

Important Accessories



Installation Silicone

This color matched silicone should be used to install your sink and drain. Do not use a white plumbers putty to install your drain, as there will most likely be a white ring of putty in plain sight surrounding the outer area of the drain. (Bullseye Effect)

Model: C900-ORB
Size: 4.7 OZ
Color: Oil Rubbed Bronze

Copper Sink Wax Protectant

Premier Copper Products offers a multi-purpose wax and protectant that will preserve and restore the luster to your copper sink, tub & accessories.



Model: W900-WAX
Size: 20 OZ

Additional Accessories



Thank You For Your Business

As a family owned and operated business, we put a lot of pride in all we do from the swing of the hammer to our green business practices and can't thank you enough for embracing the true beauty of "Going Green". Feel free to call us with any questions or comments, we love to hear from our customers!



Visit our website to view our full line of 600+ products - PremierCopperProducts.com

Bar, Prep, Utility & Kitchen Sink Drains

3.5" Deluxe Basket Strainer Drain

Model: D-132ORB
Finish: Oil Rubbed Bronze



3.5" Deluxe Garbage Disposal Drain w/ Basket

Model: D-130ORB
Finish: Oil Rubbed Bronze



2" Basket Strainer Drain

Model: D-133ORB
Finish: Oil Rubbed Bronze



Bathtub Drains

Bath Tub Drain Trim Kit with Single Hole Overflow Cover



Model: D-301ORB
Finish: Oil Rubbed Bronze

Bath Tub Drain Trim Kit with Dual Hole Overflow Cover



Model: D-302ORB
Finish: Oil Rubbed Bronze

Bathroom Sink Drains

Non-Overflow Pop Up Drain For 1.5" Drain Opening



Model: D-208ORB
Finish: Oil Rubbed Bronze

Non-Overflow Grid Drain For 1.5" Drain Opening



Model: D-207ORB
Finish: Oil Rubbed Bronze

Handcrafted Copper

Premier Copper Products is a family owned business whose mission is to provide the very best of Artisan craftsmanship for affordable prices. We are proud every piece of copper is 100% hand crafted in our exclusive factory in Mexico by the highest skilled Artisans in the region since 2004.



Inspired by the elements of nature, Premier Copper Products is redefining the possibilities of copper and brass with our new Showroom Exclusive Collection.



Phone: 602-476-7332

Toll Free: 877-251-4486

Fax: 623-580-7324

PremierCopperProducts.com

TerraFirmaProducts.com



ACCESSORIES
CARE INSTRUCTIONS
WARRANTY

Sinks, Bathtubs, Range Hoods, Lighting,
Faucets, Custom Designs & More

COPPER CARE INSTRUCTIONS

About Copper:

Copper has a living surface so it will continually lighten and darken in time creating the beautiful rich patina you see now. The reason it does this is to protect itself from chemicals, anything acidic, or any other harsh elements. This natural process is what gives copper its anti-bacterial and anti-microbial properties. If you wipe a sink down with a soft cloth you will commonly see a bit of brown/patina come off on the cloth, this is normal. In addition, if anything acidic or chemical based is allowed to sit on the sink surface, the patina will be stripped and expose the raw copper. The copper will then do what it does best and start to protect itself or re-patina itself until it eventually reaches its equilibrium and matches the rest of the sink. How do you speed up this process? The more water and oxygen that comes into contact with the raw spot, the faster it will patina. Copper is constantly trying to stay at its equilibrium and will absolutely not stay in its raw state.

NOTE: There is no finish applied to any of Premier's Copper Products. They are 99.6% pure copper, the other .4% are trace minerals, none of which are lead!

Installation

1) Since each sink is handmade, we do not provide a template as each sink varies slightly in size. If a template is needed, please make a template from your actual sink. Do not go off listed dimensions as there may be small variances.

2) To ensure a seamless installation, have your plumber use clear "neutral cure" silicone or our Premier Copper Products brand bronze colored "neutral cure" silicone (Model: C900-ORB) to install the drain and copper sink. Plumbers putty is white and will harshly contrast with the copper sink and bronze drain.

NOTE: Premier Copper Products offers a wide variety of matching accessories for the home. If you need a matching drain, faucet, oil rubbed bronze installation silicone, or any other matching accessory, please contact your local dealer.

Care And Cleaning

DAILY

When you finish using your sink, adopt the simple method of "RINSE and WIPE". When water dries, it often leaves behind unsightly calcium stains, which may alter the appearance in an undesirable way. In addition, when food or liquids are allowed to sit on the surface of the sink, any acids within the food or liquids can alter the finish and remove the patina. So just remember to rinse with water and wipe with a dish towel. NOTE: Since copper is a natural anti-bacterial surface, it is not necessary to disinfect or scrub your copper, it does it for you!

WHEN NEEDED

If you feel the surface has lost its luster, use a clear mild non-citrus liquid dish soap with a non-scratch sponge to gently scrub the entire surface. Rinse with water and wipe with a dish towel. NOTE: you may notice some brown spots on your sponge when you do this. Do not worry, it is perfectly normal. You are scrubbing off some of the patina that has built up over time.

To further enhance the beauty of the finish and add an extra layer of protection from food related acids, this is a good time to use Premier Copper Surface Protectant Bees Wax Spray (Model: W900-WAX). Simply spray and wipe with a soft cloth.

AVOID

All cleaning products that contain any abrasives, ammonia, bleach, and alcohol. All will strip the patina and expose the raw copper.

CARING FOR LIGHT SPOTS

If something strips the patina, **do not worry**, your copper surface has a living finish. The patina will naturally regenerate with time. The best thing to do is clean the area with clear mild soap and a non-scratch sponge to remove any remaining acid or chemical. Do not wax the sink until the spots have darkened back with natural patina. The more water and oxygen that come in contact with the raw spots, the faster they will patina. Waxing will slow the natural darkening process as it protects the surface from the environment. Use your sink as you normally would and you will notice the spots will darken and blend back into the sink.

WARRANTY

FAUCETS & DRAINS

Tru Faucets warrants its faucets and finishes, under normal use, to be free from defects in materials or workmanship, leak and drip free, for a limited period of two years from date of purchase. Tru Faucets will provide, at its sole discretion, replacement part(s) or product to replace those which have proven defective in materials or workmanship. If the product is no longer available, a comparable product will be provided. This Limited Warranty is nontransferable. Proof of purchase and the original receipt from the original consumer purchaser is required. Shipping charges may apply on any replacement parts.

Defects or damage caused by the use of other than genuine Tru Faucets replacement parts will void this Limited Warranty. This warranty is extended to the original consumer only, and excludes product damage due to installation error, product abuse, or product misuse, whether performed by a contractor, service company, or the consumer. Limited Warranty excludes damage due to normal wear and tear, harsh air or water conditions, or abrasive cleaners and/or materials. Warranty on finish does not cover improper maintenance.

Limited Warranty excludes all well water systems, commercial and business usage, whose purchasers are hereby, extended a one-year Limited Warranty.

In no event shall the responsibility of Tru Faucets exceed the purchase price of the faucet. This Limited Warranty does not cover labor charges incurred and/or damages sustained in installation, repair, replacement, nor incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state/province to state/province.

SINKS, BATHTUBS & RANGE HOODS

Premier Copper Products sinks, bathtubs & range hoods are warranted to be free of manufacturing defects in material and workmanship for as long the original consumer purchaser owns their home. Any Ventilation Systems purchased through Premier Copper Products are not warranted. Ventilation Systems are warranted through the manufacturer who produces them.

The original dated sales receipt from an authorized dealer is required for any warranty claims. Damage due to installation error, product misuse and improper maintenance are excluded from this warranty. Scratches, stains, hard water deposits, and discoloring that can occur under normal use will not be covered under this warranty.

This warranty does not cover; finish, shipping cost, labor cost and/or damage incurred in installation, repair, or replacement, as well as any other kind of loss or damage. Warranty excludes all commercial and business usage.

LIGHTING, TABLE TOPS & ACCESSORIES

Premier Copper lighting fixtures, table tops, mirrors & all accessories are warranted to be free from defects in material and workmanship for one (1) year from the date of purchase. The original dated sales receipt from an authorized dealer is required for any warranty claims. Premier Copper will, at its discretion, repair, replace or refund the purchase price to the consumer. All costs of installation and removal of the fixture is the responsibility of the consumer. This warranty does not cover fixtures and table tops becoming defective due to misuse, accidental damage, or improper handling and/or installation and specifically excludes liability for direct, incidental or consequential damages.

Scratches and stains that can occur under normal use over a period of time will not be covered under this warranty. This warranty does not cover; finish, shipping cost, labor cost and/or damage incurred in installation, repair, or replacement, as well as any other kind of loss or damage. Warranty excludes all commercial and business usage.

HOW TO SUBMIT A WARRANTY CLAIM:

Please note: light spots that may appear on your copper are not a valid warranty claim.

Please refer to the CARING FOR LIGHT SPOTS section or call customer service at (877) 251-4486 for help with all copper care questions, thank you!

Warranty Claims for all Premier Copper Products and Tru Faucet Products may be submitted via email to:

warranty@premiercopperproducts.com

For all forms of submittal, please provide the following information:

- 1) Provide the name/description of the product you are submitting the claim for.
- 2) Thoroughly explain the defect/problem. The more details the better we can assist you.
- 3) Provide your proof of purchase, e.g., Company product was purchased from, the date of purchase, order number(s), etc.
- 4) Your name, address, phone number and email address.
- 5) Submit images and/or video of the issue you are experiencing.

Once you have submitted your claim, you will be contacted within 3 business days.