

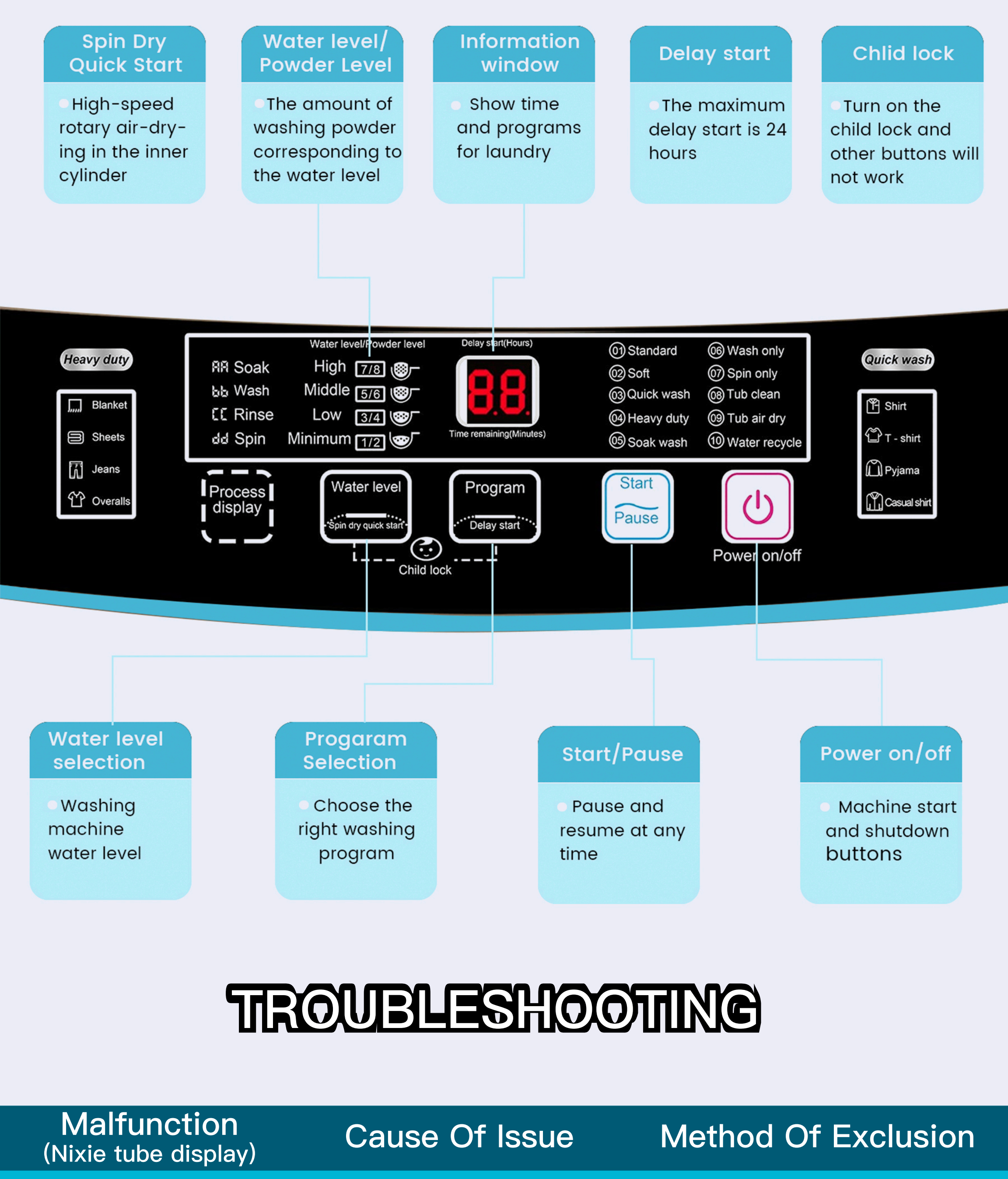
ATTENTION TO USE PROBLEMS

QUESTION	ANSWER
The washing machine is leaking?	The water pipe comes with a gasket, and a second gasket needs to be installed. Both ends of the water pipe need to be tightened to ensure that the gasket is supported to avoid water leakage
QUESTION	ANSWER
Broken bottom guard?	The foam pad and bottom bracket are used to protect the motor during transportation. Please be sure to remove it when using the washing machine. If you don't remove it, it will cause loud noise or the washing machine will not work directly
QUESTION	ANSWER
Why is there water in the washing machine?	The residual water in the washing machine is from the production test process, not the old machine, which proves that the purchased washing machine is a qualified product after water testing! It is not a secondary sale or quality problem
QUESTION	ANSWER
Why can't I find the rat-proof board for the washing machine?	Anti-rat plate is in the plastic bubble at the bottom or top of the packing box. Please do not throw away the plastic bubble and the packing carton together. Anti-rat plate only needs to be fastened to the box without screws. Some models of the new version have canceled the anti-rat plate. At this stage, there may be confusion due to different batches, but other functions are the same and will not affect the normal use of the product.
QUESTION	ANSWER
The sound of water when the washing machine drum shakes?	There is sealed salt water on the balance ring of the washing machine, which acts as a balance
QUESTION	ANSWER
Drain pipe diameter?	The inner diameter of the overall drainage pipe is 30.5mm/1.2inch; the inner diameter of the external drainage pipe is 28.5mm/1.1inch
QUESTION	ANSWER
According to the dehydration program, there is no dehydration?	1.Check whether the drain pipe is put down 2.There is a buffer of drainage time, and dehydration starts after the water is emptied
QUESTION	ANSWER
Why does water go back when dehydrated?	Whether the adjustable feet are adjusted tightly the clothes are skewed during spinning, please re-level the washing machine
QUESTION	ANSWER
Washing machine not washing after manually adding water?	It needs to reach the set water level to wash. You can lower the water level and add water to the balance ring
QUESTION	ANSWER
Not working?	Maybe the fuse is blown
QUESTION	ANSWER
The length and type of the water inlet pipe?	Length 0.8m/31inch interface 20mm/0.8inch
QUESTION	ANSWER
The front cabinet and base come out?	Loosen the 4 screws on either side of the base connection, snap the box in, and tighten the screws
QUESTION	ANSWER
No electricity?	Check the outlet for power, check the fuse
QUESTION	ANSWER
Type of fixed pulsator screw	Stainless steel screw M6x27
QUESTION	ANSWER
Internal water pipe leaking?	Replace the water pipe
QUESTION	ANSWER
Broken water inlet valve?	Replace the water inlet valve
QUESTION	ANSWER
Can I use the machine with a voltage adapter?	Yes, it can be used with a voltage adapter

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PROGRAM WASH TIME

Laundry Program	Washing Time (minute)	Soak	Washing	Rinsing1	Rinsing2	Dehydration
01 Commonly Used	47	—	17	11	11	8
02 Gentle	47	—	17	11	11	8
03 Quick Wash	23	—	7	10	—	6
04 Blanket	67	17	20	11	11	8
05 Soak Wash	65	17	18	11	11	8
06 Single Wash	17	—	17	—	—	—
07 Single Dehydration	8	—	—	—	—	8
08 Barrel self Cleaning	32	Washing 6—soaking 6—washing 3—soaking 7—washing 3 dehydration 7				
09 Drum Dry	30	Spin mode for 30 Minutes				
10 Water Recycling	47	Same as “01 Commonly Used”				



TROUBLESHOOTING

Malfunction (Nixie tube display)	Cause Of Issue	Method Of Exclusion
“E1” Abnormal water ingress	·Water for more than 20 minutes ·Faulty water inlet valve ·Whether the faucet is turned on	·Find out the cause of low water pressure, open and close the machine cover once. ·Clean the water inlet valve filter, open and close the cover once. ·Turn on the faucet, open and close the cover once.
“E2” Abnormal drainage	·Drain for more than 5 minutes ·Whether the drain pipe is put down ·Whether the drain pipe is blocked	· Check the retractor, open and close the cover once. · Put down the drain pipe and open and close the cover once. · Remove foreign matter, open and close the cover once.
“E3” abnormal when opening the cover	Open the lid when dehydrating	Close the cover
“E4” abnormal dehydration	·Whether the clothes are placed sideways ·Whether the washing machine is tilted	·Rearrange clothes and close the cover. ·Place the washing machine horizontally open and close the cover once.
“E5” water recovery	About to drain, put the drain hose in the water tank to collect the water.	Put the drain pipe into the water tank then open or close the upper cover or press the “Start/Pause” button to drain water.
“E6” abnormal water level	·Water level sensor failure ·Poor contact of wiring harness plug ·Water leakage when stirring ·Airway loose	When it detects that the water level is normal, it will automatically resume normal operation.
“E7” child protection	Open the cover when child lock	Close the cover

THANK YOU FOR PURCHASING OUR PRODUCTS

If you encounter problems
contact the after-sales mailbox

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