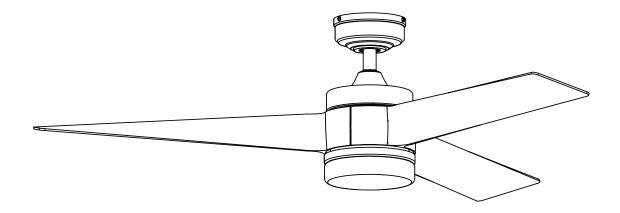
# **54" CEILING FAN**

# **Owner's Manual**

Model #43004, 43005



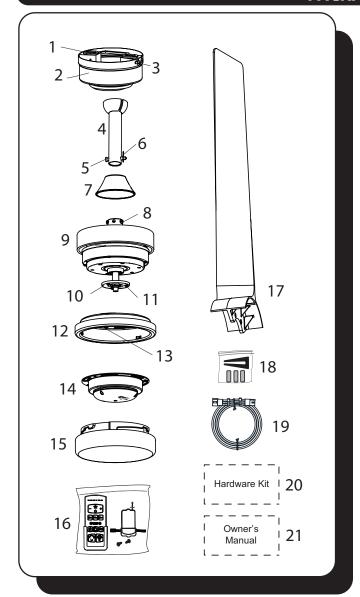




To obtain service, please contact the Service Department: 1-877-706-3267, 8 a.m. - 5 p.m. Central, Monday - Friday.

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# **PACKAGE CONTENTS**



Unpack your fan and check the contents. You should have the following items:

#### **PACKAGE CONTENTS**

1. Mounting Bracket 12. Light Pan

2. Canopy 13. Light Pan Screw (x3)

3. Mounting Bracket Screw 14. Light Kit (x4)

4. Downrod

15. Glass Bowl

16. Remote Pack

5. Downrod Pin

17. Blade (x3)

6. Downrod Clip

18. Blade Balancing Kit

7. Yoke Cover

19. 36-inch Lead Wire

8. Set Screw (x2)

9. Motor Assembly

(optional) (x2) 20. Hardware Kit

10. Fitter Plate

21. Owner's Manual

11. Fitter Plate Screw (x3)

#### **HARDWARE CONTENTS**

AA. Wire Connector JJ. Secondary Support Screw

BB. Blade Screw (x6)

KK. Support Washer

CC. Blade Washer (x6)

MM. Secondary Spring

Washer

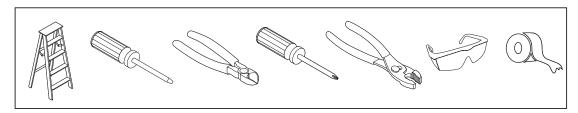
**Note:** Some extra hardware has been included. The quantity listed above is the number required for installation.

### **HARDWARE CONTENTS**





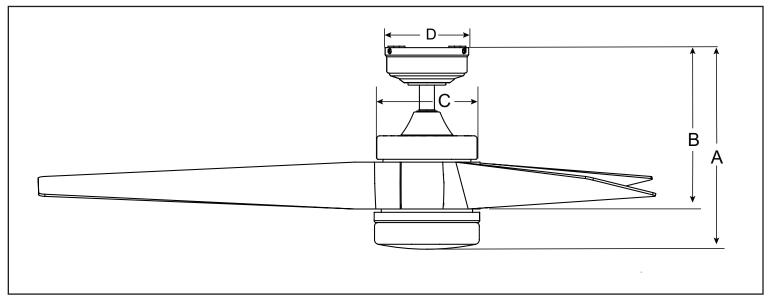
# **TOOLS REQUIRED** (not included)



Tools required for assembly: Electrical tape, Phillips Screwdriver, Pliers, Safety Glasses, Step Ladder, Wire Cutters and Wire Strippers

**Helpful Tools:** AC Tester Light, Tape Measure, and Wiring Handbook

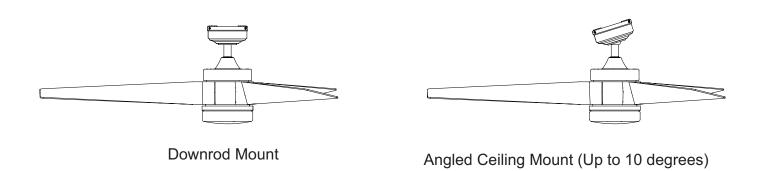
# **DIMENSION REFERENCE**



A. 14.1 in. B. 11.24 in. C. 6.97 in. D. 5.81 in.

# **MOUNTING OPTIONS**

# **Two Mounting Options**



Choose one of the following mounting options:

**Downrod Mount** is best suited for ceilings 8 ft. or higher. For taller ceilings you may want to use a longer downrod (not included).

**Angled Ceiling Mount** is best suited for angled or vaulted ceilings. A longer downrod is sometimes necessary to ensure proper blade clearance from the ceiling. If using the angle mount, check to ensure the ceiling angle is not steeper than 10°.

#### **SAFETY INSTRUCTIONS**

READ ALL SAFETY INFORMATION AND INSTALLATION INSTRUCTIONS BEFORE YOU BEGIN INSTALLING THE FAN AND SAVE INSTRUCTIONS.

#### **CAUTION:**

- RATED FOR DAMP LOCATIONS. This fan is intended for indoor or damp locations. It is not suitable for outdoor locations.
- All set screws of the fan must be checked and retightened where necessary before installation.
- To reduce the risk of personal injury, do not bend the blade brackets when installing the brackets, balancing the blades or cleaning fan. Do not insert foreign objects in between rotating fan blades.
- Before changing the fan direction, turn off the fan and wait for the fan blades to stop completely.
- The safeguards provided by these safety instructions and by the separate installation instructions are not meant to cover all possible conditions and situations that may occur. It must be understood that common sense, caution and care are factors which can not be built into this product. These factors must be supplied by the person(s) installing, caring for and operating the fan.
- The fan weight is Net Weight: 13.07 lb (5,93 kg). Be sure the outlet box (not included) is securely attached
  to the building structure and is marked "Acceptable For Fan Support". Failure to do so can result in serious
  injury.
- CAN ICES-003 (B) / NMB-003 (B)
- CAN ICES-005 (B) / NMB-005 (B)
- This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device (if applicable).
- This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.
- This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
  - --Reorient or relocate the receiving antenna.
  - --Increase the separation between the equipment and receiver
  - --Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - --Consult the dealer or an experienced radio/TV technician for help.

Please note changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

HKC-US 3350 Player's Club Parkway, #225 Memphis, TN 38125 1-877-706-3267

#### **SAFETY INSTRUCTIONS**

#### **WARNING:**

- To avoid risk of electric shock, be sure to shut off power at the main fuse or circuit breaker box before installing or servicing this fixture. Turning off the electrical power by using the light switch is not sufficient to prevent electrical shock.
- To reduce the risk of injury, install the fan so that the blades are at least 7 feet (2.1 Meters) above the floor and at least 18 inches (0.5 Meters) from the tip of the blades to the wall.
- To reduce the risk of fire, electric shock, or personal injury, mount to outlet box marked "acceptable for fan support" and use mounting screws provided with the outlet box.
- The installation has to be in accordance with the national electrical code, ANSI/NFPA 70-1999 and local codes. If you are unfamiliar with the methods of installing electrical wiring, seek the services of a qualified licensed electrician.
- Using a full-range dimmer switch to control fan speed will cause a loud humming noise from the fan. To reduce the risk of fire or electric shock, do NOT use a full-range dimmer switch to control the fan speed.

### **CARE AND MAINTENANCE**

**Important:** Shut off the main power supply before you begin any maintenance tasks. Do not use water or a damp cloth to clean the ceiling fan.

At least twice each year, lower the canopy to check the downrod assembly, and then tighten all screws on the fan. Clean the motor housing with only a soft brush or lint-free cloth to avoid scratching the finish. Clean the blades with a lint-free cloth.

Total fixture wattage is 23 watts; do not attempt to replace LED.

**Battery Replacement:** Use CR2032 lithium batteries.

**WARNING:** Keep batteries out of reach of children.

May be fatal if swallowed.

In the event that a battery is swallowed, immediately consult a doctor. Non-rechargeable batteries are not to be recharged.

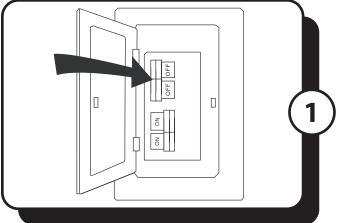
Do not mix different types of batteries such as alkaline, carbon-zinc, or rechargeable batteries.

Do not mix old and new batteries.

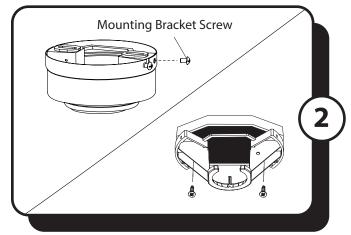
Batteries are to be inserted with the correct polarity.

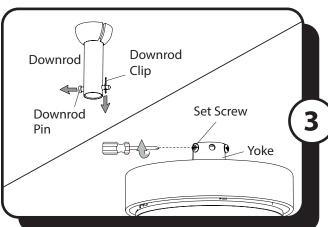
Exhausted batteries are to be removed from the product.

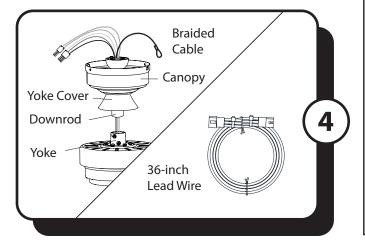
Do not dispose of batteries in fire, as they may explode or leak.











1. Turn OFF the electrical power at the main fuse or circuit breaker.

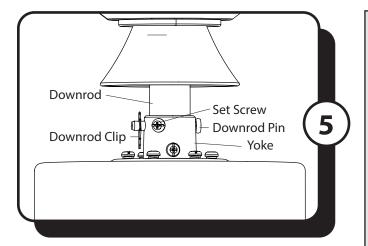
**DANGER:** Failure to disconnect the power supply prior to installation may result in serious injury or death.

2. Loosen all four mounting bracket screws located on the mounting bracket and completely remove the two screws from the round holes in the canopy. Save the screws for later. Remove the canopy from the mounting bracket. Then, install the mounting bracket to the outlet box (sold separately) using the screws and washers provided with the outlet box.

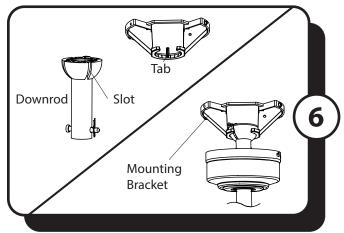
**WARNING:** To reduce the risk of fire, electric shock, or personal injury, mount to the outlet box marked "acceptable for fan support" and use the mounting screws and washers provided with the outlet box.

3. Remove the downrod clip and downrod pin from the downrod. Then, loosen but do not remove the two set screws at the top of the yoke.

4. Feed the wires and braided cable from the fan through the downrod and then feed the wires through the downrod ball. Depending on the length of downrod you use, you may need to use the 36-inch lead wires to accomodate a 36 or 48-inch downrod (sold separately). When necessary, connect the 3-pin and 2-pin connector extending from the center of the downrod to one end of the 36-inch lead wires. **Note:** The downrod included with this fan will not utilize the 36-inch lead wires.

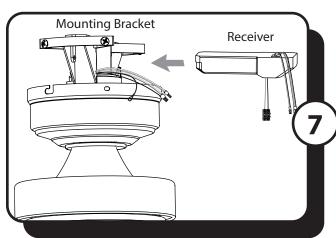


5. Slide the downrod into the yoke of the motor assembly, align the holes, then install the downrod pin and downrod clip. Secure with the two set screws and slide the yoke cover down until it rests on top of the motor assembly.



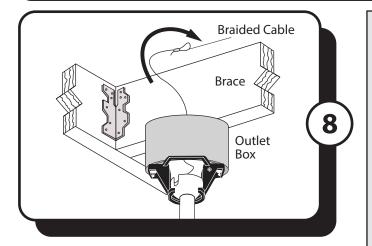
6. Install the ball end of the downrod into the opening of the mounting bracket. Rotate the downrod until the tab in the mounting bracket is seated in the slot in the downrod ball.

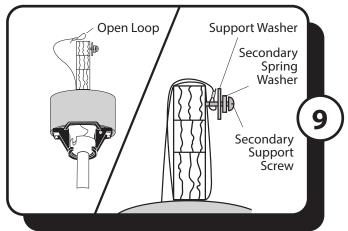
**WARNING:** The fan and/or downrod should not rotate in the mounting bracket, if installed correctly. Failure to align the slot in the downrod ball with the tab on the mounting bracket may result in fan falling causing serious injury or death.

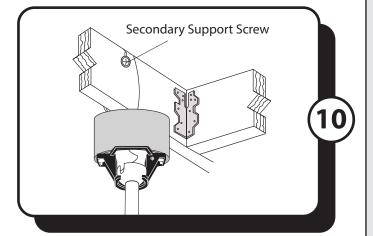


7. Insert the receiver in the mounting bracket with antenna end first and flat side facing up.

**Note:** The receiver rests directly on the downrod ball.







#### **SECONDARY HANGING SYSTEM**

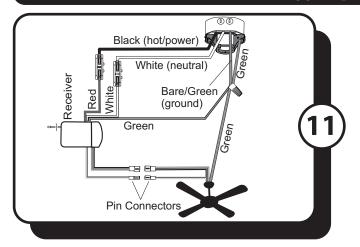
**For installation in the United States:** Building codes in the U.S.A. do not require installation of a Secondary Hanging System. If desired, the braided cable can be cut and removed using wire cutters (sold separately). *Skip to Step 11*.

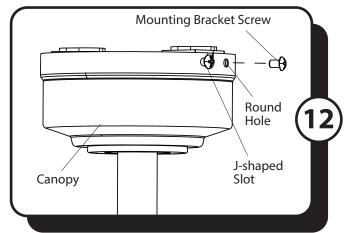
**For installation in Canada:** In compliance with building codes in Canada, installation of the Secondary Hanging System is required.

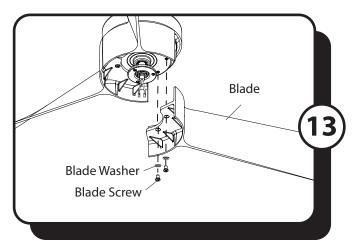
- 8. Feed the loop of the braided cable, preassembled to the motor assembly, up through the outlet box mounted in the ceiling.
- 9. Install secondary support screw, secondary spring washer, and support washer partly into the side of the brace installed in the ceiling. Then lift the braided cable up and over the ceiling brace and place the open loop of the braided cable around the secondary support screw.

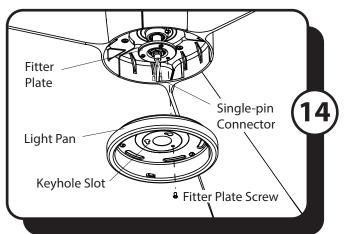
  Note: The ceiling support brace may not be accessible from below. If not, it must be accessed from above.

  Important: The braided cable must make a complete circle around the support brace to secure the fan.
- 10. Tighten the secondary support screw securing the braided cable.





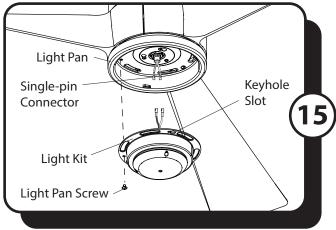


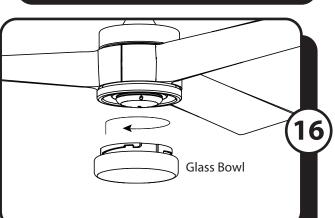


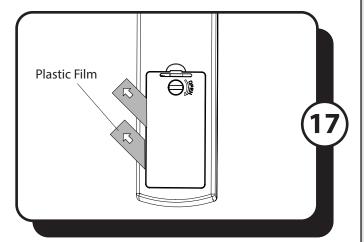
- 11. Make the following wire connections according to the diagram and these steps:
- Lift the lever and then push the White (neutral) supply wire into the empty hole of the wire connector preassembled to the white wire from receiver and then lower the lever to secure wire.
- Lift the lever and then push the Black (hot) supply wire into the empty hole of the wire connector preassembled to the red wire from the receiver and then lower the lever to secure wire.
- Connect the pin connectors from the receiver to the pin connects from the fan -- 3-pin to 3-pin and 2-pin to 2-pin.
- Use wire connector from hardware bag to connect the green wires from the receiver, downrod, and the mounting bracket to the bare/green (ground) supply wire.

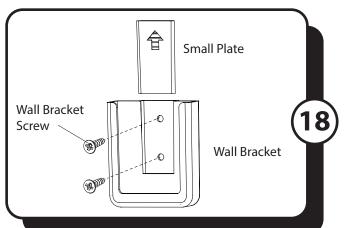
**Important:** If household supply wires are different colors than referred to above, a professional electrician should determine proper wiring.

- 12. Raise the canopy, ensure the two mounting bracket screws are aligned with the J-shaped slots in the canopy. Then turn the canopy in a clockwise direction until the mounting bracket screws are completely engaged in the J-shaped slots. Install the two previously removed mounting bracket screws in the round holes. Securely tighten all mounting bracket screws.
- 13. Align the holes of one blade with two blade screw holes in underside of the motor assembly. Secure with the two blade screws and blade washers. Repeat this step for the remaining blades.
- 14. Remove one of the three fitter plate screws preassembled to the fitter plate and loosen the other two but do not remove. Feed the single-pin connectors through the center hole in the light pan. Align the keyhole slots in the light pan with the loosened screws in the fitter plate. Turn light pan clockwise and replace the previously removed fitter plate screw. Tighten all screws.









15. Remove one of the three light pan screws preassembled to the light pan and loosen the other two but do not remove. Then, connect the single-pin connectors from the light pan to the single-pin connectors from the light kit -- blue to black and white to white. Align the keyhole slots in the light kit with the loosened screws in the light pan. Turn light pan clockwise and replace the previously removed light pan screw. Tighten all screws.

16. Attach the glass bowl to the light kit by twisting the glass bowl firmly in a clockwise direction until it is secure.

**CAUTION:** Avoid cross-threading the glass during installation. Improper installation could cause the glass bowl to be difficult to remove or fall, which could cause serious injury.

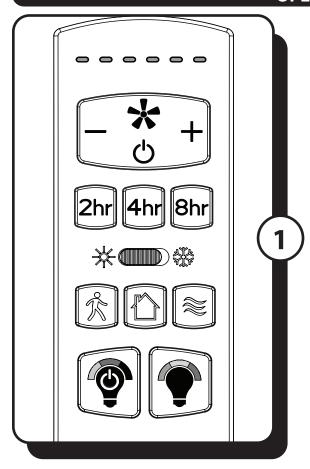
17. Batteries were preinstalled in the battery compartment of the remote in remote pack. Pull the plastic film in the direction of the arrow to remove which will activate the batteres.

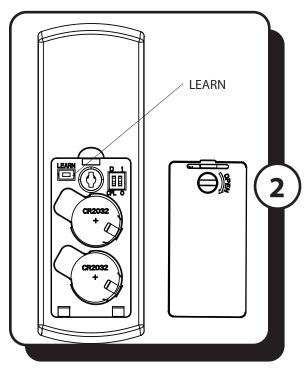
18. Remote control comes equipped with a wall bracket. If you wish to install the wall bracket, remove the small plate to expose the screw holes. Insert wall brackets screws through holes and into wall, then cover with the previously removed small plate. The remote can be stored in the wall bracket for easy access.

Turn ON the electrical power at the main fuse or circuit breaker and the wall switch.

Assembly is complete.

### **OPERATING INSTRUCTIONS**





- 1. To operate the fan using the remote, press and release the following buttons:
- LED Indicator Indicates the six speeds of the fan. It should illuminate when any remote button is pressed. If not, replace the DC3V, CR2032 batteries
- Fan Power button has three options:
- $\star$ / $\circ$  Turns the fan off or turns fan on at previously selected speed.
- + Increase fan speed
- Lower fan speed
- **2hr** Sleep Timer Turn off fan after 2 hours (2hr). Press Fan Power button to deactivate.
- **4hr** Sleep Timer Turn off fan after 4 hours (4hr). Press Fan Power button to deactivate.
- **8hr** Sleep Timer Turn off fan after 8 hours (8hr). Press Fan Power button to deactivate.
- Reverse Switch In warmer weather, push the reverse switch left, which will result in downward airflow creating a wind chill effect. In cooler weather, push the reverse switch right and the fan to low, which will result in upward airflow that can help move stagnant, hot air off the ceiling area. Important: Wait for the fan to stop before moving the reverse switch. The reverse switch must be set either completely left or right in order for the fan to function correctly. If the reverse switch is set in the middle position, the fan will not operate.
- Light Delay Delays turning off light for one minute which allows safe exit from room. Light blinks to confirm function is active. Press Light Control button to deactivate and turn the light off.
- Home Shield™ Simulates occupancy while away from home. Fan remains off and the light randomly turns on for a minimum of five minutes and a maximum of 20 minutes. The light remains off for 60 minutes between events. Press and hold button to activate. Light will blink to confirm Home Shield is active. Press any button to cancel.
- Variable Breeze Simulates a breeze in nature. Press and hold button to activate. Press any fan speed button to cancel.
- Light Control Tap button to turn the light off and on. Press and hold button to dim or brighten the lights.
- Light Color Press and hold button to cycle through the color temperatures from 2200K (warm white) to 6500K (daylight).
- 2. LEARN Use button to resync remote to receiver. See TROUBLESHOOTING for instructions.

### **TROUBLESHOOTING**

If you have difficulty operating your new ceiling fan, it may be the result of incorrect assembly, installation or wiring. In some cases, these installation errors may be mistaken for defects. If you experience any faults, please check the Troubleshooting section below. If a problem cannot be remedied or you are experiencing difficulty in installation, please contact the Service Department: 1-877-706-3267, 8 a.m. - 5 p.m. Central, Monday - Friday.

#### **PROBLEM**

#### **SUGGESTED REMEDY**

**WARNING:** To reduce the risk of fire, electrical shock or personal injury, shut off the power supply to fan before you begin any maintenance tasks.

- 1. Fan does not start:
- 1. Make sure that the wall switch is turned ON.
- 2. Check main and branch circuit fuses or circuit breakers.
- 3. Check all wire connections from household supply wires to the fan.
- 4. Make sure forward/reverse switch pushed completely left or right. Fan will not operate when switch is in the middle.
- 2. Fan is noisy:
- 1. Make sure all screws in motor assembly are snug, but not overtightened.
- 2. Make sure the screws that attach the blade to the motor are tight.
- 3. Make sure wire connectors are not rattling against each other or against the interior wall of the light kit.
- 4. Make sure wire connectors are not rattling against each other or against the interior wall of the canopy.
- 5. Some fan motors are sensitive to signals from Solid State variable speed controls. DO NOT USE a Solid State variable speed control.
- 6. Ensure fan does not wobble excessively (see Fan wobbles solutions below).
- 3. Fan wobbles:
- 1. Ensure the mounting bracket is tightened securely to outlet box and outlet box is mounted firmly to ceiling joist.
- 2. Ensure all blade are tightened securely to motor.
- 3. Switch one blade with a blade from the opposite side. Or balance the fan using the blade balancing kit.
- 4. If blade wobble is still noticeable, interchanging two adjacent (side by side) blades can redistribute the weight and possibly result in smoother operation.
- 4. Light does not work:
- 1. Check for loose or disconnected 9-pin and/or single-pin connectors in switch housing or light kit.
- 2. Ensure the blue wire from fan is connected to hot power supply wire.
- 5. Remote does not work:
- 1. **To re-sync REMOTE to the fan -** Turn off the power at the breaker box for at least 10 seconds and then turn the power back on. Within 30 seconds, press and hold the "LEARN" button on the back of the remote for 3 seconds. The fan will turn on at high speed and light will blink twice and stay on, signaling a successful synchronization.
- 2. Insert new CR2032 batteries in battery compartment of the wall control.
- 3. If there are several fans in close proximity, turn power off to other fans and re-sync the remote (see Corrective Action 1 above).

# LIMITED LIFETIME WARRANTY

To obtain Service, please contact the Service Department: 1-877-706-3267, 8 a.m. - 5 p.m. Central, Monday - Friday.

Model Name: 54" Ceiling Fan Model No: 43004 - Matte Black

43005 - Matte Black

Set forth below, the manufacturer, Hong Kong China Electric appliance Company (HKC) warrants the fan motor for this ceiling fan to be free from defects in workmanship and material for the life of the product. Also, subject to the limitations below, HKC warrants all ceiling fan parts ("ceiling fan parts" excludes the motor and parts made in whole or in part with glass) to be free from defects in workmanship and material for a period of one year after the date of purchase by the original purchaser at retail.

All claims must be made by the original purchaser, whether such purchaser purchased the product through a store or contractor. Ceiling fan part defects must be reported within the first year from the date of purchase. Parts made in whole or in part with glass and the finishes of metal and other surfaces are not warranted.

Purchasers are responsible for all costs of removing and reinstalling the product. Any damage to any part caused by ordinary wear and tear, accident, misuse, or improper installation, is not covered by this warranty. HKC assumes no responsibility whatsoever for fan installation. Any service performed by a non-licensed electrician will render the warranty invalid.

HKC's sole responsibility shall be to repair or replace the motor, parts, or product within the terms stated above. HKC shall not be liable for any loss or damage of any kind, including any incidental or consequential damages resulting directly or indirectly, from any breach of warranty, express or implied, or any other failure of this product. Some states do not allow the exclusion or limitation of incidental or consequential damages so this limitation may not apply to you.

If the original purchaser ceases to own the fan, this warranty is voided.

Should the purchaser encounter a problem with your fan related to defects in workmanship or materials within the warranty period associated with the defective part, HKC agrees to replace the defective part without charge, or at its option, to replace the ceiling fan with a comparable or superior model.

HKC's warranties are limited to the written warranties set out in this HKC ceiling fan limited lifetime warranty. All other express and implied warranties, including, without limitation, the implied warranty of fitness for a particular purpose and the implied warranty of merchantability are disclaimed. Some states do not allow the disclaimer of implied warranties, so this disclaimer may not apply to you.