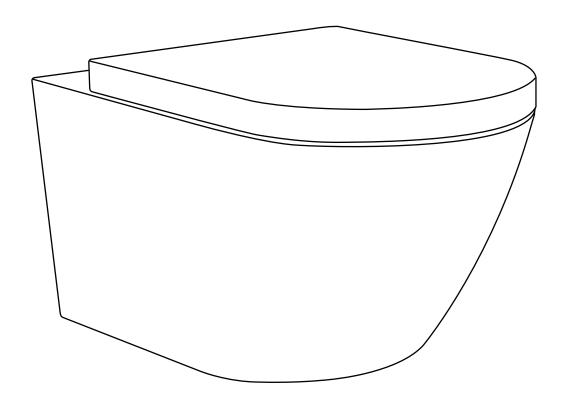
# HOROW Wall Hung Toilet





#### READ ALL INSTRUCTIONS BEFORE UNPACKING THE PRODUCT

INSTRUCTIONS THAT, IF IGNORED COULD RESULT IN DEATH OR SERIOUS INJURY CAUSED BY INCORRECT HANDLING OR INSTALLATION OF THE PRODUCT. THESE INSTRUCTIONS MUST BE OBSERVED FOR SAFE INSTALLATION.



2 PEOPLE ARE REQUIRED TO LIFT AND DURING ENTIRE INSTALLATION OF THIS PRODUCT



INSTALLATION OF THIS PRODUCTS BY AN INEXPERIENCED INSTALLER MAY RESULT PERSONAL INJURY OR DEATH!



We reserve the right to change, update, modify, alter, or redesign this manual/product or its policies without prior notice! It is your responsibility to visit the website to download or contact customer service for the most updated version of the installation instructions. We shall not be liable for any injuries or property damages in connection with this product during installation or use of this product!

This product must be installed by a fully insured and licensed plumber only. Anyone other than a fully insured and licensed plumber who installs any of our products shall void the limited warranty. We recommend that such licensed plumbers have experience in the installation of products.

The limited warranty is void for any commercial installation.

We are not responsible for local code compliance for this product. Building and plumbing codes may vary from state to state by location. We are not responsible for providing any compliance certifications.

We are not responsible for providing any type of certification for this product.

Under no circumstances we are shall not be liable for any incidental damages sustained in connection with this product Neither manufacturer, distributor, nor retailer is responsible for water damage or flood caused due to the use of this product.

Under no circumstances we shall not be liable for any fees, cost of installation/reinstallation/removal, subsequent damage or transportation in case of the product defect.

+ + + +



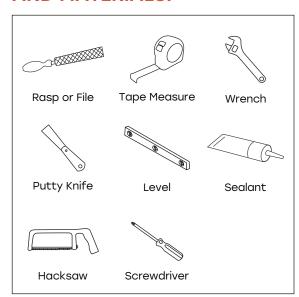
## PRIOR TO INSTALLATION:

- +Inspect the toilet to ensure no damages have occurred while in shipping.
- +Observe all plumbing and building codes in accordance with your state and local requirements.
- +All dimensions are nominal! Be sure to measure your toilet prior to installation.
- +The step-by-step guidelines in the installation instructions are a general reference. Should there be any discrepancies HOROW cannot be held liable. It is recommended to install all HOROW products by hiring a licensed professional.
- + Read installation and maintenance instructions thoroughly before installing. Be sure to use proper tools and always wear proper personal safety accessories for your protection.
- +Two people are recommended to handle and install this product as it is fragile.

#### **INCLUDED PARTS:**



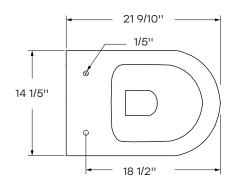
## SUGGESTED TOOLS AND MATERIALS:

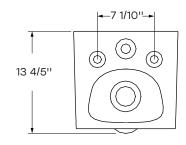


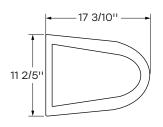
If you have any questions or concerns Please contact us: (+1)209-200-8033 or support@horow.com



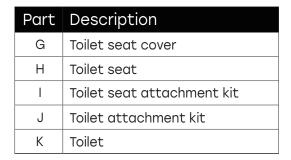
## WALL HUNG TOILET DIMENSIONS

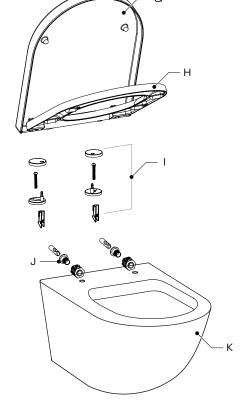






## Wall Hung Toilet Product Description:





The dimensions are standard and may vary. Please refer to the actual product received.

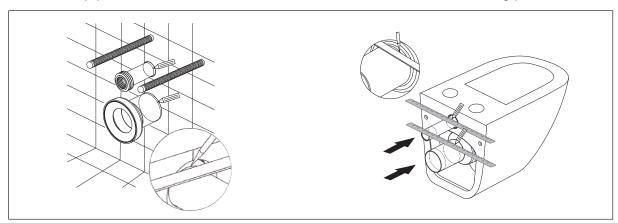


## **TOILET TANK CARRIER SYSTEM INSTALLATION**

- The in-wall tank carrier system (SOLD SEPARATELY) is required to be installed before the toilet bowl installation.
- The straight pipe and the connecting pipe are included with tank carrier system (SOLD SEPARATELY).

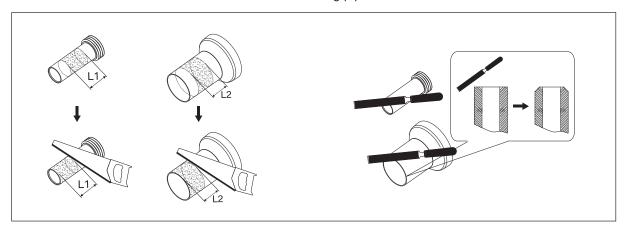
#### 1. Dry Fit Outlet Pipe and Inlet Pipe

- Firmly insert the straight pipe into the cistern flushing outlet and then insert the connecting pipe into the discharge outlet on the wall. Draw lines to mark as the following picture shows.
- Apply lubricant on the straight pipe and the connecting pipe and then fully insert these two pipes into the toilet bowl. Draw lines to mark as the following picture shows.



#### 2. Cut the Extra Length of the Pipe

- Measure the distance between the two marks on the straight pipe and the connecting pipe.
- Take measured distance, and deduct from the bald end of the pipe and cut pipes as the following picture shows.
- After cutting, take a file and remove all burrs.
  - L1: The distance from the two marks on the straight pipe. L2: The distance from the two marks on the connecting pipe.



NOTE: Drawings may not exactly define contour of the product.

+ + + +



## **BOWL INSTALLTION**

1 Make sure the length of the embedded screws of the water tank is 60mm (if it is too long, it needs to be cut off), tighten the B component to the embedded screws, make sure the distance from the end of the B component to the wall is 35mm and the concave part of the B component faces upwards.

#### See Figure 1

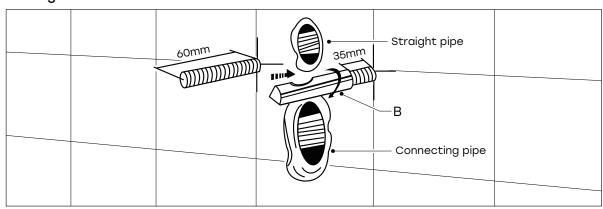


Figure 1

2 Pass part A through the installation hole from the bottom of the toilet and tighten it together with part C (part E can be used to assist in tightening), making sure the screw hole of part A faces upward. (If it is inconvenient to operate, turn the toilet upside down)

#### See Figure 2

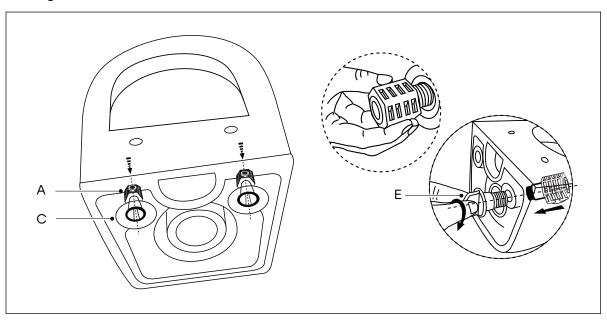


Figure 2



## **BOWL INSTALLTION**

3 Lift the toilet and pass part C through part B on the wall until it is attached to the wall. Make sure the inner recess of part B is in the same plane as the screw hole of part A.

#### See Figure 3

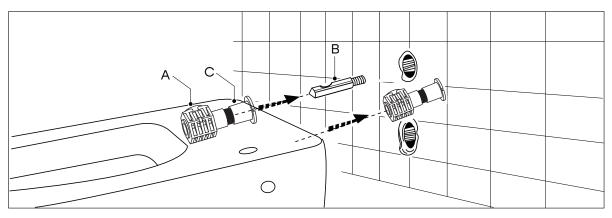


Figure 3

4 Use a level to measure the bowl (K) and make sure it is level.

#### See Figure 4

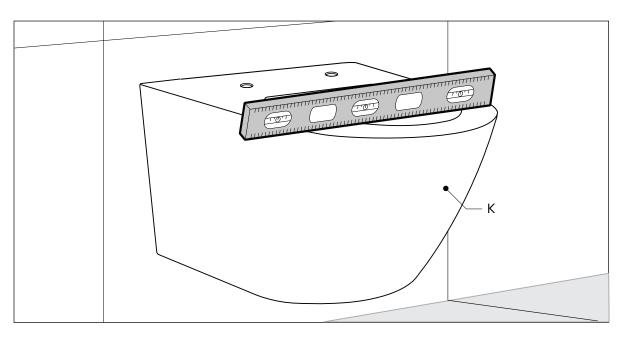


Figure 4



## **BOWL INSTALLTION**

5 Pass part D (the yellow tube is an auxiliary tool and needs to be removed after installation) through the cover mounting hole and fasten it with the screw holes of part F and part A.

#### See Figure 5

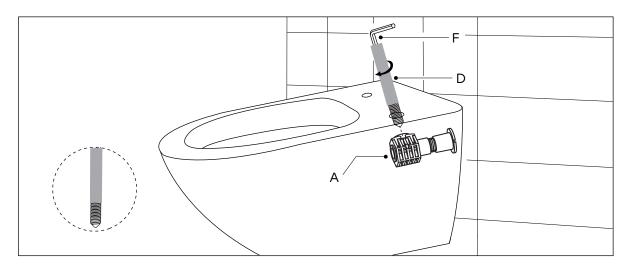


Figure 5

6 Fill any gaps with cement or sealant and wait for 24 hours.

#### See Figure 6

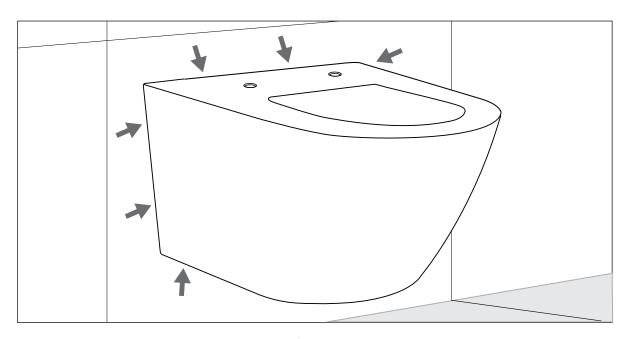
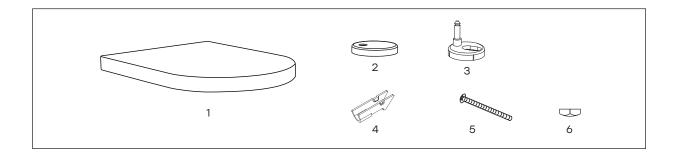
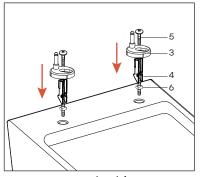


Figure 6

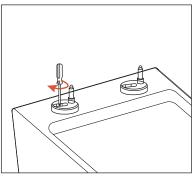


## **TOILET SEAT REPLACEMENT**

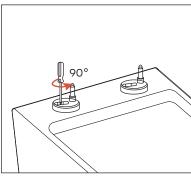




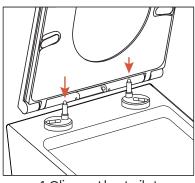
1.Insert the hinges into the toilet



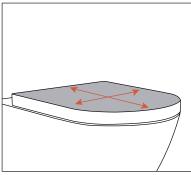
2.Tighten the screws of the hinges



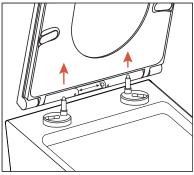
3.Untighten the screws a bit by turning them 90° right



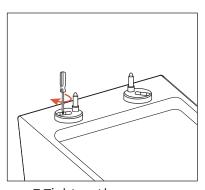
4.Clip on the toilet seat and cover



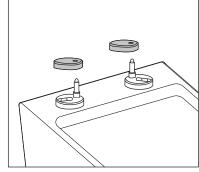
5.Align the toilet seat and cover with ceramic



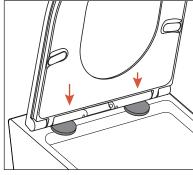
6.Take off the toilet seat and cover by pressing both push buttons



7. Tighten the screws



8.Place covering caps on the hinges



9.Clip on the toilet seat and cover



www.horow.com



## ONE YEAR LIMITED WARRANTY

HOROW products are crafted with high-quality materials and exceptional craftsmanship to ensure durability. If defects in materials or workmanship occur under normal use with in the first year of purchase, HOROW will provide replacement parts at no charge or, at its discretion, replace any defective product or part. This warranty is valid only for the original purchaser.

#### How to Make a Warranty Claim: To make a claim, you will need:

- Proof of purchase (original sales receipt)
- · A description and photographs of the defect
- The model number or product description

Please note: HOROW is not responsible for labor costs, removal, or installation expenses.

#### **Installation and Liability**

HOROW strongly recommends that a licensed professional plumber perform all installations. HOROW will not be liable for any damage or product failure resulting from improper installation, misuse, or failure to use a licensed professional.

#### **Warranty Exclusions**

This warranty will be void if:

- · Installation recommendations were not followed
- The product has been moved from its original installation location
- The product has been modified in any way
- The product has been subjected to improper maintenance, abuse, misuse, excessive use of chemicals, accidents, or any other form of damage

### **Warranty Registration**

Proof of purchase is required to validate this limited warranty. HOROW encourages you to register your product upon purchase to create a record of ownership at <a href="https://www.horow.com">www.horow.com</a>. Registration is voluntary and not required to maintain your limited warranty rights.



#### FOR ANY QUESTIONS OR CLAIMS, PLEASE CONTACT US BY PHONE OR EMAIL.

Phone: +1 209 200-8033 Monday to Friday

Email: support@horow.com

When making a claim, please prepare a photo of the evidence of damage so that we can quickly resolve the claim for you.



#### WARNING

Content may contain sharp and other possibly harmful pieces and may cause hazard to children and adults, HOROW is not responsible in any way for personal damage.

