



Having Trouble?

Chat with us on your phone

Simply point your phone camera towards the QR code or see our website



xbrand.us

or email at

customerservice@ecintel.com

Monday - Friday 7:00AM - 3:30PM PST

Purchased your product online?

We would really appreciate it if you can share your experience with others by reviewing our product on the website from which you purchased.



Instruction Manual

Item# HT9738LG/HT9738ME



INDOOR FIREPLACE



Have Questions or Issues? Need help with assembly?

Contact us and we will resolve immediately.

Simply point your phone camera towards the QR code or see our website

Support Hours M-F 7:00AM - 3:30PM (U.S Pacific Time)



Chat with us:



Email: customerservice@ecintel.com



Call: 951-319-4433

Warranty

Limited 1-Year Manufacturer Warranty on xbrand.us

Manufacturer warranty covers:

- Parts that are deemed defective within 30 days will be shipped free of charge, within the 48 contiguous states.
- Any warranty claim after 30 days, will require shipping to be paid by the customer.

Any visible damage due to the neglect, misuse, or abuse will void the limited warranty of the product.

For further information, please contact us:

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YouTube video instruction

Contents

Please use your smart phone camera to scan the QR code. Simply point your camera and let the camera scan the code below, and click on the link that opens up.



https://xbrand.us/product/ht9738lg/

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What is included

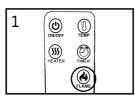


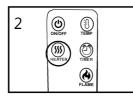
A. Fireplace

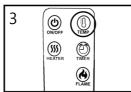


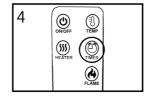
B. Remote control

Assembly instructions













- 1. Use the flame button on the remote or button "F" on the unit to select the flame intensity.
- 2. Use the heater button on the remote or the unit to select from Low, Hight, and off.
- $3. \,\,$ Temp button on the remote of the unit to select from 62-82 degrees.
- 4. Timer button on the remote or the unit to select from 0, 30 min, 1hrs-8hrs.



Scan the QR code for detailed instructions

https://xbrand.us/product/ht9738lg/