



**PERGO WETPROTECT® LIMITED WARRANTY
FOR FLOOR INSTALLATIONS**

The manufacturer provides a limited warranty to the original purchaser for six (6) months from the date of purchase covering any manufacturing defects in the product.

**PERGO WETPROTECT LIMITED 6-MONTH
MANUFACTURING WARRANTY**

The manufacturer provides a limited warranty to the original purchaser for six (6) months from the date of purchase covering any manufacturing defects in the flooring.

**PERGO WETPROTECT LIMITED LIFETIME
RESIDENTIAL WARRANTY**

The manufacturer provides the following limited lifetime residential warranty to the original purchaser for as long as he or she owns the flooring: (1) the laminate surface will not wear through; (2) the floor will not fade due to sun or artificial light; (3) the floor will not stain; (4) the floor will not be damaged due to wet mopping or everyday household spills; (5) the joints will remain secure under normal use conditions; and (6) the subfloor layer immediately below the laminate floor will not be damaged due to wet mopping or everyday household spills penetrating properly installed joints. "Subfloor damage" is defined as visible mold or mildew growth on the surface of a concrete or wood subfloor due to topical moisture penetrating a properly installed joint, as well as any rot or decay of a wood subfloor caused by topical moisture leaking through the joint system. In all cases, subfloor damage must be the result of topical moisture leaking through a properly installed joint. Subfloor damage originating from moisture underneath the installed floor, or penetrating around the perimeter of the installation, is excluded.

This limited warranty is subject to the conditions described in the Conditions section below and does not apply if used in any commercial setting.

**PERGO WETPROTECT LIMITED 10-YEAR
LIGHT COMMERCIAL WARRANTY**

The manufacturer provides the following limited light commercial warranty to the original purchaser for 10 years from the date of purchase: 1) the laminate surface will not wear through; 2) the floor will not fade due to sun or artificial lights; and 3) the floor will not stain. This limited warranty is subject to the conditions described in the Conditions section below and only applies if used in one of the following commercial areas:

RETAIL	OFFICES	MULTIFAMILY HOUSING	DOCTOR'S OFFICE
Entryway*	Entryway*	Entryway*	Entryway*
Sales Floor	Lobby	Lobby	Lobby
Showroom	Hallway	Common Area	Waiting Room
Checkout	Office	Hallway	Hallway
Breakroom	Conference Room	Office	Nurse's Station
Dressing Room	Meeting Room	Storage Room	Office
Office	Breakroom	Individual Housing Unit	Breakroom
Storage Room			Storage Room

EDUCATION	HOTELS	RESTAURANTS
Entryway*	Entryway*	Entryway*
Lobby	Lobby	Lobby
Hallway	Hallway	Hallway
Office	Guest Room	Office
Classroom	Conference Room	
Storage Room	Meeting Room	
Residence Hall	Kitchenette	
Common Area	Office	
	Restaurants	

*Walk-off mats are required at all entryways.

All areas must be assessed prior to installation of flooring to determine if other surface measures need to be taken or conditions addressed, including, but not limited to, requirements for static control, state health and building codes, slip resistance, high-impact traffic, and moisture/water exposure. Other than the specific warranty identified above, The manufacturer provides no additional warranties and Pergo does not warrant that any of the uses identified above are in compliance with any applicable building, health, inspection, and/or other municipal regulations or codes. The manufacturer is not responsible for usage that is not in compliance with any regulation or code. Proper assessment of location and usage must be applied. Contact your Pergo representative for questions on performance in specific locations.

CONDITIONS

The Pergo WetProtect Limited Lifetime Residential Warranty and Limited 10-Year Light Commercial Warranty are made subject to the following conditions:

Any claim under any of the limited warranties above must be made by contacting your retailer within 30 days after the basis for the claim is detected. In addition, any claim under any of the limited warranties above must be made before the end of the applicable limited warranty period. Proof of purchase, including the date of purchase, must be presented to make a claim.

1. The floor must be installed properly in accordance with Pergo installation instructions. Proper installation includes, but is not limited to, the following:
 - A moisture test is strongly recommended to determine if excessive moisture exists in the subfloor. Failure to demonstrate an acceptable moisture test was completed prior to installation may result in future warranty claim denial.
 - When using a calcium chloride moisture test for concrete subfloors (ASTM F1869), values must be less than or equal to 5 pounds / 1,000 square feet / 24 hours or less than 80% RH (relative humidity) with an in-situ probe (ASTM F2170).
 - A 6 mil polyethylene film vapor barrier must be used over concrete subfloors.
 - A polyethylene film vapor barrier is not required over wood subfloors if moisture readings of wood subfloors are less than or equal to 12% throughout the entire installation.
 - For planks without attached underlayment, install over a single layer of underlayment appropriate for laminate floors.
 - For planks with attached underlayment, it is acceptable to install a Pergo Underlayment prior to flooring installation if desired. Make sure to follow the Pergo Underlayment installation instructions, taking special care to seal all foam edges with sealing tape and repair all rips and perforations in the underlayment vapor barrier prior to flooring installation. A separate vapor barrier should not be used in conjunction with a Pergo Underlayment.
 - The entire perimeter of the installation must be sealed with a manufacturer-approved waterproof quarter round, a manufacturer-approved perimeter sealing tape, or 100% silicone sealant in accordance with the installation instructions. For sections where a manufacturer-approved waterproof quarter round or a manufacturer-approved perimeter sealing tape cannot be used, seal the perimeter with a 3/8-inch compressible PE foam backer rod and cover with 100% silicone sealant. All expansion spaces must be addressed in one of the three approved methods to maintain waterproof warranty. Apply 100% silicone sealant to all moldings at the point of contact with the flooring surface. Apply 100% silicone sealant at all connections to doorframes and/or other fixed objects.
 - When installing Pergo flooring in special situation areas such as terrazzo, pier and beam, or radiant heating, and to also learn how to properly acclimate your floor, please contact our consumer help line at 800-325-7062 or visit www.pergoflooring.com to obtain important additional information.
 - Failure to fully engage the locking system around all sides of each plank during installation could result in gaps that will void these limited warranties.
2. The flooring must be used only indoors in a dry, climate-controlled area.
3. The flooring must be maintained in accordance with Pergo care and maintenance instructions. Damage resulting from excessively wet maintenance or from using detergents, abrasive cleaners, soaps, waxes, or polishes is not covered by these limited warranties.
4. Damage must not have occurred as a result of improper or inadequate maintenance or accidents, such as damage caused by scratching, impact, or cutting. Damage resulting from the use of rotating beater bars, floor scrubbers, jet mops, steamers, buffers, or similar products is not covered by these limited warranties.
5. Surface wear must be readily visible (i.e., approximately 1 square inch). Gloss or sheen changes and variations from later product additions or non-warranty repairs are not covered by these limited warranties.
6. These limited warranties do not apply to moisture damage caused by events beyond everyday household spills, including, but not limited to, flooding, standing water, leaking pipes, mechanical failures, or appliance leaks.
7. These limited warranties do not apply to damage caused by water or moisture originating from within the subfloor or underneath

the flooring, including, but not limited to, damage from subfloor hydrostatic pressure (water or moisture under the floor that is transmitted to the surface through exerted pressure) or other conditions that result in water or moisture being below the floor.

8. These limited warranties do not apply to flooring installed on a concrete subfloor unless a nonrecycled (100% virgin resin) 6 mil polyethylene film vapor barrier with a density of 0.92 pounds per cubic foot and a thickness tolerance of +/- 10% is installed over the concrete subfloor that emits a water vapor no greater than 5 pounds / 1,000 square feet / 24 hours.
9. These limited warranties do not apply to moldings.
10. Installation of flooring that contains any manufacturing defect is not covered by these limited warranties.
11. These limited warranties do not apply to any damage that occurs during shipment or installation.
12. These limited warranties do not apply to product that has been put to abnormal use or conditions or abused in any way, which includes, but is not limited to, moisture damage from plumbing, storms, or flooding; damage from smoke, fire or other casualty events; damage caused by negligence; improper alterations of the original manufactured product; damage from use of the flooring that is unreasonable considering the normal and expected uses of a laminate wood floor in a residential environment; or damage of mechanical nature.

How To Make Claims

Any claim under any of the limited warranties above must be made by contacting your retailer within 30 days after the basis for the claim is detected. In addition, any claim under any of the limited warranties above must be made before the end of the applicable limited warranty period. Proof of purchase, including the date of purchase, must be presented to make a claim.

Manufacturer's Responsibility

If the manufacturer accepts a claim under any of the limited warranties above, the manufacturer will repair or replace, at its option, the affected Pergo flooring material only. If the manufacturer, in its sole discretion, determines that such repair or replacement is not reasonably achievable, the manufacturer may choose to refund the purchase price of the affected Pergo flooring material. If the design for which a claim is made is no longer available, the manufacturer will replace the affected floor materials with another Pergo design of equal or greater value at the manufacturer's discretion. If the product was professionally installed, the manufacturer will cover reasonable labor costs. For residential warranty claims involving subfloor damage, the manufacturer will cover reasonable labor costs to clean visible mold and mildew growth using industry standard methods. For residential wood subfloor damage, the manufacturer will cover reasonable labor and materials costs to repair or replace only the damaged sections of subfloor. Replacement or cleaning of insulation, floor joists, or other structural, mechanical, or electrical components is excluded. Consequential damages, including any medical issues related to mold or mildew growth, are also excluded. Upon approval of the warranty claim, the manufacturer will provide you with instructions on the manner in which to proceed in order to have your flooring repaired or replaced, and you must comply with such instructions within ninety (90) days after the claim is approved, or your rights under the limited warranty will be deemed waived. The above remedies are the sole and exclusive remedies for claims on this product. These limited warranties give you specific legal rights, and you may also have other rights which vary from state to state.

Disclaimers

THE MANUFACTURER DISCLAIMS ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THIS PRODUCT. The manufacturer disclaims liability for incidental and consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. These limited warranties are not transferable. They extend only to the original end consumer. Samples, descriptions, and other information concerning the product contained in Pergo catalogs, advertisements, or other promotional material or statements made by sales representatives or distributors are for general informational purposes only and are not binding upon the manufacturer. No sales representatives or distributors shall have any authority whatsoever to establish, expand, or otherwise modify the manufacturer's warranties. The provisions of these limited warranties are deemed to be severable, and the invalidity or unenforceability of one provision shall not affect the validity or enforceability of any other provision. These limited warranties constitute the entire agreement of the parties, and no waiver or amendment shall be valid unless in writing and signed by an authorized representative of the manufacturer.

Care and Cleaning

Place felt floor protectors under the legs of moveable furniture. Chair casters should be rubber — not plastic or metal. Place walk-off mats at entrances. Dust mop as primary cleaning method. Occasionally wet mop with water only, using a well-wrung-out mop; DO NOT pour liquid directly on floor or use an excessively wet mop that will puddle or leave moisture standing on the floor. If needed, use 1 cup of vinegar per gallon of water OR 1/3 cup non-sudsing ammonia per gallon of water. DO NOT use detergents, abrasive cleaners, soaps, waxes, or polishes. Use correct hard surface vacuum tools. DO NOT use rotating beater bars, floor scrubbers, jet mops, steamers, buffers, or similar products. Wipe up spills immediately. DO NOT allow topical moisture to remain on the floor longer than necessary.

PERGO WETPROTECT LIMITED WARRANTY FOR WALL INSTALLATIONS

The manufacturer provides a limited warranty to the original purchaser for six (6) months from the date of purchase covering any manufacturing defects in the product.

PERGO WETPROTECT LIMITED LIFETIME RESIDENTIAL WARRANTY

The manufacturer provides the following limited lifetime residential warranty to the original purchaser for as long as he or she owns the product in its original installation: (1) the laminate surface will not fade due to sun or artificial light; and (2) the laminate surface will not stain.

This limited warranty is subject to the conditions described in the Conditions section below and does not apply if used in any commercial setting.

CONDITIONS

The Pergo Limited 6-Month Manufacturing Warranty is made subject to the following condition:

This limited warranty does not cover any damage that occurs during shipment or installation.

All areas must be assessed prior to installation to determine if other surface measures need to be taken or conditions addressed, including, but not limited to, requirements for static control, state health and building codes, high-impact use and moisture/water exposure. Other than the specific warranty identified above, the manufacturer provides no additional warranties and, the manufacturer does not warrant that any of the uses identified above are in compliance with any applicable building, health, inspection, and/or other municipal regulation or codes. The manufacturer is not responsible for usage that is not in compliance with any regulation or code. Proper assessment of location and usage must be applied. Contact your Pergo representative for questions on performance in specific locations.

The Pergo Limited Lifetime Residential Warranty is made subject to the following conditions:

1. The product must be installed properly in accordance with Pergo wall installation instructions.
2. The product must be used only indoors in a dry, climate-controlled area.
3. This limited warranty applies to vertical wall installations only. It does not apply to floor installations.
4. Other horizontal uses of this product are not covered by this limited warranty. Never install this product on a ceiling or as a countertop.
5. The product must be maintained in accordance with Pergo care and cleaning instructions.
6. Damage must not have occurred as a result of improper or inadequate maintenance or accidents, such as damage caused by scratching, impact, or cutting.
7. Gloss or sheen changes and variations from later product additions or non-warranty repairs are not covered by this limited warranty.
8. This limited warranty does not apply to water damage, including, but not limited to, water damage caused by flooding, standing water, leaking pipes, mechanical failures, appliance leaks, or pet urine. Do not use this product as a backsplash or otherwise install near sinks or other wet work areas.
9. This limited warranty does not apply to damage caused by water or moisture in the wall or behind the product, including, but not limited to, damage from hydrostatic pressure (water or moisture on the wall behind the product that is transmitted to the surface through exerted pressure) or other conditions that result in water or moisture being behind the product.
10. This limited warranty does not apply to moldings.
11. Installation of product that contains any manufacturing defect is not covered by this limited warranty.
12. This limited warranty does not apply to any product installed in a commercial application.

How To Make Claims

Any claim under any of the limited warranties above must be made by contacting your retailer within 30 days after the basis for the claim is detected. In addition, any claim under any of the limited warranties above must be made before the end of the applicable limited warranty period. Proof of purchase, including the date of purchase, must be presented to make a claim.

Manufacturer's Responsibility

If the manufacturer accepts a claim under any of the limited warranties above, the manufacturer will repair or replace, at its option, the affected Pergo product material only. Labor costs for removal and/or installation or repair associated with a warranty claim are not covered. If the manufacturer, in its sole discretion, determines that such repair or replacement is not reasonably achievable, the manufacturer may choose to refund the purchase price of the affected Pergo material. If the design for which a claim is made is no longer available, the manufacturer will replace the affected product materials with another Pergo design of equal or greater value at the manufacturer's discretion. Upon approval of the warranty claim, the manufacturer will provide you with instructions on the manner in which to proceed in order to have your material repaired or replaced, and you must comply with such instructions within ninety (90) days after the claim is approved or your rights under the limited warranty will be deemed waived. The above remedies are the sole

and exclusive remedies for claims on this product. These limited warranties give you specific legal rights, and you may also have other rights which vary from state to state.

Disclaimers

THE MANUFACTURER DISCLAIMS ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THIS PRODUCT. The manufacturer disclaims liability for incidental and consequential damages. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. These limited warranties are not transferable. They extend only to the original end consumer. Samples, descriptions, and other information concerning the product contained in Pergo catalogs, advertisements, or other promotional material or statements made by sales representatives or distributors are for general informational purposes only and are not binding upon the manufacturer. No sales representatives or distributors shall have any authority whatsoever to establish, expand, or otherwise modify the manufacturer's warranties. The provisions of these limited warranties are deemed to be severable and the invalidity or unenforceability of one provision shall not affect the validity or enforceability of any other provision. These limited warranties constitute the entire agreement of the parties, and no waiver or amendment shall be valid unless in writing and signed by an authorized representative of the manufacturer.

Care and Cleaning for Wall Installations Only

Dry wipe as primary cleaning method. Occasionally damp wipe with water only. NO wet washing. If needed, use 1 cup of vinegar per gallon of water OR 1/3 cup non-sudsing ammonia per gallon of water. DO NOT use detergents, abrasive cleaners, soaps, waxes, or polishes. Wipe off spills immediately. DO NOT allow moisture to remain on the product surface for longer than 30 minutes.