

Warranty

General Limited Warranty Covered **Hitrons Solutions Inc** will warrant to the original retail buyer only, which falls in normal use and within the applicable periods specified below.

Hitrons Solutions Inc replacements will be warranted to the original purchaser of the products only.


The Parts Warranty If the parts fail within Twelve(12)months after original purchase from authorized retailer, following the installation manual and normal operation, **Hitrons Solutions Inc** will furnish replacement part(s) after warranty registration.


● This Warranty does not cover the following

1. Defects and/or malfunctions from failure to properly install, operate and/or maintain the unit in accordance with the installation manual.
2. Damage from abuse, fire, flood, freeze, and any other acts of Nature.
3. Damage resulting from unauthorized alterations, attachments and/or repairs.
4. If the product was not installed properly.
5. Damage to the unit by animals, mice or insects.
6. Damage caused by excess moisture or from water clogging the bathroom or restroom.
7. Damage from not being installed in accordance with all applicable local codes, ordinances and good trade practices.
8. Color fading due to use in wrong environment.
9. Damage from chemicals.
10. The warranty will not be covered without providing the date of purchase with original receipt.

Customer Service Center

SmartBidet 

 ADDRESS
88 Portland Avenue Suite M
Bergenfield, NJ 07621

 TOLL-FREE NUMBER
1-800-515-3430
Monday to Friday
9:00am to 5:00pm EST

 EMAIL
cs@smartbidet.net

www.smartbidet.net

HiTRONS
SOLUTIONS INC