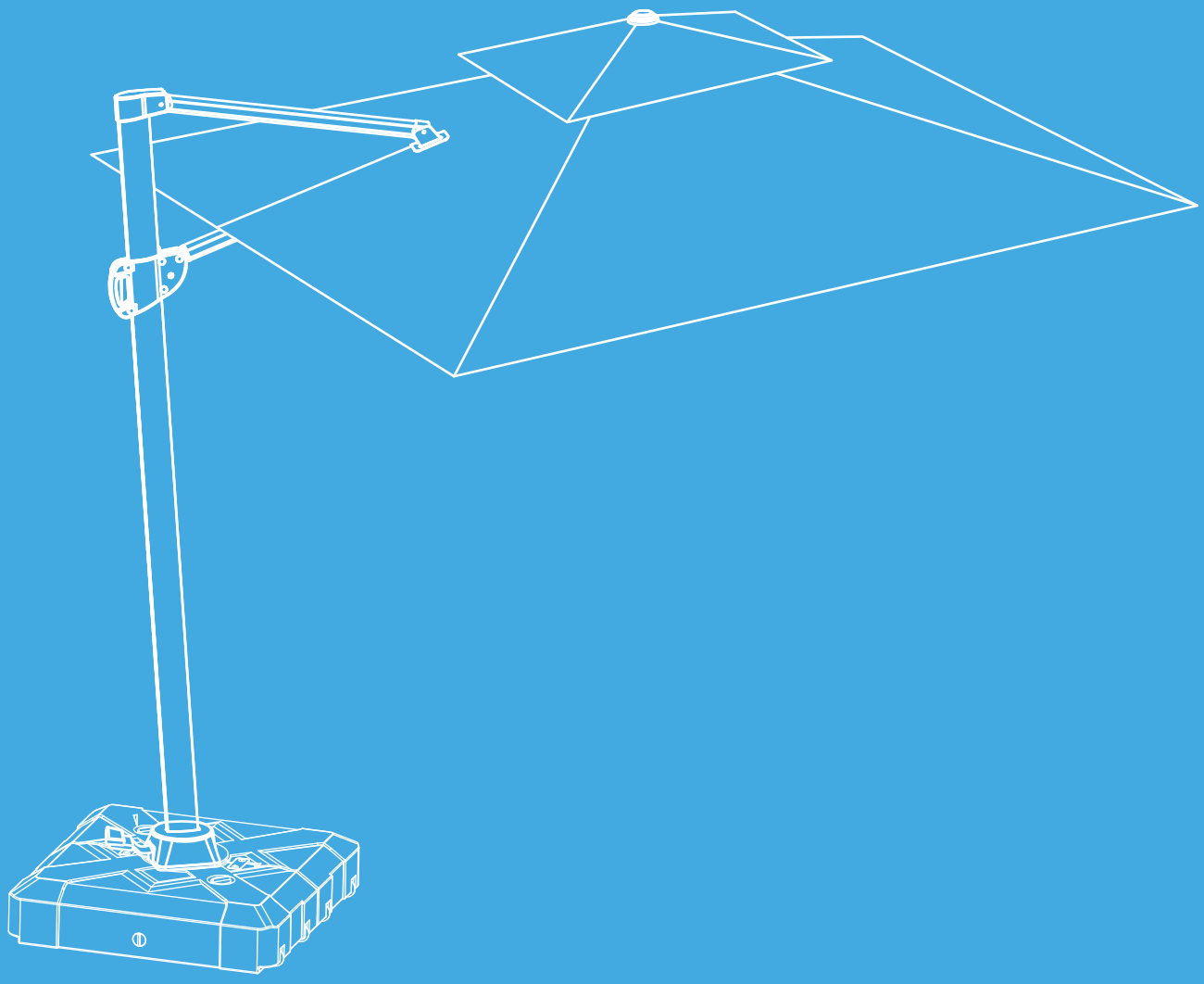


INSTRUCTION MANUAL

Patio Umbrella

PU096

HELP CENTER

MISSING A PART?
GIVE US A CALL BEFORE
HEADING BACK TO THE STORE

The store where you made your purchase
does not stock parts for this item.
If you have assembly questions,
or if you are missing or have damaged parts,
please call

1-833-423-1158
(Mon-Fri,8:00 am to 5:00 pm EST)
needcare@peteroutdoor.com

Please contact us via email. Due to high call volume,
there may be a wait time for phone support.

Please have the following information ready when you contact us, so we can assist you promptly.

- *Purchasing platform*
- *Order number or Po number (you can find the info on your invoice, E-receipt or platform account).*
- *The model number of the product (printed on the package box).*
- *Description of the part from the parts list.*

BEFORE INSTALLATION

- Please list all parts as below first to check if any part is missing and make assembly easier.
- Do be careful that some parts are heavy and sharp.
- Please follow the assembly steps to install the product, if you find spare parts left, don't be worried, the left spare parts are prepared for bad ones if occurred.
- Please fully tighten all screws only when they are in place.
- Please do not exceed the bearing limitations of the product.
- Reconfirm that all bolts, screws, and knobs are secure every 90 days.
- Please retain these instructions for future reference.

CUSTOMER SERVICE FAQS

Q: Some parts are missing, I could not finish assembly.

A: Please kindly circle missing parts in the parts list of the manual, and send pictures to our service team. We will prepare and ship them to you for free ASAP.

Q: My item occurs a quality problem. I am not satisfied with it.

A: Please kindly take it easy and provide us pictures. We would help you to solve it by send replacement parts, replacement products or refund. And you do not need to take time to repack and return it back to us.

Q: The color is not the same as I ordered. How to solve it?

A: Please kindly help to provide us the pictures of the SKU number, the shipping label on the carton and also the product itself, better in one picture. Your pictures will help us to speed up solving the problem.

Q： How to prolong the service life of this item?

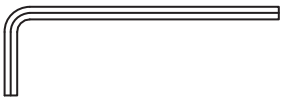
A: When it is stained with dusts, oil or sweat, please wipe with a damp cloth. You'd better use a cover when it is out of use.

If you have any problem with this product or our service, please don't be hasty in writing a negative review or feedback. Welcome to contact us right away, our service team will response within 24 hours, we will try our best to help you. Thank you for giving us a chance to improve the product and our service.

★ You're welcome to contact us at needcare@peteroutdoor.com

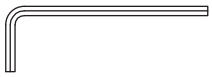
BEFORE ASSEMBLY NOTICE

K



M6

Z



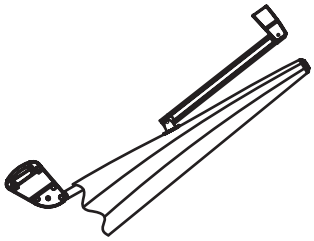
M4

2 persons

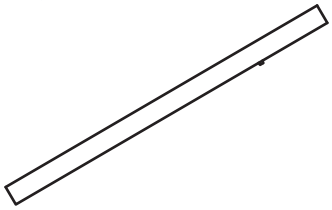
30min assembly

PART LIST（NOT SHOW ACTUAL SIZE）

J X1

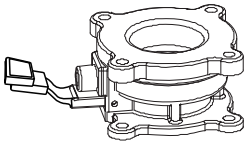


T X1



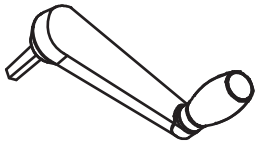
C X1

G X1



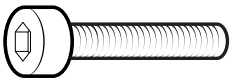
H X1

I X1



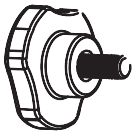
HARDWARE LIST（NOT SHOW ACTUAL SIZE）

E X8



M8X18mm

P X1



F X8

X X2

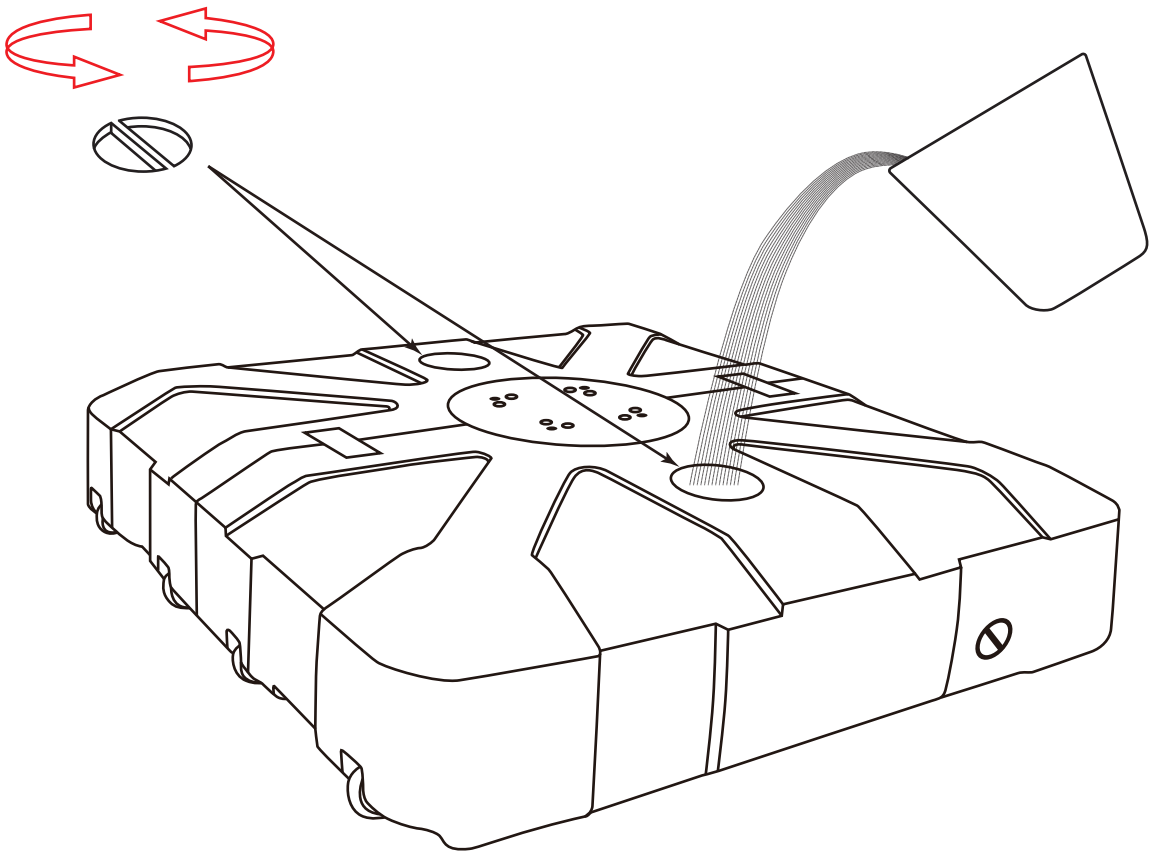
M6X25mm

Attention:

Tip: Fully filling the base with water (filling sand can add extraweight and stability) improves wind resistance, prevents tipping,and extends the umbrella's lifespan.

130 lbs sand + water (350 lbs total weight)

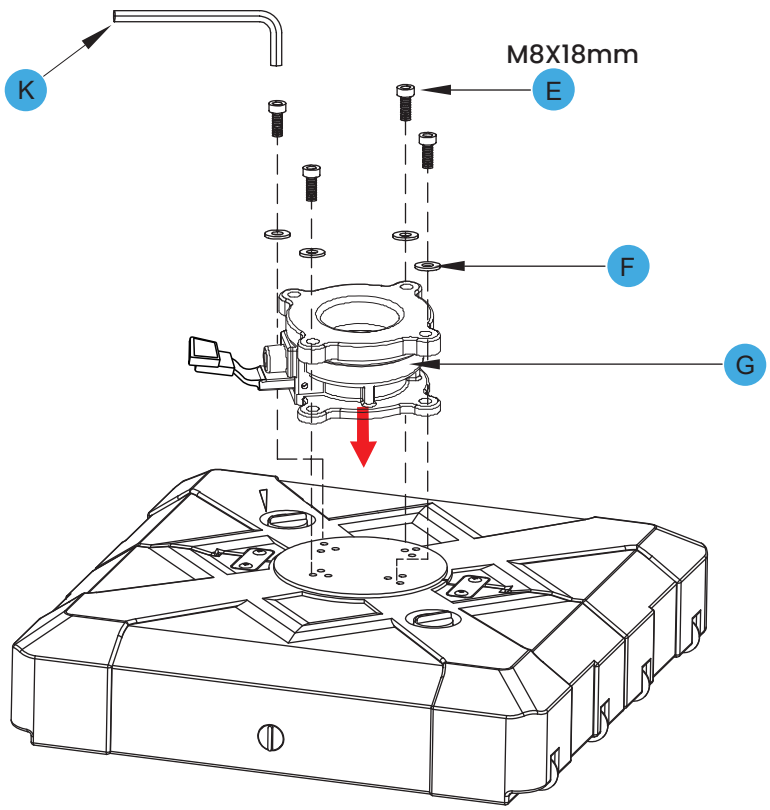
It is highly recommended to mix sand while filling the base with water to increase its weight and improve the umbrella's stability.



The base is separately packaged. If you haven't received it yet, please wait or contact us by email!

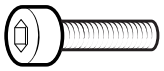
ASSEMBLY STEPS（NOT SHOW ACTUAL SIZE）

STEP 1-1

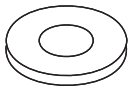


The base is separately packaged. If you haven't received it yet, please wait for the other package or contact us by email ！

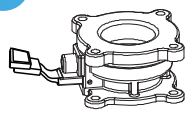
E X4



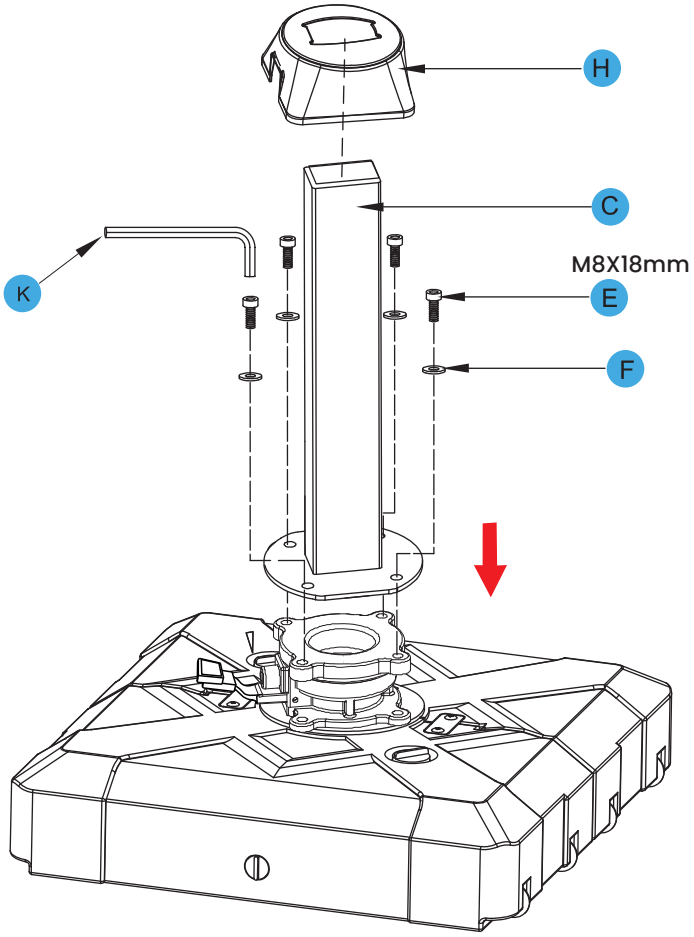
F X4



G X1

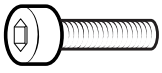


STEP 1-2

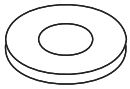


C X1

E X4



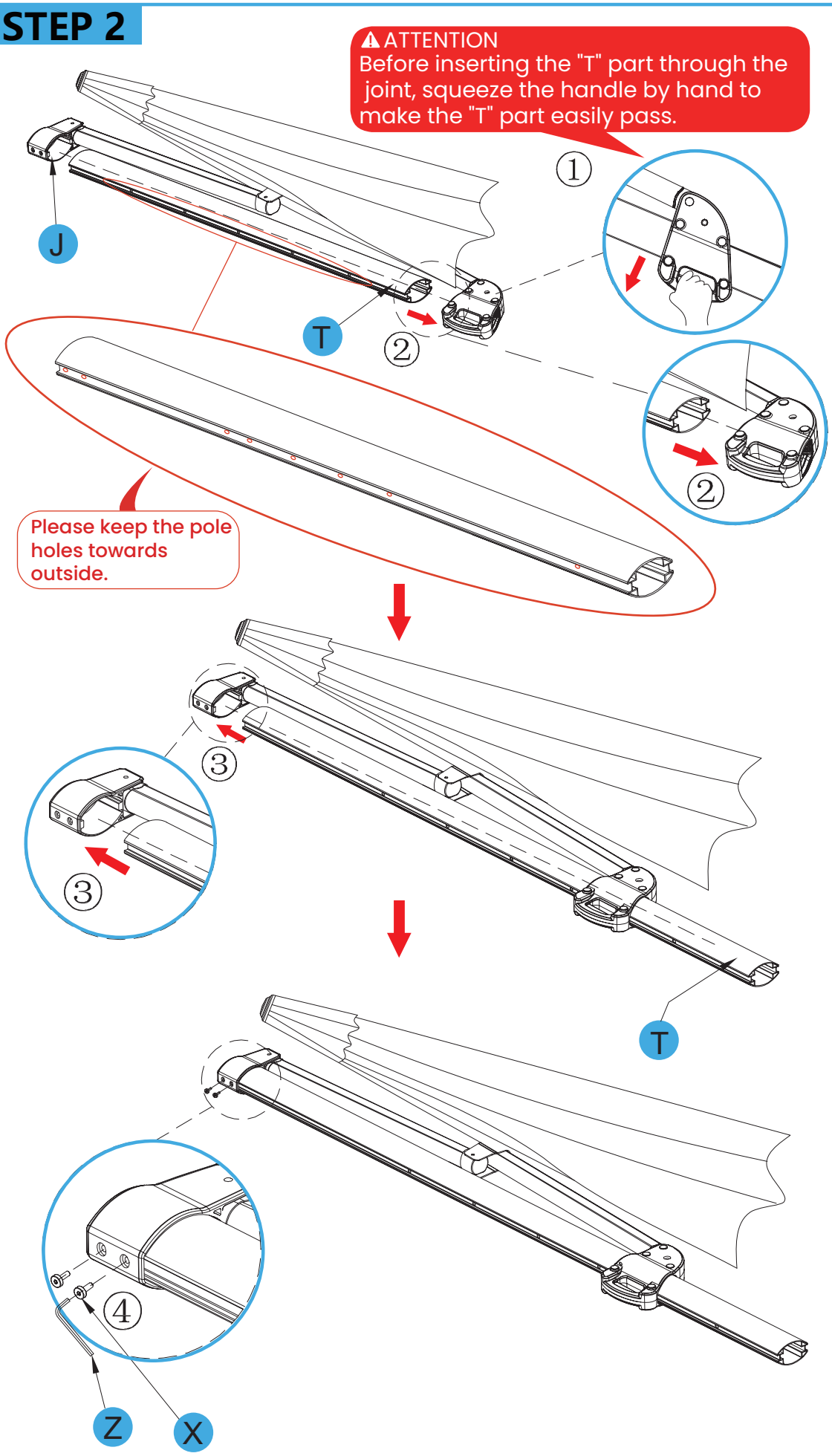
F X4



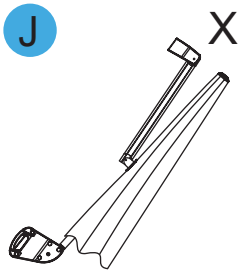
H X1

ASSEMBLY STEPS（NOT SHOW ACTUAL SIZE）

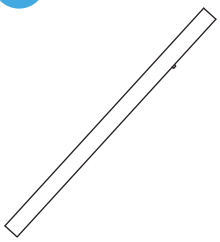
STEP 2



J X1



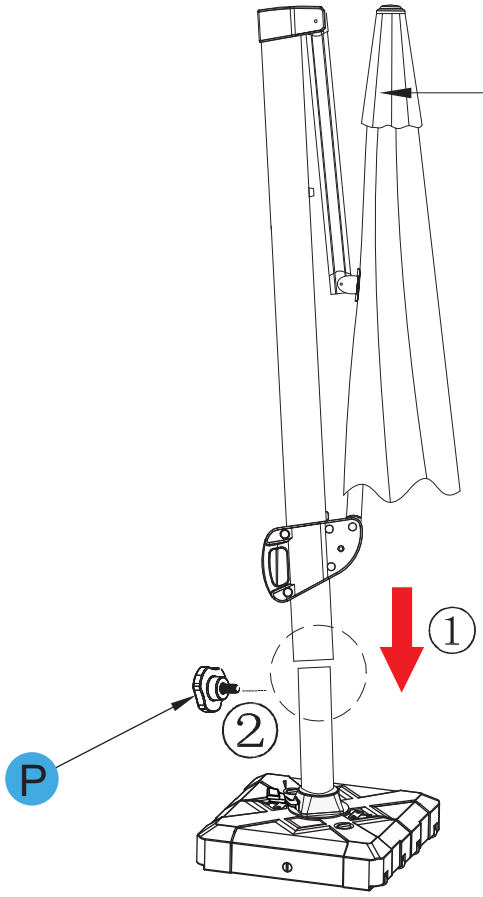
T X1



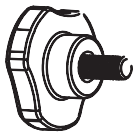
X X2

ASSEMBLY STEPS（NOT SHOW ACTUAL SIZE）

STEP 3

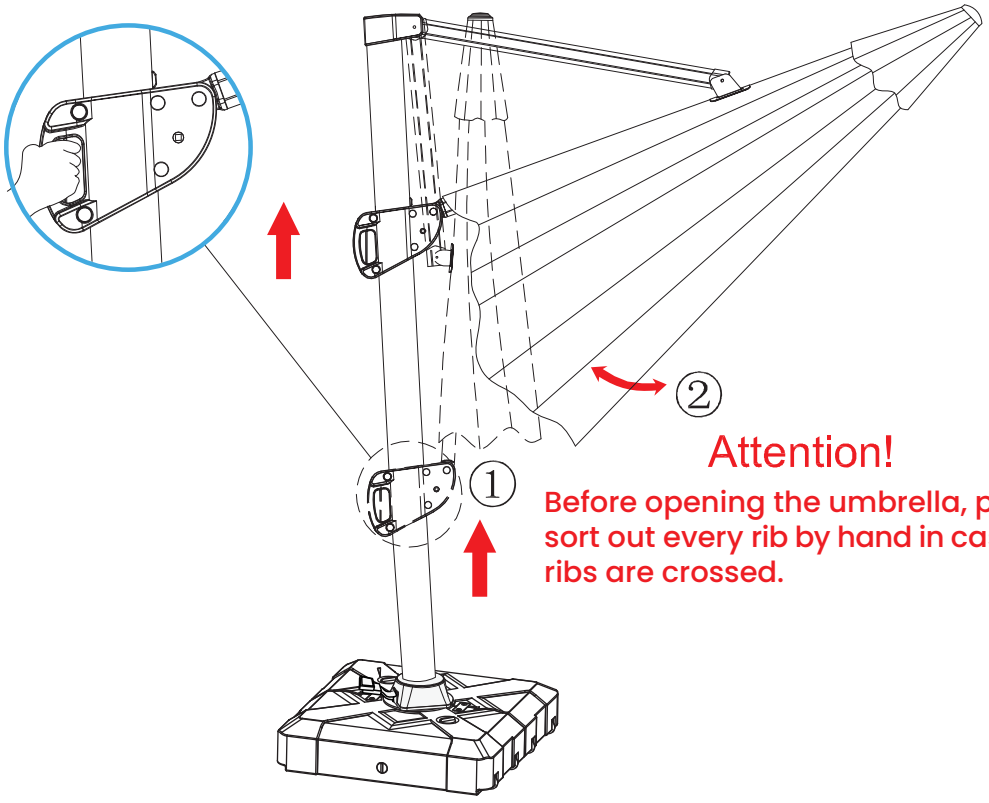


P X1



STEP 4

Firmly grip the handle and press the button to move the umbrella up and down.The angle of the canopy can be adjusted by moving the handle.

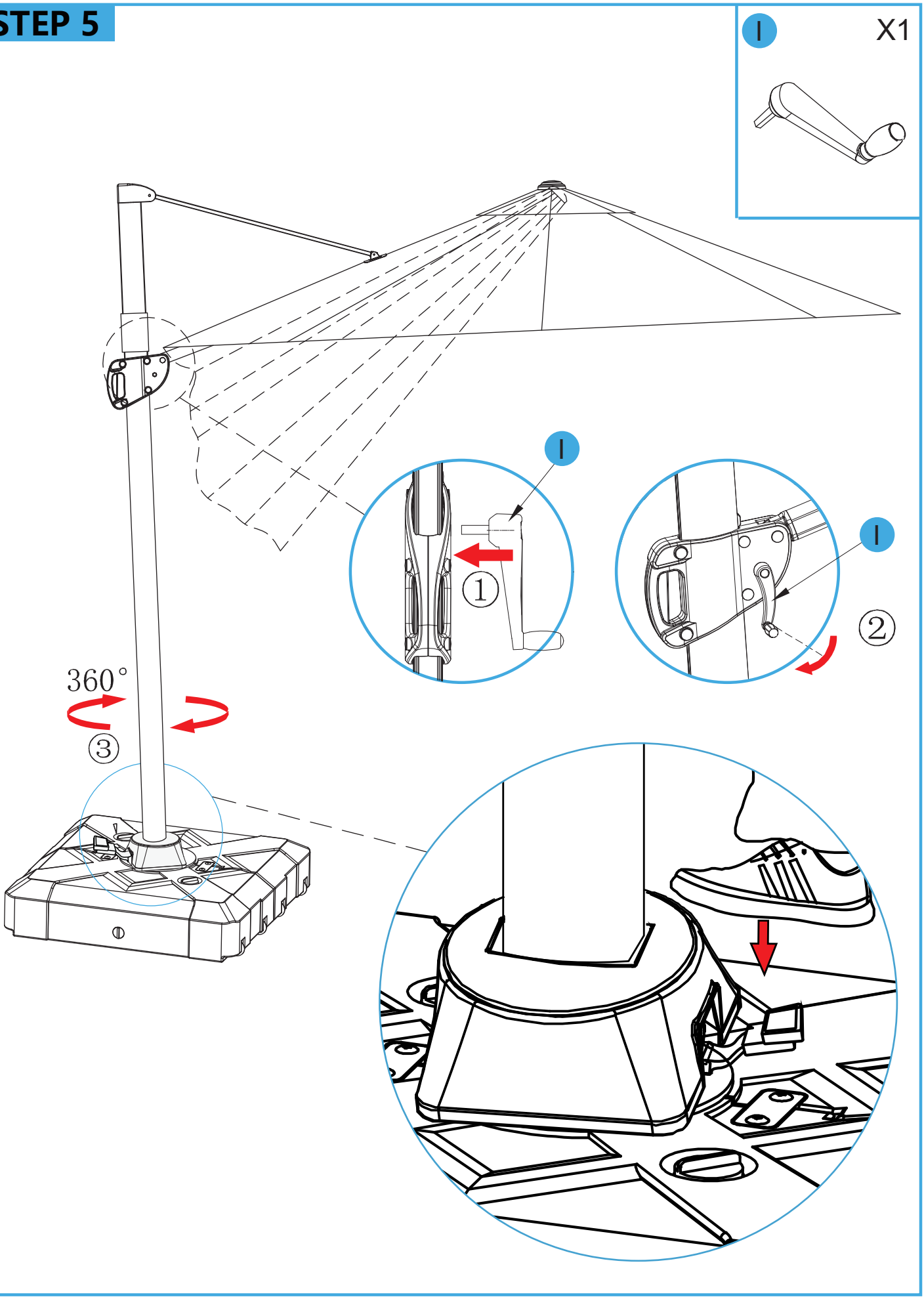


Attention!

Before opening the umbrella, please sort out every rib by hand in case the ribs are crossed.

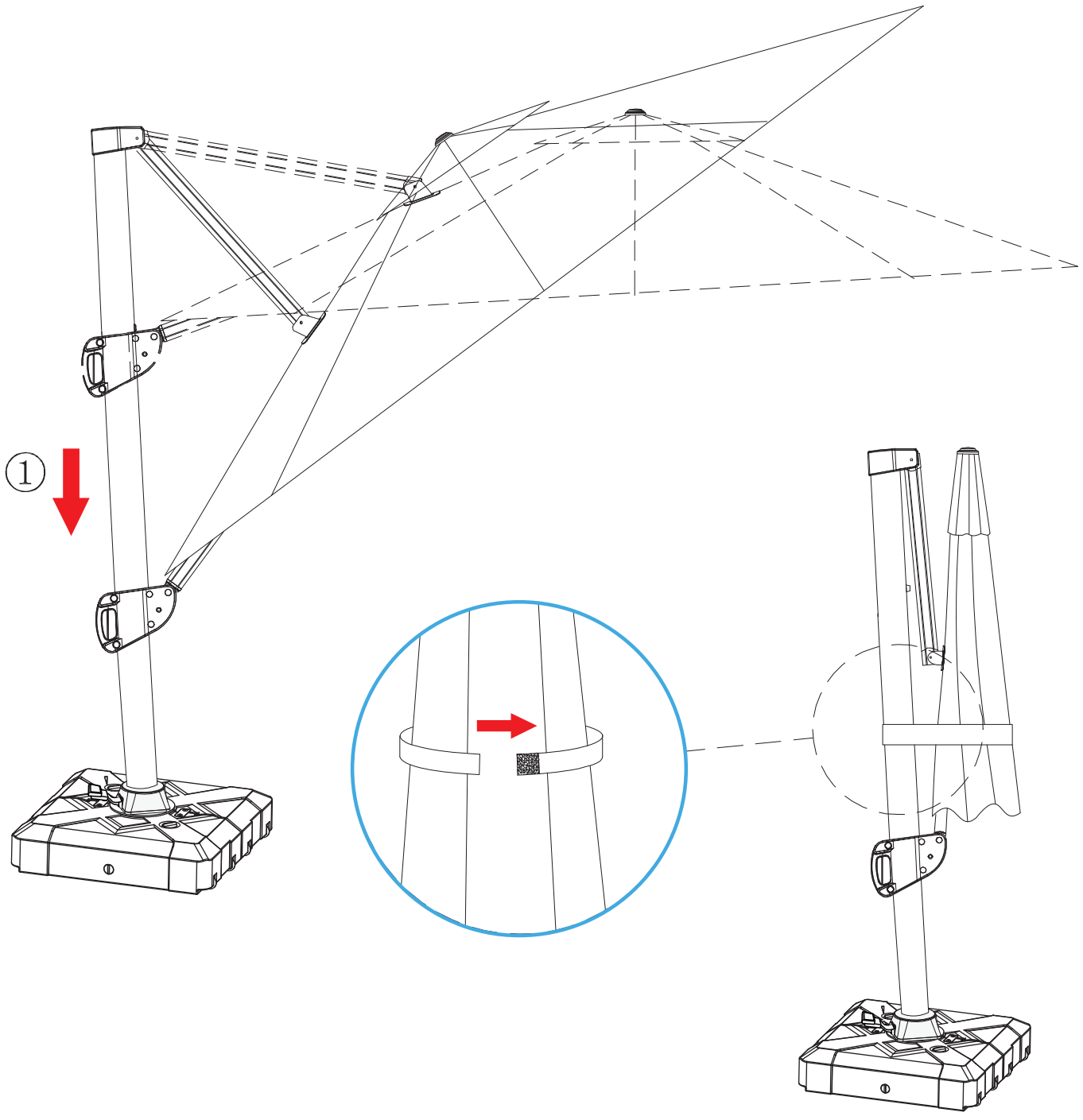
ASSEMBLY STEPS（NOT SHOW ACTUAL SIZE）

STEP 5



ASSEMBLY STEPS（NOT SHOW ACTUAL SIZE）

STEP 6



CARE & MAINTENANCE

- Before collapsing the umbrella, ensure the canopy fabric is thoroughly dry. Storing a damp umbrella in an enclosed space promotes mold growth, leading to fabric discoloration, fading, unpleasant odors, and rust formation on the metal frame.
- During daily use, immediately brush off debris like fallen leaves or bird droppings with a soft brush or wipe them away with a damp cloth. This prevents stains from setting into the fabric and protects the canopy surface from corrosion.
- High winds pose the greatest risk to garden umbrellas. Even with weighted bases, strong gusts can easily topple the umbrella, potentially breaking its ribs and tearing the fabric. At the first sign of wind, collapse and secure the umbrella immediately.
- While designed as shade providers, extended exposure to intense UV rays will accelerate fabric aging and fading. Consider using a protective cover or fully collapsing the umbrella if left outdoors during peak summer hours.
- Open and close the umbrella smoothly without forceful pulling. If resistance occurs, check for obstructions before applying more pressure to avoid damaging the opening mechanism or bending the frame ribs.

PRODUCT WARRANTY INFORMATION

All items can be returned for any reason within 30 days since purchase date and will receive a full refund as long as the item is returned in its original product packaging and all accessories from its original shipment are included. All returned items will receive a full refund back to the original payment method. All returned items will be charged a re-stocking fee, $10 per piece.

All returns must be shipped back to our warehouse at the customer's expense. If the reason for return is a result of an error by us, then we will provide a prepaid shipping label via email. Boxes for return shipping will not be provided by us, and is the customer's responsibility to either use the original shipping boxes or purchase new Boxes.

Pictures may be required for some returns to ensure an item is not damaged prior to its return. Items returned are not considered undamaged until they are received by us and verified as such.

All damages to items are the customer's responsibility until the item has been received by and acknowledge by us as undamaged.

⚠ WARNING

The seller and manufacturer will not be liable for any personal injury, property damage or loss, which result from the incorrect assembly, improper use, inadequate maintenance, or neglect of the product. Whether it's direct, indirect, or incidental.