



Our Commitment to Top Quality Products

We at LuxWay America Inc. ("LuxWay") will stand behind our products. With over 20 years of manufacturing and marketing excellent products to the marketplace we are proud to offer a 5 - year product limited warranty for our **TRITON, POSEIDON, OAK and FLORA** models

We will warrant the original purchaser of the **TRITON** or **POSEIDON** or **OAK** or **FLORA** models to be free of manufacturing defects for up to 5-years from the date of purchase. If a defect is found, we will provide a replacement part or product.

Be sure to keep your proof of purchase (original sales receipt & serial number printed on the Thank You Card) as they must be made available to LuxWay for all warranty claims. The cost of returning shipping is the buyer's responsibility. Re-stocking fee (30% of Purchase value in your original Invoice) may apply for a full product replacement. Please contact customer service team by email for more details.

Non-residential Usages

Notwithstanding any other terms in this warranty, the duration of the warranty excludes non-residential, industrial, commercial, and business usage.

Special Warranty Period

Notwithstanding any other terms in this warranty, the warranty period for plastic seal strips, sweeps or any other vinyl components shall be limited to one year from the date of purchase.

Exclusions include:

LuxWay does not warrant glass for scratches, chips, water spots, breaking or any other damage after installation.

Normal wear and tear or damage from daily use are not covered. It can be expected due to naturally change over time and with normal use. This is not considered a defect and is not covered under our warranty.

Any deviation from the installation manual shall also void the warranty.

This warranty only covers the provision of replacements of parts or product, and these are the only two things covered. This warranty does not cover damage incurred because of installation, replacement, repair, improper cleaning, abuse, misuse, neglect, accident, and acts of God. Labor charges and any other kind of loss or damage are excluded.

This is LuxWay America Inc.'s exclusive warranty.

Implied warranties including that of merchantability and fitness for a particular purpose are expressly limited in duration to the duration of this warranty. LuxWay America Inc. disclaim any liability for special, incidental, or consequential damages to the extent permitted by law. The warranty is not transferable.

Some states/provinces do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of special, incidental, or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights. You may also have other rights which vary from state/province to state/province.