

# **CXT Railing 25-Year** Limited Warranty

# ELIGIBILITY

UFP Ventures II, Inc. (the "Warrantor") is pleased to extend this Warranty to you, the original end user of the Deckorators product. This Warranty is valid for Deckorators CXT Railing products used in a standard residential application and may not be assigned or transferred by you.

# TWENTY-FIVE-YEAR LIMITED WARRANTY—STAIN RESISTANCE

Warrantor will, at Warrantor's sole discretion, replace or refund the appropriate prorated portion of the purchase price as set forth below for any Deckorators CXT Railing product used in a residential deck application that exhibits permanent staining in the first 25 years from the date of purchase when exposed to food and beverage spills, including wine, tea, coffee, fruit punch, sodas, ketchup, salad oils, barbecue sauces, mustard and other food- or beverage-related items that would typically be present on a residential deck. Any such spill should be removed from the decking material with water and mild household cleaners within forty-eight (48) hours of exposure to the surface. Staining as a result of spilled abrasive compounds of acidic or basic pH, strong solvents, oil-based paints or stains, metallic rust and other abnormal items not commonly used on a residential deck are not covered under this warranty.

# TWENTY-FIVE-YEAR LIMITED WARRANTY—FADE RESISTANCE

Warrantor will, at Warrantor's sole discretion, replace or refund the appropriate prorated portion of the purchase price as set forth below for any Deckorators CXT Railing product used in a residential deck application that exhibits "Excessive Color Fade" within the first 25 years from the date of purchase. Excessive Color Fade is defined as a change in color greater than five (5) Delta E (CIE) when calculated according to ASTM D2244 for all non-variegated color surfaces. Excessive Color Fade for variegated color surfaces is defined as an unreasonable amount of color change in excess of "normal weathering."

## TWENTY-FIVE-YEAR REMOVAL AND REPLACEMENT WARRANTY

For the first twenty-five (25) years of this Warranty, Warrantor will provide reasonable and customary costs associated with installing replacement products, including removal and disposal of defective products ("Replacement Costs"), provided that the Deckorators CXT Railing products to be replaced are proven to be defective and were properly installed in strict accordance with the installation instructions. Replacement Costs shall not include the cost of permits required or obtained in connection with installing replacement products.

Prorated Refund Schedule

# Years Since Purchase % Purchase Price Covered

100%
80%
60%
40%
20%
10%

## LIMITATIONS ON WARRANTY

The Warranty does not apply to any product that:

- Is damaged by physical abuse, acts of God, acts of war, exposure to acid rain or other chemical or biological factors.
- Has not been installed or maintained in accordance with Warrantor's installation and maintenance instructions.
- Has been abused or placed under or subjected to abnormal residential use conditions.
- Has been used, modified or otherwise treated in any manner other than as intended by Warrantor.
- Has been stored improperly prior to installation, resulting in excess exposure to moisture.
- Has been subjected to welding, bending, drilling, cutting or other fabrication not called for in Warrantor's installation guidelines.
- Has been exposed to a corrosive environment including the use of adhesive tapes, sealants or mastics in direct contact with the coated product.
- Is damaged by continuous exposure to salt water conditions when installed within one (1) mile of any coastal salt water.

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Failure to follow any restrictions or warnings supplied with the Product shall make the Warranty null and void and of no further effect. Warrantor reserves the right to investigate any claim and to inspect any product for which a claim is made. Any construction or use of this product must be in accordance with all local zoning and/or building codes. The Consumer assumes all risk and liability associated with the installation or use of this product.

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

# WARRANTOR SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR OWNERSHIP OF THIS PRODUCT.

The limited warranties expressly provided in this document are the only warranties given on the Product and are in lieu of all other warranties, and Deckorators expressly disclaims all other warranties of any kind, whether express or implied, including without limitation, the implied warranties of merchantability and fitness for a particular purpose or intended use.

## **CLAIM PROCEDURE**

To make a claim under this Warranty to receive replacement product, the original owner must, within 90 days of actual or constructive notice of damage covered by this Warranty, do the following:

- 1. Prepare a letter that includes the following information:
  - A list of the number of pieces and the size of each piece for which the claim is made.
  - Proof of Purchase of the product, as shown on the original invoice.
  - Proof of Warranty, as evidenced by the original product label, or a copy of the mark on the product.
- 2. Mail the above information to: UFP Ventures II, Inc. Warranty Information 2801 East Beltline NE
  - Grand Rapids, MI 49525

THERE ARE NO OTHER WARRANTIES THAT EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF. WARRANTOR DOES NOT MAKE ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS OF THE PRODUCT FOR A PARTICULAR PURPOSE.