

LIMITED LIFETIME WARRANTY

Novatto products have been made under the highest standards of craftsmanship and quality. Each product of ours under goes strict quality control testing to ensure years of enjoyment. Novatto's ceramic sinks offer a Limited lifetime warranty for defects in workmanship and/or materials when the product was purchased through an authorized Novatto dealer.

Novatto's ceramic sinks are backed by Novatto's Lifetime Limited warranty. Novatto warrants to the original consumer purchaser for as long as the original consumer purchaser owns their home (the "Warranty Period" for homeowners), this sink will be free from defects in material and workmanship for one (1) year. All other purchasers including purchasers for industrial, commercial and business use are excluded from this warranty. Warranties are not transferable, between homes or owners and are only applicable to residential use.

Novatto is not responsible for labor charges, installation, *loss, injury or any other incidental or consequential costs. In no event shall the liability of Novatto products surpass the purchase price of the replacement part. In no event shall Novatto be liable for loss of profits or any such *loss, or any direct or indirect, special, incidental or consequential damages howsoever incurred or designated arising out of any breached claim of warranty. If you believe you have a warranty claim, contact Novatto, either through your local Dealer, Plumbing Contractor, Home Center, or by writing: Novatto, Inc., Attn: Product Support, 3533 E. Corona Ave.,

Phoenix, AZ, 85040, USA. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, the date the product was purchased and from whom the product was purchased. Also include your original invoice. For other information email: productsupport@novatto.com or write to the above address.

Novatto makes no implication that our products comply with any or all local building or plumbing codes. It is the consumer's responsibility to determine local code compliance. This warranty extends to the original purchaser and first consumer for one (1) year.

Need more help?

Feel free to contact our support anytime at 844.404.4242 or email us at: productsupport@novatto.com. More information is also available at: www.Novatto.com.

*Some states, provinces, and nations do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Get the most out of your Novatto product by registering!

By registering, you verify Novatto's warranty. Plus you will learn of special events, receive helpful tips, and much more!

Do I need to seal my porcelain sink? Why?

Short answer is yes. Sealer prevents dirt, oil, minerals, contaminants and stains from penetrating the porcelain. Use a product such as Novatto's Glacier Ice Faucet & Sink Restorer and Cleaning Kit with Sealer which will seal the sink's surface and prevent stains such as hard water spots. Be sure your sink is completely clean before sealing it. We then recommend re-sealing every year or two to keep your sink in its gleaming state.

Is there a difference between Ceramic and Porcelain sinks?

Ceramic is a general term for materials made by heating clay in a kiln. Porcelain is a type of ceramic heated to a much higher temperature than other ceramics, between 2,200- and 2,600-degrees F. This extreme heat adds strength to porcelain. Otherwise there is no real difference.

Is there a template for my ceramic sink?

There should've been a template with your sink. Compare your template to the actual sink before making any cuts. Make sure there is adequate space for your faucet and back-splash, plus, check faucet's handle(s) and spout for full range of motion. Please email us if your template seems to be missing: support@novatto.com.

FAQs

Should I hire or consult a professional?

The benefit of hiring a professional is they have likely done the job dozens to hundreds of times. Precision is key to this project, to ensure no leaks nor surprise incidents in which you find your sink in the bottom of your cabinet! Plus, your sink may require custom cabinetry in order to guarantee proper fit and safety.