

## Shaw Residential Resilient Maintenance

Proper care will help protect and maintain the appearance and performance of your Shaw resilient floor. A care program consists of key areas:

1. Post Construction Maintenance
2. Preventative Maintenance
3. Routine Maintenance
4. Spot and Spill Removal.

Allow the recommended minimum of 24 hours before moving heavy objects. For new construction or renovation, construction dust and joint compound can be deposited on the flooring. If it is not completely removed and then wet mopped, it will create a haze on the surface of the flooring.

### **Post Construction Maintenance**

- Dry mop floor using a micro fiber mop pad or appropriate floor vacuum to remove dust particulate from the floor.
- Spray neutral pH cleaner, such as Shaw Hard Surface Cleaner or Diversey Stride, onto the floor in manageable area (spray mist will dry quickly). Use a micro fiber wet mop pad to mop the floor with cleaner. If pad becomes dirty, be sure to replace the pad with a new micro fiber wet mop pad. Work floor in sections.
- Always rinse the floor with water only by mopping water to remove any remaining residue from the floor.

In the event where dry wall dust/construction dust is mopped with water only, a residue film will appear on the floor after drying. Use the process below to remove the film from the floor.

### **Process to remove construction residue or cloudy film from resilient flooring**

1. **Dry mop floor to remove any construction dust or exterior soil tracked onto the flooring. Use micro fiber dry mop pad. If micro fiber dry mop pad gets dirty, replace pad with a clean pad.**
2. **Spray neutral pH cleaner, such as Shaw Hard Surface Cleaner ZEP Neutral Floor Cleaner, onto the floor in manageable area (spray mist will dry quickly). Work floor in sections. For smooth surface, use a low rpm (175 rpm) buffer with a 3M red pad on flooring with neutral pH cleaner applied to the floor to remove the residue film. (Never Dry Buff). For embossed or textured flooring, use a cylindrical brush scrubber, such as the Clark MA10 12E Scrubber and a neutral pH cleaner applied to the floor to remove the residue film.**

3. Using a wet micro fiber mop pad, rinse with water only to remove any remaining residue from the flooring. When wet mop pad becomes dirty, be sure to replace the pad with a new micro fiber wet mop pad.
4. Repeat steps #2 and #3, if necessary.

When the resilient flooring is cleaned properly, the floor will have the same visual as right out of the box!

#### **Preventative Maintenance:**

- Always protect floors when moving heavy objects to prevent permanent scratches and tears. The use of plywood and heavy cardboard are examples of protective barriers.
- Use appropriate wide floor protectors under tables, chairs, and any other heavy home furnishing to avoid permanent damage.
- Walk-off mats should be used at all entrances to absorb soil and moisture. If mats are placed directly on top of the resilient floors, use mats without latex or rubber backings to avoid possible discoloration.
- Use appropriate window coverings to avoid direct sunlight as this can fade the color of the flooring.

#### **Routine Maintenance:**

- Daily removal of dirt and dust is important to prevent particles from abrading the surface of resilient floors. Sweeping, dust mopping, and vacuuming are recommendations to remove soil particles that can result in scratches and worn appearances. Do not use vacuums with rotating beater bars on hard surfaces.
- Periodic wet cleaning will be necessary to help maintain the floor's appearance. Always pre-vacuum or dust mop before any type of wet cleaning. Appropriate vinyl floor cleaning equipment and cleaning agents (neutral pH cleaners) are recommended. Do not use abrasive cleaners or cleaning agents that leave dull residues on the surface of the floors. Follow the cleaning manufacturer's instructions for damp mopping and application. If rinsing is necessary, use clean water and expedite drying with air movers or fans.
- Shaw R2x Hard Surfaces Flooring Cleaner or ZEP Neutral Floor Cleaner are recommended for general spotting and cleaning.
- Avoid using mop and shine products on your resilient flooring.

**Spot and Spill Removal:**

Shaw's flooring products are engineered to resist and minimize common staining.

- Absorb wet spills as quickly as possible by blotting with white paper or cloth towels. Rinse with water if necessary and blot dry.
- Dried spots should be removed by gentle agitation and rinsed with water. Blot dry.
- Use Shaw R2x Hard Surface cleaning products or products formulated for vinyl floor cleaning. Do not use detergents or abrasive cleaners since these products can leave a dull residue.
- Use rubbing alcohol (isopropyl alcohol) with a clean white cloth for spots requiring a solvent type cleaner that water and cleaning agents cannot remove.

Please note that some stain conditions may become permanent.

**Safety Caution:** The surfaces of resilient floors change during wet cleaning and finish applications. Use appropriate safety measures.

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