



## WARRANTY PROGRAM - Performance Series

### Insulating Storm Windows Limited Warranty Owner-Occupied Single Family Residence

LARSON® Insulating Storm Windows are designed to create lasting value for your home. This warranty is effective for Insulating Storm Windows manufactured on or after January 1, 2019 for use in the United States. Any previous warranties will continue to apply to products manufactured by LARSON prior to this date. For additional information, including care and maintenance instructions, installation instructions, and previous warranties, refer to [LARSONdoors.com](http://LARSONdoors.com).

#### WHAT THIS WARRANTY COVERS

Your exclusive remedy is limited to the repair or replacement of the defective product. We warrant that if your LARSON Insulating Storm Window exhibits a defect in material or workmanship within the time period from the date of manufacture as specified below, upon written proof of purchase we will at our option, repair, replace or refund the purchase price of the Product or Component Part, or provide a partial reimbursement toward a replacement LARSON product. Installation is not included.

	Basic Product Coverage	Special Coverage Accidental Glass Breakage Warranty
Performance Series Insulating Storm Windows L201ES, L201, L301, L301E, L501, L501E	10-Year Limited Warranty	3-Year

#### WHAT THIS WARRANTY DOES NOT COVER

LARSON is not liable for damage, product failure or poor product performance due to:

- Normal wear and tear, including normal wear and tear of weatherstrip; natural weathering of surfaces.
- Normal wear and tear to hardware and naturally occurring changes to hardware finishes (e.g. corrosion or tarnishing).
- Exposure to chemicals (e.g. brick wash) or a harsh environment (e.g. certain coastal environments/salt spray, acid rain, or airborne pollutants) unless otherwise stated above.
- Misuse, abuse or failure to properly provide maintenance.
- Alteration or modification of the Product (e.g. customer applied tints or films, paint finishes, security systems, size alterations).
- Damage attributable to acts of nature (e.g. fire, hurricane, flood, earthquake, etc.), acts of third parties (e.g. civil disorder), building settling, structural failures of walls or foundations, improper installation, installation mishaps, storage, or handling.
- Improper installation not in conformance with LARSON installation instructions (note: see [LarsonDoors.com](http://LarsonDoors.com) for installation instructions); operational problems and problems related to water and/or air infiltration/leaking as a result of improper installation or flaws in building design or construction.
- Condensation or damage as a result of condensation. (Note: most condensation problems are related to excessive humidity levels in a structure. Contact a heating/air conditioning specialist for help).

LARSON is also not liable for:

- Glass breakage (except as specifically covered above).
- Screen damage due to normal wear and tear, misuse, abuse, or insect or animal activity.
- Any product that has been modified.
- Slight imperfections or wavy distortions in the glass that don't impair structural integrity. (Note: wavy distortions in the glass (e.g. related to heat strengthening of glass) are not considered a defect. Slight color variations in glass are not considered a defect).
- Damage or distortion to other property, including but not limited to vinyl siding, prime windows, building components or landscaping caused in whole or in part by reflection of light or heat from LARSON Insulating Storm Windows.
- Water damage or distortion to other property, particularly but not exclusively due to lack of rain diversion or structural overhang, including but not limited to damage to window sills and trim, interior materials and finishes.
- Labor and materials for repainting or refinishing activities, or the removal or disposal of defective product(s).
- Incidental or consequential damage. Some states/provinces do not allow the exclusion or limitation of incidental or consequential damages, so this may not apply to you.
- This warranty is non-transferable. It applies to the original purchaser only. Proof of purchase is required.

#### WARRANTY CLAIMS

To make a claim under this warranty, visit [LARSONdoors.com](http://LARSONdoors.com) and complete a warranty claim form, or call our Customer Care Department at 800-352-3360 and a form will be mailed to you. Proof of purchase is required to obtain warranty replacement. Please provide the registration number, located on the glass.