

CARE MAINTENANCE

Our collections are meticulously crafted by artisans using sustainably harvested wood, cultivated under rigorous governmental regulations. This approach not only promotes the sustainability of future wood harvests but also guarantees adherence to legal trade practices.

Our collections are designed to withstand the elements. However, as even the best-made furniture is not indestructible, normal wear and tear will reflect use and care. To keep your pieces looking their best, please follow this helpful guide of cleaning and maintenance recommendations.

GENERAL OUTDOOR CARE

- Regular cleaning is important to keep your pieces looking their best.
- We strongly recommend using furniture covers or moving into covered storage when items are not in use during heavy rain, winter, and other periods of inclement weather.
- Furniture, and cushions should be clean and dry before covering or storing.
- Wet cushions should be removed from the frame and air dried to prevent mold and mildew.
- Do not store furniture in areas that have central heating or cooling vents to prevent excessive drying of the wood. This will decrease the furniture's longevity.
- Avoid letting liquids stand on the surface of furniture and cushions.
- Do not put hot items directly on furniture surface.
- Do not write on furniture without a padded barrier to protect the surface.
- Do not leave your furniture in puddles of water or on wet ground.

UNFINISH NATURAL / FINELY SANDED TEAK

Characteristic

- Each piece may exhibit unique graining and color variations due to the organic nature of the teak.
- The inherent characteristics of natural teak, such as small splits, knots, joint lines, and other features, contribute to the character of the piece without affecting its quality or performance.
- Natural teak will gracefully develop a silver-gray patina as it weathers. Teak sealer or teak oil may be applied, if you prefer to maintain the original warm honey brown.
- Teak expands and contracts in response to shifts in climate. This natural phenomenon may lead to hairline cracks in assembly joints or the wood grain itself. This does not compromise the structural integrity of the frame's construction.
- Despite its innate resistance to decay, surface mildew may form. It's important to note that such mildew does not impact the wood's durability or lifespan and can be removed through simple cleaning.

Care & Maintenance

You can clean your teak furniture using warm water and mild dish soap. Gently scrub teak surfaces in the same direction as their grain. Rinse thoroughly with water. Pat dry with a towel and allow any remaining moisture to air-dry.

You may also use a mixture of a cup of chlorine bleach, a cup of laundry detergent and a gallon of water to clean your teak pieces. Apply using a non-metallic, soft-bristle brush. Allow to sit on the furniture for approximately 5-10 minutes, or longer for more stubborn stains. Thoroughly rinse the cleaning solution with clean water (spray it with a garden hose).

Always begin with a mild - or more diluted - cleaning solution. If that does not work, try a stronger concentration or a store-bought teak cleaner.

To remove remaining stains, lightly sand the affected areas with fine 120-grit sandpaper until the stain disappears.

WEATHERED TEAK

Our weathered teak finish is hand applied to our teak frames using a wire brush to distress the wood before applying a multilayered painted finish to create a weathered appearance for our teak furniture.

Similar to all painted finishes, our weathered teak finish will fade and wear when exposed to outdoor elements. As the finish gradually wears away, the underlying natural teak wood will become exposed and start to turn grey. The speed at which this weathering occurs can differ based on factors such as climate, exposure level, and commitment to care and maintenance. This weathering process is accelerated when furniture is left untreated or uncovered. To preserve your weathered teak furniture, particularly during extreme weather or winter seasons, it's recommended to either move it to covered storage or cover it with a furniture cover.

SPA COLLECTION TEAK

Water and stain guard is applied to our bath collection teak. This finished teak may be maintained with solvent-based polyurethane protective coating every six (6) months, or as suggested by the protective coating manufacturers.

For everyday maintenance, you may clean with mild detergent using clean cloth. Please do not expose and/or use any chemical solvent.

PAINTED HARDWOOD

We recommend applying water-based mild detergent for wood using clean cloth every six (6) months. Please do not expose and/or use any chemical solvent.

Color / finish can fade over time when continuously exposed to elements like sunlight and rain. Store indoors or use a furniture cover during extreme weather or winter months to protect your furniture.

CUSHIONS

Our fabrics are designed to be breathable. They are water resistant but not waterproof. It is recommended that you remove them from furniture and store them in a dry place when not in use or during inclement weather. The cushion and cushion cover shall be removed and air dried if it is soaked after heavy rain to avoid the potential mold issue. When drying, flip cushions on their sides with the zipper facing down and unzipped cushion covers to ensure that all water drains out.

The best way to keep your fabrics looking good is to clean them. It is recommended to clean off dust and dirt periodically, wipe spills as soon as they occur, and spot clean soon after stains occur. Removable cushion covers may be machine-washed in cold water with mild laundry soap and air dried.

Cushions and pillows may show signs of wear and lose shape after use. To help prevent this, periodically rotate cushions and pillows insert to distribute wear.

SYNTHETIC RATTAN, WOVEN POLYROPE, & TEXTILENE

Synthetic rattan, woven polyrope, and textilene should be dusted periodically with a soft, dry cloth to remove dirt and debris. Loose dirt can also be removed using a non-metallic, soft bristle brush. For spot-cleaning, you can spray off debris using a hose and then dry the surface with a soft cloth.

For a more thorough cleaning, prepare a mixture of mild soap with water and clean using a non-metallic, soft-bristle brush. Do not use abrasive cleaners. Rinse thoroughly and dry with a soft cloth

We believe that this care maintenance will be a rewarding experience, as well-maintained furniture may last many years to come.