# INSTALLATION INSTRUCTIONS CARE AND MAINTENANCE

American Standard

U S E

FUTURE

F 0 R

SAVE

# **Colony® Two-Piece Toilet**

## 221AA/221AB Series Colony Right Height<sup>®</sup> Elongated 221CA/221CB Series Colony Elongated 221DA/221DB Series Colony Round Front

Thank you for selecting American Standard – the benchmark of fine quality for over 100 years. To ensure this product is installed properly, please read these instructions carefully before you begin. (Certain installations may require professional help.) Also be sure your installation conforms to local codes.

# A CAUTION: PRODUCT IS FRAGILE. TO AVOID BREAKAGE AND POSSIBLE INJURY HANDLE WITH CARE!

NOTE: Pictures may not exactly define contour of china and components.

### **RECOMMENDED TOOLS AND MATERIALS**

Putty Knife Iacksaw	Regular Screwdrive Wax Ring/Gasket		stable Wrench ble Supply Tube	Seala Close	nt t Bolts		e Measure penters Level
<ul><li>a. Close toile</li><li>b. Disconnect</li><li>c. Remove of</li><li>d. Remove cl</li></ul>	E OLD TOILET at supply valve and flush at and remove supply line and mounting hardware, re loset bolts from flange a bounting surface must be	e. NOTE: <i>If rep</i> emove toilet an nd clean away	<i>lacing valve, first sl</i> d plug floor waste old wax, putty, etc.	<i>hut off ma</i> opening to from bas	<i>in water</i> o prevent e area.	supply!	
NOTE: Dis	G-IN DIMENSIONS: tance from wall to closet fi BOWL HEIGHT is listed a	s DIMENSION "	must be as listed on B". SUPPLY AS REQ'D. B FINISHED FLOOR		er ROUG	H-IN DIMEN	SION "A",
	BOWL SHAPE	ROUGH-IN DIM. "A"	BOWL HEIGHT DIM. "B"	COMBO Model	BOWL MODEL	TANK MODEL	
	RIGHT HEIGHT® ELONGATED	12" (305mm) 10" (254mm)	16-1/2" (419mm) 16-1/2" (419mm)	221AA 221AB	3251A 3251A	4192A 4192B	
	ELONGATED	12" (305mm) 10" (254mm)	15" (381mm) 15" (381mm)	221CA 221CB	3251C 3251C	4192A 4192B	
	ROUND FRONT	/	15" (381mm) 15" (381mm)	221DA 221DB	3251D 3251D	4192A 4192B	





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#### INSTALL TOILET

 Position toilet squarely to wall and, with a rocking motion, press bowl down fully on wax ring and flange.
 Alternately tighten nuts until toilet is firmly seated on floor.



- b. Install caps on washers. (If necessary, cut bolt height to size before installing caps.)
- c. Smooth off the bead of sealant around base. Remove excess sealant.



#### **INSTALL TANK**

- a. Install large rubber gasket over threaded outlet on bottom of tank and lower tank onto bowl so that tapered end of gasket fits evenly into bowl water inlet opening.
- b. Insert tank mounting bolts and rubber washers from inside tank, through mounting holes, and secure with metal washers and nuts.
- c. With tank parallel to wall, alternately tighten nuts until tank is snugged down evenly against bowl surface.

# **A** CAUTION:

DO NOT OVERTIGHTEN NUTS MORE THAN REQUIRED FOR A SNUG FIT!

### 8 INSTALL TOILET SEAT

Install toilet seat in accordance with manufacturer's directions.



**WARNING:** Overtightening of water supply line nuts could result in breakage and potential flooding. If the connection leaks after hand tightening, replace the supply line. Do not use any type of sealant on the water supply connection. Use of plumber's putty, pipe dope, or any other type of sealant will void the warranty.



## CARE AND CLEANING

When cleaning your toilet, wash it with mild, soapy water, rinse thoroughly with clear water and dry with a soft cloth. **WARNING:** Do not use in-tank cleaners. These products can seriously corrode fittings in the tank. This damage can cause leakage and property damage. American Standard shall not be responsible or liable for any damage caused by the use of in-tank cleaners.

TROUBLESHOOTING GUIDE - See Step 8 For Diagram						
Problem	Possible Cause	Corrective Action				
Does not flush	<ul><li>a. Water supply valve closed.</li><li>b. Supply line blocked.</li><li>c. Flush valve chain too loose or disconnected.</li><li>d. Sand or debris lodged in water control.</li></ul>	<ul> <li>a. Open valve and allow water to fill tank.</li> <li>b. Shut off water supply, disconnect supply line and inspect all gaskets and washers. Reassemble.</li> <li>c. Readjust chain length as required.</li> <li>d. Shut off water supply. Remove cap and clean as per Fluidmaster maintenance instructions at: www.americanstandard-us.com/enews/fluidmasterguide.pdf</li> </ul>				
Poor or sluggish flush	<ul><li>a. Bowl water level too low.</li><li>b. Supply valve partly closed.</li><li>c. Partially clogged trapway and/or drain pipe and/or vent.</li><li>d. Supply pressure too low.</li></ul>	<ul> <li>a. Check that refill tube is connected to water control and inserted into overflow tube without being kinked or damaged.</li> <li>b. Open supply valve fully. Be sure that proper supply tube size is used.</li> <li>c. Remove obstruction. Consult a plumber if necessary.</li> <li>d. Normal supply pressure must be at least 20 psi.</li> </ul>				
Toilet leaks	<ul><li>a. Poor supply line connection.</li><li>b. Poor bowl to tank/floor connection.</li></ul>	<ul><li>a. Review Step 7 of installation procedure.</li><li>b. Review Step 1 through 6 of installation procedure.</li></ul>				
Toilet does not shut off	<ul><li>a. Flapper seal leaking or deformed.</li><li>b. Sand or debris lodged in water control.</li><li>c. Flush valve chain too tight, holding flapper open.</li></ul>	<ul> <li>a. Clean debris from seal surface. Replace flapper seal as needed. See web for more info.</li> <li>b. Shut off water supply. Remove cap and clean as per Fluidmaster maintenance instructions at: www.americanstandard-us.com/enews/fluidmasterguide.pdf</li> <li>c. Readjust chain length as needed.</li> </ul>				
Toilet bowl rocks after installation	<ul><li>a. Wax ring not fully compressed.</li><li>b. Floor not level.</li></ul>	<ul><li>a. Retighten bowl-to-floor knobs.</li><li>b. Use toilet shims and /or place a bead of caulk around the base of the toilet.</li></ul>				

### FOR REPAIR PARTS LIST, SEE LABEL UNDER TANK LID.

In the United States: American Standard Brands P.O. Box 6820 Piscataway, New Jersey 08855 Attention: Director of Customer Care

For residents of the United States, warranty information may also be obtained by calling the following toll free number: (800) 442-1902

www.americanstandard.com

In Canada: AS Canada, ULC 5900 Avebury Rd. Mississauga, Ontario Canada L5R 3M3

Toll Free: (800) 387-0369

www.americanstandard.ca

In Mexico: American Standard B&K Mexico S. de R.L. de C.V. Via Morelos #330 Col. Santa Clara Ecatepec 55540 Edo. Mexico

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