

Outdoor Lifestyle Products Limited Warranty Information

ShelterLogic Corp. warrants to the original purchaser that our outdoor products and their parts will be free of manufacturer's defects in material and workmanship. We will replace any part found to be defective under normal use, and service within that period. For your warranty to be in effect, the product must be maintained as directed in the owner's manual. ShelterLogic Corp. will send replacement parts free of charge found to be defective or missing.

The warranty period for this product is 1 year from date of purchase.

This warranty only covers failures which occur during normal use. This warranty does not extend to color changes due to normal use, weathering or damage resulting from misuse or neglect, commercial use, failure to follow assembly instructions and/or the owner's manual (including but not limited to proper anchoring of any product, shed or building), painting, or forces of nature and other causes which are beyond the control of ShelterLogic Corp. The warranty is void if the product is modified in any way. In no event shall ShelterLogic Corp. be liable for incidental or consequential damages.

A purchase receipt or other proof of date of the original purchase will normally be required before warranty service is rendered. In no event will ShelterLogic Corp. pay for the cost of taking down the product, cost of flooring, construction labor, or any other related costs.

ShelterLogic Corp. reserves the right to request photographic proof of product defect to aid in determining extent of defect and aid in quality control efforts. ShelterLogic Corp. reserves the right to discontinue or change parts. If a part has been discontinued or is not available, ShelterLogic Corp. will substitute a part as may be compatible and available.



To file a claim, please visit: https://www.shelterlogic.com/registration-and-warranties

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state / province to province.