WARRANTY

This warranty applies only to products purchased from MOISWELL or its authorized dealers and must be installed, operated, and maintained according to the provided instructions.

2 Years Full Warranty (1 year standard + 1 year with product registration)
MOISWELL warrants to the original purchaser that this product is free from defects in materials and workmanship for 2 years from the date of purchase. During this period, MOISWELL will, at its discretion, repair or replace any defective parts or units. In rare cases where repair or replacement is not feasible, a refund may be issued as a last resort.

5-Year Limited Warranty on Refrigeration System
The refrigeration system—including compressor, condenser, and evaporator—is warranted against defects in materials or workmanship for five years from the purchase date. Labor and shipping costs are excluded after the initial two-year full warranty period.

Note: If the dehumidifier is replaced, the warranty period for the replacement dehumidifier continues from the original purchase date.

Exclusions
This warranty does not cover:
(1) Damage resulting from:
- Normal wear and tear
- Misuse, abuse, accidents, or failure to follow the operating instructions
- Exposure to liquids or foreign particles
- Unauthorized servicing or modifications

(2) Second-hand products or products purchased through liquidation sales.
(3) Products purchased from unauthorized dealers.

Need Help?
Although these terms define our warranty coverage, we encourage customers to reach out with any concerns—even if the product is out of warranty. We are committed to providing the best possible support.

For any questions or issues, please reach out to Moiswell Customer Service as follows:

Email: service@moiswell.com
Official Website: www.moiswell.com
& : Available on moiswell.com