

6-Month Quality Assurance Warranty

We take pride in the craftsmanship of our products. Each item is carefully designed and manufactured to deliver years of reliable performance. To ensure your confidence, we provide a **6-Month limited warranty** covering defects in materials and workmanship.

This warranty does not cover:

- Damage caused by improper installation, misuse, accident, abuse, negligence, or modification
- Damage caused by the use of harsh or corrosive cleaners
- Normal wear and tear
- Damage occurring in transit (claims should be filed with the carrier)

Should your product fail under normal household use, we will provide replacement parts or a full replacement at no cost.

For warranty assistance, please prepare:

Required Supporting Documents:

As this product is covered by a 6-month warranty, the following documents are required for warranty claim review and resolution:

- Platform order screenshot – to verify the order details and purchase date;
- Customer complaint/chat screenshots – to confirm the customer's reported issue and communication record;
- Photos of the product defect – to provide visual evidence of the reported quality issue.

Our support team will review your submission and offer a prompt solution.