

Happy Holidays From Van Zyverden, Inc.

This is a perishable item and must be cared for immediately upon arrival
Exposure to extreme temperatures and /or lack of care will affect the quality and life expectancy of this greenery item

Please attend to this shipment immediately

We use ship tested cardboard boxes and packing materials to protect your greenery during shipment and carefully pack each greenery piece, making sure everything is in place, secured, fluffed and ready for shipment.

However the bow, decorations and/or greenery may shift and flatten in the process of getting it to you
Simply fluff the bow, if any, reposition and reshape any decoration that may have shifted, and brush the greenery with your hand

After carefully unpacking the greenery item you will find loose green needles in the bottom of the box. Do not be alarmed as this is common and normal. This is called "sprilling" and is not reflective of fresh cut quality of the boughs.

Before placing your greenery item shake it vigorously to drop any needles that came loose in transit

Avoid placing and greenery between a sunscreen and regular door as this will create a greenhouse effect and greatly reduce the life span of your greenery

Keep greenery away from heat sources such as lit candles, radiators, heat vans, open flames, lanterns and wood stoves

Best Practices:

Protect from direct sun light

Protect from extreme temperatures

Check water level of centerpieces daily, use cold water

Mist wreaths and garland as needed to keep it from drying out and preserve fragrance

keep candles at least 4" away from greenery, never leave burning candles unattended

Shake off needles which loosened in transit before placing the greenery

Optimum storage temperatures is 36-38F

Protect the surface your greenery rests on from moisture and scratches

In case of Questions, Comments and/or Concerns

Please reach out to us at: 800-332-2852