Warranty Guide



The Franke Faucet Guarantee

All faucets purchased after January 1 2003 and installed in a private residence carry a limited lifetime warranty on all mechanical parts to be free of manufacturing defects in material and workmanship under normal usage. Faucets purchased prior to 2003 are subject to the warranty in place at time of purchase. All chrome finishes carry a limited lifetime warranty; all other finishes are warranted for five (5) years from the original date of purchase.

The Franke General Warranty

This warranty applies only to the original owner, providing the product has been installed with our installation instructions, used as recommended and in a normal residential application. In the event of a warranty claim, the owner will be required to provide proof of purchase, a sales receipt. The warranty covers all components which make the product operational. Franke, at its option, may repair or replace the product or components necessary to restore the product to good working condition. Franke reserves the right to inspect the installation prior to the actual replacement of the product or component part. This warranty does not cover any product used in combination with a Reverse Osmosis Filtration System.

This warranty does not cover misuse or abuse, accidental damage, scuffs or scratches, improper installation, abnormal usage, negligence or damage caused by improper maintenance or cleaning. Normal

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wear of parts is excluded from the warranty. Damaged caused by impurities or acts beyond our control are not covered. Any product or part which has been repaired or altered in any manner outside of Franke's factory, unless previously authorized in writing by Franke, will void the warranty.

Any replacement excludes transportation and any labor reinstallation costs. This warranty does not allow recovery of incidental or consequential damages such as loss of use, delay, property damage or other consequential damage, and Franke accepts no liability for such damage.

The Frank warranty is limited to the above conditions and to the warranty period specified herein is exclusive. FRANKE DISCLAIMS ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR AS PARTICULAR PURPOSE.

This warranty gives you specific legal rights that may vary from state to state.