One Year Limited Warranty applying to:

Ecotex Evolutionmat - Long&Strong - Desktex
Doortex - Viztex (non-glass) - Hometex

Floorex provides a One Year Limited Warranty on all the company's **Ecotex Evolutionmat Chair Mats, Long & Strong Runners, Desktex, Viztex** and **Hometex Biosafe** products - which guarantees them to be free from any defects in material and workmanship at the time of sale to the original purchaser - and will not crack, chip, break or shatter under normal usage.

The warranty only applies to the original purchaser. Should any product during the warranty period, in Floortex's sole opinion, prove to be defective in material and/or workmanship under normal usage, Floortex will, at its option, replace the product at no charge (except as otherwise stated herein) provided that the product has not been subjected to abuse, misuse, misapplication, neglect, accident, disaster, alteration or modification.

This WARRANT Y IS VOID under certain conditions, including but not limited to: No proof of purchase; placement of furniture or other excessively heavy objects on the product; use of product in an application not recommended by Floortex for that particular model; cutting or altering of the product in any way by any individual or company other than Floortex or its designated agent; or use of the product outdoors (except Doortex products specified for outdoor use). Damage to the product as a result of abuse, misuse, misapplication, neglect, accident, disaster, alteration or modification will VOID THE WARRANTY.

Normal wear and tear, including but not specifically limited to, marring and scuffing is not covered under the warranty. To apply for a replacement, submit a Warranty Claim Form complete with dated sales receipt or purchase order and an image of the mat in application and of the specific damage. Floortex reserves the right to request damaged products be returned to the factory for inspection before sending replacement product.

A shipping and handling fee will be charged for all warranty replacements.
Contact Floortex for further details using **CustomerService@FloortexLLC.com**
Some models may no longer be available. In warranties involving discontinued product, Floortex will provide, at its discretion, a product with the specifications that most closely match the original type purchased or if no replacement is available, Floortex may retract the warranty.

After 6 months of purchase date, claims are limited to 1 replacement per product purchased, and Floortex will not be obligated to replace any product which has previously been replaced under this warranty.

This warranty does not cover damage from accidents, misuse, abuse, or improper handling. In no case shall Floortex's liability under any other remedy prescribed by law exceed the purchase price.

Claim forms can be requested from: **CustomerService@FloortexLLC.com**
or can be downloaded from: **www.floortex.com**

website: **www.floortex.com**