INSTALLATION AND CARE GUIDE

WOODBRIDGE®

Toilet + Bidet Seat



Compliance with the following Plumbing Codes & Standards:

- 2015 Uniform Plumbing Code[®] (UPC)
- 2018 International Plumbing Code[®] (IPC)
- WaterSense® Certified Toilet
- CSA B45.5 / IAPMO Z124-2017- Plastic Plumbing Fixtures









Customer Service Phone: 562-229-0088. (Monday - Friday 9 AM - 5 PM Pacific Time)

Or Email: help@woodbridgebath.com





READ ALL INSTRUCTIONS BEFORE UNPACKING THE PRODUCT

INSTRUCTIONS THAT, IF IGNORED COULD RESULT IN DEATH OR SERIOUS INJURY CAUSED BY INCORRECT HANDLING OR INSTALLATION OF THE PRODUCT. THESE INSTRUCTIONS MUST BE OBSERVED FOR SAFE INSTALLATION.



2 PEOPLE ARE REQUIRED TO LIFT AND DURING ENTIRE INSTALLATION OF THIS PRODUCT



INSTALLATION OF THIS PRODUCTS BY AN INEXPERIENCED INSTALLER MAY RESULT PERSONAL INJURY OR DEATH!



We reserves the right to change, update, modify, alter, redesign this manual/product or its policies without prior notice!

We shall not be liable for any injuries or property damages in connection with this product during installation or use of this product!

This products must be installed by a fully insured and licensed plumber only. Installation of any our product by anyone other than fully insured and licensed plumber shall void limited warranty. We recommends that such licensed plumber have experience in the installation of products.

Limited warranty is void on any commercial installation

We are not responsible for local code compliance for this product. Building and plumbing codes may vary from state-to-state in accordance to your location. We are not resonsible for providing any compliance certifications.

Under no circumstances will we be liable for any and all incidental damages sustained in connection with this product

Neither manufacture, nor distributor, nor retailer is responsible for water damage or flood caused due to use of this product.

Under no circumstances will we be liable for any and all fees, cost of installation/reinstallation/removal, subsequent damage or transportation in case of the product defect

TOILET COMPONENTS

During unpacking the product and prior to installation inspect your new product for any damages or missing parts. Do not attempt to install or operate the product if the product is damaged.



Bowl with lid



Bidet Seat



Wax Ring



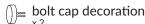
Mounting T-Bolt

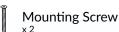


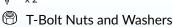
The plastic piece

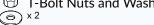


Plastic washer

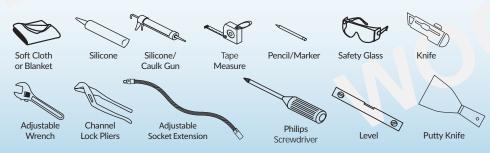






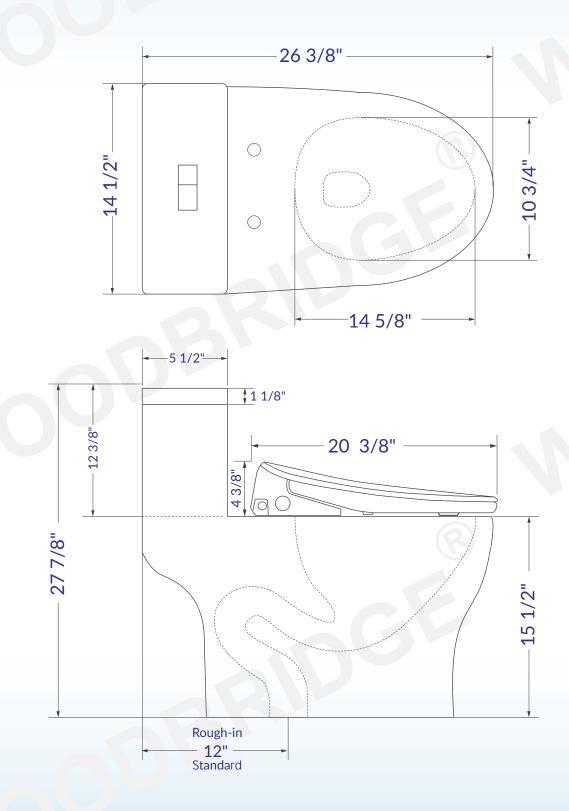


TOOLS REQUIRED FOR INSTALLATION



OTHER TOOLS MAY BE REQUIRED

DIMENSIONS/TECHNICAL DATA

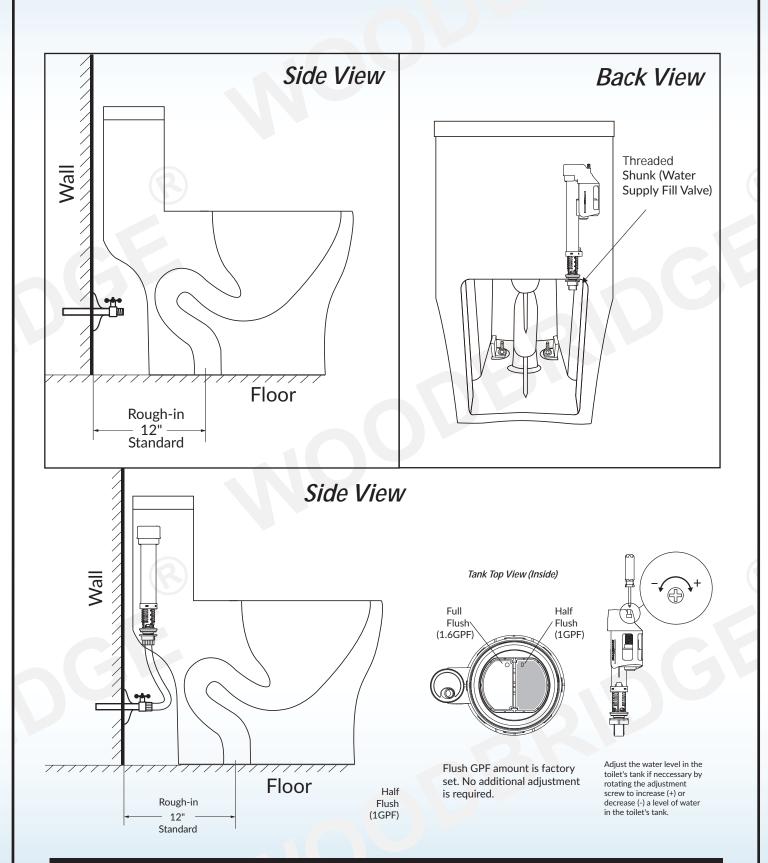


IMPORTANT

INFORMATION

- Measurements are ± 3/8" and subject to change without notice
- Specifications & Configurations are subject to change without notice
- Please measure toilet on-site before installation
- Please note that installer(s) must be certified or warranty will be voided.
- Measurements herein supersede all others published prior to publication date shown below

WATER SUPPLY LOCATION & TECHNICAL INFORMATION



IMPORTANT INFORMATION

- \bullet Measurements are \pm 3/8" and subject to change without notice
- Specifications & Configurations are subject to change without notice Measurements herein supersede all others published prior to
- Please measure toilet on-site before installation
- Please note that installer(s) must be certified or warranty will be voided.
- Measurements herein supersede all others published prior to publication date shown below



IMPORTANT!

Shut off main water supply prior to installation!

REMOVE OLD TOILET

- 1. Shut off water supply line. If you do not have shut-off valve near the toilet shut off main water supply line.
- 2. Flush the old toilet and make sure that tank is empty.
- 3. Disconnect and remove water supply line connected to the toilet's tank.
- 4. Remove old toilet, bolts, nuts from the closet flange.
- 5. Clean closet flange area from old wax ring and putty sealant using putty knife from the base area.
- 6. Clean any remaining debris and wipe any water at the installation area
- 7. Temporarily plug flange on a floor with a flange plug or towel to prevent gasses from escaping

IMPORTANT! The mounting surface area must be clean, dry, and leveled prior to installation of the new toilet!

NOTE! Inspect the existing closet flange for damages. If damaged, replace it to new flange before proceeding to the installation

PREPARE CLOSET FLANGE

Make sure that rough-in is 12" by measuring the distance from the wall to the center of the closet flange.

See Figure 1

Step 1. Insert 2 floor bolts inside of the toilet flange Step 2. Slide the closet bolts through the holes and align bolts horizontaly.
See Figure 2

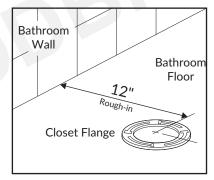


Figure 1

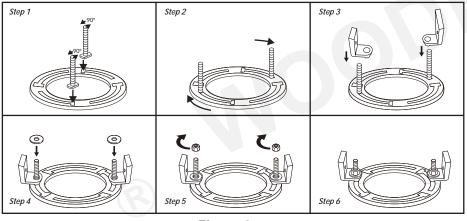


Figure 2

INSTALL WAX RING

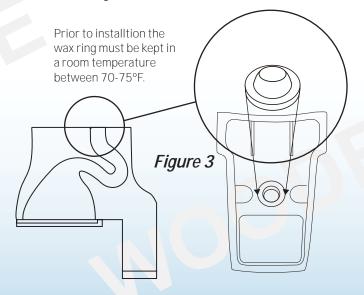
Important: safety glasses must be worn by the installer and all bystanders.

Cover the floor with a soft-close blanket. Carefully turn the toilet on it's side or upside-down on the blanket with assistance of a second person. Install wax ring over the horn discharge located on the bottom of the toilet's bowl. See Figure 3

Note: Ceramic is a fragile material. You must always cover the floor with a soft-cloth blanket if you want to put the toilet on the floor on any side other than the bottom of the toilet. If you do not cover the floor with a soft-close blanket contact of the toilet with the floor may and will cause minor or moderate scratches on the toilet's surface.



Always Use Soft-Cloth Blanket



CAUTION!



2 PEOPLE ARE REQUIRED TO LIFT AND DURING ENTIRE INSTALLATION OF THIS PRODUCT

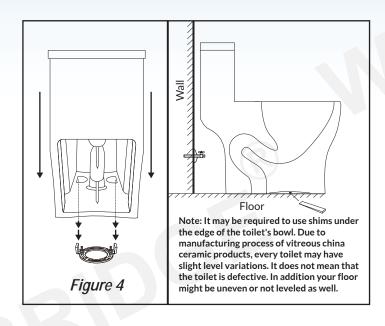
INSTALL NEW TOILET

Step 1. Lift and carefully put the toilet over the closet flange so the closet bolts can go through the mounting holes in the toilet's base. Once the bowl is in the position press the bowl down with slight twisting motion in level position towards the floor. Apply your body weight to evenly compress the wax ring to create watertight seal. Make sure that the bowl is as leveled as possible to have a nice seal tight.

Do not rock the toilet back and forth and side to side as it may and will break a seal and you will need to replace the wax ring again and start the installation process over. See Figure 4

Step 2. Once the toilet is set and leveled install washers and nuts over the closet bolts. Tighten nuts. Do not overtighten the nuts. It may and will cause damage to the toilet's ceramic base.

See Figure 5



CONNECT TOILET'S TANK TO WATER SUPPLY LINE

Connect the water supply line between the tank and water shut-off valve using a toilet hose (not supplied). When connecting toilet hose tighten coupling nut to the tank by 1/4 turn beyond the hand tight.



Do not overtighten nut on the tank connection. It may and will cause water leakage.

Turn on valve on water supply line and allow tank to fill. Check all connections for leakages and tighten as needed.

Once tank is filled with water flush it 4-5 times to perform a test of the flushing system. At the same time check the bottom of the toilet for leaks to make sure that the wax ring is properly installed and sealed.

If there are no leaks you are ready finalize the installion. If any shims are installed at the bottom of the toilet's bowl you may trim them. Apply silicone around base of the toilet's. Allow 24 hours for silicone to dry before start using the toilet. *See Figure 6*

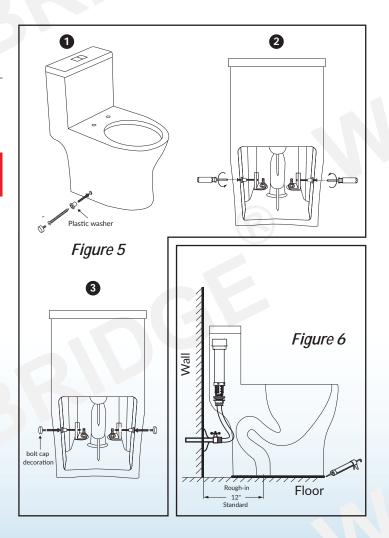
Important: Leaks may not occur during or right after the installation. Make sure to check for leaks every couple hours first day installed and and occasionally check it everyday for the next week to ensure that toilet is properly installed and no leaks occur. If any leaks occur immediately shut off the water supply line valve and contact your local plumber to fix all leaks.

Important:

Under no circumstances We shall not be liable for any and all incidental damages sustained in connection with this product

Neither manufacture, nor distributor, nor retailer is responsible for water damage or flood caused due to use of this product.

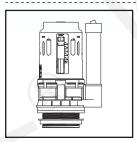
Under no circumstances We shall not be liable for any and all fees, cost of installation/reinstallation/removal, subsequent damage or transportation in case of the product defect



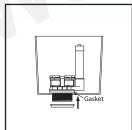
ADJUSTMENT & MAINTENANCE (DUAL FLUSH VALVE)

Important Note: Flush GPF amount is factory set. No additional adjustment is required. This page is for reference only. All adjustments are already made by manufacturer.

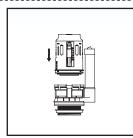
1. BASE INSTALLATION



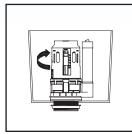
Check the dual flush valve and make sure that rubber gasket in the it does not have any damaged or missing parts



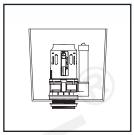
Install the base with the tank, turn the screw as illustrated to make sure there is no water leakage and no looseness



Install a body of the flush into the base and make sure they can be totated clockwise arbitrarily.

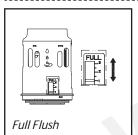


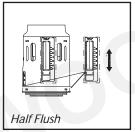
Rotate the valve clockwise to adjust its position inside of the toilet's tank



Install the sealing gasket

2. FLUSH VOLUME ADJUSTMENT





Full flush and half Flush range will decline when the button is moved upward from the bottom

3. PUSH BUTTON ADJUSTMENT



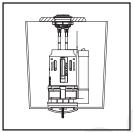
Check the completeness of the product before adjustment



Take out the lock nut and insert the push button into the tank cover

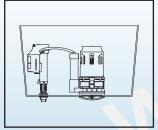


Adjust the push button and lock the nut to make it well-fixed in the tank

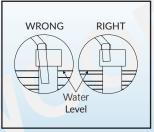


The distance between the rod tail and valve push button must be 1-2mm

4. REFILL TUBE ASSEMBLY

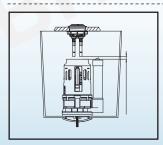


Put the refill tube into the white cap hole firmly

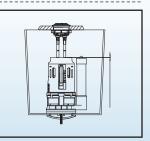


The refill tube can't be lower than the watersealing level

TROUBLESHOOTING



If the rod is too short, please re-adjust it (outward rotation).



If the rod is too long please cut-off the extra length and re-adjust it.

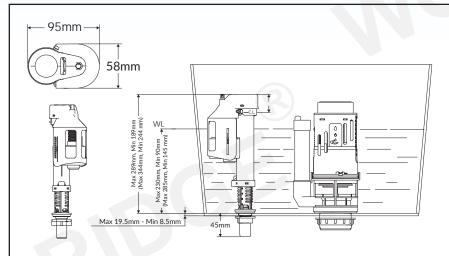




ADJUSTMENT & MAINTENACE (FILL VALVE)

Important Note: Flush GPF amount is factory set. No additional adjustment is required. This page is for reference only.

All adjustments are already made by manufacturer.



Instructions:

When valve installed, the critical level mark on fill valve (identified by C.L. mark on valve body) shoud be at least 1" above top of the over flow pipe.

Required:

• Water temperature: 36-112°F

Important:

Under no circumstances seller shall not be liable for any and all incidental damages sustained in connection with this product

Neither manufacture, nor distributor, nor retailer is responsible for water damage or flood caused due to use of this product.

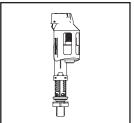
Under no circumstances seller shall not be liable for any and all fees, cost of installation/reinstallation/removal, subsequent damage or transportation in case of the product defect

IMPORTANT: Do not use or drop any chlorine or any other chemicals. Use of chemical products will result in damage to the fill valve and flush valve components and may cause flood and property damage. Do not overtighten bolts/nuts as it may and will cause damage to the toilet parts and componets.

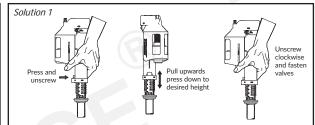
1. PREPARATION

Remove the worn-out fittings and clean your tank prior to the installation of the new ones. There might be a lot of impurities in your tank that may cause damage to the new parts if you do not clean them out. The tank must be absolutely clean prior to installation.

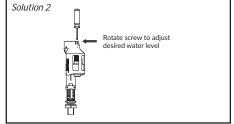
2. WATER LEVEL ADJUSTMENT



Check the fill valve and make sure that it does not have any damaged or missing parts

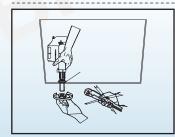


- 1. Press buckle and unscrew.
- 2. Pull the valve upwards or press down to desired height.
- not have any damaged or 3. Unscrew the valve body and fasten the buckle

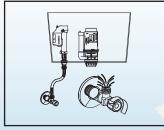


Rotating screw, rise or lower the water level to adjust water level to suitable position (water volume will gradually increase when the adjuster is moved upward from the bottom.)

3. FILL VALVE INSTALLATION

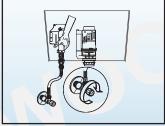


Install the valve into tank. Do not use any wrench tools. Fasten with hand only.

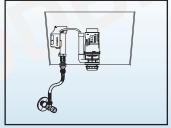


Connect water supply to the fill Turn off water supply valve valve. Turn on water.

Turn off water supply valve before height adjustment of



Turn off water supply valve Put the refill tu before height adjustment of the cap hole firmly. toilet's fill valve.

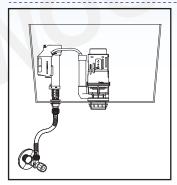


Put the refill tube into the white cap hole firmly.

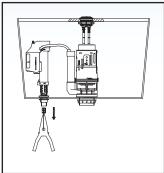


CLEANING & TROUBLESHOOTING (FILL VALVE)

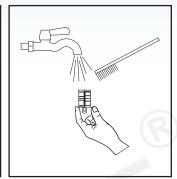
FILL VALVE CLEANING



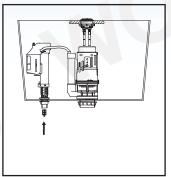
Shut off water supply line before filter cleaning.



Carefully, take out the filter from inlet by using pliers.



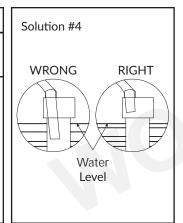
Use water to wash and clean the filter and adapter from any debris.



Re-install the filter and re-connect the water supply line

TROUBLESHOOTING

Issue	Cause	Solution
Water level is too high or too low	Improper water level adjustment	Adjust the water level
Fill valve fails to shut off or fails to fill the water into the toilet's tank	1. Inlet valve switch is turned on. 2. Inlet valve float crashed against ceramic wall 3. Filter screen is clogged due to dirty water 4. Improper refill hose installation	1. Turn on inlet valve switch 2. Adjust inlet valve position 3. Clean the filter screen 4. Install refill hose correctly (see diagram on the right)



Bidet Seat Installation Instructions

When using electrical products, especially when children are present, basic safety precautions should always be followed, including the following:

- 1. The appliance is not to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction.
- 2. Children being supervised not to play with the appliance.
- 3. This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- 4. Children shall not play with the appliance.
- 5. Cleaning and user maintenance shall not be made by children without supervision.

READ ALL INSTRUCTIONS BEFORE USING



DANGER-To reduce the risk of electrocution:

- 1. Do not use while bathing.
- 2. Do not place or store product where it can fall or be pulled into a tub or sink.
- 3. Do not place in or drop into water or other liquid.
- 4. Do not reach for a product that has fallen into water. Unplug immediately.
- 5. Do not wash the main unit or electrical plug with water or detergent.
- 6. Do not handle the electrical plug with wet hands.
- 7. Do not put a hand or other staff over the outlet of air dryer or block the outlet of air dryer.
- 8. Never disassemble, repair or modify this product.
- 9. During installation, disassembly, repaire and maintenance of the product, the power plug must be switched off and water supply be shut off.



WARNING-To reduce the risk of burns, electrocution, fire, or injury to persons.

- 1. Close supervision is necessary when this product is used by, on, or near children or invalids.
- 2. Use this product only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- 3. Never operate this product if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the product to a service center for examination and repair.
- 4. Keep the cord away from heated surfaces.
- 5. Never use while sleeping or drowsy.
- 6. Never drop or insert any object into any opening or hose.
- 7. Do not use outdoors or operate where aerosol (spray) products are being used or where oxygen is being administered.
- 8. Connect this product to a properly grounded outlet only. See Grounding Instructions.
- 9. Do not throw cigarettes and other burning stuff into toilet, otherwise it might cause fire.
- 10. This product is electric appliance, so it must be placed far away from water. Please don't drench urine and other liquid to it.
- 11.Do not lay on side or upside the product during the electrical circuit.
- 12. It is prohibited to use other electric appliances in the same socket.
- 13. It is forbidden to use the power extension or unstable loose outlet.
- 14. The old aging water supply hose can not be used, otherwise it might cause leakage, fire or electrical shock. Installation of the bidet seat should include specified components and new water supply hose.

WOODBRIDGE IMPORTANT SAFETY INSTRUCTIONS



CAUTION-Indicates that failure to follow the instruction may cause body injury or property damage.

- 1. Do not install or use the product in wet places as steam room etc. This product must be connected to properly grounded power outlet socket.
- 2. It is recommended to use water-proof electrical outlet which should be Installed in the place where is not easily got wet.
- 3. This product should be used with AC 110V-120V,50/60Hz electrical current only,load current is at least 15A. P ower plug must be equipped with ground fault circuit interrupter or ground fault electrical leakage protector or similar high sensitive, rapid type leakage switch (Rated sensitive current under 15mA).
- 4. When it thunders, it is strongly recommended to pull out the power plug.
- 5. Do not stand on ceramic toilet.
- 6. Ceramic toilet must install floor fixing bolt.
- 7. Do not stand on product unit, seat and cover.
- 8. Do not lean against the seat cover when using the product, to avoid damage.
- 9. This product is equipped with soft-closing seal cover. Heavy pressing or pushing may damage the soft-closing damper.
- 10. Do not use lacquer thinner, petrol, liquid medicine, detergent, insecticide, toilet cleanser and scrubbing brush to clean the product.
- 11.Exposure to direct sunlight is prohibited.
- 12. Only use tap water or potable water; otherwise it may cause chafing.
- 13.Do not connect water supply to heater outlet. Make sure inlet water temperature at 3~35°C
- 14. When the room temperature is under zero degree, please dry up the water tank, to avoid freezing.
- 15. Raise rest room temperature to prevent the toilet from damage due to freezing.
- 16. When move the product from cold or wet environment into normal room temperature, wait for 2 hours until the condensation water is fully volatilized. Doing so can prevent the product from electrical short-circuit.
- 17. When not using the product over three(3) days, drain the water out of the container and pull the elelctrical plug from the wall outlet.
- 18.Stop using the product and shut off the power when product malfunctions, please contact the service people for professional service.

GROUNDING INSTRUCTIONS

This product should be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This product is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.



DANGER – Improper use of the grounding plug can result in a risk of electric shock.

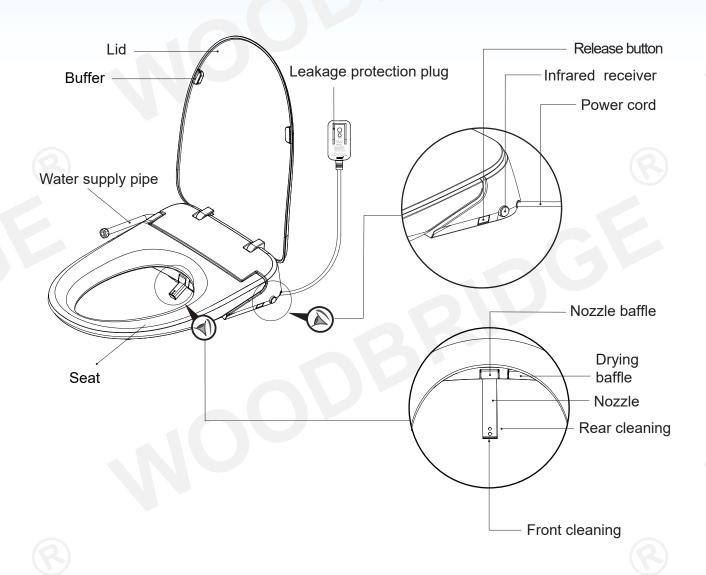
If repair or replacement of the cord or plug is necessary, do not connect the grounding wire to either flat blade terminal. The wire with insulation having an outer surface that is green with or without yellow stripes is the grounding wire.

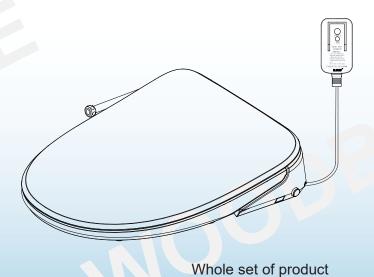
This product is factory equipped with a specific electric cord and plug to permit connection to a proper electric circuit. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product. Do not modify the plug provided — if it will not fit the outlet, have the proper outlet installed by a qualified electrician. If the product must be reconnected for use on a different type of electric circuit, the reconnection should be made by qualified service personnel.

SAVE THESE INSTRUCTIONS

	1		
	Rating pressure	AC 110-120V,50/60Hz	
NA -1 - 11 - 14	Rating power	1050-1250W	
Main Unit	Water pressure range	Minimum water pressure 0.07MPa (20L/min. flowing pressure). Maximum water pressure 0.8MPa (Hydrostatic pressure)	
	Electrical wire	length is about 1.8m	
	Container capacity	600ml	
	Heating power	1000W	
	Water temperature	6 different level adjustment	
Clooping	Water volume	5 different level adjustment	
Cleaning device	Cleansing mode	Rear cleaning/Rear massage,Front cleaning for ladies	
devide	Spray cleansing location	5 different level adjustment	
	Water pressure protector	Pressure stabilize,Automatic pressure discharging	
	Anti-fouling device	Speedy water discharge device, Automatic nozzle cleaning, Anti-syphon device, Anti-backflow device, Filter device	
	Safety device	Temperature controller, Thermal fuse, Ground protection, Leakage protection device, Air burning preventer	
	Warm wind speed	Over 4 M/S	
Drying	Warm wind temperature	6 different level adjustment	
device	Heating power	250W	
	Safety device	Temperature sensor, Temperature controller, Thermal fuse	
	Surface temperature	6 different level adjustment	
Heated seat	Heating power	50W	
	Open and close device	Quiet soft-closing device	
	Heated burning protection	The seat temperature will automatically lower to level 1 in 10 minutes after using	
	Safety device	Seat sensor, Temperature sensor, Temperature controller, Thermal fuse	
	Night light assembly	Intellignt,often in the off state	
Intelligent	Mute setting	Buzzeroff during night	
	User ID setting	To avoid disturbance from remote controls by multi-user	

Components Name



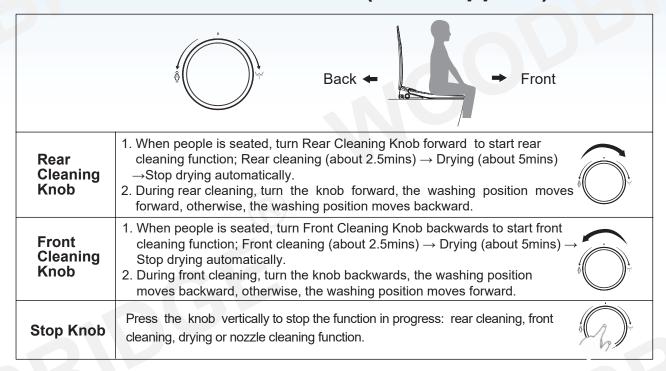




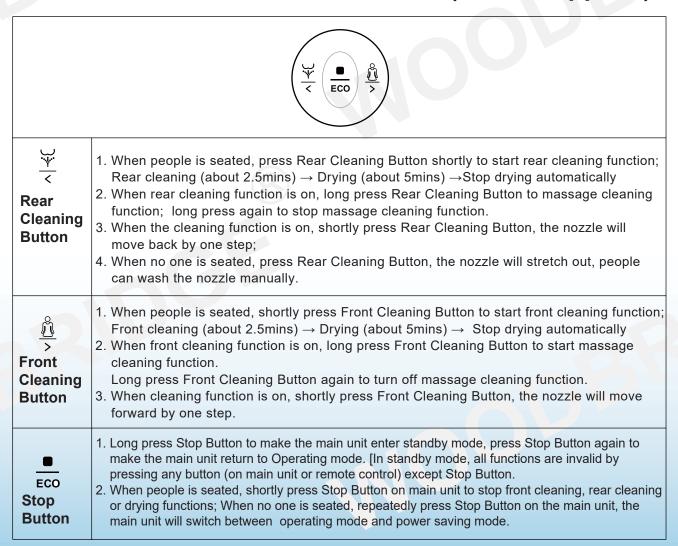
The remote control



Main Unit Knob Instructions (Knob Applies)



Main Unit Side Button Instructions (Button Applies)

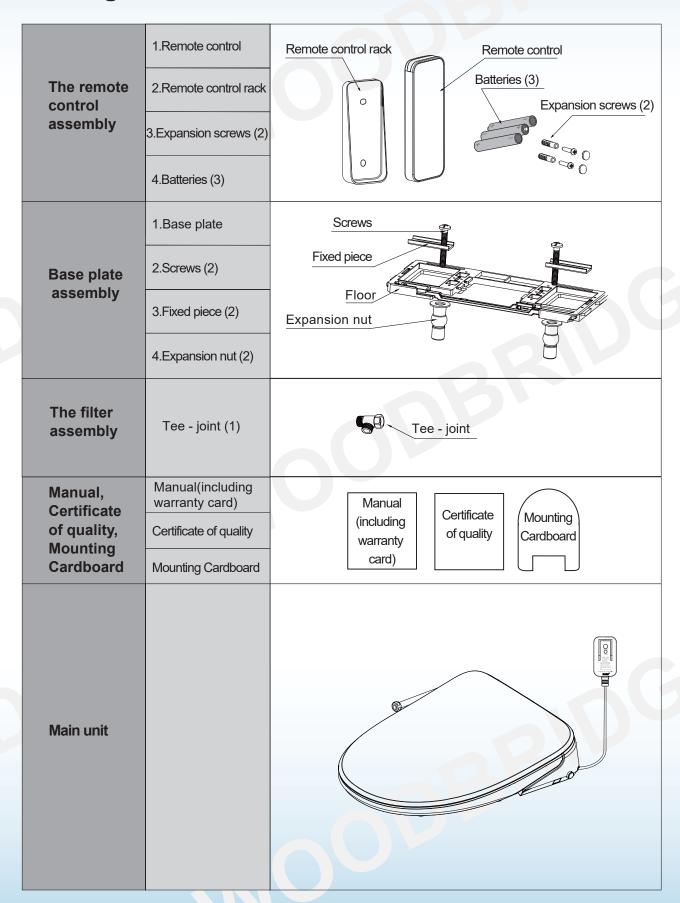




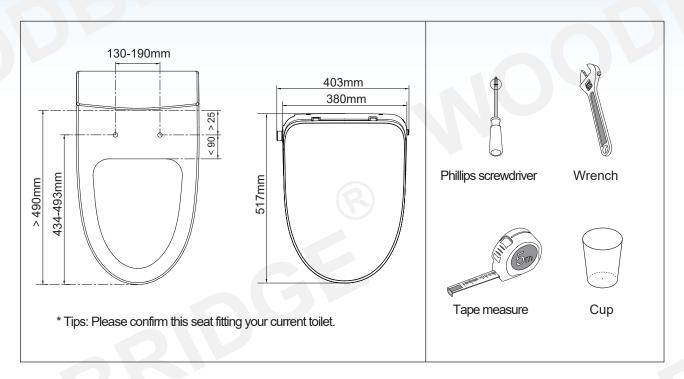
Technical Specification

Main Unit	Rated voltage	110-120V , 50/60Hz
	Rated power	960W
	Water pressure range	The minimum necessary pressure 0.08MPa (hydrostatic pressure), the maximum water pressure 0.8MPa (hydrostatic pressure)
	Power Cord	length is about 1.6m
Cleaning	Heating power	1400W(120V)
	Water temperature	6-level water temperature adjustment
	Water volume	5-level adjustment
	Cleaning mode	Rear cleaning / Massage cleaning, Front cleaning / Massage cleaning, Strong and weak washing (if applicable), Warm and cold cleaning (if applicable)
device	Nozzle position	5-level adjustment
	Water pressure protector	Pressure stabilizer, Automatic pressure discharging device
	Anti-fouling device	Anti-syphon device, Anti-backflow device, Filter device
	Safety device	The water temperature sensor, Anti-burning apparatus, Thermostat, Temperature fuse, Ground fault protection, Leakage protection, Anti-freeze cracking device
	Warm wind speed	Over 0.2m³/min
Drying device (If Applicable)	Warm wind temperature	6-level adjustment
	Heating power	200W
	Safety device	High temperature preventer, thermal fuse
Deodorization	Deodorization Method	None Photocatalyst
	Surface temperature	6- level adjustment
	Heating power	50W
Heated seat	Open and close device	Soft close
	Prevent low temperature burn	After 10 minutes of use, the seat temperature will automatically drop slowly to a low level
	Safety device	Seat sensor, Temperature senor, Bimetal thermostat, Thermal fuse
Caring device	Night light assembly	Smart, Always on, Always off
	Noise-free setting	The buzzer is off at night to avoid buzzer noise to guarantee a quiet environment at night
	User ID setting	To avoid disturbance from remote controls by multi-user
Sterilization device (If Applicable)		Plasma sterilization device
Antibacterial position		Seat, Nozzle

Packing List

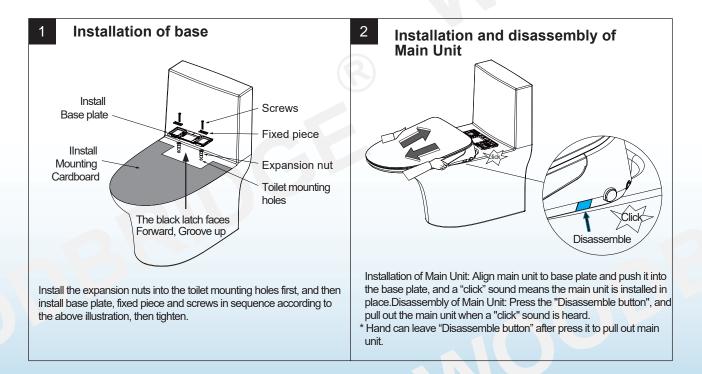


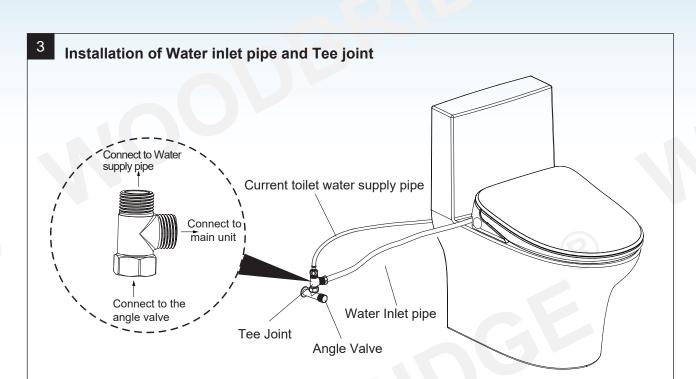
Product Size and Installation Preparation Tool



Installation of Main Unit

- * This product has been tested for water flow before leaving the factory. There may be a small amount of residual water dripping out when removing the product, which is not a malfunction.
- * Do not install this product in a wet place such as a bathroom, and do not put it in a place prone to water.





Connect Tee joint to angle valve; (The original Tee joint should be removed); Connect the inlet end of water supply pipe to Tee joint according to the above illustration; Connect main unit to Tee joint according to the above illustration.

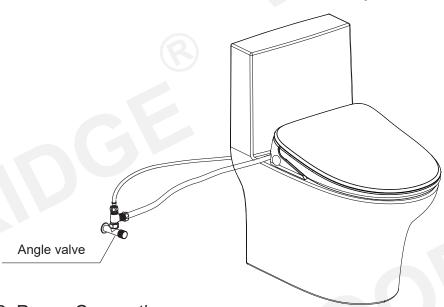


Preparation for Start-Up

1. Turn on the angle valve

• Check the tightness of the threaded connection to ensure that there is no water leakage. Turn the angle valve counterclockwise to adjust the opening to the maximum.

(Tips: when the valve is opened for the first time, the angle valve handle has a large torque)



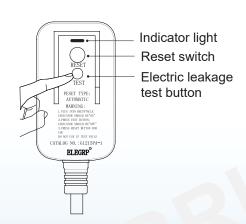
2. Power Connection

• Insert power line leakage protection plug into the power socket, press the reset switch, plug indicator lights on indicating that the power is on.

Tips:

Press electric leakage test button prior to usage, the reset switch pops up indicating that the leakage protection function is normal.

Press the TEST button (then RESET button) every month to assure proper operation.

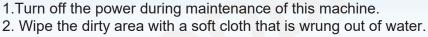


3. Safety self-test

- 1. The main unit buzzer beeps once, and the knob (button) starts self-test after the white light flashes.
- 2. The main unit buzzer beeps again, and the self-test is completed, and the knob (button) lights up in white;
- 3. The function mode is turned on and in normal use.

Daily Maintenance

Maintenance of Main Unit



3. After wiping, please turn on the power again.









Tips: Do not rinse the surface of the product directly with water during maintenance.

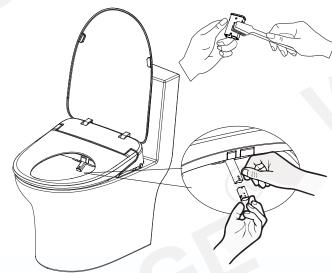
Maintenance of the Nozzle

When there is dirt on the nozzle, maintain it according to the following methods:

- 1. When no one is seated, turn the knob forward (press Rear Cleaning Button on the main unit), then nozzle rod is extended, and manually clean with a rag or soft brush.
- 2. Nozzle can be removed and cleaned separately. (Hold the nozzle rod in one hand and pull the nozzle out with the other hand)

3. Put back the nozzle, and then press the knob button (Stop button) on the main unit or the "Stop" button on the remote control, the guided rod retracts.



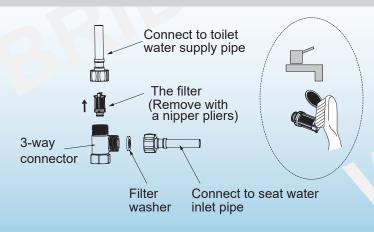


Tips: Do not pull the nozzle rod to prevent the damage of the nozzle rod and motor.

Filter Maintenance

Time for maintenance: It is under normal water pressure but poor flush performance occurs.

- 1. Turn off the angle valve.
- 2. Unscrew toilet water inlet pipe and seat water inlet pipe.
- 3. Take out filter and filter washer
- 4. Brush filter with toothbrush and clean filter
- 5. Re-install filter and filter washer, then re-install water inlet pipe



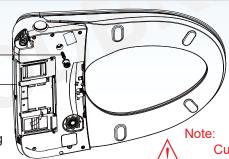


Self-cleaning Waterway Maintenance

Current-limiting shaft

Current-limiting nut

Self-cleaning waterway maintenance: When the self-cleaning waterway is blocked, there is no water coming out during self-cleaning process.



Cut off power prior to discharging the water.

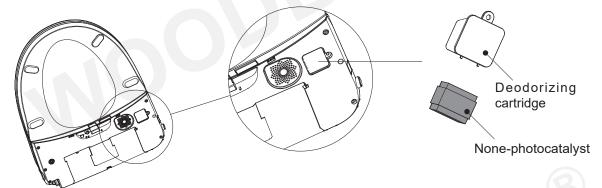
- 1. Turn off the angle valve.
- 2. Unplug the power plug, cut off the power.
- 3. Remove the seat, press current-limiting shaft in the middle with a flat-blade screwdriver, then reinstall the seat, and open the inlet valve.
- 4. If there is still no water coming out after pressing current-limiting shaft, use a flat-blade screwdriver to unscrew current-limiting nut, remove current-limiting shaft, and clean it with a toothbrush or small brush. After cleaning, replace current-limiting nut and current-limiting shaft to the restrictor In the device, then reinstall the seat, and open the inlet valve.

Deodorizing Device Maintenance

Unscrew the screws, take out the deodorant box, and replace the none-photocatalyst.

It is recommended to replace the none-photocatalyst after 3 years of use (the specific life span depends on the environment).

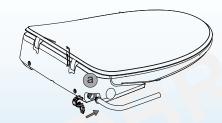
If you need to replace the none-photocatalyst, please purchase it in the official online store.



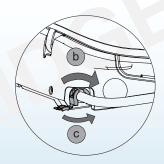
Removal and Installation of Clamp



Removal: Open the clamp c o v e r, r o t a t e i t counterclockwise, and use a flat-blade screwdriver to pry the clamp out of the slot.



Installation: Install the quick-released connector of water inlet pipe into the main unit, and clip the clamp into the slot



- b. The clamp is rotated until the opening faces down.
- c. Close the clamp cover

Troubleshooting Guide

Problem	Cause	Solution	
	Water inlet hose bent to cause blocking	Solve the problem of bending of water inlet hose	
No Water from Nozzle	Inlet valve is off	Turn on the inlet valve	
	Water supply is cut off	Connect water supply and wait for the water	
	Water inlet hose bent to cause partial blocking	Solve the problem of bending of water inlet hose	
Weak water cleaning	Water inlet valve is not fully open	Turn on the inlet valve fully	
orearming .	Inlet filter blocked	Clean the filter	
Low water temperature	The water temperature is set in normal temperature level	Reset the water temperature	
low seat	The seat temperature is set in normal temperature level	Reset the seat temperature	
temperature	In standby mode	Switch to operating mode and use it after 3 minutes	
low wind temperature	The wind temperature is set in normal temperature level	Reset the wind temperature	
No wind out	In standby mode or power saving mode	Shift to operating mode to use dry function	
Nozzle rod cannot retract	Power off	Push back the nozzle rod lightly and put power on	
	Get stuck by impurities	Clear away the impurities	
Nozzle rod cannot	Power off	Put power on	
stretch out	No sitting in sensing area	Sit right in the sensing area	
Remote control cannot display	The battery of the remote control is installed in the opposite direction	Reload the battery	
Malfunction of deodorization	User doesn't reach the sensing area in seat	Adjust to reach the sensing area	
	Deodorization function keeps working after user leaves	It's a normal phenomenon if deodorization function keeps working after user leaves to	
<u></u>	If the problems cannot be solved a off the power , and contact service	·	
Caution	If the power leakage protection switch always trips, it means that the product is leaking. Please turn off the power, contact the service provider, and ask for professional repairs.		

Troubleshooting Guide

Problem	Cause	Solution	
	Water inlet hose bent to cause blocking	Solve the problem of bending of water inlet hose	
No Water from Nozzle	Inlet valve is off	Turn on the inlet valve	
	Water supply is cut off	Connect water supply and wait for the water	
Weak water cleaning	Water inlet hose bent to cause partial blocking	Solve the problem of bending of water inlet hose	
	Water inlet valve is not fully open	Turn on the inlet valve fully	
	Inlet filter blocked	Clean the filter	
Low water temperature	The water temperature is set in normal temperature level	Reset the water temperature	
low seat	The seat temperature is set in normal temperature level	Reset the seat temperature	
temperature	In standby mode	Switch to operating mode and use it after 3 minutes	
low wind temperature	The wind temperature is set in normal temperature level	Reset the wind temperature	
No wind out	In standby mode or power saving mode	Shift to operating mode to use dry function	
Nozzle rod cannot retract	Power off	Push back the nozzle rod lightly and put power on	
	Get stuck by impurities	Clear away the impurities	
Nozzle rod cannot	Power off	Put power on	
stretch out	No sitting in sensing area	Sit right in the sensing area	
Remote control cannot display	The battery of the remote control is installed in the opposite direction	Reload the battery	
Malfunction of deodorization	User doesn't reach the sensing area in seat	Adjust to reach the sensing area	
	Deodorization function keeps working after user	It's a normal phenomenon if deodorization function keeps	
	leaves	working after user leaves to ensure eliminating smell entirely	
\triangle	If the problems cannot be solved as per above methods, please turn off the power , and contact service providers for maintenance.		
Caution	If the power leakage protection switch always trips, it means that the product is leaking. Please turn off the power, contact the service provider, and ask for professional repairs.		

Thank you for using WoodBridge products!

Customer Service Phone: 562-229-0088. (Monday - Friday 9 AM - 5 PM Pacific Time)

Or Email: help@woodbridgebath.com

