

WARRANTY CERTIFICATE

Kantene LLC Warranty

THIS WARRANTY CERTIFICATE IS VALID ONLY FOR THE PRODUCTS IN THE COUNTRY OF PURCHASE.

This product is warranted to the original purchaser to be free from defects of quality at the time of delivery for a period of one year from the date of purchase ("warranty period"). For the appearance defects of the product, such as but not limited to scratches, dents, breakage and etc., the warranty services shall be obtained within 30 days of the delivery of the shipment upon the receipt of the pictures of the defective products together with the sales receipt. During the warranty period, and upon proof of purchase, the product will be repaired using Kantene LLC reconditioned replacement parts or the product will be replaced with the same or a similar reconditioned replacement model within a reasonable period of time. To obtain these warranty services, please send the product, postage paid, with a copy of your sales receipt or other proof of purchase that shows the date of purchase, to the store where purchased or contact Kantene LLC at kantenec@outlook.com. There will be no parts or labor charge to you for valid warranty services. Due to the possibility of damage or loss during shipping, it is recommended when sending the product for service that you pack the product securely and send it insured, return receipt requested.

The customer shall NOT have any claims under this warranty for repair or adjustment expenses if:

- (1) The problem is caused by improper, rough or careless treatment;
- (2) The problem is caused by a fire or other natural calamity;
- (3) The problem is caused by improper repair or adjustment made by anyone other than Kantene,
- (4) The proof of purchase is not presented when requesting service; or
- (5) The warranty period has expired.

IN NO EVENT SHALL THE COMPANY BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES WHATSOEVER.

NEITHER THIS WARRANTY NOR ANY OTHER WARRANTY OR GUARANTEE, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE, SHALL EXTEND BEYOND THE WARRANTY PERIOD. NO RESPONSIBILITY IS ASSUMED FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING, WITHOUT LIMITATION, DAMAGES RESULTING FROM INACCURACY OR MATHEMATICAL INACCURACY OF THE PRODUCT. THIS WARRANTY GIVES YOU SPECIFIC RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE, JURISDICTION TO JURISDICTION, OR COUNTRY TO COUNTRY. NOTHING IN THIS WARRANTY AFFECTS YOUR STATUTORY RIGHTS.

How You Get Warranty Service:

Please contact the seller or the store, or contact Kantene LLC after-sales service team at KanteneC@outlook.com with below information:

- 1.Place of purchase
- 2.Date of purchase
- 3.Order ID & model#
- 4.What service needed (preferable with images if necessary)