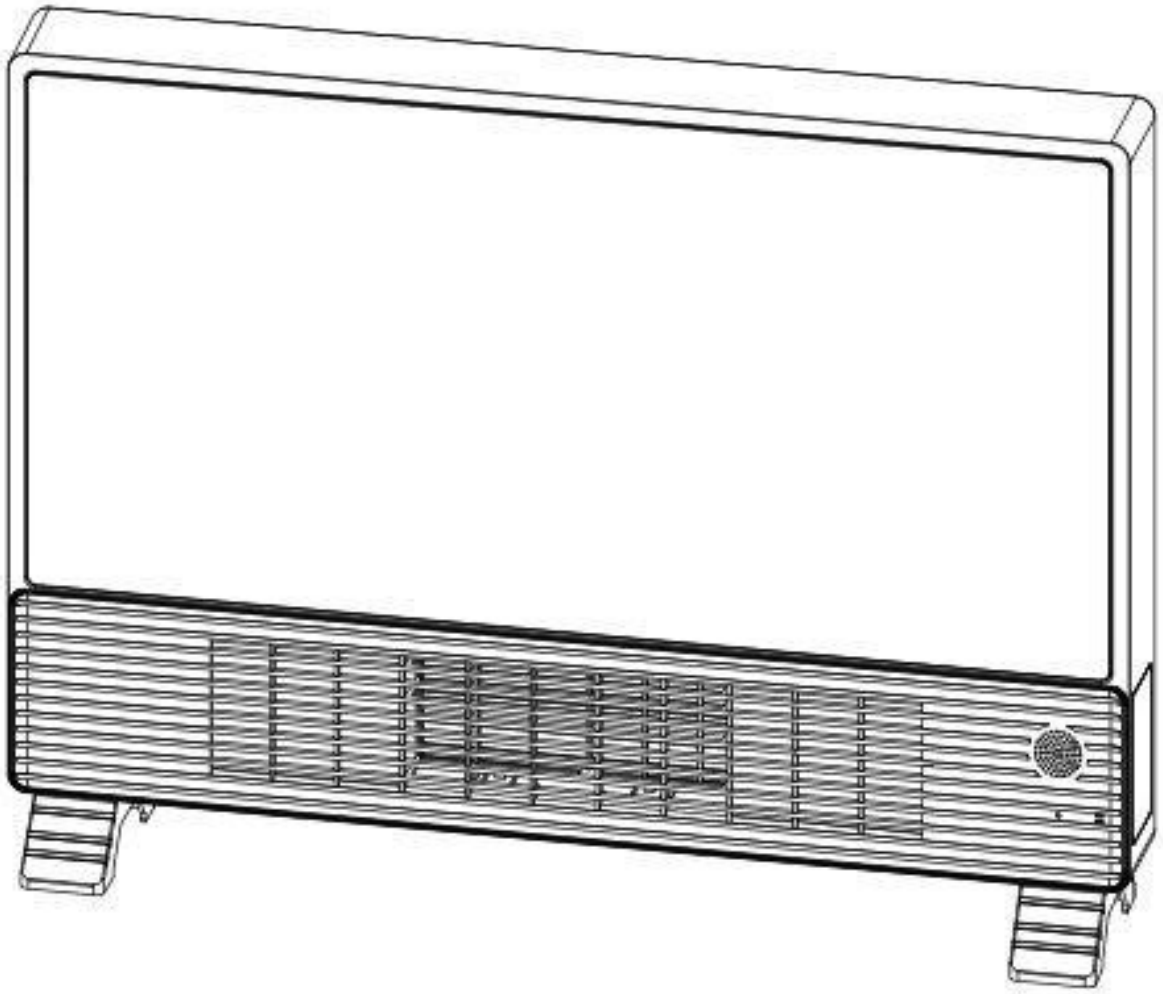
User Instruction Manual

PTC Ceramic Heater

WPPTC-2500



Thank you for choosing Heater! This user manual will provide you with valuable information necessary for the proper care and maintenance of your new product.

Please take a few moments to thoroughly read it

Thank you for your purchase!
If you have any questions, issues, or missing parts,
please contact our Customer Service Team.
Please email your order number to service@iocss.com for assistance.



Emailing us with the information above will be the best
method to receive a response during peak business hours.

service@iocss.com

FOR INFORMATION REGARDING WARRANTY, REPLACEMENT PARTS, AND REFUNDS,
PLEASE CONTACT OUR CUSTOMER SUPPORT.

IMPORTANT INSTRUCTIONS

When using this electric unit,basic safety precautions should always be followed to reduce the risk of fire,electric shock,and injury to persons,including the following:

1. Please use it on the horizontal floor indoors. Do not use it outdoors.
2. Before use, check whether the voltage corresponds to the rating on the nameplate, and inspect the power cord and plug for any damage. This product operates on a power supply of 120V~ with a frequency of 60Hz. Please use a 120V~12.5A or higher socket and wire. This machine must not share a power socket with other electrical appliances.
3. Do not bend, pull, or entangle the power cord to prevent the cord from overheating
4. Covering the heater or placing it incorrectly may cause a fire. Therefore, do not use this heater with any device that can automatically turn on the power, such as a timer or any other apparatus.
5. Do not disassemble the machine or modify it in any way to avoid danger.
6. Do not connect to the power supply before the heater is fully assembled to avoid accidents.
7. Turn off the power before unplugging. Do not plug or unplug the power cord with wet hands to avoid electric shock.
8. If the power cord is damaged, contact after-sales service to avoid danger.
9. Do not move the heater while it is operating.
10. This product is not suitable for people with physical, sensory, or intellectual disabilities, or for those lacking experience and knowledge, unless they are supervised by someone who can ensure their safety and have read the usage instructions in advance.
11. Do not touch the surface of the heater while it is powered on to avoid burns, especially for children. Keep children away.
12. Do not place combustible materials directly on the heater.

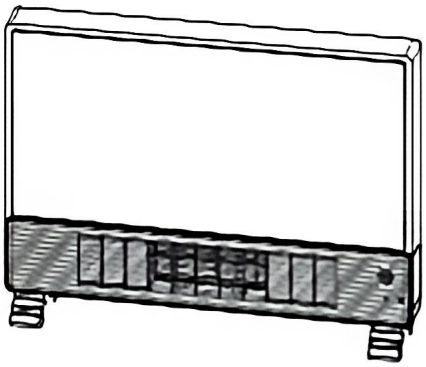
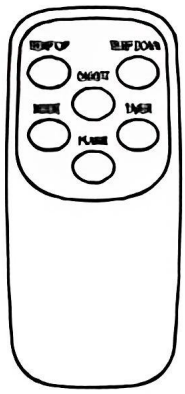
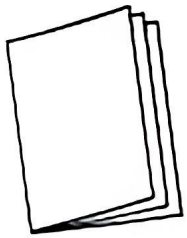
13. Do not use plugging or unplugging the power cord as a replacement for the power switch.
14. Unplug the power cord before moving the heater and wait for it to cool down. Be careful when moving and do not pull the heater by the power cord.
15. Do not let the power cord hang on the surface of the heater to avoid damage.
16. Do not place the heater directly under an electrical outlet to avoid accidents.
17. Always place the heater vertically during use. Do not use it upside down or on unstable surfaces to prevent tipping over, damage, or accidents.
18. Do not place this product near curtains or furniture. Keep at least 1 meter away from walls and furniture, and ensure the top has 1 meter of clearance unobstructed for proper air circulation.
19. Never insert your hands or any sticks into the product's openings during use to avoid accidents. Pay special attention to children, the elderly, or disabled individuals.
20. Do not use in places where flammable or explosive materials are stored, or in bathtubs, showers, swimming pools, or other areas with water exposure to prevent fire, electric shock, or other accidents.
21. Avoid using or storing the product for long periods in damp or dusty environments to prevent casing corrosion or accidents such as electric leakage or electric shock caused by moisture.
22. Do not cover the air inlet or outlet, as it may cause overheating, affect performance, or even result in fire hazards.
23. Never rinse the heater with water or allow water to enter the unit.
24. Do not disassemble the unit at will or modify the product in any way toavoid danger
25. When going out or not using the product for long periods, always unplug the power cord from the socket.
26. When cleaning and maintaining, first disconnect the power, allow the product to cool, then clean with a damp soft cloth or soft brush.

27. If the product malfunctions, contact the after-sales service center; do not attempt to repair it yourself to avoid danger.
28. Avoid frequently opening and closing doors or windows while using the product to ensure optimal performance.
29. If you notice a burning smell, smoke, or unusual noises during use, turn off the device immediately and send it for repair.
30. A slight noise when turning on the power is considered normal.
31. Do not use this heater around bathtubs, shower heads, or swimming pools.
32. The heater's fire protection cover is designed to prevent direct contact with the heating element. The cover must be properly installed while the heater is in use.
33. The fire protection cover does not provide complete protection for children or disabled individuals.
34. Hyperthermia can result in death. Symptoms of hyperthermia include high body temperature, headache, nausea,vomiting. tiredness, dizziness, fainting, and rapid pulse. If you begin to experience symptoms related to hyperthermia, turn off the heater and seek medical attention.
35. To avoid excessive room temperatures which can cause hyperthermia: DO NOT leave product running unattended in a confined space around infants, or individuals with reduced physical, sensory, or mental capabilities.

Warning: To prevent overheating, do not cover the heater. The product must not be used to warm bedding, clothes, or for drying purposes, as covering the heater may cause fire.

Product Overview

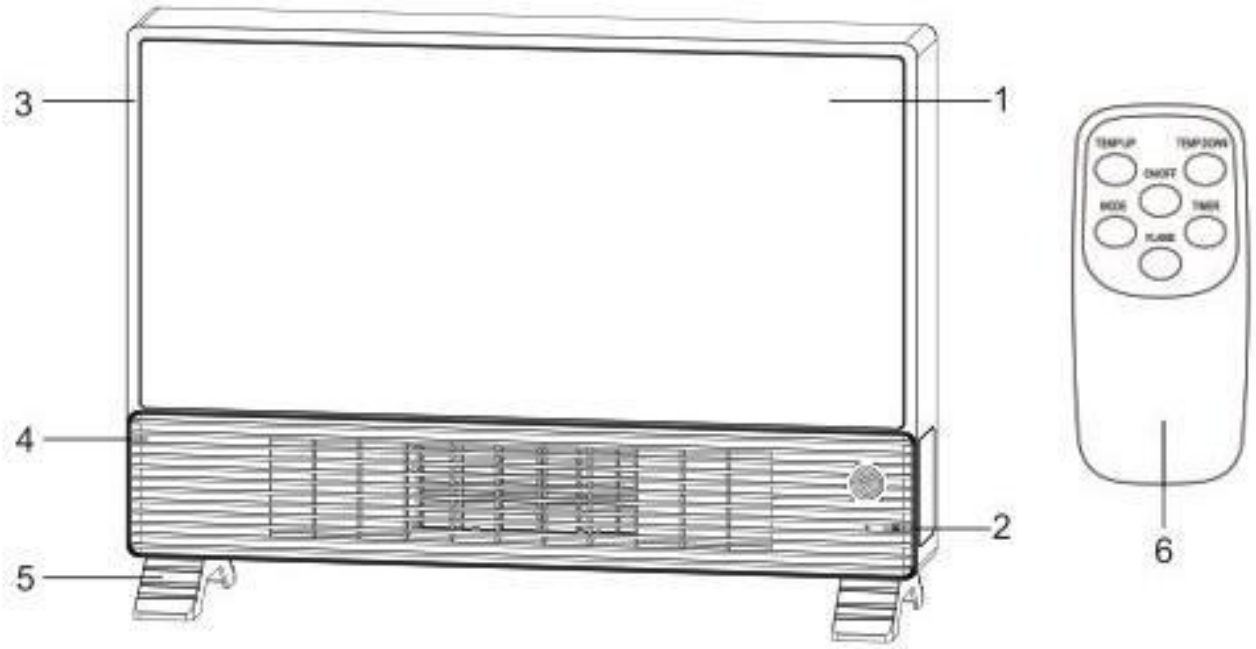
Package List

			
Heater × 1	Remote Control × 1	Manual × 1	Warranty Card × 1

Specifications

Model NO.	WPPTC-2500
Item Name	PTC Ceramic Heater
Rated Voltage	120V~(60Hz)
Rated Power	750W / 1500W
Contorl	Remote /Manual
Net Weight	9.9 LBS
Gross Weight	11.7 LBS
Product Size	23.6(W) x 6.7(D) x 17.3(H) INCH
Packge Size	25.2(W) x 5.9(D) x 19.1(H) INCH

Product Diagram

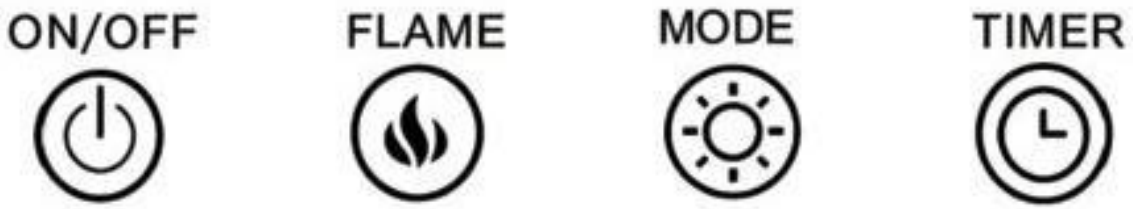


1 Flame effect screen	2 Control panel(side)	3 Front shell
4 Heat air vent	5 Foot stand	6 Remote

Installation

Before installation, check whether all parts are complete and whether the product is intact. Install the support feet provided with the heater according to the following instructions. Ensure that the heater is installedon a level, stable surface. Place the product upside down on a soft cloth or carpet. Attach the support feet to the base of the heater. Align the holes on the base with the holes on the support feet and tighten the screws with a screwdriver.

CONTROL

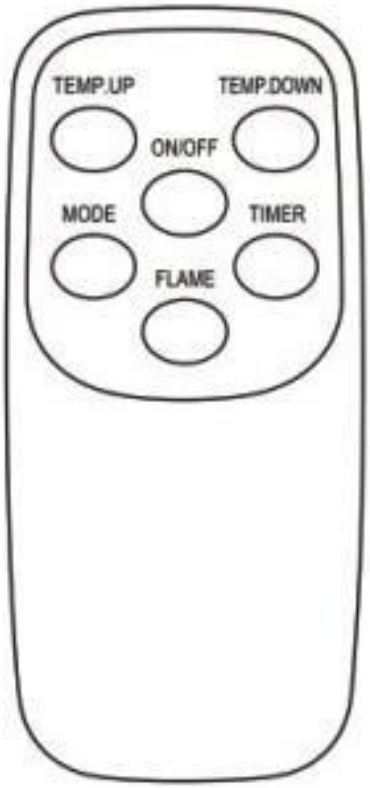


1. After powering on, the buzzer will beep once, and the display will show "--".
2. Press the "ON/OFF" button to power on: tap the touch "on/off button" to turn on, the display will show the room temperature, and the flame will light up.
3. Press the "Flame" button while in the powered-on state. After press the flame button, the flame effect will be turned off; press the button again to turn the flame effect back on. This mode can be used in any state after the device is powered on.

Note: Whether you turn on or off the heater function, the flame effectcan be on all the time, it is a individual function.

4. Press the "Heater" button to cycle between F1 and F2 modes. F1 is the low heating state with 750W power, F2 is the high heating state with 1500W. The user can select the heating state according to actual needs.
5. Press the "Timer" button: in the powered-on state, press the "Timer" button,the display icon "0h" will light up. Press the button again to enter timer settings. The time cycles through 1H, 2H, 3H, 4H... up to 12H. When the timer expires, the machine stops operating and enters standby mode.

REMOTE CONTROL



TEMP.UP: Press to increase the set temperature.

TEMP.DOWN: Press to decrease the set temperature.

ON/OFF: Press to turn the heater on or off.

MODE: Press to switch between heating modes:

Low Heat/High Heat

TIMER: Press repeatedly to set the auto-off timer from 1 to 12 hours.

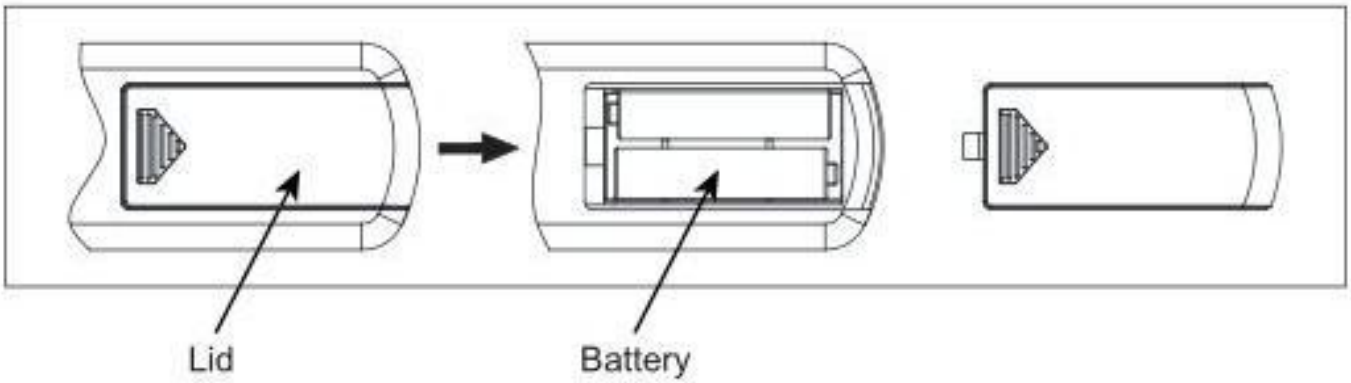
FLAME: Press to turn the flame effect on or off.

Preparation

Place the heater on a firm, level surface and plug into a grounded 120V 60Hz power outlet. And turn on the power switch in the rear of the unit.Insert 2 AAA batteries into the remote control before use. (Batteries Not Included)

MAINTENANCE

1. Turn off the heater on by pressing the ON/OFF button on the control panel or by pressing the Power button on the supplied remote control.
2. Unplug the unit and let it cool completely.
3. To keep the heater clean, the outer shell may be cleaned with a soft, damp cloth. You may use a mild detergent if necessary. After cleaning, dry the unit with a soft cloth. CAUTION: DO NOT let liquid enter the heater.
4. DO NOT use alcohol, gasoline, abrasive powders, furniture polish, or rough brushes to clean the heater. This may cause damage or deterioration to the surface of the heater.
5. DO NOT immerse the heater in water.
6. Wait until the unit is completely dry before use.
7. If you won't use the unit for a long time, please take out battery in remote control according to following steps, then store the remote control properly.



STORAGE

Store the heater in a cool, dry location when not in use. To prevent dust and dirt build-up, use the original packaging to repack the unit.

TROUBLE SHOOTING

Cannot turn on	1. Try another outlet to make sure the power supply is working properly. 2. Contact customer service center.
Accidently stop while heating	Overheat cause safety protection on, turn off the unit for 10-15 mins to let it cool down completely and restart.
No heat	1. Make sure you have followed the instrutions and turned on the unit/heating function. 2. Contact customer service.

THANK YOU

FOR CHOOSING US

For the best user experience,
please read this user manual carefully before use.
Thank you and enjoy your day.

Warranty QR Code