

## **EXTEND YOUR WARRANTY:**

### **Use Whirlpool® WHE-WSC Water Softener Cleaner**

The factory warranty for your water softener is shown below. The two year full warranty period on parts and labor can be extended to ten (10) years from the date the product is delivered if you use Whirlpool® WHE-WSC Water Softener Cleaner on your system. Use one bottle of Whirlpool® WHE-WSC Water Softener Cleaner, as directed, every four months from the date the water softener is delivered. Retain proof of purchase of Whirlpool® WHE-WSC Water Softener Cleaner to validate any warranty claim after the second year. Purchase of no more than three (3) bottles of Whirlpool® WHE-WSC Water Softener Cleaner in a 12 month period may be applied toward compliance with this warranty. Use of any water softener additive other than Whirlpool® WHE-WSC will not provide extended warranty coverage.

### **WATER SOFTENER WARRANTY - MODEL WHES48**

**Warrantor: Water Channel Partners, 2805 Dodd Road, Suite 300, Eagan, MN 55121**

Warrantor guarantees to the original purchaser when the product is purchased from an authorized dealer, and when installed and maintained in accordance with the instructions, that:

#### **Two Year Full Warranty:**

- For a period of two (2) years from the date the product is delivered, all parts will be free from defects in materials and workmanship and will perform in accordance with their written specifications.
- For a period of two (2) years from the date the product is delivered, labor to repair or replace any part determined by Warrantor to be defective in materials or workmanship, will be provided at no additional cost.

#### **Limited Warranties:**

- For a period of ten (10) years from the date the product is delivered, the salt storage tank and fiberglass resin/mineral tank will not rust, corrode, leak, burst, or in any other manner, fail to perform in accordance with their written specifications.
- For a period of three (3) years from the date the product is delivered, the electronic control board will be free of defects in materials and workmanship and will perform in accordance with its written specifications.

If, during such respective period, a part proves to be defective, Warrantor will ship a replacement part, directly to your home, without charge. If a repair or replacement part is unavailable, Warrantor may refund the original purchase price. After the second year, labor necessary to maintain this product is not covered by the product warranty.

If you have questions regarding a warranted product, need assistance with installation or troubleshooting, wish to order a part or report a warranty issue, we are just a phone call away. SIMPLY DIAL 1-866-986-3223 for assistance.

#### **General Provisions**

The above warranties are effective provided the water softener is operated at water pressures not exceeding 125 psi (8.8 kg/cm<sup>2</sup>), and at water temperatures not exceeding 120°F (49°C); provided further that the water softener is not subject to abuse, misuse, alteration, neglect, freezing, accident or negligence; and provided further that the water softener is not damaged as the result of any force of nature such as, but not limited to, flood, hurricane, tornado or earthquake.

The limited warranty does not cover damage due to: (a) transportation, (b) storage, (c) improper use, (d) failure to follow the product instructions or to perform any preventive maintenance, (e) modifications, (f) unauthorized repair, (g) normal wear and tear, or (h) external causes such as accidents, abuse, or other actions or events beyond Warrantor's reasonable control. Use of aftermarket, used, or non-manufacturer provided parts will void all warranties. Warranty does not cover failures due to improper product installation. Warrantor is excused if failure to perform its warranty obligations is the result of strikes, government regulation, materials shortages, or other circumstances beyond its control.

THERE ARE NO WARRANTIES ON THE WATER SOFTENER BEYOND THOSE SPECIFICALLY DESCRIBED ABOVE. ALL IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR OF FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED TO THE EXTENT THEY MIGHT EXTEND BEYOND THE ABOVE PERIODS. THE SOLE OBLIGATION OF WARRANTOR UNDER THESE WARRANTIES IS TO REPLACE OR REPAIR THE COMPONENT OR PART WHICH PROVES TO BE DEFECTIVE WITHIN THE SPECIFIED TIME PERIOD, AND WARRANTOR IS NOT LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES. NO DEALER, AGENT, REPRESENTATIVE, OR OTHER PERSON IS AUTHORIZED TO EXTEND OR EXPAND THE WARRANTIES EXPRESSLY DESCRIBED ABOVE.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights which vary from state to state. This warranty applies to consumer-owned installations only.

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Limited warranty provided by manufacturer.