Between us, ideas become reality

Effective August 2011

CIRRUS® Standard Ceiling Panel Ten (10) Year Limited Warranty

Please read the following terms carefully, as they are affected by the installation conditions. Armstrong does not assume nor does it authorize any person to assume or extend on its behalf any other warranty obligation or liability. This express warranty constitutes the entire obligation of Armstrong World Industries, Inc., and there are no other warranties expressed or implied, including any warranty of merchantability or fitness for any purpose whatsoever.

Standard Sag Resistance Products:

CIRRUS[®], CIRRUS Open Plan[™], CIRRUS Profiles[™], CIRRUS Second Look[®], CIRRUS Themes[™]. (Applies only to products designated standard sag resistance in this product catalog.)

Armstrong CIRRUS Commercial Ceiling products with "standard" sag resistance (listed above) are warranted to be free from defects in materials or factory workmanship, or sagging and warping as a result thereof, for ten (10) years from the date of installation (except for obvious defects in materials or factory workmanship, of which Armstrong must be notified within 30 days of the date of installation).

CIRRUS Commercial Ceiling panels with BioBlock[®] Plus protection are warranted to be free from the growth of mold, mildew, and Grampositive and Gram-negative odor and stain-causing bacteria for ten (10) years from the date of installation. Ceiling panels treated with BioBlock Plus on the painted surface contain a mold-inhibiting agent that provides broad-spectrum control for the growth of mold and mildew over the warranty period. These ceiling panels also resist the growth of Gram-positive and Gram-negative odor and stain-causing bacteria.

This limited warranty is subject to further conditions listed below.

All Armstrong limited warranties are subject to use under normal conditions. Abnormal Conditions include exposure to chemical fumes, vibrations, moisture from conditions such as building leaks or condensation, excessive humidity, or excessive dirt or dust buildup.

What will Armstrong do?

Subject to confirmation by Armstrong of such product failure, Armstrong will deliver, at Armstrong's expense, F.O.B., to the place of installation, new product, of the same or similar type and grade, in an amount equal to that which is determined to be defective.

What does this warranty not cover?

Damage which may occur from vibrations, fire, water, freezing temperature, accident or any form of abuse, or exposure to Abnormal Conditions is not covered by this warranty. If subject to Abnormal Conditions, the product should be removed immediately and replaced once the conditions of installation are normal. (These systems cannot be used in exterior applications, where standing water is present, or where moisture will come in direct contact with the ceiling.)

The ceiling product must not be used to support any other material except fiberglass thermal/sound control insulation installed in the thickness, density, and manner according to Armstrong specifications.

THIS EXPRESS WARRANTY CONSTITUTES THE ENTIRE OBLIGATION OF ARMSTRONG AND THERE ARE NO OTHER WARRANTIES EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PURPOSE WHATSOEVER. LIABILITY IS LIMITED TO THAT SET FORTH BELOW AND ARMSTRONG SHALL IN NO EVENT BE LIABLE FOR ANY INSTALLATION OR REMOVAL COST OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR PERSONAL INJURY.

Warranty Conditions

All ceiling products must be installed and maintained in accordance with Armstrong written installation instructions for that product in effect at the time of installation and best industry practice. Prior to installation, the ceiling product must be kept clean and dry in an environment that is between 32° F (0°C) and 86° F (30°C) and not subject to Abnormal Conditions.

Installation of the products shall be carried out where the temperature is between 32° F (0° C) and 86° F (30° C). It is necessary for the area to be enclosed and for HVAC systems to be functioning and in continuous operation. All wet work (plastering, concrete, etc.) must be complete and dry.

The ceilings must be maintained to avoid excessive dirt or dust buildup that would provide a medium for microbial growth on ceiling panels. Microbial protection does not extend beyond the treated surface as received from the factory, and does not protect other materials that contact the treated surface such as supported insulation materials.



How do you get service?

You must notify Armstrong of any product failure covered by this warranty within 30 days of first observation of failure by writing to the following address: Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604, or call us at 1 877 ARMSTRONG. Reference to Armstrong in this section shall mean, Armstrong World Industries, Inc., P.O. Box 3001, Lancaster, PA 17604

How does state law apply?

This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. <u>Some jurisdictions do not</u> allow exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the limitation or exclusion herein may not apply to you.

