

allen + roth®

Quartz Surface Countertops



allen + roth Quartz Surface Warranty

Residential allen + roth Quartz Surface - Lifetime Limited Warranty

Sage Surfaces, LLC (hereunder "Sage") warrants to the original end user – purchaser/owner in the U.S. and Canada that its product of allen + roth countertops and sink products, shall be free from manufacturing defects under normal use and service. This warranty applies to the repair, or replacement, of failed product that has been permanently installed in original owner(s) residence when installed by a Sage authorized fabricator/installer. This includes reasonable labor charges needed to repair, or replace, the product. Sage obligation as to repair, or replacement, shall further be limited to repair, or replacement, with colors, styles and finishes of products that are available at the time of repair, or replacement. The option to repair, or replace, product failures, due to manufacturing defects, is at the sole discretion of Sage.

The Lifetime Limited Warranty is non-transferrable, and applies to allen + roth countertop and sink products only for interior, residential application(s) in North America. The warranty does not cover seam performance or appearance. Silicone seams do not constitute part of the allen + roth installation, and accordingly are not covered by this warranty. This warranty is void unless the product has been paid for in full.

Under this Lifetime Limited Warranty, Sage authorized agents must be permitted sufficient time and opportunity to inspect the product(s), evaluate and respond to any claim(s). All decisions regarding the existence of manufacturing defects, or affecting this warranty, shall be made by Sage and shall be final and binding upon all parties.

Exclusions for Residential allen + roth Quartz Surface Lifetime Limited Warranty:

- Damage resulting from improper transportation, fabrication, installation, care and maintenance, storage or handling of the product purchased.
- Use for any exterior application or for any flooring application.
- Damage caused by improper use or abuse includes, but not limited to, damage from accidents, abuse of impact, chemical damage, corrosion damage, acts of nature, job-site conditions or structural movement. This warranty does not cover products exposed to abnormal use or conditions or abuse in any way. "Abnormal use or conditions" includes, but is not limited to, damage from mishandling or misuse, damage from excessive heat, scorching or exposure to weather conditions, exposure to ultraviolet light, physical or chemical abuse, acid etching, staining or damage from improper care and maintenance or damage from chipping, cracking, impact damage or breaking due to customer abuse.
- Exposure to excessive heat that creates white marks, white rings or cracks appear on the product.
- Installed allen + roth countertop products that are removed from the original place of installation.
- Seam performance, seam appearance, adhesives, caulk and/or other accessory items.
- Damage caused by improperly installed, used or maintained appliances.
- Conditions caused by normal wear and tear such as stains, scratches, water spots and burns. Products are not scratch, heat or stain proof. Cutting boards should be used for cutting, rubber footed trivets should be used when moving a hot object directly from a heat source onto the product, and compliance with the allen + roth care and maintenance, are highly recommended.
- allen + roth quartz is made from pure, natural quartz. Variation in quartz, color, shape, shade, pattern and size are unique traits of allen + roth quartz surface countertops. Color variance is an inherent trait expected of allen + roth quartz. In addition, small blotches or random distribution of particulates are an inherent part



allen + roth Quartz Surface Warranty (Continued)

of the overall design and composition and are not considered to be defects or product non-conformity. The Lifetime Limited Warranty does not cover color variance, and the allen + roth quartz surface countertop will not be replaced for these unique, inherent traits.

- Supplemental repair including, but not limited to, electrical, tile or wall surfaces, backsplashes, cabinetry, freight and plumbing modifications necessary to repair allen + roth products.
- Product usage for commercial application(s) including, but not limited to, installation in store, office or other places of business.
- Products in which the factory applied surface finish has been altered in any way.
- Defects that were visible at the time of fabrication/installation and were not avoided during fabrication/installation.
- Cracks caused by "dry" cutting, polishing, unevenness or improper edge details. Minimum requirements for fabrication, and installation, must be followed.

The professional fabricator/installer is responsible to inspect the allen + roth product(s), before fabricating and/or installing the products. All parties must agree to comply with the terms and conditions outlined in this Lifetime Limited Warranty.

When choosing a color or finish, please refer to samples only as a general indication of a particular color's design pattern, aesthetics, hue and finish. Samples are not guaranteed to be an exact replica of allen + roth and may vary slightly from the actual, installed allen + roth product. If after, or during, installation, you decide that you do not like the color you selected, replacement is not covered by this warranty.

No other warranties expressed or implied, are made, including merchantability or fitness for a particular purpose. Except as provided herein, Sage is not liable in tort, or contract, for any loss or direct, incidental, or consequential damages as a result of the use, or the inability to use, allen + roth products. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state, or in Canada, from province to province. Some states/provinces do not allow the exclusion, or limitation, of implied warranties, or of incidental or consequential damages, so the above limitation, or exclusion, may not apply to you.

Sage makes no other guarantee, representation, or warranty (express or implied) with respect to its products, except as expressly stated herein. No one other than Sage is authorized, or permitted, to make or provide, any promise, representation or warranty with respect to allen + roth products.

To qualify for service under this warranty, please contact the retail location from which you purchased your allen + roth product. A purchase receipt, or other acceptable proof of purchase, clearly showing both the date of purchase and that the installation was performed by a Sage authorized fabricator/installer, will be required before warranty service is rendered. If the warranty resolution is not handled to your satisfaction, please go to our website at www.sagesurfaces.com under the warranty section, and provide us with the details so we may better serve you.

Sage Surfaces

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