



MAINTENANCE INSTRUCTIONS

PROCORE® PRO 2.0-MM MAINTENANCE INSTRUCTIONS

Precautions: Remove all metal objects before conducting maintenance and prohibit foot traffic until the floor is dry. Do not use dust mops treated with oils or silicones, acetone, strong alkaline cleaning agents, multi-surface cleaners, vinegar/ammonia/ citrus oil solutions, scouring powder, strong solvents, or abrasive cleaning pads, as these can damage the flooring. The application of a floor-finish is not recommended and will change the maintenance protocol.

Regular Cleaning: Dust-mop or vacuum the floor to remove any dirt or grit – do not use a vacuum with a beater bar. Damp-mop the floor as often as required using a flat microfiber mop or a spray mop or a flat microfiber spray mop. We recommend a pH neutral, film-free and streak-free cleaner concentrate, available at Lowes. Make sure to change the pad as often as required.

Deep Cleaning: Deep cleaning may be required when routine cleaning is not meeting expectations. Dust-mop or vacuum the floor to remove dirt or grit. Wet mop the entire floor using a suitable neutral pH cleaning solution. Allow the solution to dwell for ~5-10 minutes. Scrub the floor using a single-disc floor buffer and a 3M 4100 White Polishing Pad, or a medium nylon broom / brush for small and hard to reach areas, and remove the soiled solution using a dry mop or wet vacuum. Rinse with clean water and allow it to dry before allowing foot traffic.

Protection: If required, protect the clean floor covering from other trades or heavy loads using ½-inch plywood or similar and tape all seams. For light traffic, use Ram board or similar and tape all seams. For furniture, use only polyurethane, silicon or felt glides (replaced > 3-times a year), keeping them clean and grit-free – all glides should be $\geq 1\text{-inch}^2$, especially on heavy furniture. Use protective chair mats designed for resilient flooring underneath rolling chairs or soft “W-type” wheels. Failure to observe these requirements could result in joint damage or failure. Use non-rubber-backed entrance matting at all outdoor entrances, as this will improve air quality and reduce maintenance. Do not drag heavy or sharp objects directly across the surface - use hard surface “sliders” (available at Lowe’s). For areas that may be subjected to standing water on the surface, such as bathrooms with a bath or shower, the perimeter of the installation must be properly sealed using a 100% silicon caulk to prevent water from getting beneath the flooring. To avoid excessive fading or discoloration from direct sunlight exposure, use appropriate window treatments, an effective UV/IR film or Low-E glass windows. Take photographs and have any required documentation signed and filed following completion.