

Question: Can Anker SOLIX C1000X Gen 2's capacity be expanded?

Answer: C1000X Gen 2 delivers faster charging and higher output power. To improve portability by reducing weight and size, the expansion feature has been removed. For those requiring expansion, C1000X is recommended.

Question: Why does charging take over 49 minutes with UltraFast Charging on?

Answer: UltraFast Charging speed depends on the battery cell temperature. UltraFast Charging activates when the battery cell temperature is above 20°C. Charging at 0–20°C will noticeably slow down the charging speed.

Question: What are the working modes of Anker SOLIX C1000X Gen 2?

Answer: C1000X Gen 2 features two working modes: Standard Mode and Time-of-Use (TOU) Mode. Standard Mode is ideal for everyday plug-and-play use, while TOU Mode optimizes charging and discharging schedules based on electricity price fluctuations, helping to lower energy costs.

Question: How is UltraFast Charging enabled?

Answer:

To enable UltraFast Charging, first ensure that the AC charging cable is connected to the AC input port of C1000X Gen 2.

Log in to the Anker app, go to the product homepage, and enable UltraFast Charging in the Input section. To protect battery lifespan, it is recommended to use this feature only when necessary.

Question: Can Anker SOLIX C1000X Gen 2 be recharged via the grid and solar panels simultaneously?

Answer: Yes, C1000X Gen 2 can be charged simultaneously via solar panels and the grid. Solar power is prioritized, with any remaining capacity supplemented by AC charging.