



## Before You Start

- ⚠ Please read all instructions carefully.
- ⚠ Retain instructions for future reference.
- ⚠ Separate and count all parts and hardware.
- ⚠ Read through each step carefully and follow the proper order.
- ⚠ We recommend that, where possible, all items are assembled near to the area in which they will be placed in use, to avoid moving the product unnecessarily once assembled.
- ⚠ Always place the product on a flat, steady and stable surface.
- ⚠ Keep all small parts and packaging materials for this product away from babies and children as they potentially pose a serious choking hazard.

## MODEL NO. : SF230-25J/FP10179US

### IMPORTANT

READ ALL INSTRUCTIONS BEFORE USING YOUR ELECTRIC FIREPLACE. FAILURE TO FOLLOW THE INSTRUCTIONS MAY LEAD TO DAMAGE TO THE MACHINE OR PERSONAL INJURY.

KEEP THIS USER MANUAL FOR FUTURE REFERENCE.

### Tip for First-Time Use

When using this fireplace for the first time, or after a long period of storage, let the fireplace run for at least 15 minutes with the thermostat set at the maximum heat level to remove the “new product” smell. The smell is because the fireplace absorbs moisture, creating an odor similar to that of old leather. It will go away after a few minutes of use.

### Safety Instructions

**Please read the following instructions before attempting to assemble, operate, or install this product.**

- Do not use this product with missing damaged, or broken legs.
- Do not use this product outdoors. This product is for indoor use only.
- This product is not intended for use in bathrooms, laundry areas, and similar indoor locations. Do not place this product where it may fall into a bathtub or other water container.
- This product is hot when in use. To avoid burns, do not touch surfaces with bare skin. If necessary, use handles when moving this product. Keep combustible materials such as furniture, pillows, bedding papers, clothes, and curtains at least 3ft from the product.
- Do not use this product in an elevated location, such as on a shelf, raised platform, countertop.etc.
- Do not run the power cord of this product under carpeting, throw rugs, runners, or similar items. Arrange the cord away from high-traffic areas so that it will not be tripped over.
- Extreme caution is required when the product is used near children or invalids and whenever the product is left operating unattended.
- Do not operate this product with a damaged power cord or plug, after the appliance malfunctions, or the product is damaged. Any repairs to this appliance should be carried out by a qualified service person.
- Under no circumstances should this product be modified. Parts removed for service must be replaced prior to using this product. Connect to properly grounded power outlets only.

- Always plug the fireplace directly into a wall outlet. An extension cord, outlet, or power strip should never be used with this product.
- This product, when installed, must be electrically grounded in accordance with local electrical codes. For the USA: National Electric Code ANSINFPA No.70. For Canada: CSA C22.1 Canadian Electrical codes.
- To disconnect this product, turn the product off from the control panel, then remove the power plug from the outlet.
- Always unplug this product if you do not plan to use it for a long period of time.
- Do not insert or allow foreign objects to enter any ventilation or exhaust openings as this may cause an electric shock, fire, or damage to the appliance.

## Safety Instructions

- To prevent possible fires, do not block air intakes or exhausts in any manner. Do not use on soft surfaces, like a bed, where the opening may be blocked.
- The fireplace has hot, sparking, and arcing parts inside. Do not use it in areas where gasoline, paint, or flammable liquids are used or stored. This appliance should not be used as a drying rack for clothing.
- Use this appliance only as described in this manual. Any other use not recommended by the manufacturer may cause fire, electric shock, or personal injury.



Risk of fire



**CAUTION - Risk of Fire or Explosion due to Flammable Refrigerant Used.**

Follow Handling Instructions Carefully in Compliance with National Regulations.

**WARNING Cancer and Reproductive Harm**  
[www.p65warnings.ca.gov](http://www.p65warnings.ca.gov)



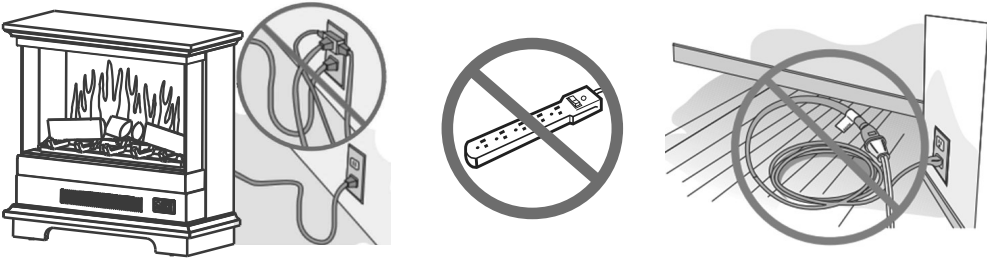


## Electrical Safety

- A15- amp,120-volt, 60 Hz circuit with a properly grounded outlet is required. Preferably, the item will be on a dedicated circuit. Having other appliances on the same circuit may cause the circuit breaker to trip or the fuse to blow while the product is in operation. The product comes with a 6 ft (1.8m) long power cord with a 3-prong plug, which is located on the right side of the appliance.
- Electrical outlet wiring must comply with local building codes and other applicable regulations to reduce the risk of fire, electrical shock, and personal injury.

- Do not use this item if any part of it has been submerged in water. Immediately call a qualified service technician to inspect the item and replace any part of the electrical system which has been underwater.
- This product is equipped with a polarized plug where one prong is wider than the other. For your safety, please insert the plug correctly. If you are unable to insert the plug into the electrical outlet, try reversing the plug. If the plug still does not fit, contact a qualified electrician.
- Always plug the unit into a wall outlet. An extension cord, power strip, outlet extender, or any similar products should never be used with this product as it may increase the risk of fire.

**US 3-Pin Polarized Plug**

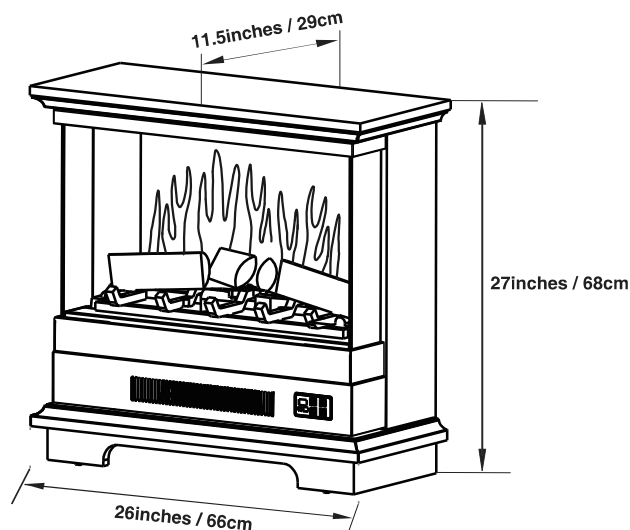


This product is equipped with a 3-pin polarized plug. Connect to properly grounded outlets only. This unit is for use on 120 volts outlets only. For your safety, please always plug the unit into a wall outletreceptacle. An extension cord or power tap (outlet/power strip) should never be used with this device.

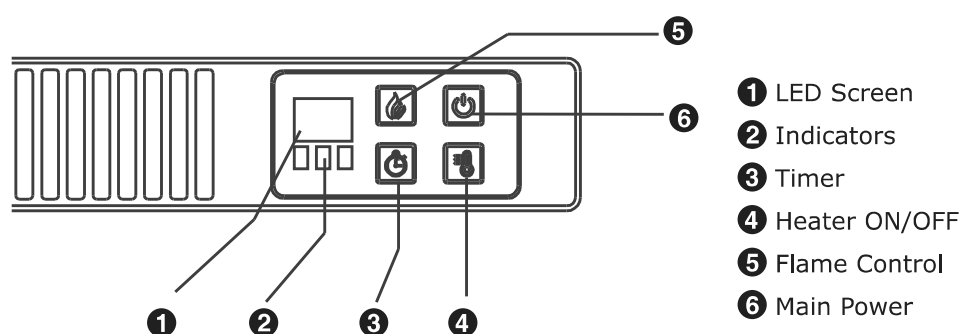
**Technical Specifications**

|                       |                                          |
|-----------------------|------------------------------------------|
| Power Supply          | 110-120V/ 60Hz                           |
| Rated Current         | 12.7A                                    |
| Rated Power           | 1400W/ 4780BTU                           |
| Adjustable Thermostat | 62 °F-82 °F                              |
| Heating Element       | Convective Fan Heater                    |
| Timer                 | 30min - 6hrs                             |
| Lighting Effect       | LED                                      |
| Dimensions(HxWx D)    | 27 x 26 x 11.5 inches<br>68 x 66 x 29 cm |
| Remote Control        | Yes                                      |

## Dimensions



## Control Panel

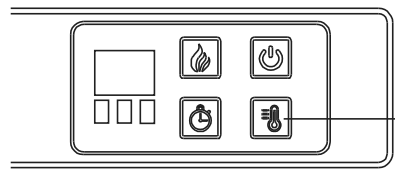


**Press the main power button 6 to turn on the fireplace.**

1. LED Screen: Displays information about the settings you are using.
2. Indicator Lights: There are 3 indicator lights below the LED screen - red, green, and blue.
  - a. Red - Indicates that the LED screen is displaying the temperature in degrees Fahrenheit.
  - b. Green - Indicates that the LED screen is displaying the temperature in degrees Celsius.
  - c. Blue - Indicates that the timer function is in use.
3. Timer: Controls the amount of time that the heater and/or flame effect will run before powering off. See section below for more details.

- 4.Heater On/Off Control:Controls how much heat is produced by the fireplace. For safety concerns, this function must be used together with the flame effect. See section below for more details.
- 5.Flame Control: Controls the flame colors. See section below for more details.
- 6.Power Switch:The power switch supplies power to all functions of the fireplace.This switch must be in the ON position for any of the below functions to work.

### USING THE HEATER CONTROL



**Note:** The heater will automaticlly pause after reaching the set temperature in your room. If the heater control is set to" ON" mode, the heater will work nonstop until you shut it off manually.

- 1.Press the heater on/off button **4** to turn on the heating function.When turn it on, the heater will keep in" ON" mode automatically.
- 2.When the heater is on, long press the heater button for 5 seconds to enter the temperature setting adjustment. The LED screen **1** will start flashing.
- 3.Press the heater button to cycle through the temperature level.
- 4.After choosing your heat level, wait for the LED screen **1** to flash 2 times. Y our temperature is now set.

### Control Panel

| Button Press | Celsius Temperature | Button Press | Fahrenheit Temperature |
|--------------|---------------------|--------------|------------------------|
| 1            | 16°C                | 1            | 62°F                   |
| 2            | 17°C                | 2            | 63°F                   |
| 3            | 18°C                | 3            | 64°F                   |
| ...          | ...                 | ...          | ...                    |
| 6            | 21°C                | 11           | 72°F                   |
| 7            | 22°C                | 12           | 73°F                   |
| 8            | 23°C                | 13           | 74°F                   |
| ...          | ...                 | ...          | ...                    |
| 11           | 26°C                | 20           | 81°F                   |
| 12           | 27°C                | 21           | 82°F                   |
| 13           | ON                  | 22           | ON                     |

To switch from Fahrenheit to Celsius (or vice versa), press and hold the main power button for 5 seconds. The LED screen will flash 2 times to confirm your settings.

**USING THE FLAME CONTROL**

Press the flame control button to cycle through the flame controls. The default flame color is Red after powering on.

| Button Press | Display Value |
|--------------|---------------|
| 1st press    | Low           |
| 2nd press    | Medium        |
| 3rd press    | High          |

**USING THE TIMER FUNCTION**

The timer button is used to control the time of the flame and/or heater function.

If the heater and/or flame effect are powered on when you enter the timer adjustment mode, those settings will be under the control of the time you set.

Press the timer button repeatedly to cycle through the timer settings.

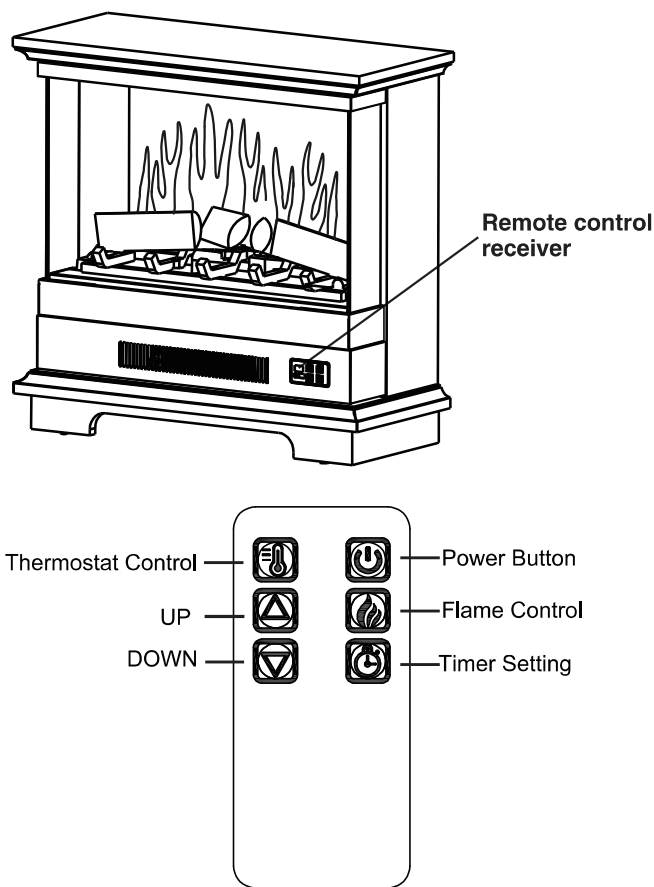
The blue indicator light will power on once you have confirmed a timer.

The LED will show the timer you set for 2 seconds, then the timer is finish set.

| Button Press | Timer Interval | Display |
|--------------|----------------|---------|
| 1st press    | 30 Minutes     | 30      |
| 2nd press    | 1 Hour         | 1 h     |
| 3rd press    | 2 Hours        | 2 h     |
| 4th press    | 3 Hours        | 3 h     |
| 5th press    | 4 Hours        | 4 h     |
| 6th press    | 5 Hours        | 5 h     |
| 7th press    | 6 Hours        | 6 h     |
| 8th press    | OFF            | None    |

**USING THE REMOTE CONTROL**

The remote control can be used up to 13 feet (4 meters ) away from the heater, as long as there are no obstacles between the remote and the heater.



**REMOTE CONTROL BATTERIES**

Press and slide the battery cover on the rear of the remote and remove the cover. The remote is equipped with button batteries.

**NOTE:** Do not mix old and new batteries together in the remote. Do not mix alkaline, standard (carbon-zinc), or rechargeable (NiCad, NiMh, etc.) batteries together.

**Cleaning & Maintenance**

- Always turn the fireplace OFF and unplug the power cord from the outlet before cleaning.
- Use a vacuum cleaner or duster to remove dust and dirt from the fireplace and vent areas.



- Clean with a soft, damp cloth and buff with a dry cloth to maintain the luster of this product.
- Never use abrasive cleaners, liquid sprays, or any cleaner that could scratch the surface of the appliance.

## Troubleshooting

Customer Support

| Problem                                                | Possible Cause(s)                                                                                                                           | Corrective Action                                                                                                                 |
|--------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------|
| The fireplace doesn't operate                          | •The fireplace is not plugged in.                                                                                                           | •Make sure the fireplace is plugged into a standard 120V outlet.                                                                  |
|                                                        | •A circuit breaker is tripped or a fuse is blown.                                                                                           | •Check additional appliances on the circuit. Ideally, the fireplace should be on a dedicated 15-amp circuit.                      |
|                                                        | •The vents are dirty or clogged.                                                                                                            | •Unplug the unit. Clear the vent area of dust and debris. Wait for 10 minutes, plug the unit in again, and turn on the fireplace. |
|                                                        | •The ON/OFF switch is defective.<br>•There is loose wiring.<br>•The fireplace switch is defective.<br>•The fireplace assembly is defective. | •Contact customer service.                                                                                                        |
| Power light is ON, but the flame effect is not visible | •The fireplace is not operating correctly.                                                                                                  | •Contact customer service.                                                                                                        |
| Excessive noise when the fireplace is operating        | •The fan is defective.                                                                                                                      | •Contact customer service.                                                                                                        |
|                                                        | •The fireplace assembly is defective.                                                                                                       |                                                                                                                                   |