

Warranty

This piece of furniture is covered under our manufacture's One Year Limited Warranty. To ensure your complete satisfaction, this warrants to the original purchaser that this product is free from defects in material and workmanship as of the date of purchase and that it will, under normal use and proper care, remain so for one year from date of purchase. Should a frame failure arise within one year from date of purchase, they will repair or replace the defective piece. They reserve the right to make substitutions with similar merchandise should the model or color in question no longer is in production. There is a one-year limited manufacturer warranty against structural failure, provided the furniture is assembled correctly and is subjected to normal use and against wood rot and insect infestation. Structural failure after incorrect assembly, variations in wood color due to weathering, roughness, and non-structural cracks or splits are not warranted. Please note that Amazonia cannot be liable for failure caused by abuse, neglect, or the application of paint or polyurethane.

What is not covered: Freight and packaging charges to and from our customer service center remain the customer's responsibility: furniture used for commercial purposes: failure caused by improper care; unreasonable or abusive use; freeze damage; acts of God; rust; purchased parts or return freight and packaging charges. Proof of purchase (dated register receipt) is required for warranty. Simple cracking (slight hairline cracks, etc.) and discoloration are normal in wood products.