

Bali Essentials Custom Window Treatments

5-Year Limited Warranty

- Original defects in materials or workmanship for as long as the original purchaser owns the product (unless shorter periods are noted below), provided the product was properly installed
- All internal mechanisms, components, and brackets
- Repairs under this warranty will be made with like or similar parts
- For **three (3) years** from the date of purchase: operating cords and vertical blind vanes

To learn more about warranty claims, contact customer service at 1-800-221-6352 or [windowfashions@springswindowfashions.com](mailto>windowfashions@springswindowfashions.com). Please note that SWF may defer actions on any claim for warping for a period of up to twelve (12) months from the date of the claim in order to permit acclimating to humidity and temperature conditions.

Warranty claims must be accompanied by the original sales receipt as well as details regarding the nature of the problem, location of the product, etc. Claims may be submitted to the Customer Service Center at:

Customer Service Center
Springs Window Fashions, LLC
8467 Route 405 Highway South
PO Box 500
Montgomery, PA 17752-0500

The obligations of Springs Window Fashions are limited to the replacement or repair of parts or products found to be defective. It is at the sole discretion of Springs Window Fashions to determine whether product will be replaced or repaired.