

# ADT Security Hub

## User Guide



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This User Guide provides an introduction to the key features of the ADT Security Hub. Visit [SmartThings.com/Support-ADT](https://SmartThings.com/Support-ADT) for more detailed information and customer support.

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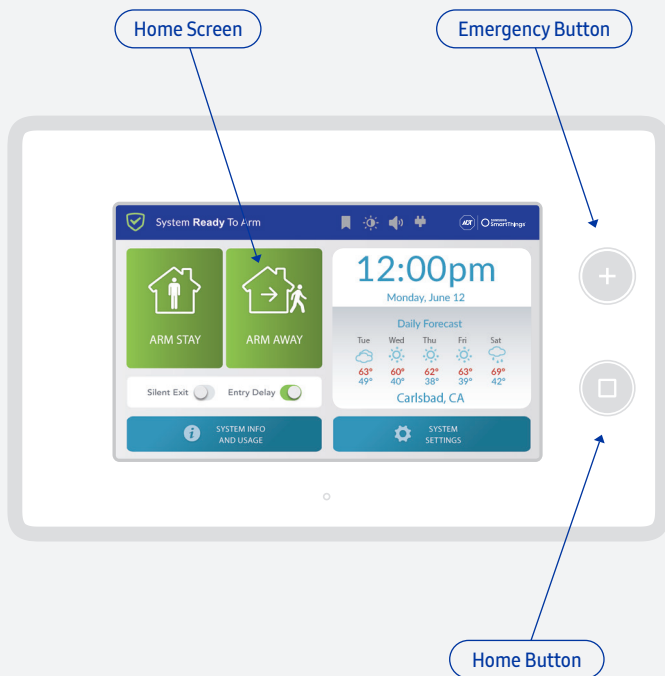
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## Home button

Use the **Home** button to wake your ADT Security Hub from sleep mode or to return to the Home screen. The **Home** button will change color to show the status of your system:

- **No lights:** The system is not ready to be armed. One or more protected doors or windows are open.
- **Green:** The system is ready to be armed. All protected doors and windows are closed.
- **Flashing green:** The system is ready to be armed. All protected doors and windows are closed but there is a power outage.
- **Flashing orange:** The system is not ready to be armed. One or more protected doors or windows are open, and there is a power outage.
- **Red:** The system is armed.
- **Flashing red:** The system is armed and an alarm has been triggered.

## Emergency button

Use the **Emergency** button to manually notify ADT of a panic, fire, or emergency event.

Requires an optional ADT professional monitoring service.  
Visit [SmartThings.com/ADT](https://SmartThings.com/ADT) for more information.

The **Emergency** button changes color to show the status of your system:

- **No lights:** The emergency button is not available.
- **White:** The emergency button is ready for use.
- **Blinking white:** An emergency alarm is in progress.

## Manually notifying ADT

Press the **Emergency** button to manually notify ADT of a panic, fire, or emergency event.

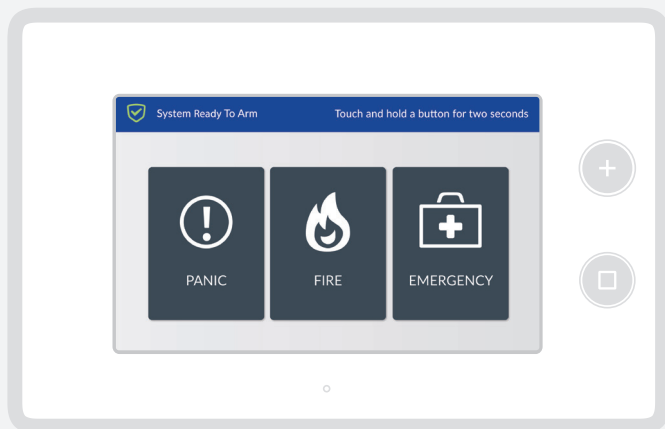
Requires an optional ADT professional monitoring service.  
Visit [SmartThings.com/ADT](https://SmartThings.com/ADT) for more information.

The touchscreen will display buttons for Panic, Fire, and Emergency.

Press and hold one of the Panic, Fire, or Emergency buttons for two seconds. Your ADT Security Hub will notify ADT and an operator will respond according to the terms of your monitoring service.

For compliance with ANSI/SIA CP-01-2010 and to help reduce the risk of false alarms, you must press the Emergency button on the ADT Security Hub, and then press and hold one of the Panic, Fire, or Emergency icons for two seconds.

Panic, Fire, and Emergency buttons on your ADT Security Hub:



## System icons

The following icons may appear at the top of the touchscreen:



Power Connected



Dim Touchscreen  
(Touch to dim screen)



Power Not Connected



System Sounds On



Low Backup Battery




System Sounds Off  
(Siren still active)



Incoming Messages  
(Touch to see messages)

## Local walk test

It is strongly recommended that you perform a weekly test of your ADT Security Hub, detectors, and alarms:

1. Select **System Settings** from the Home screen.
2. Enter the Master User Code.
3. Select **Walk Test**.
4. Select **Sensors Test** and follow the on-screen instructions.
  - If a detector fails the Sensors Test, check that it's been installed correctly or visit [SmartThings.com/Support-ADT](https://SmartThings.com/Support-ADT) for assistance.
5. Select **Console Test** and follow the on-screen instructions.
6. Tap  or the Home button to exit Test Mode.

## **B** Intrusion Detection

### Introduction

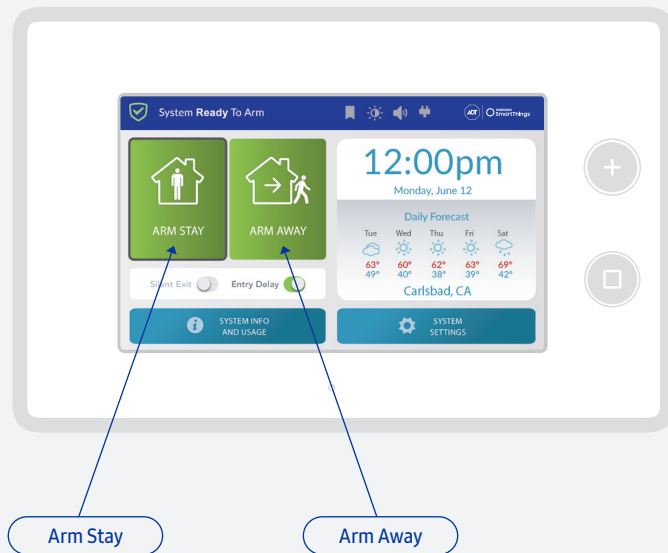
Intrusion detection is provided by devices such as the ADT Door and Window Detector or the ADT Motion Detector. These devices are only active when armed by your ADT Security Hub.

If your home is protected by an ADT professional monitoring service, the ADT Security Hub will activate the alarm siren and notify ADT as soon as an intrusion is detected and initiate an emergency response.

If your home is not protected by an ADT professional monitoring service, the ADT Security Hub will activate the alarm siren as soon as an intrusion is detected but will not notify ADT.

Visit [SmartThings.com/ADT](https://SmartThings.com/ADT) for more details on ADT professional monitoring services and to see the full list of compatible detectors and alarms.

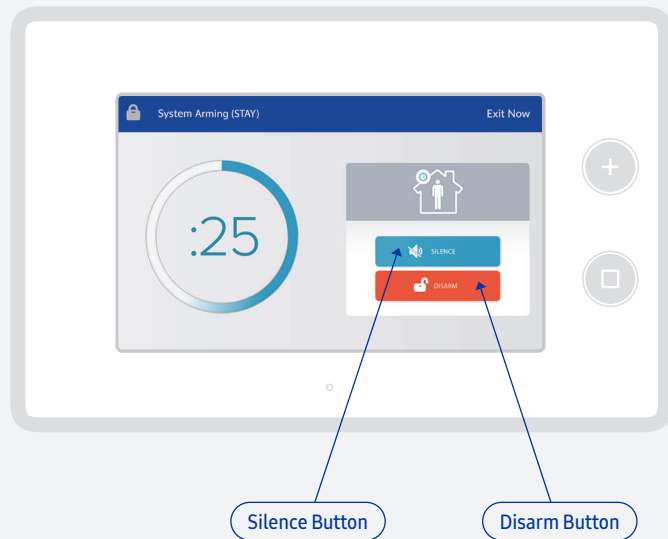
## Arming the system



Press the **Arm Stay** button to arm the system when people or large pets will remain in the house. This will arm all ADT Door and Window Detectors but will not arm any ADT Motion Detectors. The alarm will be activated if a protected door or window is opened.

Press the **Arm Away** button to arm the system when everyone leaves the house. This will arm all ADT Door and Window Detectors, and all ADT Motion Detectors. The alarm will be activated if a protected door or window is opened, or if motion is detected.

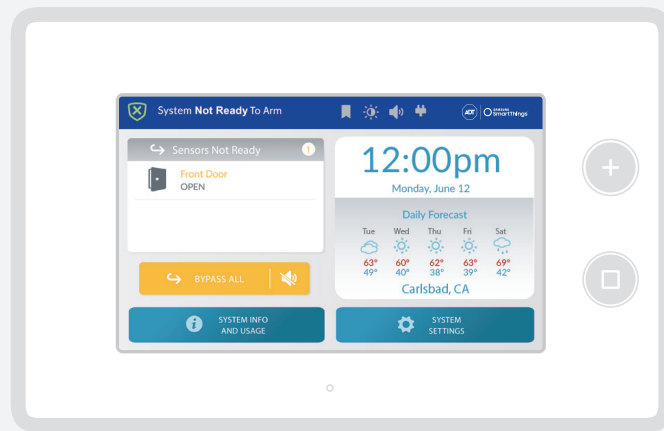
Pressing the **Arm Away** button will start a 60-second exit delay countdown. This will give you enough time to leave the house before the system is armed.



You can press the **Silence** button to silence the countdown, or you can press the **Disarm** button to cancel the countdown and leave the system unarmed.

## Arming the system and bypassing detectors

If you try to arm the system while protected doors or windows are still open, the ADT Security Hub will display a list of sensors that are not ready to be armed.





You can close the open doors or windows to remove the warnings, or you can bypass these sensors by pressing the **Bypass All** button and entering your user code.

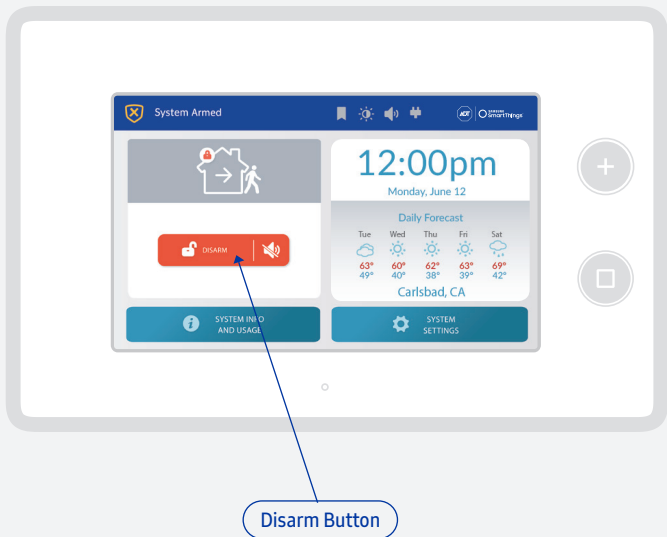
Bypassed sensors do not protect doors or windows, and will not activate the alarm siren, notify ADT, or send an alert to your smartphone in the event of an intrusion. Bypassed sensors revert to normal operation when the alarm system is next armed.

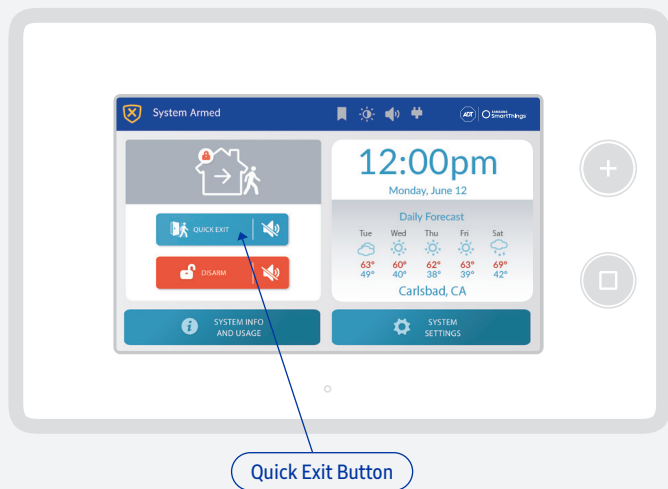
## Disarming the system

If the system is armed in **Away Mode**, it must be disarmed within 30 seconds of entering the house through a protected door or area.

Press the **Disarm** button and enter your user code to disarm the system.

If the system is armed in **Stay** mode, it must be disarmed before leaving the house through a protected door.





You can also press the **Quick Exit** button to temporarily disarm protected doors and start a 60-second exit delay countdown. This will give you enough time to leave the house before the system is re-armed.

## In the event of an intrusion

### Areas protected by an ADT Motion Detector

The alarm siren will be activated immediately and continue sounding for 4 minutes, or until a correct user code is entered on the ADT Security Hub to disarm the system.

### Doors and windows protected by an ADT Door and Window Detector

The alarm siren will be activated immediately and continue sounding for 4 minutes, or until a correct user code is entered on the ADT Security Hub to disarm the system.

### Entry/exit doors protected by an ADT Door and Window Detector

The system will start a 30-second entry delay countdown, giving you enough time to disarm the system by entering a correct user code on the ADT Security Hub. If the system is not disarmed in time, the alarm siren will be activated for 4 minutes or until a correct user code is entered.

## Homes protected by an optional ADT Professional Monitoring Service

Your ADT Security Hub will notify ADT as soon as the alarm siren is activated and an operator will respond according to the terms of your monitoring service.

Visit [SmartThings.com/ADT](https://www.smartthings.com/ADT) for more information about ADT professional monitoring services.

## In the event of a false alarm

If the system is not disarmed in time, the alarm siren will be activated and ADT will contact you to confirm that it is a false alarm.

## Advanced intrusion detection

If an ADT detector activates the alarm siren more than once during a single arming session, that detector will be bypassed for the next 8 hours or until the system is manually re-armed.

This helps to reduce false alarms caused by doors or windows repeatedly swinging open and closed.

Bypassed sensors do not protect doors or windows, and will not activate the alarm siren, notify ADT, or send an alert to your smartphone in the event of an intrusion.

### Introduction

Life safety protection is provided by devices such as the ADT Smoke Alarm, the ADT Carbon Monoxide Alarm and the ADT Water Leak Detector. These devices are always active and monitored by your ADT Security Hub.

ADT Smoke Alarms and ADT Carbon Monoxide Alarms must be installed in compliance with all national, regional, and local laws, statutes, and guidelines.

If your home is protected by an ADT professional monitoring service, the ADT Security Hub will activate the alarm siren and notify ADT as soon as smoke or carbon monoxide is detected.

If your home is not protected by an ADT professional monitoring service, the ADT Security Hub will activate the alarm siren as soon as smoke or carbon monoxide is detected but will not notify ADT.

Visit [SmartThings.com/ADT](https://www.smartthings.com/ADT) for more details on ADT professional monitoring services and to see the full list of compatible detectors and alarms.

### In the event of smoke or extreme temperatures

If an ADT Smoke Alarm detects smoke or extreme temperatures:

- The alarm siren on the ADT Smoke Alarm will be activated.
- The alarm siren on the ADT Security Hub will be activated for 4 minutes or until a correct user code is entered to cancel the alarm.

If your home is protected by an ADT professional monitoring service, the ADT Security Hub will notify ADT as soon as the alarm siren is activated and an operator will respond according to the terms of your service.

If a fire alarm is activated, the system emits a warning siren and immediately reports a fire to ADT.

To protect yourself and occupants do the following:

- If flames or smoke are present, yell "Fire!" to alert all occupants of a fire.
- Immediately evacuate all occupants from the premises and remain at a safe distance away from the premises.
- DANGER: To protect yourself and others from serious injury and/or death, do NOT re-enter the premises until it has been deemed safe by emergency officials.
- Dial 911 to report the situation to authorities. Always wait to call from a safe location.

**Note:** It is important to establish and practice an escape plan with all members of your household in the event of a fire.

Read the user guide that came with your ADT Smoke Alarm to learn more about fire safety, alarm testing, and creating an escape plan.

### In the event of carbon monoxide

If an ADT Carbon Monoxide Alarm detects critical levels of carbon monoxide for more than 2 minutes:

- The alarm siren on the ADT Carbon Monoxide Alarm will be activated.
- The alarm siren on the ADT Security Hub will be activated for 4 minutes or until a correct user code is entered to cancel the alarm.

If your home is protected by an ADT professional monitoring service, the ADT Security Hub will notify ADT as soon as the alarm siren is activated and an operator will respond according to the terms of your service.

In the event of a critical carbon monoxide alert, you should immediately open a window or door to get fresh air. Evacuate all occupants from the premises and call 911 or the fire department. Remain at a safe distance and do not re-enter the premises until it has been deemed safe by emergency officials.

Read the user guide that came with your ADT Carbon Monoxide Alarm to learn more about how the alarm responds to low or moderate levels of carbon monoxide.

### In the event of a water leak

If an ADT Water Leak Detector detects water, it will send a message to the ADT Security Hub.

If your home is protected by an ADT professional monitoring service, the ADT Security Hub will notify ADT and an operator will respond according to the terms of your service.

**Note:** Unlike the other ADT detectors and alarms, the ADT Water Leak Detector is unable to communicate with the ADT Security Hub during a power or internet outage.

## **D** Security Codes

### Introduction

The ADT Security Hub uses different types of security codes:



- Master user code
- User codes

### Master user code

You are provided with a single Master User Code for accessing System Settings. The Master User Code is set by default to **1111** but should be changed after setup.

#### **To change the Master User Code:**

1. Select **System Settings** from the Home screen.
2. Enter the Master User Code.

3. Select **Users**.
4. Tap  next to **Master User**.
5. Tap  next to **Code**.
6. Enter a new Master User Code and then select **Next**.
7. Enter the new Master User Code again as confirmation and then select **Done**.
8. Press the Home button to return to the Home Screen.

The Master User Code must be unique and cannot be the same as any of the User Codes.

### User codes




You can create up to 98 unique User Codes, allowing different people to arm and disarm the system.

#### To create a new User Code:

1. Select **System Settings** from the Home screen.
2. Enter the Master User Code.
3. Select **Users** and then **Add User**.
4. Enter a name for the new user and then select **Next**.
5. Enter a unique code for the new user and then select **Next**.
6. Enter the unique code again as confirmation and then select **Done**.
7. Press the Home button to return to the Home Screen.

All User Codes must be unique and cannot be the same as the Master User Code.

By default, each User Code is valid at any time of the day and on any day of the week. To create a specific schedule for when you want a User Code to be valid:

1. Select **System Settings** from the Home screen.
2. Enter the Master User Code.
3. Select **Users**.
4. Tap  next to a user.
5. Scroll down and tap  next to **Add Schedule**.
6. Select the type of schedule: **Recurring**, **Date**, or **Date Range**.
7. Select the days of the week and times of the day when you want the User Code to be valid.
8. Tap the  icon to confirm the schedule when complete.
9. Press the Home button to return to the Home Screen.

## E System Settings

The following settings are accessible from the System Settings menu.

### Sounds

Use this setting to adjust the volume for:

- Keypad tones
- Voice and chime responses
- System responses

**Note:** Volume of the ADT Security Hub siren cannot be changed.

### Screens

Use this setting to:

- Adjust the screen brightness



- Adjust the length of time before the touchscreen goes into sleep mode
- Deactivate the touchscreen for 30 seconds so that it can be cleaned

### System Tests

Use this setting to run diagnostic tests on the:

- ADT Security Hub
- Detectors
- Alarms

### Cell Radio Swap

Use this setting if the LTE cellular data backup module needs replacing.

## F Transferring Your ADT Security Hub

If you want to transfer your ADT Security Hub to another person, visit **SmartThings.com/Support-ADT** to learn more about erasing settings, cancelling professional monitoring services, and to see guidelines for the new user.

## QR Codes

Once you have setup your detectors and alarms, keep the QR codes here for future reference.

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