

TheraSauna® Warranty

Labor: One-year warranty on labor

Controls: Three-year warranty on the system power supply.

TheraMitters™: Lifetime

THIS UNIT IS MEANT FOR INDOOR USE ONLY. WARRANTY IS VOIDED IF THERASAUNA® IS PLACED IN AN OUTDOOR ENVIRONMENT.

Limited warranty on TheraSauna® replacement parts. TheraSauna® warrants its products to be free from defects in material and workmanship for a period of one year from the date of purchase, except as noted above. Products, which become defective within the warranty period will be repaired or replaced (at TheraSauna's® option) except for damage due to negligence, abuse, misuse, misapplication, unauthorized modifications, improper installation, or normal wear and tear.

TheraSauna® will be responsible for labor incurred by its authorized service agents per pre-established rates in removing, inspecting and reinstalling the warranty products only during the one year of the warranty period; however, TheraSauna® will not cover any labor costs attributable to disassembly and reassemble of the unit. TheraSauna® will not be responsible for labor costs of anyone that is not an authorized service agent or for routine maintenance, adjustments or alterations to the calibration of the electrical devices. Any products which are claimed to be defective and which are not repaired or replaced by an authorized service agent must be shipped freight prepaid to TheraSauna® and the repaired or replaced product will be returned to the sender freight collect. When sent to TheraSauna®, the product must be accompanied by the sales receipt or other proof of purchase date, as well as the sender's name, mailing address, daytime telephone number and any other information relating to the sender's claim. This warranty gives you specific legal rights and you may also have other rights, which vary, from state to state. This warranty applies to products produced by TheraSauna® after **January 1, 2017**.

This warranty is extended only to the original purchaser. This warranty shall not apply to any product or component used for industrial, rental, club or commercial purpose. This warranty shall not apply to any claims arising from the misuse, neglect, accident, abuse, improper installation, or improper operation on the part of the purchaser, including but not limited to exposure to fire or excessive heat, and other hazards of nature. Under no circumstances will the manufacturer be liable for any special or consequential damages arising from the use of the product or components or the parts attached or installed with it. Nor for injury to any person or any claims for damages arising from the use, installation or servicing of the product. The purchaser is responsible for providing adequate access to the equipment so that any necessary service may be performed. The purchaser must establish, by dated sales slip, invoice or delivery receipt, the date of purchase. All costs for removing and reinstalling the sauna as well as freight charges to and from our factory shall be at the purchaser's expense.

TheraSauna® is not responsible for any in home service unless your TheraSauna® is purchased from a local authorized dealer trained in the repair and maintenance of TheraSauna® products. If purchased from a retailer (i.e. from the internet) that does not offer in home repair, then defective parts must be sent to TheraSauna® for repair or replacement.

TheraMitters™ and the system power supply have a \$100.00 deductible after one year, per incident. The MPS TouchView™ 3.0 controller and the interface board are each warranted for one year with a \$100.00 deductible per incident. There is no warranty on the MPS TouchView™ 3.0 controller or interface board if the TheraSauna® has been connected to the internet, Wi-Fi or Bluetooth.

Jurisdictional provision: The laws of the State of Iowa control the provisions of this document. By accepting this warranty the buyer subjects itself to the jurisdiction of the laws of the State of Iowa and agrees that place of suit shall be in Scott County, Iowa, USA. Attached hereto is the warranty card, which must be completed and returned to TheraSauna®/QCA within thirty (30) days from the date of purchase of the THERASAUNA®. Failure to return the warranty card within thirty days of purchase will void this warranty without any further notice.

REGARDLESS OF WHETHER THE WARRANTY CARD IS RETURNED WITHIN THE SPECIFIED TIME PERIOD, THERE SHALL BE NO WARRANTIES OR OBLIGATIONS, EXPRESS OR IMPLIED HEREUNDER, SPECIFICALLY EXCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN SPECIFICALLY DESCRIBED HEREIN. NO LIABILITY SHALL ACCRUE TO THERASAUNA®/QCA EXCEPT AS SET FORTH HEREIN.



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