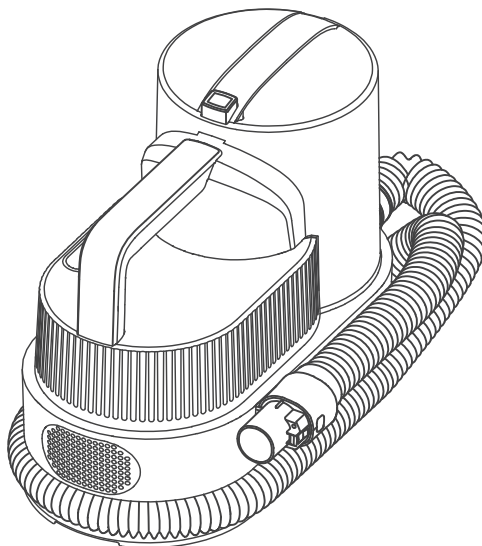




## **Advanced Pet Groomer**

**Model - EPG 2500**



## **OWNER'S MANUAL**

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Please read the instructions carefully and keep for future reference. Information may be updated from time to time so please refer to the manual online for the latest version of the manual.

## Warranty

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Equator Appliances undertakes to the consumer-owner to repair or, at our option, to replace any part of this product which proves to be defective in workmanship or material under normal personal, family or household use, in USA and Canada, for a period of one year from the date of original purchase. For commercial use, the product is warranted for a period of 90 days. During this period, we will provide all labor and parts necessary to correct such defect, free of charge, if the appliance has been Installed and operated in accordance with the written instructions with the appliance. Ready access to the appliance, for service, is the responsibility of the consumer-owner. Services would be provided from Monday to Friday between normal business hours.

## Exclusions

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In no event shall Equator Appliances be liable for incidental or consequential damages or for damages resulting from external causes such as abuse, misuse, incorrect voltage or acts of God. This warranty does not cover service calls which do not involve defective workmanship or materials covered by this warranty. Accordingly, diagnosis and repair costs for a service call which does not involve defective workmanship or materials will be the responsibility of the consumer-owner.

**Specifically, the following work is not covered under warranty and does not constitute warranty work:**

**Maintenance - e.g. Cleaning the appliance using solvents**

**Mishandling - e.g. Breakage of hose or accessories**

Most work is covered. The defining factor is, has the machine malfunction (Equator Appliances is responsible) or has the customer omitted or done something to cause the machine to malfunction (consumer is responsible). Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation of exclusion may not apply to you.

## WARRANTY SERVICE

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This warranty is given by:

### **Equator Appliances**

10222 Georgibelle Drive, Suite 200  
Houston, Texas 77043-5249

### **For Service:**

Call: 1-800-776-3538

Email: [service@ApplianceDesk.com](mailto:service@ApplianceDesk.com)

Web: [www.ApplianceDesk.com](http://www.ApplianceDesk.com)

Business hours: 9:00 am to 5:00 pm weekdays

You can register your Warranty by either of the following methods:

#### 1. Scan QR Code

#### **QR Code**



1. Open Smart Phone
2. Open Camera
3. Scan QR Code
4. Click the Link

#### 2. Register online at [ApplianceDesk.com/Warranty](http://ApplianceDesk.com/Warranty)

## GENERAL

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Since it is a responsibility of the consumer-owner to establish the warranty period by verifying the original purchase date, Equator Appliances recommends that a receipt, delivery slip or some other appropriate payment record be kept for that purpose.

This warranty gives you specific legal rights, and you may also have other rights which vary from State to State.

*All rights reserved. Manual subject to change without notice.*

## **Safety**

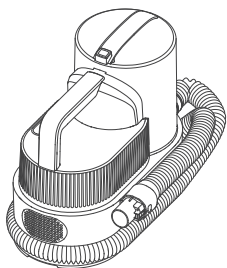
- 🐾 Keep the groomer away from flammable and explosive substances.
- 🐾 Do not store the groomer in humid areas, such as a bathroom or utility room.
- 🐾 Use the groomer only with the specified voltage of 120V.
- 🐾 Ensure hands are dry before using the groomer.
- 🐾 Never use the groomer on wet hair or fur.
- 🐾 Do not use the groomer to suction smoke or liquids.
- 🐾 Be careful using accessories that have sharp edges.
- 🐾 If the motor overheats, the built-in thermal protection system will shut down the groomer. Please unplug the groomer and wait for it to cool down before continuing to use it.
- 🐾 Unplug the groomer after each use.

This appliance is not intended for use by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

## **Safe disposal**

Dispose off this appliance in accordance with local regulations.

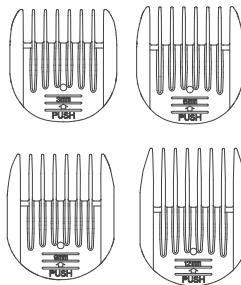
# Parts



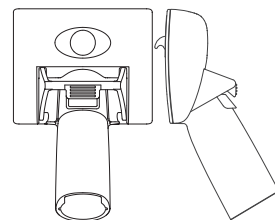
Groomer Base,  
Canister and Hose



Trimmer

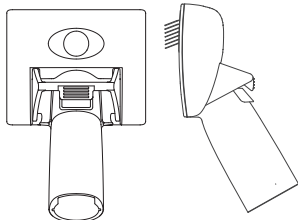


Trimming Combs  
(4 different sizes)



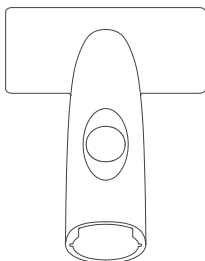
Front View      Side View

Detangler Brush



Front View      Side View

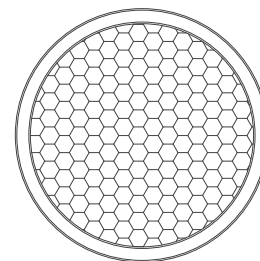
Bristle Brush



Cleaning Brush



Nozzle



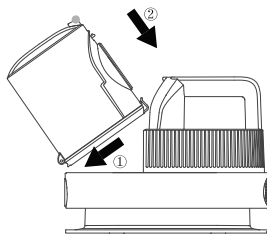
Filter  
(Inside the canister)

# Assembly

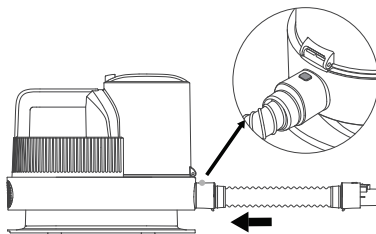
Ensure the groomer is not plugged in when you assemble the parts.

## Attach Canister, Hose and Accessories

- Hold the canister by the handle and align it with one side of the groomer base as indicated by the arrow.
- Hold down the blue button and push the canister onto the base. There will be a click and it will lock into place. **Ensure it is firmly attached on both sides.**



- Connect the hose to the groomer by pressing the blue button and clicking it into the opening.

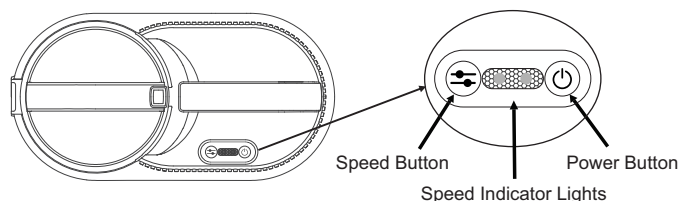


- Attach the desired accessory onto the other end of the hose.

## Operation

The Advanced Pet Groomer lets you trim hair, brush and clean your pet, while at the same time collecting all the debris into a handy canister for easy clean up.

Plug in the groomer, which has been assembled with the hose and accessory.



To start operating the groomer:

- Press the Power button - the groomer will start at the default speed (lowest setting).
- Press the Speed button to increase to a higher speed and press once again to operate at the highest speed. The Speed Indicator Light(s) will illuminate to show the selected speed.
- Press the Power button to turn the groomer off.

**Note: Please start grooming your pets using the lowest speed setting so that they can get used to the device.**

## Using the Trimmer

To decrease the hair length - Slide the blue tab up, without pressing the white button.  
To increase the hair length - Slide the blue tab down while pressing the white button.  
Attaching one of the four combs to the trimmer is optional. Each one is a different size.

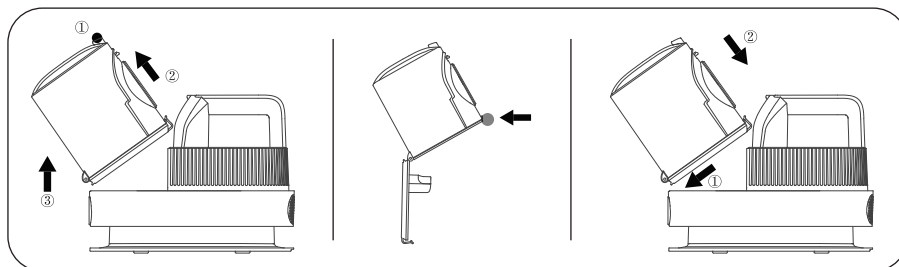
## Care and Maintenance

Unplug the groomer before cleaning the device.

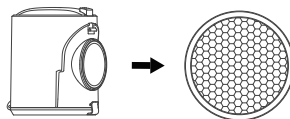
Do not submerge the groomer in water for cleaning.

Remove debris from the canister and clean the filter regularly for the best results.

**Clean the Canister** - Press the blue button on the canister to detach it from the base. Press the lever at the base of the canister to open and empty it. Reinstall the canister once it is empty and dry.



**Clean the Filter** – The filter is on the side of the canister. Insert fingers into the blue netting flap and pull out the filter. Vacuum or wash the filter and let it dry completely for 24 hours. Replace the dry filter and ensure it is firmly inserted. New filters can be ordered from customer service.

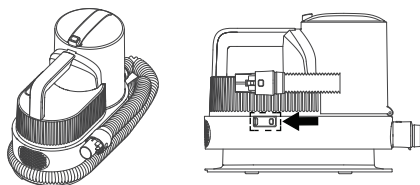


Note: If the filter is wet, it can cause a short circuit or malfunction.

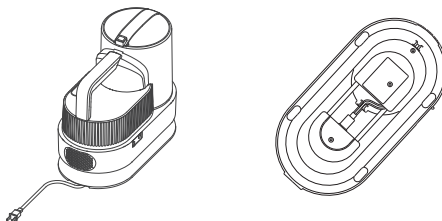
**Clean the Trimmer** – Use the nozzle to clean the trimmer. Do not wash the trimmer with water.

## Storage

Store the hose by winding it around the groomer base and gently clipping it on the side slot.



Store the power cord by winding it in the grooves under the base of the groomer.



## Specifications

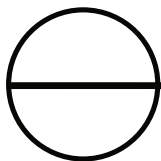
Model	EPG 2500
Noise	74 dBA
Rating Power	350W
Hose Length	5 Feet
Suction Power	10Kpa
Canister Capacity	0.08 cu. ft. / 9 cups
Power Cord Length	8 Feet
Product Size (HxWxD) Inch	10.8 x 12.7 x 6.5
Net Weight	5.5 Lbs

## Troubleshooting

Problem	Possible Causes	Solution
Doesn't power on	<ul style="list-style-type: none"> <li>• Plug is not firmly inserted into socket.</li> <li>• No electricity to power outlet.</li> <li>• Check if Power button has been pressed.</li> </ul>	<ul style="list-style-type: none"> <li>• Firmly plug into socket.</li> <li>• Check and ensure the power supply.</li> <li>• Press the Power button.</li> </ul>
Poor or no suction	<ul style="list-style-type: none"> <li>• Filter is covered with pet hair.</li> <li>• Canister is full.</li> </ul>	<ul style="list-style-type: none"> <li>• Remove debris and pet hair from canister and filter.</li> </ul>
Noise	<ul style="list-style-type: none"> <li>• Filter may be blocked.</li> </ul>	<ul style="list-style-type: none"> <li>• Remove any obstruction.</li> </ul>
Stops suddenly	<ul style="list-style-type: none"> <li>• Check if the power cord has been pulled out.</li> <li>• Groomer has overheated and the thermal protection system has shut it down.</li> </ul>	<ul style="list-style-type: none"> <li>• Reinsert the power cord plug.</li> <li>• Turn off the power, remove debris from canister and wait for the groomer to cool down before using it again.</li> </ul>

California Proposition 65

WARNING: This product contains chemical known to the State of California to cause cancer and birth defects or other reproductive harm.



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**Equator Advanced Appliances USA** was established in 1991 for providing the most Efficient, Highest Quality and Innovative household appliances.

**Equator's mission** is to provide Innovative, Practical, Top-Quality appliances that Save Time, Space and Energy and Simplify domestic chores.

**Equator's vision** is to Improve the Quality of Life for our Customers!

**Equator Appliances USA**

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