



Handcrafted Character Graded Products

Our handcrafted and textured products are manufactured to achieve the look of time worn elegance and naturally aged hardwood flooring.

Whether the planks are hand scraped or wire brushed, extreme care is taken to choose planks that exhibit character, color and grain variations to meet our strict design specifications. Each plank is handcrafted to meet these guidelines.

We use character graded hardwood to meet these design specifications, which may include naturally occurring cracks, splits, knotholes, mineral streaks, black filler for stability, etc. By using this grade of material we are able to enhance the natural beauty of the hardwood floor you have chosen. When using the natural hardwoods and by handcrafting each plank there could be instances of some splintering or other imperfections before or after installation. This is not considered a defect in the product and does not affect performance of the floor.

Due to the nature of natural products there can be a difference in samples and the received product due to a variety of issues, including color/tone, naturally occurring character imperfections such as knotholes and mineral streaks, etc, as well as grain orientation. Samples that have been exposed to sunlight or naturally aged may differ slightly from the product received. We accept no liability for claims due to variations in color, grain and character between the sample board and your installed floor.

Contact Customer Service Toll Free at 844-658-4700 with all your Technical Questions