

iView Manufacturer Warranty

iView warrants that the product accompanied by this limited warranty is free from manufacturing defects in material or workmanship for a period of one year from the date of original purchase. This warranty only applies to the original purchaser of the product, and only to products purchased and used in the United States of America. The limited warranty period also applies to any implied warranties that may exist under applicable law. If any person or entity other than iView repairs or replaces parts on the Products without the prior written consent of iView, this limited warranty shall be void with respect to the part or component of the Products so repaired or replaced, and with respect to any other part or component related thereto.

This warranty DOES NOT cover:

- Cosmetic damage
- Shipping or improper installation or maintenance
- Misuse
- Neglect
- Any cause other than ordinary commercial or industrial application
- Adjustment by non-authorized source or any of the products firmware or hardware that you or any third part have modified or altered
- Improper environment
- Excessive or inadequate heating or air conditioning or electrical power failures, surges, connection to improper voltage supply or settings or other irregularities
- Accidents, acts of God

Parts and Labor

Within the limited warranty period applied to the Product, iView will repair defects in the Product at no charge. Within the limited warranty period applied to the Product, iView will repair or replace the defective parts of the Product. After the limited warranty period applied to the Product, the customer can choose to have the Product repaired on a fee basis.

Note: With respect to all service provided, it is Customer's responsibility to backup the contents of your Product (if applicable), including any data you have stored or software you have installed on the Product. It is likely that the contents of your Product will be lost or reformatted in the course of service and iView will not be responsible for any damage to or loss of any programs, data or other information stored on any media or any part of any Product serviced. If during the repair of the product, the contents of the Product are altered, deleted, or in any way modified, iView is not responsible. The Product will be returned as originally configured when purchased.

Shipping

iView will only cover the cost of return shipping and handling (within the Continental United States) within 90 days of the original date of purchase. The customer is responsible for shipping the Product to iView. We strongly suggest you insure the package; iView is not responsible for damaged or lost Product during shipping if customer did not insure or pack the Product properly. Be sure to remove all third party features, parts, options, alterations, and attachments not warranted by iView prior to sending the Product to iView for service. iView is not liable for any loss or damage to these items.

How to Claim the Warranty

If you believe the product is defective please return it to iView in the manner described below within the limited warranty period. If iView determines a defect is covered by this limited warranty, iView will, at its option, repair or replace the product or components of the product. This limited warranty extends to repaired and replacement products and components only through the end of the original limited warranty period.

To make a claim under this limited warranty you must first contact iView. Please call 1-909-627-9888 Monday - Friday, 9am- 5pm PST or email to support@iviewus.com. You must provide proof of purchase in order to obtain service under this limited warranty.