

Exterior Door & Glass Limited Warranty



Masonite's products are designed and built to high industry standards and are warranted pursuant to the terms of this document.

This warranty applies to Products shipped by Masonite after January 1, 2019 that are installed in residential homes in the United States and Canada.

THIS WARRANTY IS NOT TRANSFERABLE AND IS GRANTED ONLY TO THE ORIGINAL PURCHASER OF THE PRODUCT AND THE FIRST OWNER OF THE RESIDENTIAL HOME WHERE THE PRODUCT WAS ORIGINALLY INSTALLED.

Subject to the terms stated herein, Masonite warrants that the products listed below ("Products") will be free from manufacturing defects in material and workmanship from the original date of shipment by Masonite until the end of the time periods outlined below.

PRODUCT WARRANTY (Table 1)

MASONITE PRODUCT	Coverage	Factory Finish Coverage
Fiberglass Doors Barrington®, Belleville®, Heritage Series®, Oakcraft®, and VistaGrande®	Lifetime*	2 years
Sta-Tru® Steel Doors Steel Edge and Wood Edge	20 years	5 years
Masonite Insulated Glass Decorative glass and Miniblinds	20 years	N/A
Masonite Factory Finished Lite Frame other than PVC	20 years	2 years
Masonite Factory Finish PVC Lite Frame & SDL bars	5 years	2 years
HD Steel Edge Doors	15 years	2 years
HD Wood Edge Doors	5 years	2 years
Utility Steel Door	1 year	1 year
AvantGuard® Finish	N/A	5 years

* The definition of "Lifetime" is as long as the original owner occupies the residential home where the Product was installed.

Masonite Pre-Hung Door Units are subject to this warranty for the relevant components (door, glass, frame and finish) and may be subject to additional warranty terms if provided in writing with the pre-hung units. Masonite does not warrant the hardware or the frame of a pre-hung unit unless specified in the warranty materials that accompany the unit.

Masonite Prefinished Products: Subject to the terms of this warranty, Masonite warrants its Masonite factory applied finishes (paints and stains) will not peel, check or crack due to a manufacturing defect. The warranty term is from the date of Masonite's shipment until the end of the time period listed above. A primer coat is not a finish and is not warranted by Masonite. Masonite does not warrant any finishes that are applied by other parties nor does Masonite warrant that a particular finish will adhere to its primer coat.

WARRANTY EXCLUSIONS:

1. Improper installation, storage, care, handling or finishing, including, without limitation, a failure to follow the instructions set forth below, that accompany the Product, or as posted on Masonite's website from time to time.
2. Failure to properly maintain the Product.
3. Exposure of the Product to chemicals, acid or fumes, air pollutants, such as acid rain.
4. Damage caused by improper handling, storage, abuse, vandalism, misuse, impact by foreign objects, acts of God, fire, explosions or other casualty.
5. Any damage resulting from air and water infiltration during severe weather conditions.
6. Any failure of the structure/building/foundation into which the Product is installed.
7. Any issue due to alteration of the Product by other parties (such as cut downs or light cutouts).
8. Damage caused by not properly finishing the Product or not finishing it in a timely manner (45 days from date of Masonite's original shipment unless prefinished by Masonite).
9. Lite Frames and SDL bars need to be finished to be covered under warranty.
10. Masonite does not warrant hardware such as locksets or other hardware. A separate written warranty may be provided from the manufacturer and included in the materials that accompany a Pre-Hung Door Unit.
11. The finish on any Masonite supplied hardware is not warranted and is purchased "as is".
12. Variations in color or texture in any primed or pre-finished Product coating.
13. Normal wear and tear or natural weathering of surfaces including weather-strip and sweep.
14. Damage or defect arising from or related to improper field finishing of all sides, front, back and all edges of the Product.
15. Slight expansion or contraction of door panels, jambs and slabs due to varying environmental conditions.
16. Structural integrity issues caused by improper installation of hardware or improper machining of the Product.
17. Damage or poor Product performance resulting from the installation of Product in a condition that exceeds Product design standards or certified specs and/or does not conform to applicable building standards.
18. Any warp, size, or squareness within the permitted tolerances including those listed below.
19. Damage resulting from or related to a Product being installed behind a non-vented storm door or excessive heat due to being finished a dark color.
20. Bubbles, lines, slight surfaced imperfections and slight discoloration are normal characteristics of fine hand-crafted glass and are not warranted.
21. Acts of third parties.
22. Non-uniformed fade or color change after installation.