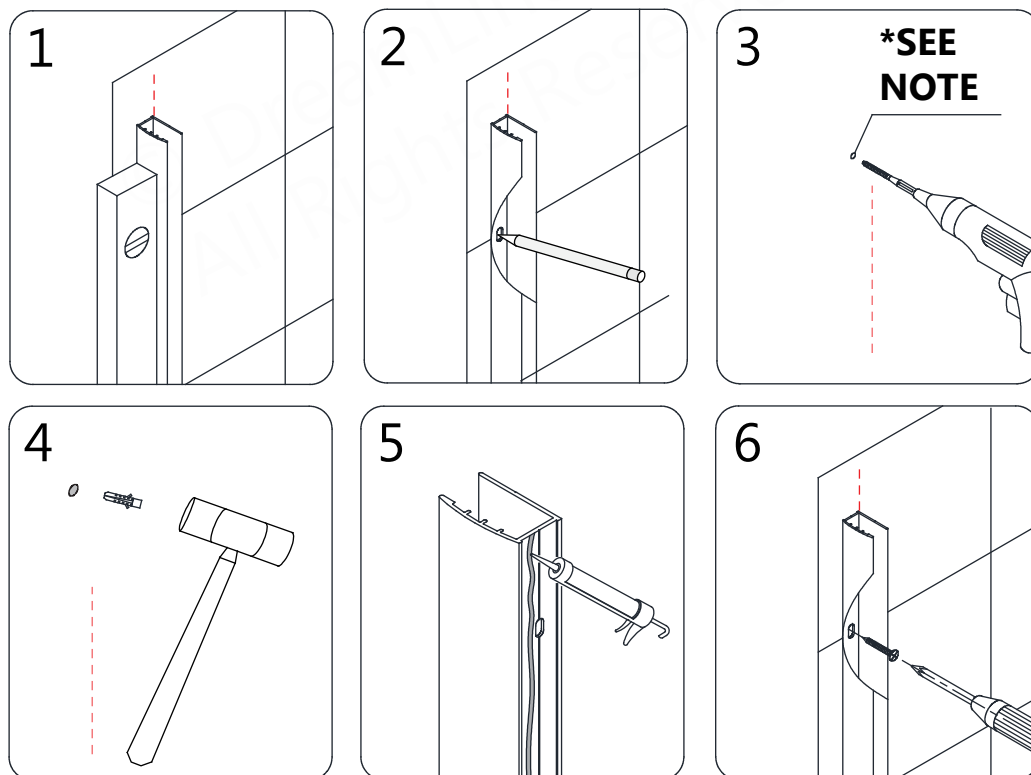


Fig 3

NOTE

✱ **▪ If a Stud is present behind the wall:**

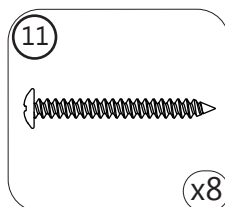
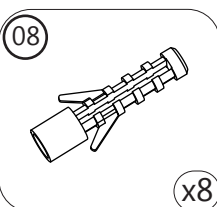
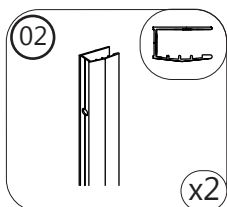
drill a $\text{Ø}3/16''$ (4mm) hole up to the stud,
drill an $\text{Ø}1/8''$ (3mm) pilot hole into the stud and use
the **ST4.2 x 40mm Truss Head Screws (#11)**

OR

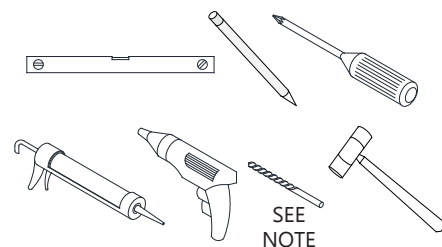
▪ **If No Stud is present behind the wall:**

drill a $\text{Ø}5/16''$ (7mm) hole and insert the **Wall Anchors (#08)**
and use the **ST4.0 x 40mm Truss Head Screws (#11)**.

Parts Needed



Tools Needed





For best results and ease of installation, be sure the silicone used to install the **Panel Glass (#03)** into the **Glass Profiles (#01)** has had time to set/cure before handling.

Insert each assembled **Panel Glass (#03)** and **Glass Profile (#01)** into the installed **Wall Profiles (#03)** and check the panels for plumb. If necessary, adjustments can be made by moving the **Glass Profiles (#01)** within the **Wall Profiles (#03)**. Use caution not to pull the **Panel Glass (#03)** out of the **Glass Profiles (#01)**. (Fig 4)



Use caution not to bang the panel glass on the threshold. For safest handling of the glass, use a professional grade glass suction cup to lift and maneuver the glass into position.

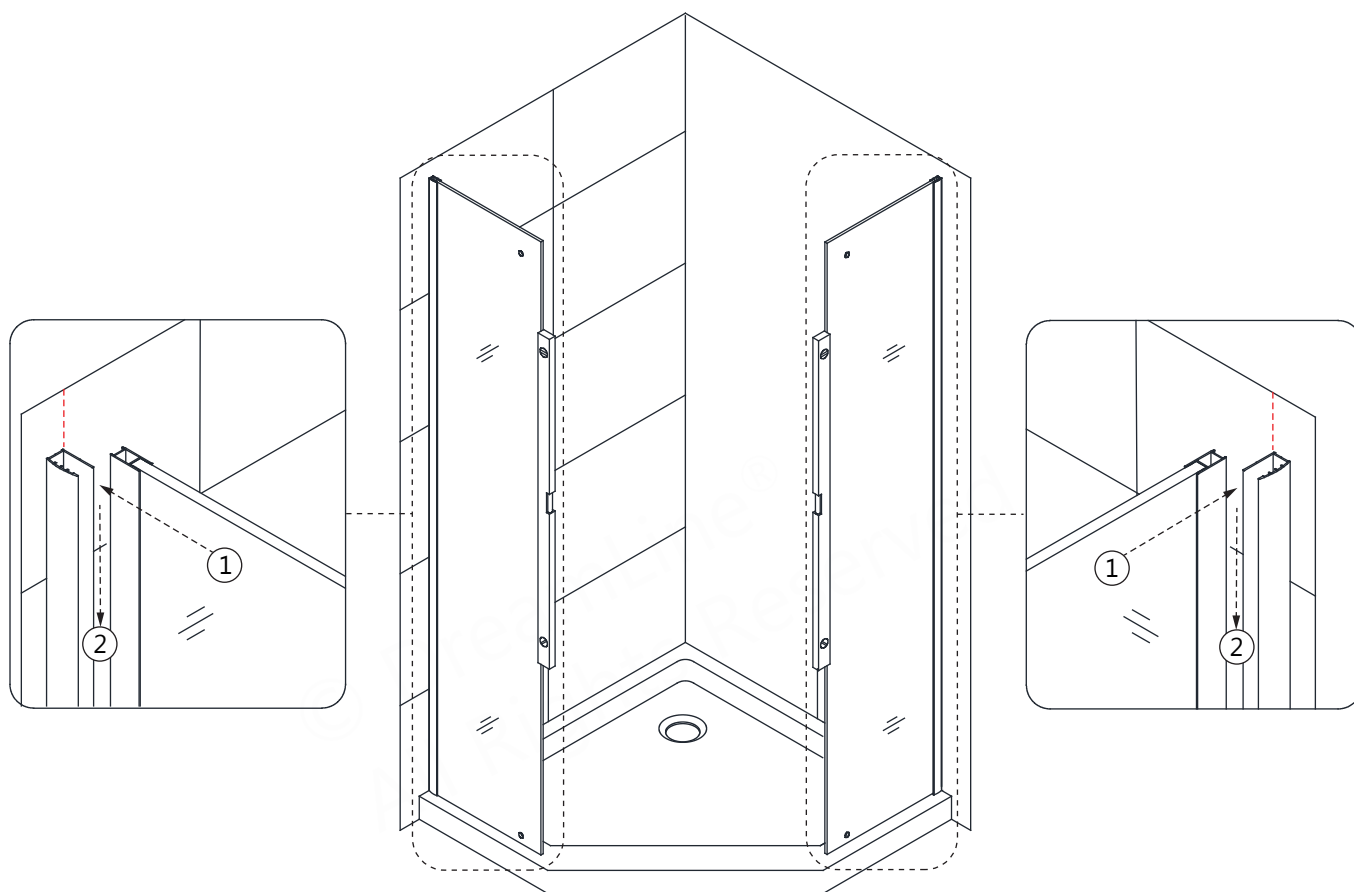
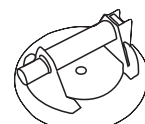
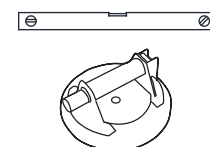


Fig 4

Tools Needed



Examine the **Pivot Bars (#05)** and notice that there are holes for the top and bottom pivot assemblies on one end. Attach the top and bottom **Pivot Bars (#05)** (with the pivot holes on the correct side for the swing of the door) through the holes in the **Panel Glass (#03)**. (Fig 5a)

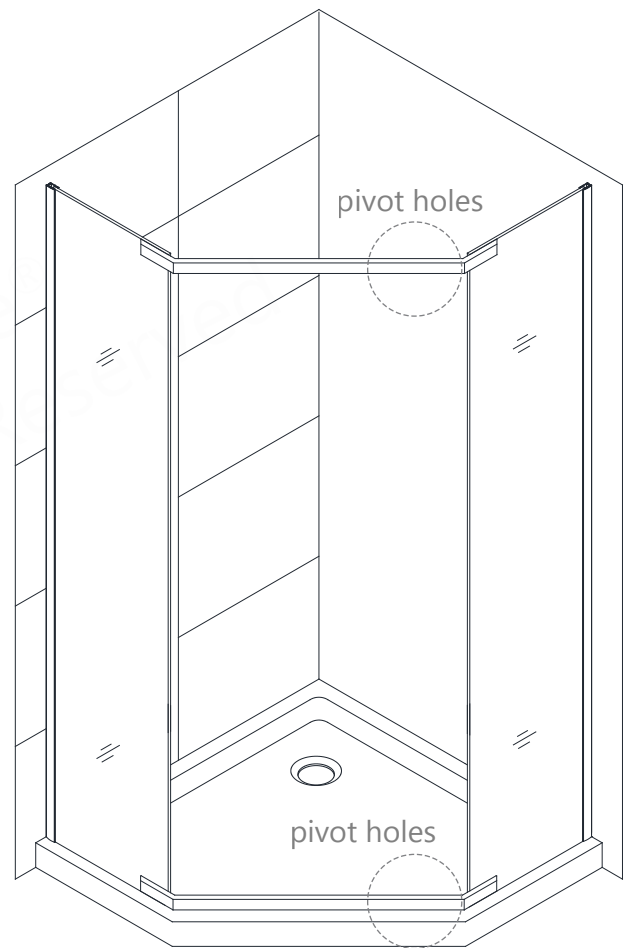


Fig 5a

Left-hand door installation shown as an example

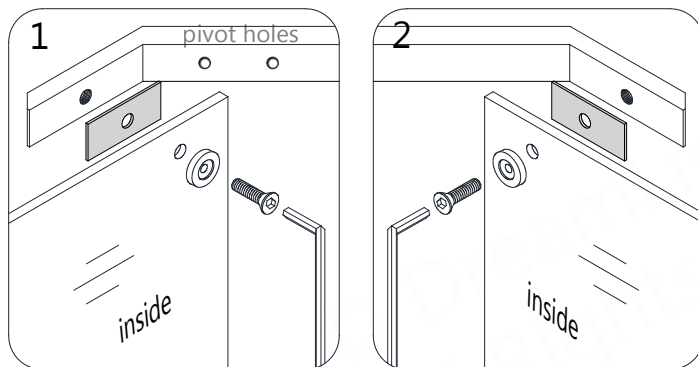
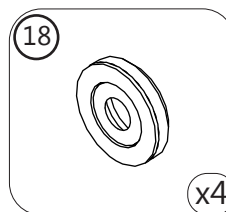
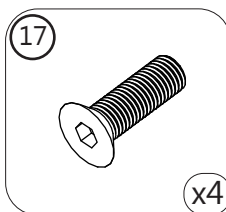
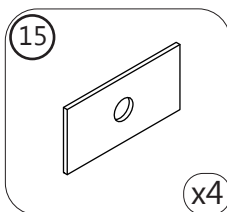
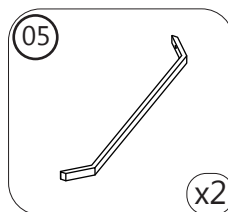


Fig 5b

Put the clear **Vinyl Gaskets (#15)** between the **Pivot Bars (#05)** and the **Panel Glass (#03)** to prevent glass-to-metal contact. Use the **Hex Socket Bolts M8×25 (#17)** and **Decorative Washer (#18)** to attach the **Pivot Bars (#05)** to the **Panel Glass (#03)**. (Fig 5b)

Parts Needed



Tools Needed





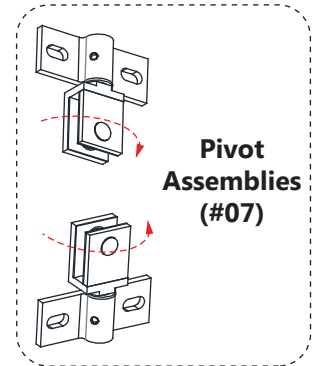
Before installing the door glass, attach the longer Magnetic Strike Vinyl (#12) to the strike edge of the Panel Glass (#03) (the panel that the door will close against) to protect the edge of the door glass from making contact with the panel glass during installation. (See Step 8, Fig 8.4)



The Pivot Assemblies (#07) will come with a total of 4 vinyl gaskets per assembly. You will only need a total of 2 gaskets per assembly. When installing the Door Glass (#04), only use 1 gasket per side of the glass (see Fig 6.2).



The pivot assemblies are paired: one rotates clockwise and one rotates counterclockwise. Take note to install the Pivot Assemblies (#07) to the top and bottom Pivot Bars (#05) so that the door will swing outwards. (see illustration)

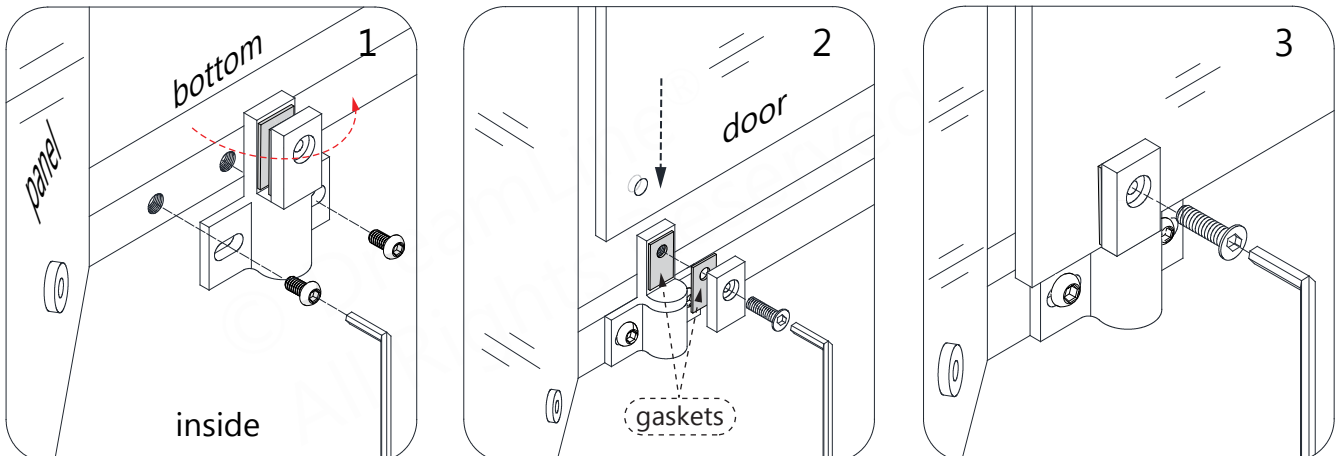


Attach the top and bottom **Pivot Assemblies (#07)** to the **Pivot Bars (#05)** using the **Hex Socket Bolts M8×12 (#16)**. Remove the bolts and plates from the **Pivot Assemblies (#07)**. Set the **Door Glass (#04)** into the pivots so that the holes are aligned. **Make sure the vinyl gaskets are in place between the glass and the metal plates.** Firmly secure the back plate with the provided bolt. (Fig 6)

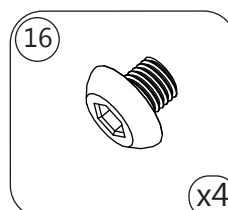
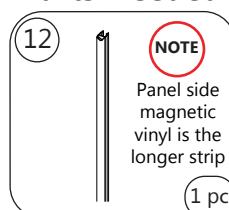
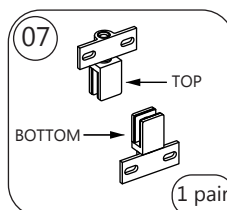


As an alternative installation method, you can first attach only the bottom Pivot Assembly (#07) to the bottom Pivot Bar (#05), then attach the top Pivot Assembly (#07) to the Door Glass (#04) and install the Door.

Fig 6



Parts Needed



Tools Needed



Make any final adjustments using the adjustable wall profiles so that the door opening is square. **(Fig 7a)**

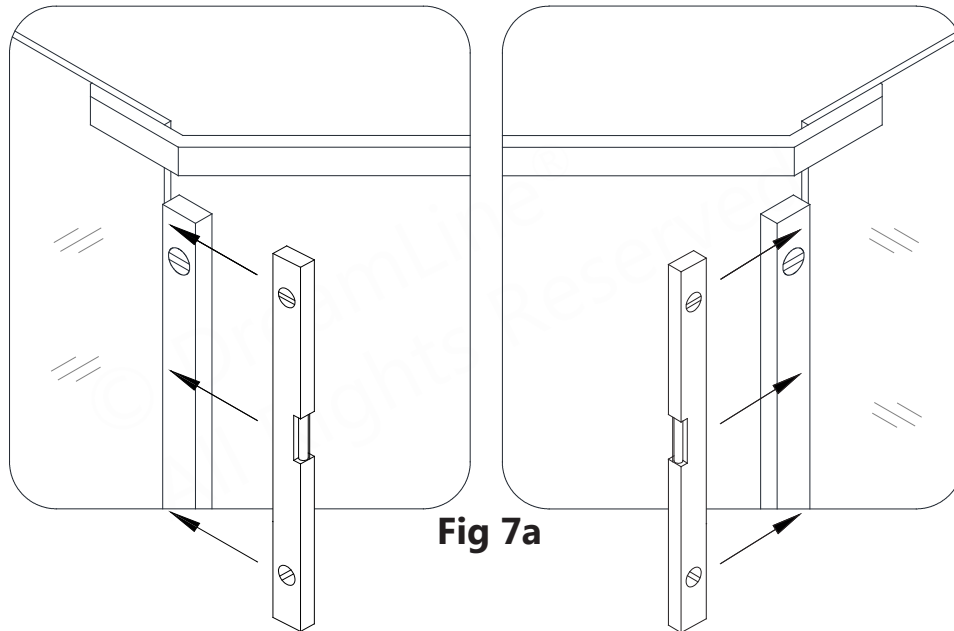


Fig 7a

Drill through the predrilled holes in the **Wall Profiles (#02)** into the first layer of the **Glass Profiles (#01)** using an **Ø1/8"** drill bit. Use the **Pan Head Screws ST4.2×10 (#10)** and washers to secure the **Glass Profiles (#01)** inside the **Wall Profiles (#02)**. Cover the screws with the **Decorative Covers (#09)**. **(Fig 7b)**

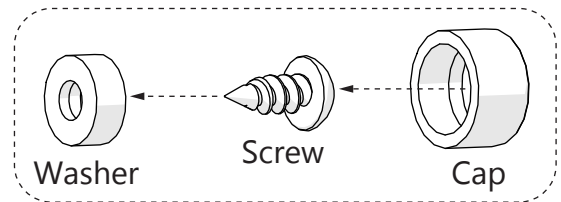
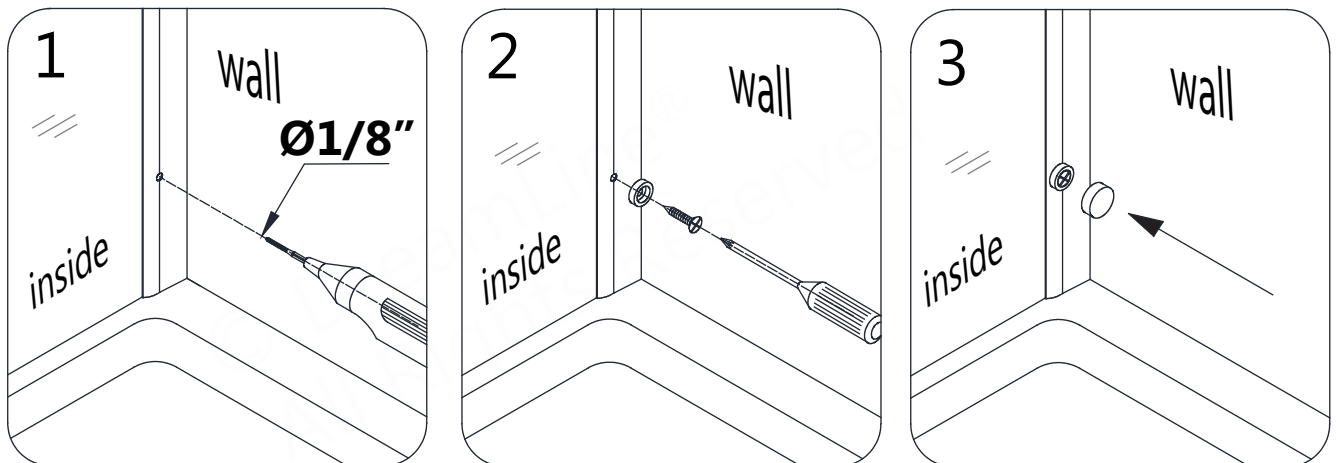
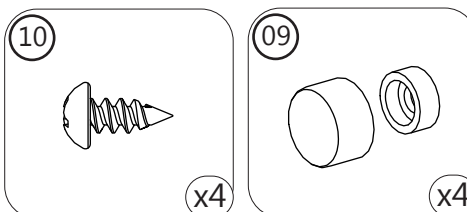


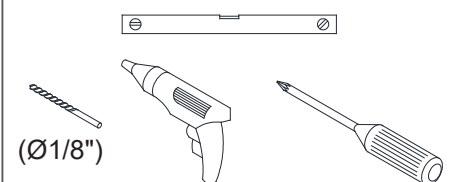
Fig 7b



Parts Needed



Tools Needed



1

Push the **Hinge-Side Vinyl Seal (#14)** onto the pivot edge of the **Door Glass (#04)** with the soft fin facing inside of the shower so that it overlaps the **Panel Glass (#03)** when the door is closed.

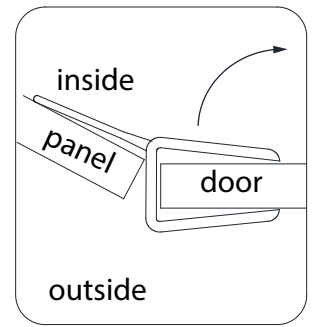


Fig 8.1

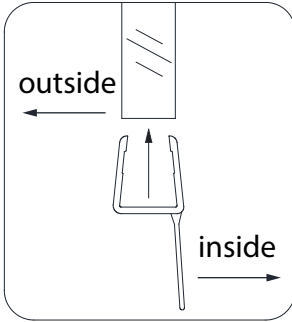


Fig 8.2

Cut the **Sweep Vinyl Seal (#13)** to fit from the bottom pivot to the strike edge of the **Door Glass (#04)**. (the mitered end of the Sweep Vinyl Seal goes on the strike side of the door). Firmly push the **Sweep Vinyl Seal (#13)** onto the bottom edge of the **Door Glass (#04)** making sure that the fin of the **Sweep Vinyl Seal (#13)** faces inside the shower.

2

3

From the excess piece of the **Sweep Vinyl Seal (#13)**, cut a 1" piece to fit onto the opposite side of the bottom pivot and attach it to the bottom of the **Door Glass (#04)**.

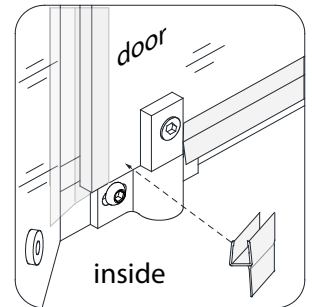


Fig 8.3

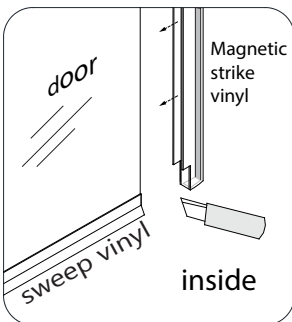


Fig 8.4

Push the shorter **Magnetic Strike Vinyl (#12)** onto the strike edge of the **Door Glass (#04)** and use a sharp utility knife to notch the bottom of this **Magnetic Strike Vinyl (#12)** to fit around the **Sweep Vinyl Seal (#13)**.

4

5

Last, attach the longer **Magnetic Strike Vinyl (#12)** to the strike edge of the **Panel Glass (#03)**. When correctly installed, the **Magnetic Strike Vinyl (#12)** will form an outside 45-degree angle. Adjust as necessary to get a tight seal.

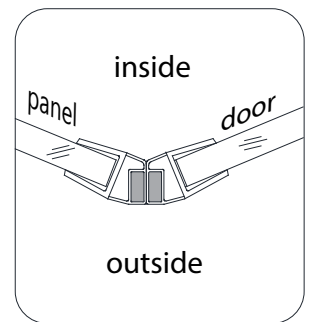
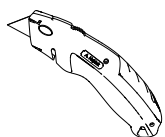
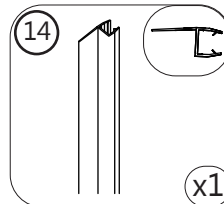
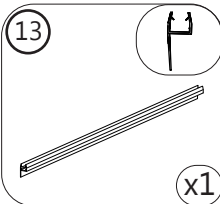
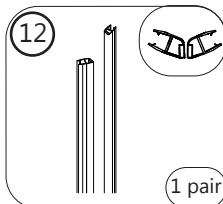


Fig 8.5

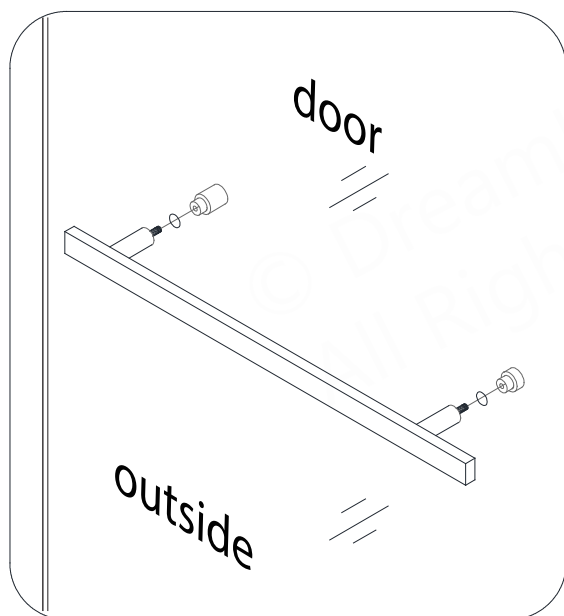
Tools Needed



Parts Needed



Install the **Handle (#06)** onto the outside of the **Door Glass (#04)**. Make sure to place a gasket on each side of the glass and inside of each hole in the glass to avoid any glass-to-metal contact. (Fig 9)



NOTE

Put the knob on the magnet/strike side of the door.

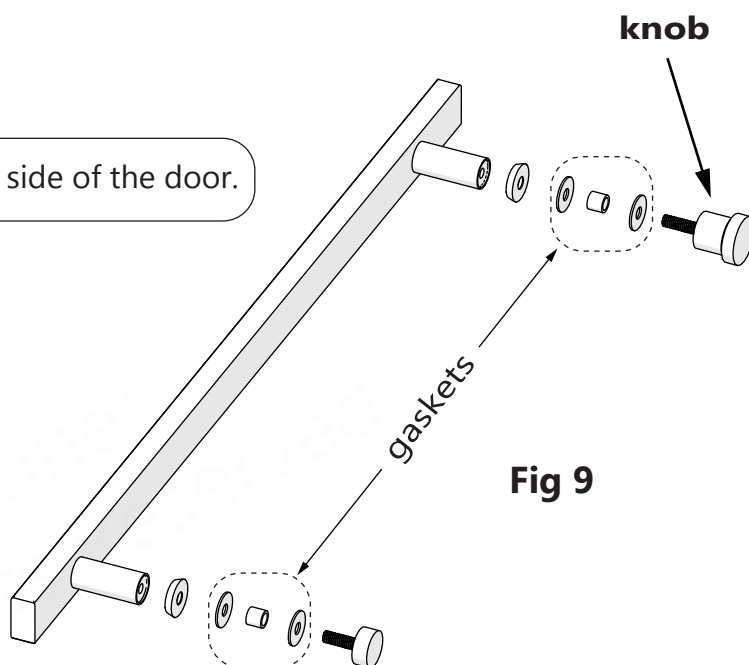
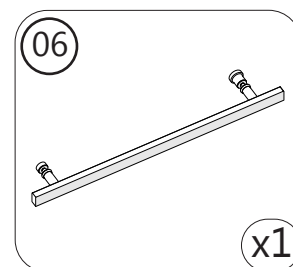


Fig 9

Parts Needed



Apply a good quality mildew-resistant silicone along the interior edges of the **Panel Glass (#03)**, **Wall Profiles (#02)** and bottom **Pivot Bar (#05)** to seal against the walls and threshold.
(Fig 10)



Allow a minimum of 24 hours for the silicone to cure before using the shower

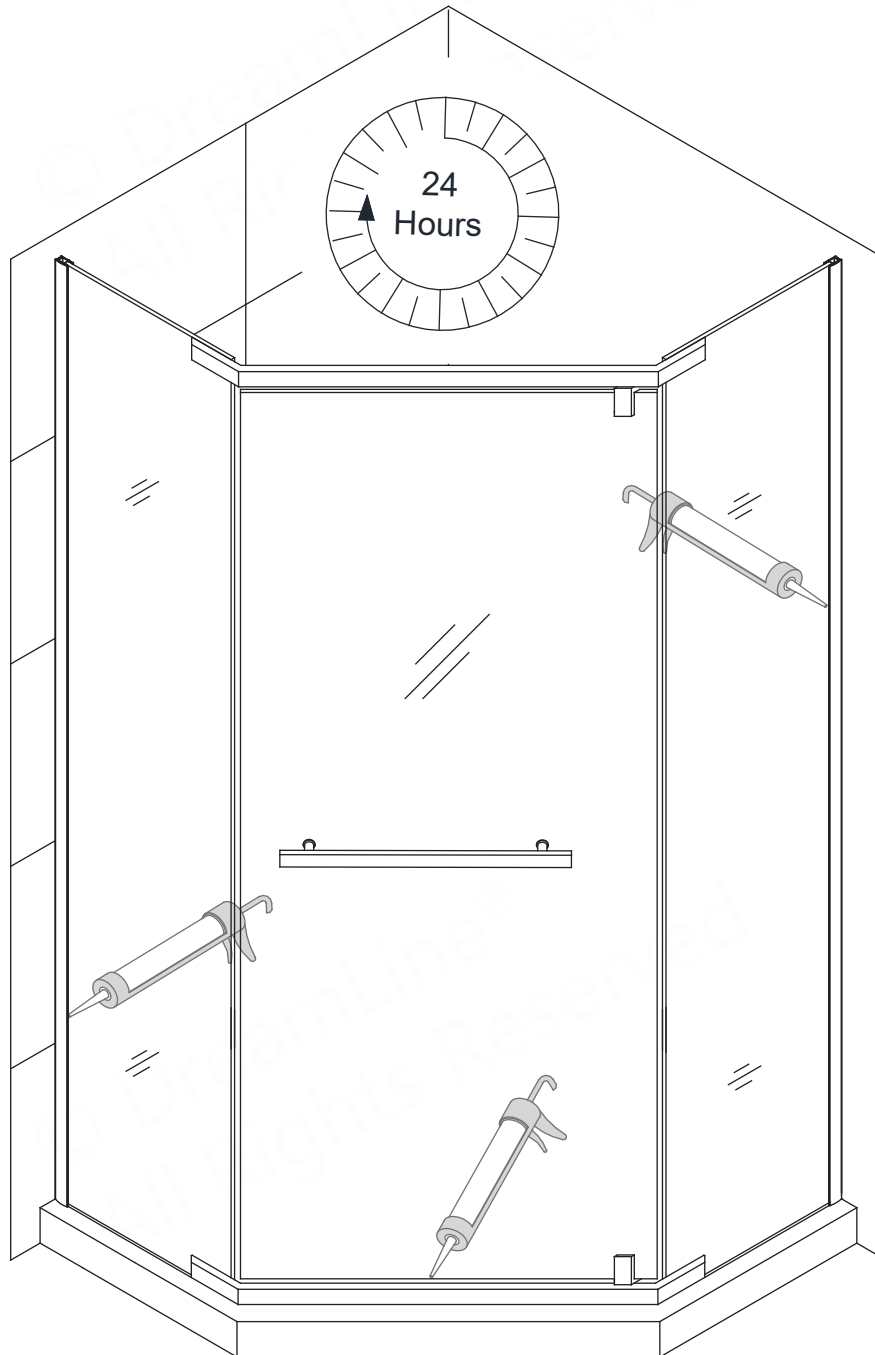
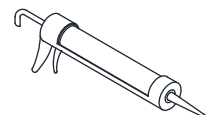


Fig 10

Tools Needed



Product Maintenance

BASES and BACKWALLS: To ensure long lasting life for your acrylic back walls: wipe them off after each use with a soft cloth. To clean the acrylic back walls use non-abrasive sprays or cream based cleaners. Avoid the use of aerosol spray cleaners. Never use abrasive cleansers, metal brushes or scrapers that could permanently scratch or dull the surface.

GLASS: To ensure long lasting life for your glass shower products: wipe them off after each use with a soft cloth. Rinse and wipe off the glass using either a soft cloth or a squeegee to prevent soap buildup and water spots (Hard water can etch the surface of the glass over time if left to dry). To prevent scratching the surface: never use abrasive cleaners or cleaning products that contain scouring agents. Never use bristle brushes or abrasive sponges that may scratch the surface of the glass.

HARDWARE: To ensure a long lasting finish: wipe off all metal parts after each use with a soft cloth. Do not use abrasive cleaners or cleaning products containing ammonia, bleach or acid. If accidentally used, rinse the surface as soon as possible to prevent damage to the finish (peeling or corrosion). After cleaning the polished finishes, rinse thoroughly and wipe dry with a soft clean-cloth.

Clean stainless steel surfaces at least once a week. When applying stainless steel cleaner or polish to stainless steel hardware, work with the grain (not across the grain). Never use an abrasive sponge or cloth, steel wool or wired brush as these may permanently scratch the surfaces.



To maximize the life of your door, it is important to regularly inspect the glass and other hardware for misalignment, proper attachment, and/or damage. Contact DreamLine® with any questions or concerns.

Prism Maintenance Checklist

- ☐ Check that the unit is stable, operates smoothly and that installation is secure.
- ☐ Confirm that all screws/bolts are tight.
- ☐ Confirm that all vinyl seals are intact (replace if missing or damaged to prevent water leakage.)
- ☐ Inspect exposed and concealed glass edges for damage (**damaged glass must be replaced!**)
- ☐ Inspect silicone caulk for gaps. Replace silicone as necessary to prevent water leakage.

Troubleshooting

Problem/Symptom	Suggested Solution
Missing Parts	<ul style="list-style-type: none"> • Check all shipping/packaging material for missing parts/components. • If not found, contact DreamLine Customer Support [1-866-731-2244] to order factory part replacement.
Water Leaks between Wall Profiles and/or Threshold	<ul style="list-style-type: none"> • Confirm bottom edge of Panel Glass and bottom Pivot Bar are flush on the threshold and confirm wall profiles are flush against the walls. • Confirm that silicone was properly applied at all the necessary joints where hardware and/or glass meets the walls and/or threshold.
Water Leaks between Door Glass and bottom Pivot Bar	<ul style="list-style-type: none"> • Inspect the Sweep Vinyl Seal for proper installation. • Direct the showerhead/water flow away from this area.
Door Glass does not create a good seal when closed	<ul style="list-style-type: none"> • Confirm Magnetic Strike Vinyl strips are properly installed and are forming an outside 45-degree angle when the magnets are connected. • If necessary, adjustments for alignment of the Door Glass can be made where the Pivot Assemblies connect to the Pivot Bars and adjustments to the Panel Glass can be made within the Wall Profiles.
Door Glass will not open or will only open inward	<ul style="list-style-type: none"> • Check to make sure the Pivot Assemblies are installed in the proper orientation - Top Pivot Assembly installed to Top Pivot Bar, Bottom Pivot Assembly installed to Bottom Pivot Bar.



DreamLine® shower doors and enclosures are designed to not leak when installed properly and the flow of water is not pointed directly at the pivots or vinyl seals.



Prior to contacting DreamLine® Customer Service, please have the following information readily available:

- Purchase Order Information
- Name, PO Number, Dealer/Vendor Name, etc.
- SKU/Model Number (see Pages XX-XX)
- Factory Part Information (see Pages XX-XX)

Factory Parts Information

PRISM SHEN-2134340-## (34" x 34") / SHEN-2136360-## (36" x 36") SHEN-2138380-## (38" x 38") / SHEN-2140400-## (40" x 40")		FACTORY PARTS INFORMATION	
ITEM #	FACTORY PART NUMBER	ITEM DESCRIPTION	QTY
01	041430 11 -1829S / 041430 41 -1829S / 041430 61 -1829S / 041430 91 -1829S	Glass Profile	2 pcs
02	041420 11 -1829 / 041420 41 -1829 / 041420 61 -1829 / 041420 91 -1829	Wall Profile	2 pcs
03	14030005	Panel Glass for 34" model size	2 pcs
	14030007	Panel Glass for 36" model size	2 pcs
	14030009	Panel Glass for 38" model size	2 pcs
	14030008	Panel Glass for 40" model size	2 pcs
04	014030006	Door Glass	1 pc
05	0712 10 36 / 0712 40 36 / 0712 60 36 / 0712 90 36	Pivot Bar	2 pcs
06	0722 10 10 / 0722 40 10 / 0722 60 10 / 0722 90 10	Handle	1 pc
07	0702 10 96 / 0702 40 96 / 0702 60 96 / 0702 90 96	*TOP Pivot Assembly *(RH Door Installation)	1 pc
	0702 12 74 / 0702 42 74 / 0702 62 74 / 0702 92 74	*BOTTOM Pivot Assembly *(RH Door Installation)	1 pc
	0702 12 74 / 0702 42 74 / 0702 62 74 / 0702 92 74	*TOP Pivot Assembly *(LH Door Installation)	1 pc
	0702 10 96 / 0702 40 96 / 0702 60 96 / 0702 90 96	*BOTTOM Pivot Assembly *(LH Door Installation)	1 pc
08	07552148	Wall Anchor	8 pcs
09	0755 10 11 / 0755 40 11 / 0755 60 11 / 0755 90 11	Decorative Cover (w/ washer)	4 pcs
10	091101	Pan Head Screw ST4.0x10mm	4 pcs
11	90108	Truss Head Screw ST4.2x40mm	8 pcs
12	062003102-1736	Magnetic Strike Vinyl Strip (door side)	1 pc
	062003102-1829	Magnetic Strike Vinyl Strip (panel side)	1 pc
13	063005100-0575	Sweep Vinyl Seal	1 pc
14	063014100-1786	Hinge-Side Vinyl Seal	1 pc
15	07550062	Vinyl Gasket (for Pivot Bar)	4 pcs
16	93201	Hex Socket Bolt M8x12	4 pcs
17	094206	Hex Socket Bolt M8x25	4 pcs
18	0702 10 14 / 0702 40 14 / 0702 60 14 / 0702 90 14	Decorative Washer	4 pcs

BOLD digit indicates finish color:

1 = Chrome

4 = Brushed Nickel

6 = Oil Rubbed Bronze

9 = Matte Black

Contact **Support@DreamLine.com** for Part replacement, installation assistance or additional information.

Complete **Warranty** information is available on **DreamLine.com**.

NOTES

NOTES



TEL: 866-731-2244
FAX: 866-857-3638
DREAMLINE.COM



For more information on DreamLine® Shower Doors and Enclosures please visit **DreamLine.com**