

ONDURA® PREMIUM SERIES

MATERIAL WARRANTY

Corrugated sheeting or tile sold under the product name ONDURA®, ONDURA® PREMIUM SERIES, and/or ONDURA® EDGE together known as "Bitumen Product" or "ONDURA" are warranted by Onduline North America ("Onduline") to the person or entity owning a building or substructure when the Bitumen Product is installed on it or to the next subsequent purchaser if such owner transfers the property within 120 days of the purchase of Bitumen Product ("Owner") to be free from manufacturing defects in workmanship or material for the lifetime of the building or substructure to which the Bitumen Product is attached, or so long as the Owner should own the building or substructure to which the Bitumen Product is attached, whichever is less and provided the Owner submits their registration certificate within 12 months of the purchase of Bitumen Product and subject to the terms in this document. If the Owner shall be other than an individual or sole proprietor or the structure be anything other than a single family detached home, the maximum term of the warranty shall be 20 years from the date of installation. This warranty extends only to the Owner and is not assignable or transferable under any circumstances. This warranty applies to Bitumen Product purchased on or after **April 15, 2020** and before the date a later warranty applicable to Bitumen Product comes into effect.

Subject to the conditions set forth below, in the event that the Bitumen Product or any portion thereof is found to be defective in workmanship or materials, upon presentation of the Warranty Certificate and proof of purchase or prior filing of the Registration Card, Onduline will exchange new Bitumen Product for defective Bitumen Product under the terms of this warranty. Any such replacement Bitumen Product shall be warranted only for the period applicable to the Bitumen Product originally purchased. Onduline will furnish replacement Bitumen Product material for the defective Bitumen Product material according to the "Limited Lifetime Proration" below, for Bitumen Product material which has failed for reasons other than those listed below.

LIMITED LIFETIME PRORATION

Onduline will furnish replacement Bitumen Product material in accordance with the rates on the chart below. The timing of proration shall be based on the date of installation or 30 days after purchase, whichever comes first.

Structure/Owner	First 60 months	Months 61-240	After 240 months
Single family, detached home, owned by individuals	100%	80% reduced by 1/300 per month starting with the end of the 61 st month	20%
All other types of structures or owners	100%	75% reduced by 1/240 per month starting with the end of the 61 st month	No coverage

EXCLUSIONS

This warranty covers all sheeting or tile sold under the product name(s) ONDURA® and/or ONDURA® PREMIUM SERIES referenced as Bitumen Product in this document, provided they are installed and maintained according to their individual installation instructions. This warranty applies only to the original installation of the Bitumen Product and not to any subsequent installation or to Bitumen Product that has been altered without the expressed written consent of Onduline.

VOIDING OF WARRANTY

ALL WARRANTIES ARE VOID UNLESS THE FOLLOWING CONDITIONS ARE MET:

- The Bitumen Product is installed in accordance with Onduline's then most current Bitumen Product Installation Guidelines, which may vary by product, unless Onduline approves any deviation in writing. The Bitumen Product must be installed using fasteners manufactured or specifically approved by Onduline.
- Any defect in the Bitumen Product must NOT have resulted from:
 - any failure or defect in the building or substructure to which the Bitumen Product is attached including, but not limited to, improper design of the structure, actual installation error, settling, shifting, distorting, or movement of the walls or foundation of the structure;
 - extraordinary wear and tear (including, but not limited to, traffic on the structure, roof or impact of falling objects), acts of God (such as lightning, hurricane, tornado, or hail), mold, moss, algae, fungus, misuse, neglect or improper storage or handling of the Bitumen Product before, during, or after installation;
 - moisture accumulation caused by contact with damp or wet insulation or other absorbent materials;
 - improper or insufficient ventilation; and/or
 - fading or weathering of Bitumen Product's surface, shading or variations.
- The surface is maintained to completely cover the Bitumen Product throughout the life of the warranty.
- The Owner must supply Onduline with samples and photographs of the allegedly defective Bitumen Product which Onduline deems sufficient to illustrate the damage and the Owner must not remove the Bitumen Product until it has given Onduline a reasonable opportunity to examine it.
- The Bitumen Product must be installed in North America.

HOW TO MAKE A WARRANTY CLAIM

You must submit any claims under this warranty in writing together with proof of purchase of the Bitumen Product to:

Onduline North America, Inc.
Attn: Customer Services
4900 Ondura Drive
Fredericksburg, VA 22407

The most convenient way of establishing a date of purchase and register is to complete, sign, and mail this form and documentation to Onduline at the address above promptly following completion of the installation of the Bitumen Product. Create an additional copy and retain for your records. For questions please call +1 540.898.7000.

DISCLAIMER

The Bitumen Product is only warranted to be free from defects in workmanship and material. ONDULINE MAKES NO OTHER WARRANTY OF ANY KIND, EXPRESS OR IMPLIED. ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE WHICH EXCEED THE OBLIGATIONS SET FORTH IN THIS WARRANTY ARE HEREBY DISCLAIMED BY ONDULINE. Onduline makes no other representation or warranty of any kind, and no representative, employee, distributor or dealer of Bitumen Product has the authority to make or imply any representation, promise or agreement which in any way varies the terms of this agreement. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Onduline reserves the right to discontinue or modify any of its products, including color, shape, and size, without notice to the original homeowner, and shall not be liable as a result of such discontinuation or modification. Nor shall Onduline be liable in the event replacement material may vary in color in comparison to the original product as a result of normal weathering. If Onduline replaces any material under this warranty, it may substitute products designated by Onduline to be of comparable quality or price in the event the product initially installed has been discontinued or modified. Onduline shall not be obligated to pay freight charges for delivery of replacement material or products.

SOLE REMEDY

The manufacturer's only liability under this limited warranty, or in any action based upon warranty, contract, negligence (of Onduline, its agents or employees), strict product liability or otherwise, is limited to the repair or replacement, at Onduline's option, of Bitumen Products that Onduline deems defective. The purchaser or Owner and Onduline expressly agree that the remedy of repair or replacement of the defective Bitumen Products is the exclusive and sole remedy available from Onduline.

NO CONSEQUENTIAL DAMAGES

ONDULINE'S LIABILITY TO AN OWNER TO WHOM THIS WARRANTY EXTENDS SHALL NOT EXCEED ONDULINE'S SALE PRICE FOR THE BITUMEN PRODUCT AND ALLOWANCES AS SET OUT ABOVE. ONDULINE SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY FAILURE OR DEFECT IN THE BITUMEN PRODUCT, INCLUDING BUT NOT LIMITED TO LOSS OF ANY REVENUE, LOSS RELATED TO BUSINESS INTERRUPTION OR OTHER ECONOMIC LOSS. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

If any portion of this document shall be held ineffective or void, for any reason, the remainder shall remain in effect. This warranty shall be interpreted under Virginia law and any legal action relating to the warranty shall be brought only in Virginia courts. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

REGISTRATION CERTIFICATE

Owner: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Daytime Phone: _____

Building Info

Type (circle one): Detached Single Family Other Residential
 Commercial Farm/Animal Enclosure
 Shed Other (explain): _____

Assembly (circle one): New Reroof

Building Use: _____

Building Address: _____

City: _____ State: _____ Zip Code: _____

Date Bitumen Product Purchased: _____

Date Bitumen Product Installed: _____

Type of Material (circle one): Sheets Tiles Units Installed: _____

How did you hear about this product? (circle one)

Website Advertisement Internet Search Retail Store Friend

Other (explain): _____