

TREE HUGGER® TREE BRACE™ ONE YEAR LIMITED WARRANTY

Your Tree Hugger® Tree Brace™ has a One Year Limited Warranty against product failure resulting from defects in manufacturing or materials. The warranty period starts on the date of purchase if purchased from a retail establishment or third party distributor or upon receipt if we shipped the product directly to you.

Warranty Claims

To file a warranty claim contact us at: Tree Hugger Solutions LLC, 2900 Glades Circle, Suite 700, Weston, Florida 33327. Call (954) 719-8733 or visit us at www.treehuggerusa.com.

We will repair or replace only the parts that failed under the terms of the warranty. In some cases, the replacement parts may not be identical, but they shall be of equal or greater performance than the original part.

We may require proof of purchase. Proof of purchase may be the original dated store receipt. We may require evidence of the failure. Evidence of failure may include photographs or returning failed components to us.

WARRANTY LIMITATIONS

THIS WARRANTY COVERS ONLY DEFECTS THAT AFFECT THE FORM, FIT OR FUNCTION OF THE TREE HUGGER® TREE BRACE™. It excludes natural aging of the unit, discoloration, ordinary wear and tear, ordinary weathering, sunlight fading, or rust. It excludes staining caused by mold, mildew or tree sap and damage caused by animals including insects, vermin or household pets. The warranty does not cover damage caused by Acts of Nature including but not limited to: wind in excess of 65 mph; tornado; hurricane; microburst; hail; flood; blizzard; extreme heat; pollution or fire events.

The following actions void the warranty: improper assembly; assembly on a foundation other than as described in the assembly instructions; use above intended and reasonable capacity; misuse; abuse; modification; cleaning with abrasive tools, exposing the unit to heat sources and vandalism. Painting, sandblasting, cleaning with harsh chemicals not recommended for plastics voids the warranty on plastic components. Modification of the original product voids all warranties. We assume no liability for any modified product or consequences resulting from failure of a modified product.

Notice

Tree Hugger Solutions LLC does not represent that this unit will meet city, county, state, homeowner's association standards or zoning requirements. The purchaser is responsible for securing all permits and meeting other requirements needed for placement, construction and use.

THE MANUFACTURER'S LIABILITY HEREUNDER IS LIMITED SOLELY TO THE REPAIR OR REPLACEMENT OF THE DEFECTIVE PRODUCT OR PART AND THE MANUFACTURER SHALL IN NO EVENT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES WHICH MAY RESULT FROM ANY DEFECT IN MATERIAL OR WORKMANSHIP OR FROM THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages; the limitation or exclusion may not apply to you.