

MODLAND®

Modland Inc 5-Year Warranty Policy

1. Warranty Coverage

Modland Inc offers a limited warranty for a period of 5 years from the date of purchase. This warranty applies only to products purchased directly from our authorized sellers (including Lowe's) and is valid exclusively for the original purchaser.

2. What is Covered

This warranty covers defects in materials and workmanship under normal residential use, including but not limited to:

- Structural integrity.
- Manufacturing defects.
- Malfunctions due to faulty components.

3. What is Not Covered

This warranty does not cover damages or issues caused by:

- Improper installation, handling, or maintenance.
- Use of the product for purposes other than its intended use.
- Wear and tear from normal usage, such as scratches, fading, or discoloration.
- Unauthorized modifications or repairs.
- External factors including but not limited to accidents, fire, floods, or other natural disasters.

4. Warranty Remedies

If a defect is identified and verified within the warranty period, Modland Inc will, at its sole discretion:

- Repair the defective part or product.
- Replace the defective product with an identical or comparable item.
- Issue a refund of the purchase price.

Note: The warranty does not cover transportation, delivery, or removal fees unless specifically agreed upon in writing.

5. How to File a Claim

To file a valid warranty claim, the original purchaser must complete the following steps: Contact our official customer service team via the dedicated warranty email address (preferred) or shop contact email:

- Brand Warranty Email: info@mod-land.com

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- Shop Contact Email: modlandlowes@gmail.com

Provide the following required claim information in the email:

- Valid proof of purchase (purchase receipt, invoice, or order confirmation screenshot with purchase date and product details).
- A detailed description of the product defect, with clear photos or videos of the defect (if applicable).
- The purchaser's full contact details, including full name, phone number, and physical shipping address.

Strictly follow the subsequent instructions provided by the Modland customer service team for returning the defective product or relevant parts (if required).

6. Limitations of Liability

- This warranty is limited to the repair, replacement, or refund of the product.
- Modland Inc is not liable for any indirect, incidental, or consequential damages resulting from the use or inability to use the product.
- In jurisdictions that do not allow limitations on implied warranties or the exclusion of incidental or consequential damages, these limitations may not apply to you.

7. Additional Notes

- This warranty is void if the product is resold, rented, or used in a commercial setting.
- Warranty terms are subject to change without prior notice.

8. Governing Law

This warranty is governed by and construed in accordance with the laws of the United States, specifically the state of California.

Contact Information & Brand Details

Modland Inc

Brand Warranty Email: info@mod-land.com

Shop Contact Email: modlandlowes@gmail.com

Brand Website: www.mod-land.com

Corporate Address: 1301 State College Blvd, Unit C&D, Anaheim, CA 92806, USA